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Professional Summary

Accomplished Software Quality Assurance Engineer with 10+ years' experience spanning online gaming, PropTech, and enterprise SaaS. Skilled in building QA functions from the ground up, leading cross-functional teams, and delivering high-quality software products in Agile environments. Strong technical focus with proven expertise in automation frameworks (Cypress.io, Playwright, SpecFlow with BDD), API and integration testing, and backend validation. Passionate about continuous learning, automation, and contributing to innovative, tech-forward teams.

Key Skills & Tools

- **Testing & QA:** Manual & Automation Testing, STLC, SDLC, Test Case Design, Defect Management
- **Automation & Scripting:** Cypress.io, Playwright, SpecFlow (BDD), Selenium WebDriver, AIQ (Selenium + JavaScript)
- **API & Backend Testing:** Postman, Swagger, Microsoft SQL Server, Azure SQL, MongoDB
- **DevOps & CI/CD:** Azure DevOps, Pipeline Configuration, Git, App Insights
- **Languages & Frameworks:** JavaScript, TypeScript, C#, HTML5, React, Angular
- **Tools:** Jira, Adaptavist Test Manager, Visual Studio, TFS

Professional Experience

QA Engineer | Fraxion (Spend Management Software)

April 2024 – February 2025 | Cape Town, South Africa

- Led API integration testing, ensuring seamless service communication within Spend Management platform.
- Developed and executed test cases validating request/response structures, authentication, and data integrity.
- Collaborated closely with developers and product teams to identify and resolve API-related issues.
- Performed critical manual testing to ensure optimal user experience.
- Improved test coverage and efficiency by refining QA documentation and processes.

Tech: Postman, Azure, Microsoft SQL Server

QA Engineer III | MRI Software (AI & Machine Learning Division)

December 2021 – October 2023 | Cape Town, South Africa

- Sole QA responsible for AI-driven Forms Recogniser application; established QA processes for a new team.
- Performed backend and integration tests via SQL, Azure, and Postman; tested deployment pipelines across multiple environments.
- Built automated scripts using AIQ (Selenium + JavaScript) managed through Git repositories.
- Supported DevOps tasks including infrastructure validation and CI/CD pipeline testing.
- Coordinated with globally distributed teams, reporting into US-based AI & Machine Learning leadership.

Tech: Postman, SQL, Azure, AIQ, Selenium, Git

QA Analyst (Specialist) | DOS (Online Gaming)

November 2018 – July 2019 | Cape Town, South Africa

- Designed QA-centric dashboards (GA Data Studios) to align testing with real-world usage patterns.
- Directed Test Analysts and Automation Engineers to meet quality goals.
- Managed Agile projects leveraging Selenium, Appium, and ATATA.

Tech: Selenium WebDriver, Appium, MongoDB, SQL, Postman

Software QA Manager & QA Team Lead | DigiOutsource

August 2012 – July 2019 | Cape Town, South Africa

- Oversaw QA for 30+ frontend websites, managing a team of 20 QA testers.
- Introduced standardized STLC processes adopted company-wide, increasing testing reliability and efficiency.
- Mentored multiple team members into senior and leadership roles.
- Achieved 100% on-time delivery of business-critical projects with zero financial losses.

Tech: Adaptavist Test Manager, Postman, SQL, C#, Agile, SDLC

Education & Certifications

- **ISTQB Foundation Level Certified**
- National Senior Certificate – Athlone High School (2002)

Career Highlights

• Transitioned from manual QA to automation-focused roles, building skills in modern frameworks.
• Experienced in establishing QA processes for new teams and mentoring cross-functional groups.
• Hands-on experience with globally distributed teams and enterprise-level software systems.

References

Available on request.