

WORKER BOT ARCHITECTURE **Company Data Infrastructure** (Data Lake) Communication Layer **Core Processing Layer** Al Services API / Custon Non-structured data Messaging Channels Clean GPT 3.5/4. Integrations Proprietary internal documents including Training data financial spreadsheets, process documents, Claude... (Agent Skills) pictures, diagrams, training materials, etc. Documents are categorized by Chrome Extensions Logic Processing Facebook, Zalo, for permission control. End Users WhatsApp, Telegram, API Orchestration LinkedIn, Shopee... Al Execution Laver Conversation storage Websites Al Agent Personas Semantic Search Admin Panel Engine SMS Gateways Structured data Transaction data, operation data from various Debug Tools software systems ERP, CRM, WMS, etc... Custom APIs Standard Embedding Data Postgres (English, OpenAl APIs) Warehouse Vector DB DB (Chroma) **Custom Vietnamese** Al Long-term Embedding Memory WorkerBot Agent Store WorkerBot Studio (Al Agent Marketplace) (for Agent Training) Agent Store User Profile Wallet Knowledge Management Active Knowledge Bank API Sync module Subscriptions Favorites **QnA Training** Import Websites Payment Gateway Interaction History Integration Settings Agent Settings Purchase History Conversation Log Reports & Analytics