

Department of Computer Science

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1. Introduction

This report is in response to a previous claim by NOSSoft and attempts to provide evidence and explain where necessary the problems arising in the school's new virtual learning application.

For a quick summary of the events to current date, I had discovered numerous bugs—ones that render the application unusable—in the newest update to the application. Previously, the system worked incredibly well, performing all its functions exactly as it ought to, however the newest update makes the application worse than it was before. I immediately sought to contact NOSSoft to rollback the update until such a fix for it could be implemented, however I was repeatedly met with reluctance and skepticism, suggesting that there instead might be a problem with our network setup.

As such, this report sets to ease that skepticism and, more importantly, aid in the smooth rollout of a new update that has fixed the various bugs that have arisen in the current update. This report will make clear the various problems that have been encountered so far using Wireshark to systematically capture all transactions between two separate hosts. Both the original and updated client and server will be shown for easy comparison via screenshots. This report will also provide a protocol table detailing the sequence of events between server and client, as well as evidence that our current network settings are correct and running well.

Finally, using the screenshots of both the original and updated calcClient and calcServer, I will layout the problems, how I came across them, the source of those problems being either the client or server, and how those problems should be expected to run.

2. Test Network Documentation

The following will show that the network I am running the application on is working correctly:

```
🔳 student@Student: ~
student@Student:~$ netstat -rn
Kernel IP routing table
                                 Genmask
                                                  Flags
                                                          MSS Window
Destination
                Gateway
                                                                       irtt Iface
0.0.0.0
                 10.0.3.1
                                 0.0.0.0
                                                  UG
                                                            0 0
                                                                          0 enp0s3
10.0.2.0
                10.0.3.254
                                 255.255.255.0
                                                  UG
                                                            0 0
                                                                          0 enp0s3
10.0.3.0
                                                            0 0
                0.0.0.0
                                 255.255.255.0
                                                  U
                                                                          0 enp0s3
169.254.0.0
                                 255.255.0.0
                0.0.0.0
                                                                          0 enp0s3
student@Student:~$ ifconfig
enp0s3
          Link encap:Ethernet HWaddr 08:00:27:24:75:e3
          inet addr:10.0.3.4 Bcast:10.0.3.255 Mask:255.255.255.0
          inet6 addr: fe80::2396:298c:3e63:b0d0/64 Scope:Link
          UP BROADCAST RUNNING MULTICAST MTU:1500 Metric:1
          RX packets:1361 errors:0 dropped:0 overruns:0 frame:0
          TX packets:1445 errors:0 dropped:0 overruns:0 carrier:0
          collisions:0 txqueuelen:1000
          RX bytes:950492 (950.4 KB)
                                       TX bytes:291849 (291.8 KB)
lo
          Link encap:Local Loopback
          inet addr:127.0.0.1 Mask:255.i
inet6 addr: ::1/128 Scope:Host
                               Mask:255.0.0.0
          UP LOOPBACK RUNNING MTU:65536
                                           Metric:1
          RX packets:402 errors:0 dropped:0 overruns:0 frame:0
          TX packets:402 errors:0 dropped:0 overruns:0 carrier:0
          collisions:0 txqueuelen:1
          RX bytes:38077 (38.0 KB) TX bytes:38077 (38.0 KB)
```

The first thing to note is the IP Address of the client server. After running a test using ifconfig, the figure brought back the inet address, a figure which usually incorporates the host name as well as the IP Address itself. For client machine being run, this appeared as 10.0.3.4.

```
student@Student: ~
student@Student:~$ ifconfig
         Link encap: Ethernet HWaddr 08:00:27:41:ed:f1
         inet addr:10.0.2.4 Bcast:10.0.2.255 Mask:255.255.255.0
         inet6 addr: fe80::7c73:3b71:1a77:209a/64 Scope:Link
         UP BROADCAST RUNNING MULTICAST MTU: 1500 Metric: 1
         RX packets:1522 errors:0 dropped:0 overruns:0 frame:0
         TX packets:1653 errors:0 dropped:0 overruns:0 carrier:0
         collisions:0 txqueuelen:1000
         RX bytes:1056050 (1.0 MB)
                                    TX bytes:312425 (312.4 KB)
lo
         Link encap:Local Loopback
         inet addr:127.0.0.1 Mask:255.0.0.0
         inet6 addr: ::1/128 Scope:Host
         UP LOOPBACK RUNNING MTU:65536
                                          Metric:1
         RX packets:317 errors:0 dropped:0 overruns:0 frame:0
         TX packets:317 errors:0 dropped:0 overruns:0 carrier:0
         collisions:0 txqueuelen:1
         RX bytes:30028 (30.0 KB) TX bytes:30028 (30.0 KB)
student@Student:~$ netstat -rn
Kernel IP routing table
Destination
                                                Flags
                                                        MSS Window
                                                                    irtt Iface
                Gateway
                                Genmask
0.0.0.0
               10.0.2.1
                                0.0.0.0
                                                UG
                                                          0 0
                                                                       0 enp0s3
```

Likewise, for the server machine, when ifconfig is entered, an IP Address of 10.0.2.4 is seen. Furthermore, I can also provide evidence that packets can be exchanged between source and destination from each host.

```
student@Student:~$ sudo route add -net 10.0.3.0/24 gw 10.0.2.254
[sudo] password for student:
student
Sorry, try again.
[sudo] password for student:
student@Student:~$ netstat -rn
Kernel IP routing table
Destination
                Gateway
                                 Genmask
                                                  Flags
                                                          MSS Window irtt Iface
0.0.0.0
                10.0.2.1
                                 0.0.0.0
                                                  UG
                                                            0 0
                                                                          0 enp0s3
10.0.2.0
                                 255.255.255.0
                                                            0 0
                                                                          0 enp0s3
                0.0.0.0
                                                  U
10.0.3.0
                10.0.2.254
                                 255.255.255.0
                                                 UG
                                                            0 0
                                                                          0 enp0s3
                                 255.255.0.0
                                                            0 0
                                                                          0 enp0s3
169.254.0.0
                0.0.0.0
                                                 U
```

```
🔊 🖃 🗊 student@Student: ~
student@Student:~$ sudo route add -net 10.0.2.0/24 gw 10.0.3.254
[sudo] password for student:
student
Sorry, try again.
[sudo] password for student:
student@Student:~$ netstat -rn
Kernel IP routing table
                                  Genmask
Destination
                                                   Flags
                                                            MSS Window irtt Iface
                 Gateway
0.0.0.0
                 10.0.3.1
                                  0.0.0.0
                                                              0 0
                                                                            0 enp0s3
                                                   UG
10.0.2.0
                 10.0.3.254
                                  255.255.255.0
                                                   UG
                                                              0 0
                                                                            0 enp0s3
10.0.3.0
                 0.0.0.0
                                  255.255.255.0
                                                              0 0
                                                                            0 enp0s3
                                                   U
169.254.0.0
                 0.0.0.0
                                  255.255.0.0
                                                   U
                                                              0 0
                                                                            0 enp0s3
```

Executing netstat –rn showcases the connection between the two hosts on both sides. This shows each particular host being able to access the other as a destination, indicated by the IP Addresses underneath the Destination column.

```
**student@Student:~$ ping -c 4 10.0.3.4
PING 10.0.3.4 (10.0.3.4) 56(84) bytes of data.
64 bytes from 10.0.3.4: icmp_seq=1 ttl=63 time=0.719 ms
64 bytes from 10.0.3.4: icmp_seq=2 ttl=63 time=0.420 ms
64 bytes from 10.0.3.4: icmp_seq=3 ttl=63 time=0.410 ms
64 bytes from 10.0.3.4: icmp_seq=4 ttl=63 time=0.379 ms
--- 10.0.3.4 ping statistics ---
4 packets transmitted, 4 received, 0% packet loss, time 2997ms
rtt min/avg/max/mdev = 0.379/0.482/0.719/0.137 ms
**student@Student:~$ 

**student@Student:~$ 

**student@Student:~$ 

**ping -c 4 10.0.2.4

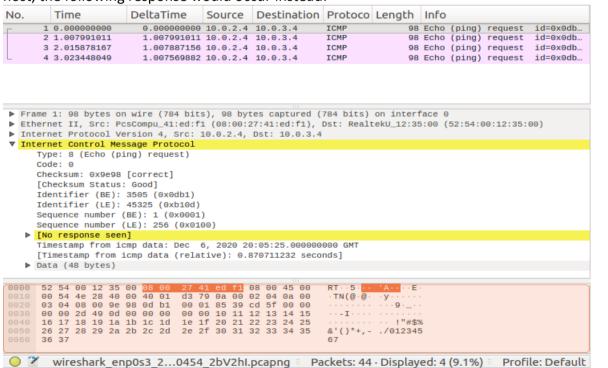
PING 10.0.2.4 (10.0.2.4) 56(84) bytes of data.
64 bytes from 10.0.2.4: icmp_seq=1 ttl=63 time=0.421 ms
64 bytes from 10.0.2.4: icmp_seq=2 ttl=63 time=0.451 ms
64 bytes from 10.0.2.4: icmp_seq=3 ttl=63 time=0.452 ms
64 bytes from 10.0.2.4: icmp_seq=4 ttl=63 time=0.388 ms
--- 10.0.2.4 ping statistics ---
4 packets transmitted, 4 received, 0% packet loss, time 3000ms
rtt min/avg/max/mdev = 0.388/0.428/0.452/0.026 ms
**student@Student:~$ 

**Student@Student:~$ 
**Student@Student:~$ 
**Student@Student:~$ 
**Student@Student:~$ 
**Student@Student:~$ 
**Student@Student:~$ 
**Student@Student:~$ 
**Student@Student:~$ 
**Student@Student:~$ 
**Student@Student:~$ 
**Student@Student:~$ 
**Student@Student:~$ 
**Student@Student:~$ 
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**Student@Student:~$ 
**Student@Student:~$ 
**Student@Student.**$ 
**Student@Student.**$ 
**Student@Student.**$ 
**Student@Student.**$ 
**Student@Student.**$ 
**Student@Student.**$ 
**Student@Student.**$ 
**Student@Student.**$ 
**Student@Studen
```

Executing a ping request of 4 packets to both IP Addresses, shows that both were successfully received on either end. This can also be seen when captured and analysed with Wireshark.

```
No. Time
                     DeltaTime Source Destination Protoco Length Info
      1 0.000000000
                        0.000000000 10.0.2.4 10.0.3.4
                                                         TCMP
                                                                        98 Echo (ping) request
                                                                                              id=0x0...
      2 1 007001011
                        1.007991011 10.0.2.4 10.0.3.4
                                                         TCMP
                                                                        98 Echo (ping) request id=0x0...
      3 2.015878167
                       1.007887156 10.0.2.4 10.0.3.4
                                                         TCMP
                                                                        98 Echo (ping) request id=0x0...
      4 3.023448049
                        1.007569882 10.0.2.4 10.0.3.4
                                                         TCMP
                                                                        98 Echo (ping) request id=0x0...
     67 409.140149366
                                                         ICMP
                        0.000005360 10.0.2.4 10.0.3.4
                                                                        98 Echo (ping) request
                                                                                              id=0x0...
     69 410.138912499
                        0.998296799 10.0.2.4 10.0.3.4
                                                         ICMP
                                                                        98 Echo (ping) request
     ICMP
                                                                        98 Echo (ping) reply
                                                                                               id=0x0...
▶ Frame 68: 98 bytes on wire (784 bits), 98 bytes captured (784 bits) on interface 0
▶ Ethernet II, Src: PcsCompu_47:1e:c9 (08:00:27:47:1e:c9), Dst: PcsCompu_41:ed:f1 (08:00:27:41:ed:f1)
▶ Internet Protocol Version 4, Src: 10.0.3.4, Dst: 10.0.2.4
▼ Internet Control Message Protocol
     Type: 0 (Echo (ping) reply)
     Code: 0
     Checksum: 0xd6a6 [correct]
     [Checksum Status: Good]
     Identifier (BE): 3777 (0x0ec1)
     Identifier (LE): 49422 (0xc10e)
     Sequence number (BE): 1 (0x0001)
     Sequence number (LE): 256 (0x0100)
     [Request frame: 67]
     [Response time: 0.466 ms]
     Timestamp from icmp data: Dec 6, 2020 20:12:15.000000000 GMT
     [Timestamp from icmp data (relative): 0.011326932 seconds]
   ▶ Data (48 bytes)
      08 00 27 41 ed f1 08 00 27 47 1e c9 08 00 45 00
                                                                   ' G -
      00 54 a1 98 00 00 3f 01
0010
                               c1 09 0a 00 03 04 0a 00
      02 04 00 00 d6 a6 0e c1
                               00 01 1f 3b cd 5f 00 00
      00 00 6f 29 00 00 00 00
                                                          .....
                              00 00 10 11 12 13 14 15
      16 17 18 19 1a 1b 1c 1d
                               1e 1f 20 21 22 23
      26 27 28 29 2a 2b 2c 2d 2e 2f 30 31 32 33 34 35
                                                         &'()*+,- ./012345
      36 37
○ 📝 wireshark enp0s3 ...454 2bV2hI.pcapng = Packets: 86 · Displayed: 20 (23.3%) = Profile: Defa
```

The message (no.68) is sending a reply back to the IP Address which requested the packet. In this case, the source for the reply is the 10.0.3.4 host, while the destination is the 10.0.2.4 host. The request and reply would be the opposite, however if initiating ping on the 10.0.3.4 host. Without the host machines being connected, if a ping request was to be sent to either host, the following response would occur instead:



3. calcClient and calcServer Documentation

	calcClient		calcServer
			[run calcServer]
	[run calcClient]		
			[accept calcClient connection]
	WHILE NOT TERMINATED		WHILE NOT TERMINATED
		#S1	SEND "calculator server ready and
			waiting" TO calcClient
	RECEIVE "calculator server ready and		
	waiting" FROM calcServer		
	READ "menuOption" FROM user		
	IF USER INPUT "1"		
	SEND "add operands" TO calcServer		
	·		RECEIVE "add operands" FROM
			calcClient
			SEND "send operands to add" TO
			calcClient
	RECEIVE "send operands to add"		
	FROM calcServer		
	USER INPUT "3 1"		
			RECEIVE "3 1" FROM calcClient
			SEND "4" To calcClient
	RECEIVE "4" FROM calcServer		
	PRINT "4"		
#C1	SEND "next operation please" TO		
	calcServer		
			RECEIVE "next operation please"
			FROM calcClient
			Go back to #S1
	IF USER INPUT "2"		
	SEND "sub operands" TO calcServer		
			RECEIVE "sub operands" FROM
			calcClient
			SEND "send operands to sub" TO
			calcClient
	RECEIVE "send operands to sub"		
	FROM calcServer		
	USER INPUT "3 1"		
			RECEIVE "3 1" FROM calcClient
			SEND "2" TO calcClient
	RECEIVE "2" FROM calcServer		
	PRINT "2"		
	Go back to #C1		
	IF USER INPUT "3"		
	SEND "multi operands" TO calcServer		

	RECEIVE "multi operands" FROM
	calcClient
	SEND "send operands to multiply" TO
	calcClient
RECEIVE "send operands to multiply"	
FROM calcServer	
USER INPUT "4 2"	
	RECEIVE "4 2" FROM calcClient
	SEND "8" TO calcClient
RECEIVE "8" FROM calcServer	
PRINT "8"	
Go back to #C1	
IF USER INPUT "4"	
SEND "div operands" TO calcServer	
	RECEIVE "div operands" FROM
	calcClient
	SEND "send operations to divide" TO
	calcClient
RECEIVE "send operands to divide"	
FROM calcServer	
USER INPUT "16 2"	
	RECEIVE " 16 2" FROM calcClient
	SEND "8" TO calcClient
RECEIVE "2" FROM calcServer	
PRINT "2"	
Go back to #C1	
IF USER INPUT "0"	
SEND "endcomms" TO calcServer	
[Terminate]	
	RECEIVE "endcomms" FROM
	calcClient
	[Terminate]
ENDWHILE	ENDWHILE

4. calcClientUpdate and calcServerUpdate Documentation

	updatedCalcClient		updatedCalcServer
			[run calcServer]
	[run calcClient]		
			[accept calcClient connection]
	WHILE NOT TERMINATED		WHILE NOT TERMINATED
		#S1	SEND "calculator server ready and
			waiting" TO calcClient
	RECEIVE "calculator server ready and		
	waiting" FROM calcServer		
	READ "menuOption" FROM user		
	IF USER INPUT "1"		
	SEND "add operands" TO calcServer		
			RECEIVE "add operands" FROM
			calcClient
			SEND "send operands to sub" TO
			calcClient
	RECEIVE "send operands to sub"		
	FROM calcServer		
	USER INPUT "3 1"		
			RECEIVE "3 1" FROM calcClient
			SEND "2" To calcClient
	RECEIVE "2" FROM calcServer		
	PRINT "2"		
#C1	SEND "next operation please" TO		
	calcServer		
			RECEIVE "next operation please"
			FROM calcClient
			Go back to #S1
	IF USER INPUT "2"		
	SEND "sub operands" TO calcServer		
			RECEIVE "sub operands" FROM
			calcClient
			SEND "send operands to add" TO
			calcClient
	RECEIVE "send operands to add"		
	FROM calcServer		
	USER INPUT "3 1"		
			RECEIVE "3 1" FROM calcClient
			SEND "4" TO calcClient
	RECEIVE "4" FROM calcServer		
	PRINT "4"		
	Go back to #C1		
	IF USER INPUT "3"		

SEND "multi operands" TO calcServer	
SEND Huiti operatios TO calcserver	DECENTE "resulti on oron de" EDOM
	RECEIVE "multi operands" FROM
	calcClient
	SEND "send operands to multiply" TO
	calcClient
RECEIVE "send operands to multiply"	
FROM calcServer	
USER INPUT "4 2"	
	RECEIVE "4 2" FROM calcClient
	SEND "16" TO calcClient
RECEIVE "16" FROM calcServer	
PRINT "16"	
Go back to #C1	
IF USER INPUT "0"	
SEND "div operands" TO calcServer	
•	RECEIVE "div operands" FROM
	calcClient
	SEND "send operations to divide" TO
	calcClient
RECEIVE "send operands to divide"	
FROM calcServer	
USER INPUT "16 2"	
OSEIVINI OT 10 2	RECEIVE " 16 2" FROM calcClient
	SEND "8" TO calcClient
RECEIVE "8" FROM calcServer	SEND 8 TO CAICCHEFT
PRINT "8"	
Go back to #C1	
IF USER INPUT "4"	
SEND "endcomms" TO calcServer	
[Terminate]	
	RECEIVE "endcomms" FROM
	calcClient
	[Terminate]
ENDWHILE	ENDWHILE

The updated calcClient and calcServer protocols were captured using Wireshark and analysing the transactions of packets between two machines. This information was displayed in Wireshark's packet-contents window from which I was able to glean the problems that have arisen from the update. These problems have been identified in red in the above protocol table.

What I have documented would lead to me believe that certain parts of the code for the application are linking to methods they shouldn't be, and that these may be due to extra data added to the code that is causing bugs to appear in the application.

5. Report to the NOSSoft Management

This section aims to clarify and expand upon the problems that I have been facing with the newer update. To quickly identify, the first problem lies in the swapping of certain functions, although there are two different groups of swapped functions and the origin of those problems differ with each group. The final problem lies in the multiplication function.

I'll start by expanding on the first point, namely, that the addition and subtraction functions have been swapped with one another. The test performed, as seen with the protocol table above, involved inputting the numbers "3 1" as operands into both the addition and subtraction operations. There is strong evidence to suggest that this occurred on the server side, as beginning with a message exchanged from the server (10.0.2.4) to the client (10.0.3.4), information within the third row of the packet-content window began to differ from previous messages. This is reflected in the protocol table in which the same packet sends back the 'operands to sub' message to the client protocol. The proper function of both addition and subtraction operations should be reversed, with addition adding and subtracting numbers.

Client #1 (Addition Operation)

```
79 56792 → 14444 [PSH, ACK] Seq=1 Ack=37 Win=29312...
66 14444 → 56792 [ACK] Seq=37 Ack=14 Win=29056 Len...
       44 333.016986... 10.0.3.4
       45 333.017430... 10.0.2.4
                                      10.0.3.4
                                                        TCP
       46 333.017766... 10.0.2.4
                                                        TCP
                                                                          92 14444 → 56792 [PSH, ACK] Seq=37 Ack=14 Win=2905...
                                     10.0.3.4
▶ Frame 44: 79 bytes on wire (632 bits), 79 bytes captured (632 bits) on interface 0
 ▼ Ethernet II, Src: PcsCompu_24:75:e3 (08:00:27:24:75:e3), Dst: PcsCompu_ec:dc:99 (08:00:27:ec:dc:99)
    ▶ Destination: PcsCompu_ec:dc:99 (08:00:27:ec:dc:99)
    ▶ Source: PcsCompu_24:75:e3 (08:00:27:24:75:e3)
       Type: IPv4 (0x0800)
 ▶ Internet Protocol Version 4, Src: 10.0.3.4, Dst: 10.0.2.4
  Transmission Control Protocol, Src Port: 56792, Dst Port: 14444, Seq: 1, Ack: 37, Len: 13
▼ Data (13 bytes)
      Data: 616464206f706572616e64730a
       [Length: 13]
                                      fe 35 0a 00 03 04 0a 00
                                                                       A#Z@ · @
        00 41 23 7a 40 00 40 06
       02 04 dd d8 38 6c <mark>e4 07 76 f1</mark> 2a a0 6a bc 80 18
00 e5 19 3b 00 00 01 01 08 0a 00 27 de 88 00 27
        dd b6 61 64 64 20 6f
                                 70
                                      65 72 61 6e 64 73
                                                                        add op erands
```

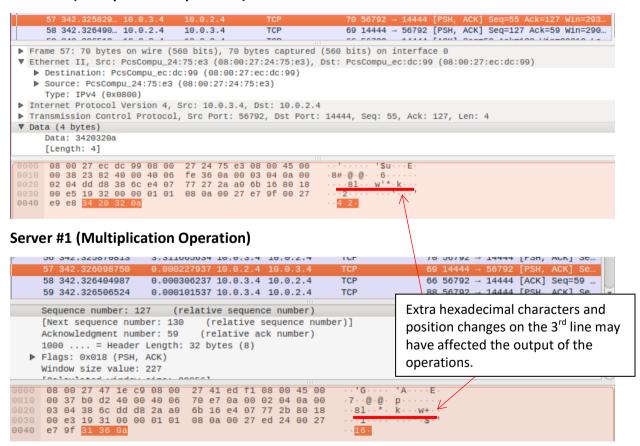
Server #1 (Addition Operation)

```
66 56792 → 14444 [ACK] Seq=14 ...
     46 333.017692028
                         0.000351399 10.0.3.4 10.0.2.4
                                                            TCF
     47 335.227177434
                         2.209485406 10.0.3.4 10.0.2.4
                                                            TCP
                                                                            70 56792 → 14444 [PSH, ACK] Se...
     48 335,231133700
                         0.003956266 10.0.2.4 10.0.3.4
                                                            TCP
                                                                            68 14444 → 56792 [PSH, ACK] Se...
                                                                            66 56792 → 14444 [ACK] Seq=18 .
     49 335.231513159
                         0.000379459 10.0.3.4 10.0.2.4
                                                            TCP
     Sequence number: 37
                            (relative sequence number)
     [Next sequence number: 63 (relative sequence number)]
     Acknowledgment number: 14
                                  (relative ack number)
     1000 .... = Header Length: 32 bytes (8)
   ▶ Flags: 0x018 (PSH, ACK)
     Window size value: 227
      08 00 27 47 1e c9 08 00 27 41 ed f1 08 00 45 00
                                                               'G
      00 4e b0 ce 40 00 40 06
                                70 d4 0a 00 02 04 0a 00
                                                              N · · @ · @ · p ·
      03 04 38 6c dd d8 2a a0
                                 6a bc e4 07 76 fe 80
      00 e3 19 48 00 00 01 01
                                08 0a 00 27 e4 0d 00 27
0040
     de 88 7
0050
```

The second problem lies in two other operations being switched. These would be the quit and division operations, or options "0" and "4". A test was performed in which the contents of each packet were analysed, much like the previous problem. This however, appears to be on the client side. As seen in the protocol table, when "4" is entered, a request for 'endcomms' is sent to the server and when "0" is entered, a request for 'div operands' is sent. This can pose a significant problem if not quickly fixed as the quit operation under a differently named function suggests an unusable application. As with the previous problem, the behaviour of each function should be switched but from the client code rather than the server.

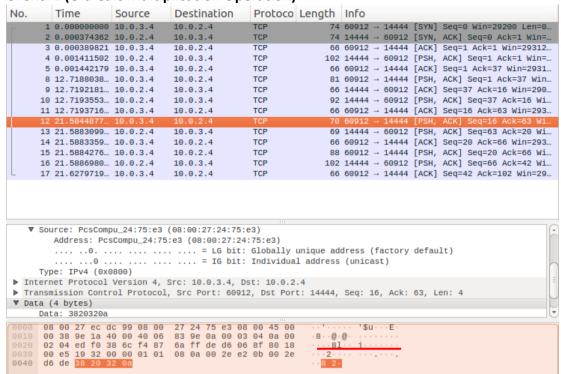
The third problem is the multiplication function. When used, it does not swap functions like the others, but produces a completely different function entirely. It acts as an exponentiation where the first number is the base and the second is a power raised by. For this test, I entered "4 2", the result being "16". A second test of "10 2" with the result being "100" confirmed my suspicions. This problem occurs on the server's side and appears to be interpreting the operands as an exponent rather than actual multiplication. Instead of this, when entering operands such as "4 2", this should multiply and display "8". Likewise "10 2" should display "20".

Client #1 (Multiplication Operation)

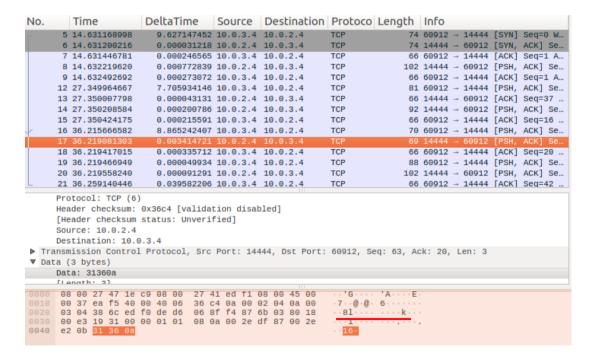


For comparison, this is how the same multiplication operation would have worked in the previous version of the application:

Client#1 (Old Calc Multiplication Operation)



Server#1(Old Calc Multiplication Operation)



6. Conclusions

Throughout this report, I have documented proof that my network was functioning correctly when using the app. This was done through the use of several tests, each which have helped to explain my knowledge and awareness of how data is exchanged through the network. I have also identified a list of problems with how I came across them as well as providing how they should work. These problems seem to stem from broken code and appear on both the server and client side depending on the problem. I hope that this may be enough to allay any doubts you may have had and persuade you to fix the current update, as it is imperative that a fix is implemented soon. As the system is now, I could not recommend it to the teaching faculty and students, but should the application return to a similar state as it was in its previous iteration, this opinion would change to reflect that. I hope you take this report into careful consideration as you move forward with the application.