

ALPHANZO F. MOORE

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Experience

Quality Assurance Team Lead (Intern) | June 2023 – Current

Credit Healing / Remote

Overview:

As a Quality Assurance Specialist Intern at Credit Healing [Chess Software], I am playing a crucial role in ensuring the quality and reliability of our product [Chess Software].

- Collaborate with the development team to create and execute test plans and test cases for software applications or products.
- Perform manual and automated testing to identify defects and ensure the functionality, usability, and performance of our offerings.
- Document and report defects, issues, and improvements, and work with developers to resolve them.
- Participate in regression testing and validate bug fixes in new software releases.
- Assist in the development and maintenance of test documentation and testing processes.
- Learn and use various testing tools and frameworks to improve testing efficiency.
- Contribute to the continuous improvement of QA processes and best practices.
- Provide support in the creation and maintenance of testing environments.
- Keep track of teams work in Jira
- Create tickets

Intern (Team Captain) | Feb 2023 – June 2023

Tatum Games / Remote

Overview: Responsible for being the Team Lead Intern for a cohort of Unity programmer Interns (4x). We worked on a mobile game product called, “Heroes Vs Villains: Nemesis”. This was my first-time doing project management.

- In charge of organizing and setting up technical, planning, and grooming meetings every Sprint and up to twice a week.
- Kept track of the team's progress through Jira.
- Learned some coding concepts for developing mobile games in Unity3D.
- Did black box testing for both HV game, and MIKROS SDK.

Field Supervisor | Nov 2022 – Feb 2023

Nationwide Guard Services / Rancho Cucamonga

Overview: Responsible for mobile patrol's monitoring different sites on our contracts.

- *Daily activity reports*
- *Covering post*
- *Wellness checks on guards*
- *Paperwork and documentation*
- *Write ups*

Security Post Commander | Oct 2021 – Oct 2022

Imperial Private Security / Rancho Cucamonga

Overview: Responsible for overseeing and working with 20+ guards. This included scheduling, interviewing, hiring, and firing new guards. I had to keep timesheets for everyone and submit them to payroll via Win Team.

- Was promoted into this position and was allowed to open a new location/facility where I built a team of guards.
- Had weekly meetings with managers to turn in status reports and had bi-monthly meetings with direct team for day-to-day updates and organization.
- Used Win Team to manage timesheets, payroll, scheduling and more.

Skills

- Project Management 35 Contact Hours / PDU's
- Leadership and team player.
- Communication skills and quick learner. Passionate about technology.
- Project management software tools (Jira/Win Team).

- Agile processes (2-week sprint structure). Standup, grooming, planning meetings.
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- Software and mobile app testing

Language and Technologies

- *Python
- *C++
- *HTML/CSS
- *JavaScript
- Unity3D
- Google Suite, Word, Excell, PowerPoint
- HubSpot, Salesforce
- REST Api's
- Visual Studio (Virtual Environments)
- Operating Systems (Linux-Ubuntu, Windows, Mac OS)
- Frameworks (Flask, Anvil, Kivy)
- Frontend & Backend Web Development

**Actively taking school courses to learn computer programming and have projects inside of my GitHub which is pasted at the bottom.*

References

Founder & CEO – Tatum Games/Mikros
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Co-Worker-Tatum Games/Mikros
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Founder & CEO - Credit Healing

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GitHub

<https://github.com/Alphanzo3287>