

Wajdi Abdulrahman Ahmed Saeed

IT Support Specialist | Web Developer

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Objective

Energetic and certified IT Support Specialist with a Bachelor's in IT and hands-on experience in troubleshooting, system setup, web development, and automation using Python. Skilled in developing both front-end and back-end systems using modern technologies such as React, Next.js, Laravel, and RESTful APIs. Seeking a challenging position where I can apply and grow my skills in a dynamic environment.

Education

Bachelor's Degree in Information Technology
Faculty of Engineering and Information Technology, Taiz University, Yemen
2017 – 2022

Certifications

Google IT Support Certificate

Completed: December 23, 2022
Issued by Google via Coursera
Verification: <https://coursera.org/verify/PRC2NFETVUL6>

Backend Engineering with Node.js – Manara (Feb 2025)

Gained hands-on experience in building RESTful APIs, Express.js, authentication, and database integration. Completed practical backend projects focused on best practices and production readiness.

Verification: <https://app.manara.tech/certificate/1739563422-DE5B9A89BDFBBDCE>

Skills

🔧 Technical Support Skills:

- Troubleshooting hardware, software, and networking issues
- Installing and configuring operating systems (Windows & Linux)
- User account setup and basic network configuration

- Familiar with help desk tools and remote support platforms

✂ Technical Skills:

- Front-End: HTML, CSS, JavaScript, React.js, Next.js
- Back-End: Node.js, Express.js, Laravel, PHP
- APIs: RESTful API Design & Integration
- Databases: MySQL, MongoDB, PostgreSQL, Oracle , SQL Server
- Version Control: Git, GitHub
- Scripting & Automation: Python
- Cloud: Basic AWS/GCP knowledge

Soft Skills:

- Problem-Solving & Critical Thinking
 - Continuous Learning & Self-Development
 - Teamwork & Collaboration
 - Communication Skills
 - Project Management & Task Organization
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Projects



Python Automation Scripts

Developed Python scripts to automate system admin tasks such as file cleanup, log monitoring, and email alerts.

GitHub: <https://github.com/Alsrory/system-automated>



Charity Web Platform

Full-stack Charity platform built with React/Next.js (front-end), Node.js & Express (back-end), and RESTful APIs. Features include:

- User authentication & authorization (roles: user/admin)
- CRUD operations for charity projects, dynamic routing
- Admin panel for project/user management
- PostgreSQL database integration
- Hosted on GitHub, with README and deployment scripts

GitHub: <https://github.com/Alsrory/charity-app>

Languages

- Arabic: Native
- English: Professional working proficiency (strong in technical reading and writing)