

Alters Privacy Policy

Privacy Policy

As supporters of data privatization, we created Alters not only to provide tools helping our users develop healthy social behaviors, but also to advocate for the importance of people's data privacy. Alters utilizes the incomparable security and end-to-end encryption to provide private messaging, note taking, file organizing and other healthy social interaction services to users worldwide ("Services"). Your messages and files are always encrypted, so they can never be shared or viewed by anyone but yourself and the intended recipients.

Information you provide

Account Information. You do not need to register any personal information, such as your phone number or email address when you create a Alters account. You may optionally add other information to your account, such as a profile name and profile picture. This information is end-to-end encrypted. End-to-end encryption means that your messages are encrypted to protect against us and third parties from reading them.

Messages. Alters cannot decrypt or otherwise access the content of your messages. Alters queues end-to-end encrypted messages on its servers for delivery to devices that are temporarily offline (e.g., a phone whose battery has died). Your message history is stored on your own devices.

Additional technical information is stored on our servers, including randomly generated authentication tokens, keys, push tokens, and other material that is necessary to establish calls and transmit messages. Alters limits this additional technical information to the minimum required to operate the Services.

User Support. If you contact Alters User Support, any personal data you may share with us is kept only for the purposes of researching the issue and contacting you about your case.

Information we may share

Third Parties. If you use other Third-Party Services like YouTube, Spotify, etc. in connection with our Services, their Terms and Privacy Policies govern your use of those services.

Other instances where Alters may need to share your data

- To meet any applicable law, regulation, legal process or enforceable governmental request.
- To enforce applicable Terms, including investigation of potential violations.
- To detect, prevent, or otherwise address fraud, security, or technical issues.
- To protect against harm to the rights, property, or safety of Alters, our users, or the public as required or permitted by law.

Updates

We will update this privacy policy as needed so that it is current, accurate, and as clear as possible. Your continued use of our Services confirms your acceptance of our updated Privacy Policy.

Terms

Please also read our Terms which also governs the terms of this Privacy Policy.

Contact Us

If you have questions about our Privacy Policy, please contact us at support@alters.zone.

Effective as of December 20, 2021