

# Alvaro Jaramillo

## EDUCATION

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### Florida State University

December 2019

Bachelor of Science in Information Communications &amp; Technology

GPA: 2.8

## EXPERIENCE

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### FSU Enrollment Management Technology Department

June 2019

Technician

- Assisted in MDT maintenance, updating, and automation
- Oversaw and created a Linux based kiosk system for Financial Aid and Advising
- Resolved customer's IT issues and customer concerns daily
- Shadowed the EMT security consultant with compromised stations

### FSU Information Technology Services Department

Technician

February 2019 – June 2019

- Supported an IT technician team with effective computer support daily
- Created and managed a kiosk system for the IP dept and the CGE building
- Deployed workstations to customers across the Florida State campus
- Reported weekly assessments of my workbench rooms inventory

### FSU University Center Club

July 2018 – September 2018

Server

- Coordinated with groups of more than 20 to construct floor plans
- Aided every guest and coworker with the greatest hospitality possible
- Trained recently hired colleagues

## INVOLVMENT

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### Society of Hispanic Professional Engineers

E-board

August 2018 – May 2018

Webmaster

Member

January 2018 – August 2018

- Found solutions to all technologically oriented needs of the society
- Managed the societies website
- Updated website code and material as decided by our executive board

### Florida State Esports Club

August 2018 – May 2018

Rocket League Competitor

- Attended weekday practice times that were decided by our team
- Competed in tournaments roughly every other weekend
- Scheduled scrimmages with other universities

## SKILLS

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- Linux/Windows/Mac Fluent
- Leadership
- Conflict Resolution
- Information Architecture
- Communications
- Proficiency in HTML and CSS
- Self-motivation
- Unity/C# Game Design
- Strong Java Programming
- NIST Certified
- A+ Certification (in progress)
- PowerShell Scripting Course (in progress)