

Alvaro Jaramillo

Technology Technician

Work History

2020-01 - Current	Classroom Support IT Specialist <i>Florida State University, Tallahassee, FL</i> <ul style="list-style-type: none">Coordinated with multiple departments to ensure all classroom technologies ran in an optimal fashionOpened, followed, and closed support tickets within our enterprise environmentInstalled, configured, and maintained hardware and software components for over 500 classroom and auditorium computer stations
2019-06 - 2020-01	Enrollment Management IT Technician <i>Florida State University, Tallahassee, FL</i> <ul style="list-style-type: none">Assisted in MDT maintenance, updating, and automationCreated and oversaw a Linux based kiosk system for the Financial Aid and Advising departmentShadowed and absorbed knowledge from the department security consultant with compromised workstations and servers
2019-01 - 2019-06	Information Technology Services Technician <i>Florida State University, Tallahassee, FL</i> <ul style="list-style-type: none">Supported an IT technician team with effective computer support dailyCreated and managed a Firefox based kiosk system for the International Affairs department and the Center for Global Engagement buildingScheduled and deployed workstations to customers across the Florida State campus

Education

2016-01 - 2020-05	Bachelor of Science: Information Communication, & Technology <i>Florida State University - Tallahassee, FL</i>
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Additional Information

- National Institute of Standards and Technology Certified
- Webmaster/e-board - FAMU/FSU Society of Hispanic Professional Engineer
- Rocket League competitor - Florida State Esports Club
- PCEP Certification (In Progress)

Contact

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Skills

Creative Problem Solving	<div><div></div><div></div><div></div><div></div><div></div></div> <div>Excellent</div>
Technician support	<div><div></div><div></div><div></div><div></div><div></div></div> <div>Excellent</div>
HTML and CSS	<div><div></div><div></div><div></div><div></div><div></div><div></div></div> <div>Very Good</div>
Leadership and Teamwork	<div><div></div><div></div><div></div><div></div><div></div><div></div></div> <div>Very Good</div>
Unity/C# Game Design	<div><div></div><div></div><div></div><div></div><div></div><div></div></div> <div>Good</div>
Powershell	<div><div></div><div></div><div></div><div></div><div></div><div></div></div> <div>Good</div>
Linux Proficiency	<div><div></div><div></div><div></div><div></div><div></div><div></div></div> <div>Good</div>