# **ALVIN YEARBY**

YOUNG PROFESSIONAL

#### PROFILE

Creative and hardworking recent graduate of Methodist University, with an in-depth knowledge of business strategies, customer service, and creative design. Fluent in English and Korean. Spent a gap year after graduation to travel and gain geographical inspiration for possible relocation and truly experience freedom before delving into adulthood. Excited for a dynamic opportunity where I can diversify and enhance my knowledge and abilities. I welcome opportunities to work in a fast-paced and challenging atmosphere built by respectable leaders.

# SKILLS

Creativity
Adaptability
Collaboration
Communication
Leadership
Conflict Resolution
Organization
Customer Service

English
Korean
MS Office
Data Entry

#### EDUCATION

#### **Methodist University**

**Long Island University** 

B.S., Business Administration | 2016 - 2018: Business and Finance Club; Related Coursework: Management & Organization, Financial Accounting, Statistics for Business and Economics, Business Ethics

B.S., Business Administration | 2014 - 2015

### WORK EXPERIENCE

#### **Intern at Century 21**

August - December 2018

Key Qualifications and Responsibilities

- Participated in staff meetings with Agents and Brokers to brainstorm marketing tactics, brand awareness, and understand department focus
- Created, designed, and printed brochures, pamphlets, and other marketing materials to attract potential clients
- Mentored by a leading Agent and became competent in showings, processes, paperworks, advertisement, and day-to-day client services
- Organized property visits and ensured sites were well-maintained, ready for showings/walk-throughs, and kept to standards
- Co-managed client relationships through constant correspondence, verbal communication, prompt feedback, and hospitable mentality
- Prepared written analysis of customer feedback, opinions, and suggestions
- Conducted and organized research and data in MLS
- Drafted purchase agreements, closing documents, and leasing contracts
- Performed other duties as assigned by management

# Key Achievement

 Acquired a sense of importance for client services and interpersonal skills on all levels and industries of business

## CONTACT

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# REFERENCES

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