Alvine Chungo

IT Specialist | Cybersecurity Enthusiast | Software Developer

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Professional Summary

Results-driven IT Specialist with hands-on experience in hardware setup, software installation, cybersecurity, and software development. Passionate about integrating secure and efficient IT solutions to optimize business operations. Currently pursuing Google IT Support and IBM CCNA certifications to enhance networking and troubleshooting expertise.

Education

Zetech University

Bachelor's Degree in Information Technology
Expected Graduation: November 2025

Technical Skills

- **Programming:** C#, PHP, Kotlin, Python, JavaScript

- **Web Development:** HTML, CSS, JavaScript, React

- **Database Management:** MySQL, Firebase

- **Networking & Security:** CCNA fundamentals, Firewalls, Network Security

- **IT Support:** Hardware & Software Troubleshooting, System Integration, Helpdesk Support

- **Cloud & DevOps:** AWS Basics, CI/CD Pipelines

Certifications

- **Google IT Support (In Progress)**

- **IBM CCNA (In Progress)**

- **Cybersecurity Fundamentals (Self-Taught)**

Work Experience

Bontel Technology CO. LTD *(2 Years of Experience)*
IT Support & System Integration Specialist

- Provided IT support for hardware and software installations, reducing downtime by 30%.

- Assisted in system integration projects, ensuring seamless communication between different IT infrastructures.

- Conducted cybersecurity awareness training for staff, enhancing security compliance.

Projects

- **Smart Healthcare Communication System (Ongoing)**
  Developing a blockchain-based smart contract system to enhance secure patient-doctor communication.

- **Android App Development (Kotlin, Firebase)**
  Designed and built a mobile app for real-time patient record management.

Seeking Opportunities

Currently seeking an **attachment or job opportunity** in IT support, cybersecurity, or software development. Ready to contribute and grow in a dynamic IT environment.