# SE 4485: Software Engineering Projects

## Fall 2024

# Test Plan

Group Number	8			
Project Title	Design, Develop, and Test a Location Verification App to be Installed on the Two Smartphone Alternatives			
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#### **ABSTRACT**

This document provides a guide for creating and managing test cases that are based on system requirements and specifications. It covers methods for generating test cases, compares black-box and white-box testing, and explains how to link tests back to specific use cases. With a focus on quality, standards, and managing test changes, this document aims to help teams build reliable and effective test plans.

#### **TABLE OF CONTENTS**

INTRODUCTION	3
REQUIREMENTS/SPECIFICATIONS-BASED SYSTEM LEVEL TEST CASES.	3
TECHNIQUES FOR TEST GENERATION	4
Requirements/Specifications-Based Testing:	5
Black Box Vs White Box Testing	5
Quality Criteria for Tests	5
TRACEABILITY OF TEST CASES TO USE CASES	6
EVIDENCE THE TEST PLAN HAS BEEN PLACED UNDER CONFIGURATION MANAGEMENT	8
ENGINEERING STANDARDS AND MULTIPLE CONSTRAINTS	8
ADDITIONAL REFERENCES	9

#### INTRODUCTION

The purpose of this document is to outline a clear process for developing system-level test cases based on what the system is required to do. It provides guidance on creating quality tests, choosing between black-box and white-box testing methods, and ensuring that each test links back to a specific requirement or use case. This document also explains how to keep test plans organized under configuration management so that changes are tracked and controlled. Covered topics include quality standards for tests, handling constraints like time and resources, and the role of engineering standards. This guide is intended for engineers, quality teams, and managers looking to improve their testing practices and ensure that tests fully support the system's requirements.

#### REQUIREMENTS/SPECIFICATIONS-BASED SYSTEM LEVEL TEST CASES.

Test Case ID	Test Description	Test Data	<b>Expected Result</b>	Pass/Fail
TC01	Verify the app requests location permissions on startup	Launch the app	App prompts the user to allow location permissions.	Pass
TC02	Verify the map centers on the user's current location	Grant location permission	Map should display the user's current location as the center of the screen.	Pass
TC03	Verify destination search displays marker on map	Enter a valid address	Marker appears on the map at the destination address.	Pass
TC04	Verify arrival notification at the destination	Set destination nearby and simulate driving toward it	App shows a notification indicating arrival at the destination.	Pass
TC05	Verify app's behavior on invalid address entry	Enter invalid address	App shows an error message or prompt requesting a valid address.	
TC06	Verify map's responsiveness and accuracy	Use simulated driving route	Map follows the route accurately and updates the user's position in real-time without delays	Pass

TC07	Verify that the supervisor can export reports in both PDF and CSV format	Supervisor logged into the admin dashboard, navigates to reporting section, selects a time period (e.g., weekly)	The report is generated and successfully exported as a PDF and CSV file	
TC08	Verify that the app detects nearby mobile devices	Service personnel within range of a customer's phone, Bluetooth or Wi-Fi enabled on both devices	The system detects and lists the customer's phone as a nearby device	
TC09	Verify the software download process to customer's phone	Wi-Fi connected on customer device, and sufficient storage space available	Software is downloaded successfully onto the customer's phone	
TC10	Verify route display from user to delivery personnel	Enter user and delivery personnel locations	App displays the route from the user's location to the delivery personnel's location	
TC11	Verify user receives estimated time of arrival (ETA) updates	Track delivery personnel and simulate changes in speed or route	App updates the ETA to the user based on the current location and route	
TC12	Verify app's behavior when switching between different network connections	Switch from Wi-Fi to mobile data during tracking	App maintains real-time updates and notifies the user of the network change without interrupting the tracking process	

### TECHNIQUES FOR TEST GENERATION

- specify which techniques are used for test generationblack box-based testing versus white-box based testing

• specify which criteria are used for measuring the quality of your tests

In designing test cases for our location-based application, we applied the following techniques for test generation:

#### **Requirements/Specifications-Based Testing:**

Test cases were designed directly from the app's documented requirements to confirm core functionality. For example:

- TC01: Verifies the app requests location permissions on startup.
- TC02: Ensures the map centers on the user's location when granted permission.
- TC04: Checks that an arrival notification appears when the user reaches the destination.

#### Boundary Value Analysis:

This technique covers edge cases to verify how the app responds at limits. For instance:

- TC04: Tests if notifications trigger accurately as the user nears the destination.
- TC05: Enters an invalid address to confirm the app prompts for a valid one.

#### Error Guessing:

Anticipating common mistakes, we created test cases for potential failure points. Examples include:

- TC05: Tests how the app handles invalid addresses, expecting an error or prompt.
- TC12: Switches network connections mid-tracking to confirm the app remains responsive and maintains data flow during changes.

#### **Black Box Vs White Box Testing**

#### Black Box Testing:

- Approach:
  - We designed tests such as TC01, TC02, and TC04 based on the application's documented requirements. Each case verifies that the key app features like requesting location permissions and centering the map on the user's location, behave as expected from an end-user perspective.
  - Techniques used: Requirements/Specifications-Based Testing, Boundary Value Analysis, and Error Guessing
- Example: TC05, which tests how the app handles invalid address inputs, exemplifies Black-Box Testing by verifying that the app prompts the user for valid input without needing insight into the internal code handling.

White Box Testing

#### **Quality Criteria for Tests**

We focused on these key criteria to measure the quality of our test cases:

- 1. Accuracy
  - Each test case has clear specific results without ambiguity.
  - Example: TC02 specifies that the map should display the user's current location centered on the screen upon granting location permission.
- 2. Cross-Platform Compatibility
  - Each test case directly maps to specific requirements providing a clear link from the app's

- specifications to the tests.
- Example: TC07 is tied to the requirement for supervisors to export reports in PDF and CSV format.
- 3. Reliability
  - Tests are designed to consistently deliver the same results under the same conditions confirming stable app performance.
  - Example: TC06 verifies that the map updates in real-time along the user's route with updates occurring without delay across different tests and network conditions.

#### TRACEABILITY OF TEST CASES TO USE CASES

#### Use Case 1 (UC1): Customer Verifies Service Personnel's Identity

### **Design Mapping**:

- 1. UserInput Class: validateUser() handles verification requests using ID
- 2. LocationTracking Class: getCurrentLocation() fetches real-time GPS data to validate personnel's location.
- 3. **NotificationService Class**: sendVerificationAlert(userId) sends notifications to the customer
- 4. Test Case 1: Verify that validateUser() in userInput successfully handles ID verification
  - Requirements Addressed:
    - Verified Personnel Identity Using ID
    - Security (Multi-factor authentication for verification)
  - Non-Functional Requirements: Security (end-to-end encryption), User Interface (intuitive for easy biometric/ID verification)
- 5. **Test Case 2**: Verify that sendVerificationAlert(userId) in NotificationService sends a notification to the customer confirming the personnel's identity.
  - Requirements Addressed:
    - Sends Notification to the Customer Confirming Personnel's Identity
  - **Non-Functional Requirements**: Compatibility (cross-platform notifications), Performance (notification delivery within 2 seconds)
- 6. **Test Case 3**: Confirm that getCurrentLocation() in LocationTracking accurately fetches real-time GPS data to verify personnel's location.
  - Requirements Addressed:
    - Uses GPS to Validate Personnel's Location
  - **Non-Functional Requirements**: Performance (location fetched within 2 seconds), Reliability (accurate GPS updates)
- 7. **Test Case 4**: Validate that data used in identity verification and notifications is secure.
  - Requirements Addressed:
    - Security (Implements end-to-end encryption)
  - Non-Functional Requirements: Security (data encryption for all personal data)

#### Use Case 2 (UC2): Supervisor Tracks Service Personnel in Real-Time

#### **Design Mapping:**

- LocationTracking Class: startTracking() initiates location tracking; getCurrentLocation() fetches updated locations.
- LocationDAO Class: saveLocation(Location) stores location data.
- **NotificationService Class**: sendArrivalNotificaiton(userId) sends alerts for deviations in route or arrivals.
- 1. **Test Case 5**: Verify that startTracking() in LocationTracking initiates GPS tracking successfully.
  - Requirements Addressed:
    - Tracks Personnel's Location via GPS
  - **Non-Functional Requirements**: Battery Optimization (efficient GPS use), Reliability (continuous tracking)
- 2. **Test Case 6**: Confirm that getCurrentLocation() in LocationTracking provides real-time location updates.
  - Requirements Addressed:
    - Tracks Personnel's Location in Real-Time
  - **Non-Functional Requirements**: Performance (location updates every 2 seconds), Scalability (handle multiple users)
- 3. **Test Case 7**: Verify that saveLocation(Location) in LocationDAO stores location data for future tracking and reporting.
  - Requirements Addressed:
    - Real-Time Location Tracking and Storage
  - **Non-Functional Requirements**: Data Handling (compliance with data retention laws), Reliability (consistent data storage)
- 4. **Test Case 8**: Confirm that sendArrivalNotification(userId) in NotificationService sends alerts for deviations or arrival events.
  - Requirements Addressed:
    - Sends Alerts for Deviations
  - Non-Functional Requirements: Compatibility (works on iOS and Android),
     Performance (alert within 2 seconds)

#### Use Case: UC3 - Supervisor Generates Service Report from the System

Requirements in UC3 and Corresponding Test Cases:

- 1. **Requirement:** Supervisor must be able to navigate to the reporting section.
  - **Mapped Test Case:** *TC01* Ensures that location permissions are requested on startup, which is a prerequisite for tracking data that will be used in reporting.
- 2. **Requirement:** System compiles data related to location history and service completion times for a specific period.
  - **Mapped Test Case:** *TC02* Confirms that the app centers the map on the current location, which ensures location data collection is accurate and can be used for reporting.
  - Mapped Test Case: TC06 Checks map responsiveness and accuracy to ensure data continuity for location history, critical for compiling reliable reports.
- 3. **Requirement:** Supervisor reviews and optionally exports the report as a PDF or CSV file.
  - **Mapped Test Case:** *TC07* Verifies that the supervisor can export reports in both PDF and CSV formats, meeting the requirement for multiple export options.
- 4. **Requirement:** System should handle cases of insufficient data and notify the supervisor.
  - Mapped Test Case: TC05 Tests invalid address entry handling, which simulates

- scenarios of invalid or insufficient data, ensuring that the app provides an appropriate notification in these cases.
- 5. **Requirement:** System displays error messages on report generation failures and provides options to retry or select another time period.
  - Mapped Test Case: TC05 Also relevant here, as it verifies that error messages are correctly handled, simulating scenarios in which the system might need to notify the supervisor about unavailable reports.

#### Use Case: UC4 - Service Personnel Downloads Software onto Customer Phone

Requirements in UC4 and Corresponding Test Cases:

- 1. **Requirement:** Service personnel's arrival is tracked, and the system confirms the arrival location.
  - Mapped Test Case: TC04 Specifically verifies arrival notifications, ensuring the app notifies when the service personnel reach the designated location. This aligns with the requirement that personnel's arrival location is recorded.
- 2. **Requirement:** System should detect nearby mobile devices.
  - Mapped Test Case: TC08 Ensures the system detects and lists nearby devices, enabling connection to the customer's phone, which is necessary for the download process to begin.
- 3. **Requirement:** System downloads software onto the customer's phone.
  - Mapped Test Case: *TC09* Verifies the complete software download process, ensuring that the app successfully transfers the software to the customer's device, assuming necessary storage space and connectivity are available.
- 4. **Requirement:** Location is continuously tracked during the software download.
  - Mapped Test Case: TC02 and TC06 Both of these test cases support continuous tracking. TC02 confirms the initial location tracking, while TC06 ensures real-time map updates, which are essential for continuous tracking during software download.
- 5. **Requirement:** Customers' devices must have enough storage space for the software.
  - **Mapped Test Case:** *TC09* This test case verifies the software download process, specifically checking that the download only proceeds if there is sufficient storage on the customer's device, fulfilling this requirement.

# EVIDENCE THE TEST PLAN HAS BEEN PLACED UNDER CONFIGURATION MANAGEMENT

#### ENGINEERING STANDARDS AND MULTIPLE CONSTRAINTS

- IEEE Std 829-1983: Software Testing [pdf]
- ISO/IEC/IEEE Std 29119-1-(Revision-2022): Part 1 Software Testing General Concepts [pdf]
- ISO/IEC/IEEE Std 29119-2-(Revision-2021): Part 2 Test Process [pdf]
- ISO/IEC/IEEE Std 29119-3-(Revision-2021): Part 3 Test Documentation [pdf]
- ISO/IEC/IEEE Std 29119-4-(Revision-2021): Part 4 Test Techniques [pdf]

### **ADDITIONAL REFERENCES**

- Jorgensen, P.C., 2013. Software Testing: A Craftsman's Approach. Auerbach Publications
- Mathur, A.P., 2013. Foundations of Software Testing, 2/e. Pearson Education