

Status : Open  
Progress : 73 %  
Last Progress : Assigned by Head of Sub Department ITD iFinancing Data Maintenance Jakarta Head Office

Requestor Detail

Requestor Name : Ignatius Agung Dwi Nugroho  
Request Date : 2025-01-16 16:27  
Requestor Department : Operating Lease Operation  
Requestor Branch : Jakarta Head Office

Ticket Detail

Application : iFinancing  
Modul : Operating Lease  
Sub Menu : Application - Master Contract  
Example for Full Screenshot :  
Please attach Full screenshot from the iFinancing page (To make it easier the Support Team to investigate issue) : Yes  
Detail Request : Menambahkan nomor master kontrak existing pada daftar master contract 0003299/4/08/11/2024 PT. DOOSAN HEAVY INDUSTRIES INDONESIA.  
Reason for the Request : Penambahan ini agar kontrak dapat diproses ke tahap selanjutnya yaitu pembuatan kontrak pelaksanaan dan untuk proses golive disburse supaya dapat ditagihkan ke customer.



Data Change/ Revise

Before : Terlampir  
After : Terlampir  
  
Estimated Time (days) : 1  
Priority : High  
Expected Due Date : 2025-01-20  
Is Pending? :  
Need Coordination with IMS ?

Ticket History

Activity	Remark	Update By	Status	Date
Assigned by Head of Sub Department ITD iFinancing Data Maintenance Jakarta Head Office		Wawan Hermawan	Open	2025-01-20 09:11
Assigned by Member of Sub Department IT Admin Jakarta Head Office		Nadila	Open	2025-01-17 16:04
Taken by Nadila - IT Admin		Nadila	Open	2025-01-17 16:03
Approved by Head Of Department IT Operation Jakarta Head Office		Ahmad Fikri	Open	2025-01-17 16:01
Reviewed by Head of Sub Department ITD iFinancing Data Maintenance Jakarta Head Office		Wawan Hermawan	Open	2025-01-17 10:26
Reviewed by Member of Sub Department IT Admin Jakarta Head Office		Nadila	Open	2025-01-17 09:42
Taken by Nadila - IT Admin		Nadila	Open	2025-01-17 09:40

Activity	Remark	Update By	Status	Date
Approved by Head Of Department Operating Lease Operation Jakarta Head Office		Ryantho	Open	2025-01-16 19:29
Submitted by Member of Sub Department Operating Lease Operation Jakarta Head Office	Mohon bantuannya untuk segera diproses karena tagihan harus segera ditagihkan ke customer di bulan ini. (URGENT)	Ignatius Agung Dwi Nugroho	New	2025-01-16 16:27
Ignatius.Nugroho added file attachment be1b3fe0-d3eb-11ef-8d17-f28111be75e3_Master-Kontrak-DOOSAN-HEAVY-INDUSTRIES-INDONESIA.xlsx on ticket 517532		Ignatius Agung Dwi Nugroho		2025-01-16 16:27



DIPO STAR FINANCE  
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