***PROBLEM SOLUTION DOCUMENT***

|  |  |  |
| --- | --- | --- |
| **Information Ticket iMonitoring (Diisi oleh Lead)** | | |
| No. Ticket | : | 2504000016 |
| Submit date | : | 10/04/25 |
| Nama Client/User | : | DIPO STAR FINANCE/WAWAN HERMAWAN |

|  |  |  |
| --- | --- | --- |
| **LEVEL OF INTEREST AND IMPACT (Diisi oleh Lead)** | | |
| Urgency | ☐ | *NON URGENT*  *(Perubahan terjadwal dan tidak memiliki batasan waktu tertentu)* |
| ☒ | *URGENT*  *(Perubahan yang telah terjadwal namun memiliki batasan waktu tertentu)* |
| ☐ | *EMERGENCY*  *(Perubahan yang perlu dilakukan dengan segera dan setiap saat)* |
| Impact | ☒ | MINOR  *(Perubahan tidak berdampak langsung kepada operasional dan keamanan informasi)* |
| ☐ | MAJOR  *(Perubahan berdampak langsung operasional dan keamanan informasi)* |

**SIGN OF APPROVAL**

|  |  |  |
| --- | --- | --- |
| **Prepare By:** | **Sign** | **Date** |
| [FAUZAN] |  | 2025/04/10 |

|  |  |  |
| --- | --- | --- |
| **Assessment By :** | **Sign** | **Date** |
| [Sepria Yunita] |  |  |
| [Senior Support] |  |  |

* Ttd setelah semua proses selesai dan package siap dikirimkan ke client)

**DAFTAR ISI**

**[1 BACKGROUND 5](#_heading=h.28h4qwu)**

[1.1 Explanation Of Problems And Solutions \* (Diisi Oleh Lead) 5](#_heading=h.nmf14n)

[1.2 Impact Analysis\* (Diisi oleh lead) 5](#_heading=h.37m2jsg)

**[2 IMPLEMENTATION PLAN SYSTEM (EQUIPPED BY STAFF SUPPORT) 5](#_heading=h.1mrcu09)**

[2.1 detail solution 5](#_heading=h.46r0co2)

[2.1.1](#_heading=h.2lwamvv) *[Solution (Diisi Penjelasan Detail Tentang Solusi Dan Penambahan Solusi Oleh Dev Support) 5](#_heading=h.2lwamvv)*

[2.1.2](#_heading=h.111kx3o) *[List Of Impact Module/ Functions/Process/Reporting 5](#_heading=h.111kx3o)*

[2.2 CAPTURE SCRIPT CHANGES IN DATABASE/UI 5](#_heading=h.3l18frh)

[2.2.1](#_heading=h.26in1rg) *[Before 5](#_heading=h.26in1rg)*

[2.2.2](#_heading=h.lnxbz9) *[After 5](#_heading=h.lnxbz9)*

[2.3 LIST OBJECT 5](#_heading=h.206ipza)

**[3 IMPLEMENTATION 6](#_heading=h.4k668n3)**

[3.1 Implementasi UAT\* 6](#_heading=h.2zbgiuw)

[3.2 Implementasi Production\* 6](#_heading=h.1egqt2p)

**[4 RUNDOWN 7](#_heading=h.3ygebqi)**

[4.1 Rundown Activity : 7](#_heading=h.32hioqz)

[4.2 Rollback\* 7](#_heading=h.2dlolyb)

[4.2.1](#_heading=h.3fwokq0) *[Rollback UAT 7](#_heading=h.3fwokq0)*

[4.2.2](#_heading=h.sqyw64) *[Rollback Production 7](#_heading=h.sqyw64)*

**[5 TESTING RESULT 8](#_heading=h.2u6wntf)**

[5.1 Skenario Testing (Equipped By Staff Support) 8](#_heading=h.19c6y18)

[5.2 Skenario Testing (To Be Field By Qa) 8](#_heading=h.3tbugp1)

# **BACKGROUND**

## ***EXPLANATION OF PROBLEMS AND SOLUTIONS \* (*DIISI OLEH LEAD*)***

|  |  |  |
| --- | --- | --- |
| No. Ticket | : | 2504000016 |
| Problem | : | Script sp ke ifinopl.dbo.RPT\_EXT\_DISBURSEMENT |
| RCA | : | Dear Pak IMS,  Mohon bantuannya untuk script pembentukan data ke tabel ifinopl.dbo.RPT\_EXT\_DISBURSEMENT bagi Tim DWH untuk eksplor karena ada report DWH yang ambil data dari iFinancing |
| Solution/Workaround | : | Provide script Raw Data |
|  |  |  |

## ***IMPACT ANALYSIS\* (*DIISI OLEH LEAD*)***

|  |  |  |
| --- | --- | --- |
| *Impact Analysis* | : | Raw Data - Sp xsp\_rpt\_ext\_disbursement\_insert, bikinkan script raw data manual yang bisa di execute oleh user tanpa buka SP tsb |
| Module / *Functions that must be tested* | : | Sp xsp\_rpt\_ext\_disbursement\_insert, bikinkan script raw data manual yang bisa di execute oleh user tanpa buka SP tsb |

# **IMPLEMENTATION PLAN SYSTEM (EQUIPPED BY STAFF SUPPORT)**

## ***DETAIL SOLUTION***

### ***SOLUTION* (DIISI PENJELASAN DETAIL TENTANG SOLUSI DAN PENAMBAHAN SOLUSI OLEH DEV SUPPORT)**

### **LIST OF IMPACT MODULE/ FUNCTIONS/PROCESS/REPORTING**

## ***LIST OBJECT***

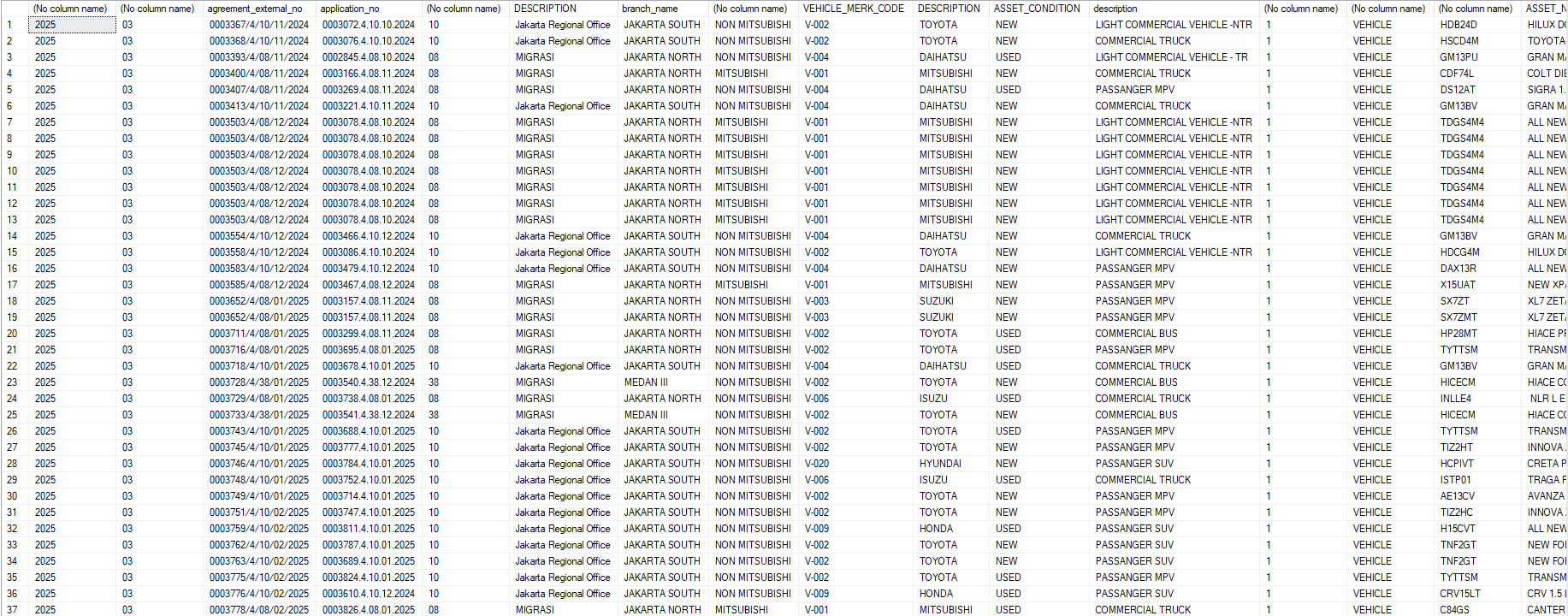
| **No** | **Old/New** | **File/Object Name** | **Type** | **Copy Form** | **Deployment Path** | **Notes** |
| --- | --- | --- | --- | --- | --- | --- |
| 1 | Old |  | ASPX | - |  | - |
| 2 | Old |  | CS | - |  | - |

## CAPTURE SCRIPT CHANGES IN DATABASE/UI



### *BEFORE*

### *AFTER*



# **IMPLEMENTATION** Instruction

## ***IMPLEMENTASI UAT\****

Server UAT :

|  |  |  |  |
| --- | --- | --- | --- |
| **No** | ***Task*** | **Notes** | **PIC** |
|  |  |  | IT |
|  |  |  | IT |
|  |  |  | IT |
|  |  |  |  |

## ***IMPLEMENTASI PRODUCTION\****

Server PRD :

|  |  |  |  |
| --- | --- | --- | --- |
| **No** | ***Task*** | **Notes** | **PIC** |
|  | Siapkan script |  |  |
|  | Rollback script tersebut, pastikan semua data yang tampil sama dengan data pada xsp\_rpt\_ext\_disbursement\_insert |  |  |
|  | Commit script |  |  |
|  |  |  |  |

## ***ROLLBACK\****

### ***ROLLBACK UAT***

| **No** | ***Task*** | ***Notes*** | **PIC** |
| --- | --- | --- | --- |
|  |  |  |  |
|  |  |  |  |

### 

### 

### ***ROLLBACK PRODUCTION***

| **No.** | ***Task*** | ***Notes*** | **PIC** |
| --- | --- | --- | --- |
|  |  |  |  |
|  |  |  |  |

# **TESTING RESULT**

## ***SKENARIO* TESTING *(EQUIPPED BY* STAFF SUPPORT*)***

| **No** | ***Menu*** | ***Activity*** | ***Capture*** |
| --- | --- | --- | --- |
|  | ifinopl | pastikan semua data yang tampil sama dengan data pada xsp\_rpt\_ext\_disbursement\_insert |  |
| 2 |  |  |  |
| 3 |  |  |  |
|  |  |  |  |

## ***SKENARIO* TESTING *(TO BE FIELD BY* QA*)***

| **No** | ***Menu*** | ***Activity*** | ***Capture*** |
| --- | --- | --- | --- |
| 1 |  |  |  |
| 2 |  |  |  |