

90839



908390



NEW ZEALAND QUALIFICATIONS AUTHORITY
MANA TOHU MĀTAURANGA O AOTEAROA

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SUPERVISOR'S USE ONLY

Level 1 Business Studies, 2016

90839 Apply business knowledge to an operational problem(s) in a given small business context

9.30 a.m. Friday 25 November 2016
Credits: Four

Achievement	Achievement with Merit	Achievement with Excellence
Apply business knowledge to an operational problem(s) in a given small business context.	Apply detailed business knowledge to an operational problem(s) in a given small business context.	Apply comprehensive business knowledge to an operational problem(s) in a given small business context.

Check that the National Student Number (NSN) on your admission slip is the same as the number at the top of this page.

You should attempt ALL the questions in this booklet.

Pull out Resource Booklet 90839R from the centre of this booklet.

Refer to relevant business knowledge and/or Māori business concepts in your answers.

If you need more room for any answer, use the extra space provided at the back of this booklet.

Check that this booklet has pages 2–12 in the correct order and that none of these pages is blank.

YOU MUST HAND THIS BOOKLET TO THE SUPERVISOR AT THE END OF THE EXAMINATION.

TOTAL

ASSESSOR'S USE ONLY

QUESTION ONE: BAD DEBTS

(a) Discuss how bad debts could affect *Becca's Café*.

- define the term “bad debts”
- identify how bad debts could affect the cash flow of *Becca’s Café*
- fully explain TWO long-term impacts of bad debts on *Becca’s Café*.

In your answer:

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Use the information in Resources A and B, and your business knowledge, to answer this question.

In your answer:

In your answer:

Use the information in Resource C and your business knowledge to answer this question.

In your answer:

In your answer:

- describe TWO appropriate solutions
- choose the better solution and fully explain how it would resolve the issue
- fully explain ONE long-term consequence of the better solution.

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Extra space if required.
Write the question number(s) if applicable.

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