User Stories

Base Functionality

As a user…
As a user, I should be able to view a map of available washroom locations, either based on proximity or a calculated path so that I plan washrooms to visit along my journey.

As a user, I should be able to view a list of the closest washrooms, sorted by proximity so that I may plan a route to the nearest washroom without relying on the functionality of the map feature.

As a user, I should be able to search for washrooms in the list view so that I can find information about washrooms I am familiar with.

As a user, I should be able to bookmark washrooms so that I can easily find and access them at a later time.

As a user, I should be able to view information about the GoHere program so that I may learn more about the initiative and methods by which I can contribute.

As a user, I should be able to view information about nearby washrooms including availability, accessibility, cleanliness, and user ratings.

As a user, I should be able to display my GoHere access card from within the app, so that I can verify my identity and permission with business owners upon request.

Feature CCC01
Enable users to submit information about publicly accessible washrooms through the app.

As a user…

As a user, I should be able to submit information about a publicly accessible washroom so that it may be added as a location within the app once reviewed and approved by an admin.

As a user, I should be able to indicate the capacity, accessibility, and availability of publicly accessible washrooms that I am recommending for the application so that I can convey more information about the location to the administrators.

As a user, I should be notified in the event that a washroom I have recommended for consideration has been approved by an admin so that I can be motivated to encourage others and myself to continue to participate in the initiative.

As a business owner…

As a business owner, I should be able to submit information about my establishment to the app so that it may be added as a valid washroom within the app once reviewed by an admin.

As a business owner, I should be able to indicate the capacity, accessibility, and availability of the washroom that I am recommending for the application so that I can convey more information about the location to the administrators.

As a business owner, I should receive a notification or alert if my washroom has been approved for addition to the application via an administrator so that I can stay informed about the status of my location.

As an administrator…

As an administrator, I should be able to view and approve requests for publicly accessible washrooms as submitted by users and business owners so that I may approve or deny the addition of these locations to the system.

Feature CCC02
Allow users to submit real-time updates and changes to publicly accessible washroom locations through the app.

As a user…

As a user, I should be able to submit real-time updates about the availability of the washrooms including information regarding cleanliness, wheelchair accessibility,

As a business owner…

As a business owner, I should be able to update the washroom status (occupied/open/closed) so that GoHere is always up to date for users.

As a business owner, I should be able to update the availability, accessibility, and cleanliness of my establishment's washroom from the app, so that users are working off of current and accurate data.

As an administrator…

As an administrator, I should be able to verify submitted updates so that I can ensure the reliability of the information being displayed to users.

As an administrator, I should be able to flag submitted updates so that I can keep fraudulent information from being displayed to users.

Feature CCC03
Enable users to provide general feedback about the app, fostering continuous improvement.

As a user…

As a user, I should be able to easily find a feedback section on the app so that I can share my thoughts on the overall experience.

As a user, I should be able to provide both positive feedback about good features and constructive criticism about areas that need improvement so that accomplishments and faults get recognized.

As a business owner…

As a business owner, I should be able to easily find and provide positive and negative feedback regarding my experience with the application so that the issues I identify can be addressed.

As an administrator…

As an administrator, I should be able to easily view feedback from users on the app, so that I can discuss it with developers and continuously improve GoHere.

Feature CCC04
Enable businesses to join the GoHere Washroom Locator Program through the app.

As a business owner…

As a business owner, I should be able to create a business owner account and request approval from an admin so that I may add information about my publicly accessible washroom to the application.

As an administrator…

As an administrator, I should be able to view applications for business owner accounts through the application so that we can continue to grow the number of washrooms added to the service without relying on external tools and methods.

Feature CCC05

Integrate an industry-standard e-commerce solution to enable individuals to donate to the GoHere program.

As a user…

As a user, I should be able to support the GoHere program initiative through a donation link, available within the application so that I can continue to support the development and maintenance of the service.

As a business owner…

As a business owner, I should be able to support the GoHere program initiative through a donation link, available within the application so that I can continue to support the development and maintenance of the service.

Feature CCC06

Enable businesses, or funders to gain recognition and acknowledgement within the GoHere Washroom Locator App through an admin-controlled feature or tier-based sponsorship recognition feature.

As a user…

As a user, I should be able to receive an award or symbol within my profile/user card if I am to make a donation so that other users can see my contribution.

As a user, I should be able to see when a business has received an endorsement so that I can understand that this location is one that has been recognized specifically by an administrator.

As a business owner…

As a business owner, I should be able to receive an award or symbol within my profile and lookup page so that users can understand that my location is one that has received special attention and endorsement from an administrator.

As an administrator…

As an administrator, I should be able to endorse/highlight certain businesses so that I can reward their partnership and appreciate their contribution to the cause.

As an administrator, I should be able to revoke the endorsement of certain businesses so that I can adjust the recognition of a partner if something changes in the professional relationship.

User Stories - Feature CCC07
Enable the delivery of news and updates directly into the GoHere Washroom Locator App through the integration of a Content Management System (CMS) like Prismic.

As a user…

As a user, I should be able to see a curated news feed of information coming from the GoHere team so that I can stay up to date with updates and programs being run by the team.

As a business owner…

As a business owner, I should be able to see a curated news feed of information coming from the GoHere team so that I can stay up to date with updates and programs being run by the team.

As an administrator…

As an administrator, I should be able to publish news posts to a curated and shared news feed so that users of the application can stay up to date about the GoHere team's latest initiatives and updates to the service and other adjacent projects.

As an administrator, I should be able to edit news posts so that users of the application can stay up to date about the GoHere team's latest initiatives and updates to the service and other adjacent projects.

As an administrator, I should be able to delete news posts so that users of the application can stay up to date about the GoHere team's latest initiatives and updates to the service and other adjacent projects.