

Project Development Phase Delivery of Sprint - 3

College Name	Anand Institute of Higher Technology
Team ID	PNT2022TMID37186
Project Name	AI-based discourse for Banking Industry

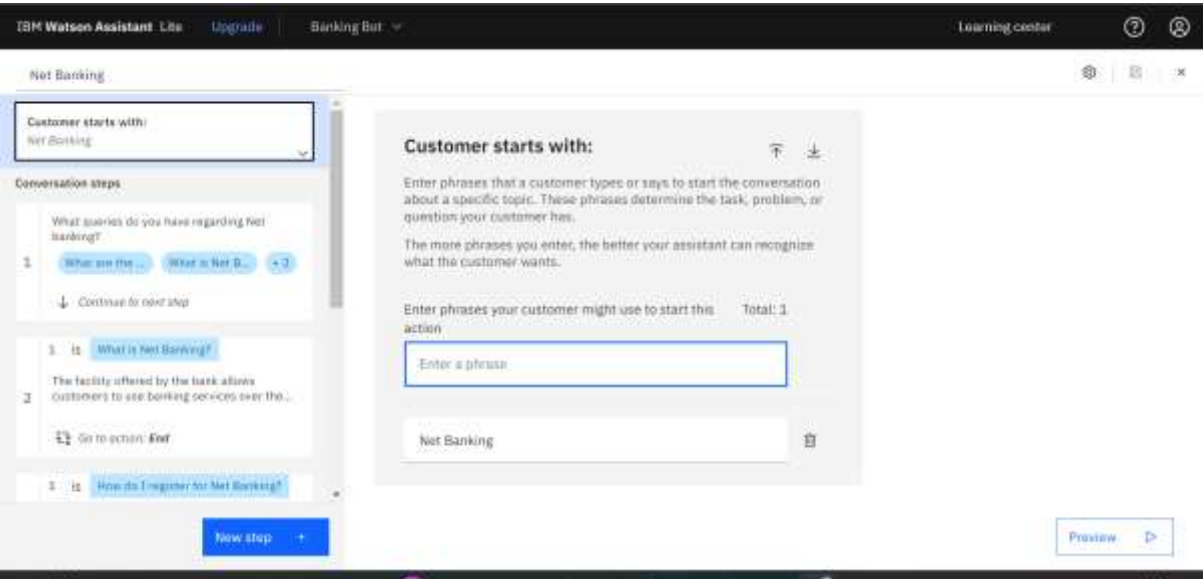
Basic Loan - Account Action Creation

The screenshot shows the IBM Watson Assistant interface for creating a 'Loan' action. The left sidebar displays the 'Conversation steps' for the 'Loan' action, which includes a sequence of steps: 1. 'What type of loan are you looking at?' with options 'Vehicle loan', 'Trip loan', and '+ 3'; 2. 'Continue to next step'; 3. '1 is House loan' with a description 'To be eligible for a house loan, please contact our bank service providers with all existing...'; 4. 'Go to action: End'; 5. '1 is Gold loan' with a description 'When someone has bank with this feature...'. The main area shows the 'Customer starts with:' section, which includes instructions on how to enter phrases that determine the task, problem, or question. It also shows a list of phrases entered for this action: 'Loan' and 'How to apply loan?'. A 'Preview' button is visible at the bottom right.

Customer Query Action

The screenshot shows the IBM Watson Assistant interface for creating a 'Query' action. The left sidebar displays the 'Conversation steps' for the 'Query' action, which includes a sequence of steps: 1. 'Select the general queries listed below' with options 'CBD', 'Bank Workin...', and '+ 4'; 2. 'Continue to next step'; 3. '1 is Bank Working Days' with a description 'The bank is open all days from Monday to Saturday from 9 am to 3 pm, with exception...'; 4. 'Go to action: End'; 5. '1 is List of Branches' with a description 'Customer must have an account...'. The main area shows the 'Customer starts with:' section, which includes instructions on how to enter phrases that determine the task, problem, or question. It also shows a list of phrases entered for this action: 'Query in general' and 'general'. A 'Preview' button is visible at the bottom right.

Internet Banking Action Creation



Thanking and End Credits creation

				New action +	
Name	Last edited	Status			
Current	2 days ago	✓	⋮		
Index	2 days ago	✓	⋮		
Register	3 days ago	✓	⋮		
Greeting	2 days ago	✓	⋮		
End Greeting	2 days ago	✓	⋮		