

ALEX ALEMAN

Full-Stack Developer and Quality Tester

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📍 El Salvador



SUMMARY

♦ WEB DEVELOPER ♦ QA TESTER ♦ ENGINEER WFM ANALYST ♦ REPORT DESIGNER ♦ BUSINESS INTELLIGENCE Highly seasoned and versatile professional with over a decade of experience excelling in Data Analysis, Web Development, Business Intelligence, and Quality Assurance Engineering. Demonstrated expertise in leveraging data to drive strategic decisions, creating innovative web solutions, optimizing business processes through data-driven strategies, and ensuring exceptional software quality.

EXPERIENCE

CRM Consultant - MSQSL -Report Writer

Allied+Global

📅 2024 - Present 📍 El salvador

- CRM Management (ClientSpace)
- Workflow Configuration and Design
- Automating and Distributing Reports -MSQL
- Technical Support and Customer Service
- API Integrations and Tailored Solutions
- Querying and Extracting Data - MSQL

Junior Web Developer and Quality Tester

Pointerpro jr. web developer

📅 01/2022 01/2023 📍 Belgium

- Proficient in web development with HTML, CSS, JavaScript, Vue.js, and React.
- Experienced in developing JavaScript functions for the Document Object Model (DOM).
- Solid understanding of front-end technologies and frameworks, including Vue.js and React.
- Hands-on experience in quality assurance testing, including:
 - ✓ Exploratory testing to identify potential issues and vulnerabilities.
 - ✓ Manual and automated functional testing using Cypress.
 - ✓ Bug tracking and collection, ensuring efficient reporting and resolution.
 - ✓ Analytical planning and collaborative problem-solving to enhance software quality.
 - ✓ Tested APIs using Postman, including automated tests to validate functionality and performance.
- Created and optimized landing pages for multiple clients, customizing questionnaire features to meet client needs.

Verint Global Quality Analyst & Reporter

Telus international global verint

📅 01/2016 - 01/2021 📍 El salvador

- Proficient in both manual and automated testing methodologies, QA form design, and SSRS report generation
- Script Creation (Manual and Automated)
- QA Planning procedures
- QA Form Design
- SSRS Report Design
- Data Validation and Deployment
- Data Analysis

Scheduler

Telus international scheduler & reporter

📅 01/2012 01/2016 📍 El salvador

- Telus international scheduler & reporter
- Reporting and Data Analysis
- Service Level Management
- Forecasting and Scheduling
- Strategic Planning

LANGUAGES

English

Proficient



FIND ME ONLINE



Linkedin

<https://www.linkedin.com/in/alex-aleman-80569190/>



Social Network

<https://alexalemancv.com/>

SKILLS

Amazon Web Services

Angular

API

Automated Testing

AWS

Business intelligence

React

CSS

Data Structures

Data Validation

Excel

Front-end

HTML

Cypress

Javascript

Jira

PHP

Postman

Python

Scrum

Sisense

SQL

SSRS

Test Planning

Verint

Visual Basic

Vue.js

Wordpress

EDUCATION

Bachelor of Science in Computer Engineering

Itca fepade

📅 01/2016 - 01/2022 📍 Location

- Developed a strong foundation in computer
- Science principles, including data structures
- Algorithms, and software engineering
- Certifications from Cisco CCNA, Microsoft and
- Amazon Web Services (AWS)

Certifications

Yellow Belt Six Sigma

Excel for Bussiness

BI Data Designer - SISENSE

SRCUM - Fundamentals

ISTQB - Foundations