ALYSSA PADAYHAG

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SUMMARY

Full-stack web developer looking for a full-time position.

PROFESSIONAL EXPERIENCE

Flavors United — Dayton, OH
Full-stack Web Developer — 03/2023 - present
- Assist IT Director with all needs in the IT Department, including camera installs, hardware and software installs
- Develop workflows for business needs
- Manage customer tickets
- Create scripts in NetSuite for business needs and efficiency
- Nearly 3 years of NetSuite experience, assisted in migration from in-house application to NetSuite. Maintenance, scripts, workflows, administration

RepairPartsPlus — Carlsbad, CA
Customer Service, Administration, Product Manager — 01/2020 - 05/2022
- Managed product listings on Volusion, Shopify, and Amazon by adding new listings and editing existing ones to achieve better product listing design, increasing customers and revenue by 50%
- Maintained Amazon advertising campaigns by researching customer behavior with keywords daily and creating or updating campaigns,allowing a 50% profit increase for the company
- Coordinated website platform migration from Volusion to Shopify to use a simpler e-commerce platform and reduce costs, creating a new website from the ground up
- Handled CRM - customer service via email, phone, chat, and improved customer satisfaction by 80%

Klein Electronics — Escondido, CA
Technical Support, Administrative Assistant — 10/2015 - 01/2019
- Conducted web maintenance to help the in-house graphic designer and learned valuable e-commerce skills - managing products, maintaining BigCommerce website, updating content
- Operated QA/QC product testing for new products and RMA items for new product listings and restock
- Coordinated website platform migration from X-cart to BigCommerce
- Handled technical and customer support via email, phone, and in-person

EDUCATION

Thinkful — Online
Certificate, Software Engineering — 03/2022 - 12/2022
- Learned industry best practices and software development standards with a focus on Javascript, HTML5, CSS3, React Native, Node.js, PostgreSQL, RESTful API's, algorithms, and data structures
- Developed and deployed mobile-first applications while learning new languages and frameworks, spending several hours per week collaborating with and learning from senior web developers in a mentor-student relationship