Alyssa Wendt

Allen Park, MI | 248-884-0922 | alyssa95wendt@gmail.com

GitHub: https://github.com/AlyssaWendt | Linkedin: https://www.linkedin.com/in/alyssa-wendt/

Professional Summary
Enthusiastic Software Engineer with a passion for frontend development and delivering clean, user-centered designs. Experienced in creating visually engaging and accessible interfaces using modern frameworks. Strong problem-solving and backend development skills, particularly with React and AEM. Former IT professional and current U.S. Army Reserve IT Specialist, bringing a disciplined and adaptable approach to technology. Seeking opportunities to grow as a developer and contribute to impactful forward-thinking solutions.

Skills
Languages: TypeScript, JavaScript (ES6+), HTML5, CSS3, Java, Python
Frameworks & Libraries: React, Next.js, AEM, Sass, Node.js
Tooling & Build Systems: Webpack, Vite, NPM, Git, GitHub, Azure DevOps (ADO)
Databases: PostgreSQL, MongoDB
Testing & Debugging: Jest, JUnit, Chrome DevTools, Console Debugging
Development Practices: Agile/Scrum, Cross-Functional Collaboration, QA team collaboration
UX/UI & Design Tools: Figma, Jira, Performance Optimization
Infrastructure & Support: CI/CD Pipelines, Cisco CLI, Windows OS, POS Hardware/Software, Network Troubleshooting, Ethernet Cabling
Clearance: Active Secret Security Clearance

Professional Experience

Software Engineer
General Motors - Warren, MI | January 2023 - August 2025

- Engineered modular UI components for GM brand websites (Chevy, GMC, Buick, Cadillac) using TypeScript, Java, and Adobe HTL.
- Delivered scalable frontend solutions within the Quantum platform to support global content management.
- Expanded and enhanced existing components using SCSS and React to improve authoring functionality.
- Championed code quality through comprehensive unit testing (Jest, JUnit), maintaining over 80% coverage.
- Facilitated onboarding and platform adoption by developing detailed documentation and delivering technical walkthroughs to teammates and stakeholders.

Help Desk Representative
Little Caesar Enterprise - Detroit, MI | October 2018 - December 2021

- Delivered Tier 1 and Tier 2 technical support for over 4,400 U.S. and Canadian franchise locations.
- Increased customer satisfaction ratings from 88% to 96% by streamlining troubleshooting processes.
- Authored and maintained ~100 technical knowledge base articles in ServiceNow, significantly reducing ticket resolution times.
- Mentored and trained new team members, enhancing onboarding efficiency and first-call resolution outcomes.

Information Technology Specialist (25B)

United States Army Reserve - Southfield, MI | June 2021 - PRESENT

- Installed, configured, and maintained secure communications systems and tactical networking infrastructure in both garrison and field environments.
- Performed diagnostics and troubleshooting of hardware and software issues affecting routers, switches, workstations, and COMSEC devices.
- Executed preventive maintenance and cabling tasks, including custom Cat5e/6 builds, under dynamic operational conditions.
- Supported secure communications and tactical networking for national security operations, ensuring uptime and reliability in mission-critical scenarios.

Education

General Assembly | Remote

JULY 2022 - OCTOBER 2022

Software Engineering Immersive
Full-stack software engineering immersive student in an intensive, twelve-week, 450+ hour Computer Science program focused on product development fundamentals, object-oriented programming, MVC frameworks, data modeling, and team collaboration strategies. Developed a portfolio of individual and group projects.

Fort Gordon Cyber Center of Excellence | Fort Gordon, GA

JULY 2022

Certification of Completion

Ferris State University | Big Rapids, MI

MAY 2018

Bachelor of Science (BS) Business Management