ALYA MAISARAH ABDUL RAZAK

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CAREER OBJECTIVE

Motivated and detail-oriented Information Systems Engineering graduate with a strong foundation in technology, problem-solving, and critical thinking. Eager to contribute analytical, technical, and communication skills in a dynamic environment. Committed to continuous growth and delivering meaningful impact across diverse roles, whether in technology, operations, digital solutions, or cross-functional support.

WORK EXPERIENCE

Protégé Cybersecurity Engineer   **(April 2025 – Present)**
Advanced Air Traffic System, Shah Alam
- Responsible for monitoring security alerts, analyzing logs for abnormalities, and identifying potential threats using a Security Information and Event Management (SIEM) system such as Wazuh and Barracuda.
- Log, track, and update incident tickets to ensure accurate documentation and timely resolution.
- Deploy and manage BookStack for live documentation, including installation, and configuration.
- Assisted in setting up the Security Operations Center (SOC) room by installing monitors and activating Microsoft accounts for analyst workstations.
- Install and configure T-Guard (SOC Solution) in a Proxmox virtualized environment for research and development (R&D) purposes to support security operations.

Social Media Marketing   **(August 2023 – April 2025)**
Stearex International, Puncak Alam
- Strategically planned and executed social media campaigns to promote the product and successfully achieving and exceeding target follower growth by 65% within a year.
- Created engaging visual and written content (posts, reels, stories) to boost brand awareness and audience engagement.
- Implemented targeted social media ads, resulting in 40% increase in leads/sales.
- Analyzed insights using Meta Business Suite & Google Analytics to refine strategies and improve campaign effectiveness.

Internship   **(April 2023 – August 2023)**
Stearex International, Puncak Alam
- Performed a variety of tasks, including designing, marketing, and production.
- Designed posters and edited videos, contributing to 80% of the company's marketing materials during the internship period.
- Collaborated with the production team, increasing productivity by 30% to help meet tight production deadlines.
- Designed a label sticker for one of their products, showcasing creativity and attention to detail.

Internship   **(August 2020 – September 2020)**
Webe Sales and Services, Kuala Terengganu
- Provided services and marketing for UNIFI, such as promoting UNIFI on social media, creating posters and videos, and facilitating new customer registrations, to enhance connectivity.
- Achieved 40% of the sales target through effective social media campaigns and promotional strategies.

EDUCATION

Bachelor Information Systems (Hons.) Information Systems   **(March 2021 – August 2023)**
Engineering, Universiti Teknologi Mara, Shah Alam
- GPA: 3.07
- Final Year Project: Rebong Bakery Ordering System – Developed a comprehensive ordering platform for an SME.

Diploma in Computer Science, Universiti Teknologi Mara,   **(June 2018 – February 2021)**
Kuala Terengganu
- GPA: 3.2

ACADEMIC PROJECTS

Title: Rebong Bakery Ordering System (Final Year Project) (2022)

- A final-year project for the degree.
- Developed a web-based ordering system using HTML, CSS, PHP, and JavaScript. Also utilized MySQL as the database.
- Collaborated with the owner of Rebong Bakery to develop the system for staff and customers.
- All requirements were documented in a Software Requirement Specification and Software Design Document to ensure the success of the entire development process.

Title: E-Services Devices System (2022)

- Collaborated with The Apple Studio, a service shop that offered repairing a variety of devices such as smartphones, laptops, and tablets.
- Developed a web-based repairing devices system using HTML, CSS, PHP, and JavaScript. Also utilized PostgreSQL as the database.
- Documented all system requirements in a Software Requirement Specification (SRS) and Software Design Document (SDD) to align with stakeholder expectations and ensure a smooth Software Development Life Cycle (SDLC).
- Designed a system facilitating consultation workflow between technicians and administrators, reducing scheduling conflicts by 50% and improving communication efficiency.
- Conducted comprehensive testing, improving system efficiency and reducing bugs by 45%, detailed in a Software Testing Document.

STRENGTHS & SKILLS

Soft Skills

- Team collaboration
- Punctuality and reliability
- Effective communication
- Problem-solving
- Leadership abilities
- Time management
- Adaptability and quick learning

Technical Skills

HTML	Intermediate
Java	Intermediate
JavaScript	Intermediate
PHP	Intermediate
React.js	Beginner
Bootstrap	Intermediate
MySQL	Intermediate
GitHub	Intermediate
Figma	Intermediate
Canva	Intermediate
Meta Business Suite	Intermediate
Linux	Beginner
SIEM monitoring	Beginner
Microsoft Office	Intermediate

Language Skills

- Malay - Fluent
- English - Intermediate
- Korean – Basic

CERTIFICATIONS

- Get Started with Figma (Deprecated Guided Projects)
- Build a free website with WordPress (Coursera Project Network)
- Java Certified Foundations Associate (Oracle Certified Foundations Associate)
- Certified in Java Developer – Convergence Certification and Skill Development Council (CCSD)
- Certified in Cybersecurity: CC Domain 1: Security Principles (ISC2)
- Certified in Cybersecurity: CC Domain 2: Incident Response, Business Continuity and Disaster Recovery Concepts
- Certified in Cybersecurity: CC Domain 3: Access Control Concepts

REFERENCES

Luqman Hakeem Bin Nordian
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