ALYA MAISARAH ABDUL RAZAK

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CAREER OBJECTIVE

Motivated and detail-oriented Information Systems Engineering graduate with a strong foundation in technology, problem-solving, and critical thinking. Eager to contribute analytical, technical, and communication skills in a dynamic environment. Committed to continuous growth and delivering meaningful impact across diverse roles, whether in technology, operations, digital solutions, or cross-functional support.

WORK EXPERIENCE

Protégé Cybersecurity Engineer   **(April 2025 – Present)**
Advanced Air Traffic System, Shah Alam

- Responsible for monitoring security alerts, analyzing logs for abnormalities, and identifying potential threats using a Security Information and Event Management (SIEM) system such as Wazuh and Barracuda.
- Log, track, and update incident tickets to ensure accurate documentation and timely resolution.
- Deploy and manage BookStack for live documentation, including installation, and configuration.
- Assisted in setting up the Security Operations Center (SOC) room by installing monitors and activating Microsoft accounts for analyst workstations.

Social Media Marketing   **(August 2023 – April 2025)**
Stearex International, Puncak Alam

- Strategically planned and executed social media campaigns to promote the product and successfully achieving and exceeding target follower growth by 65% within a year.
- Created engaging visual and written content (posts, reels, stories) to boost brand awareness and audience engagement.
- Implemented targeted social media ads, resulting in 40% increase in leads/sales.
- Analyzed insights using Meta Business Suite & Google Analytics to refine strategies and improve campaign effectiveness.

Internship   **(April 2023 – August 2023)**
Stearex International, Puncak Alam

- Performed a variety of tasks, including designing, marketing, and production.
- Designed posters and edited videos, contributing to 80% of the company's marketing materials during the internship period.
- Collaborated with the production team, increasing productivity by 30% to help meet tight production deadlines.
- Designed a label sticker for one of their products, showcasing creativity and attention to detail.

Internship   **(August 2020 – September 2020)**
Webe Sales and Services, Kuala Terengganu

- Provided services and marketing for UNIFI, such as promoting UNIFI on social media, creating posters and videos, and facilitating new customer registrations, to enhance connectivity.
- Achieved 40% of the sales target through effective social media campaigns and promotional strategies.

EDUCATION

Bachelor Information Systems (Hons.) Information Systems   **(March 2021 – August 2023)**
Engineering, Universiti Teknologi Mara, Shah Alam

- GPA: 3.07
- Final Year Project: Rebong Bakery Ordering System – Developed a comprehensive ordering platform for an SME.

Diploma in Computer Science, Universiti Teknologi Mara,   **(June 2018 – February 2021)**
Kuala Terengganu

- GPA: 3.22

ACADEMIC PROJECTS

Title: Rebong Bakery Ordering System (Final Year Project) (2022)
- A final-year project for the degree.
- Developed a web-based ordering system using HTML, CSS, PHP, and JavaScript. Also utilized MySQL as the database.
- Collaborated with the owner of Rebong Bakery to develop the system for staff and customers.
- All requirements were documented in a Software Requirement Specification and Software Design Document to ensure the success of the entire development process.
- The system included a comprehensive catalog of products or services, providing detailed information such as descriptions, prices, and available quantities.

Title: E-Services Devices System (2022)
- Collaborated with The Apple Studio, a service shop that offered repairing a variety of devices such as smartphones, laptops, and tablets.
- Developed a web-based repairing devices system using HTML, CSS, PHP, and JavaScript. Also utilized PostgreSQL as the database.
- Documented all system requirements in a Software Requirement Specification (SRS) and Software Design Document (SDD) to align with stakeholder expectations and ensure a smooth Software Development Life Cycle (SDLC).
- Designed a system facilitating consultation workflow between technicians and administrators, reducing scheduling conflicts by 50% and improving communication efficiency.
- Conducted comprehensive testing, improving system efficiency and reducing bugs by 45%, detailed in a Software Testing Document.

STRENGTHS & SKILLS

Soft Skills	Technical Skills	Language Skills
• Team collaboration • Punctuality and reliability • Effective communication • Problem-solving • Leadership abilities • Time management • Adaptability and quick learning • Responsibility and dependability	• Web development: HTML, CSS, JavaScript • Programming Languages: Java, C++, PHP • Frameworks/Libraries: React.js, Node.js, Bootstrap • Database: MySQL, PostgreSQL • Software Proficiency: Microsoft Office (Word, PowerPoint, Excel) • Version Control: Git, GitHub • Design & Prototyping Tools: Adobe Creative Suite, Figma, Canva • Analytics: Google Analytics, Meta Business Suite • Operating system: Ubuntu Linux	• Malay - Fluent • English - Intermediate • Korean – Basic

CERTIFICATIONS
- Get Started with Figma (Deprecated Guided Projects)
- Build a free website with WordPress (Coursera Project Network)
- Java Certified Foundations Associate (Oracle Certified Foundations Associate)
- Certified in Java Developer – Convergence Certification and Skill Development Council (CCSD)
- Certified in Cybersecurity: CC Domain 1: Security Principles (ISC2)
- Certified in Cybersecurity: CC Domain 2: Incident Response, Business Continuity and Disaster Recovery Concepts
- Certified in Cybersecurity: CC Domain 3: Access Control Concepts

REFERENCES
Name: Luqman Hakeem Bin Nordian
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