**ALEXANDRA L. ZANAGLIO**

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My Website: alexzanaglio.me

**Education**

**Waynesburg University, Waynesburg, PA 15370**

**Bachelor of Science Degree:** **Computer Security and Forensics**

- GPA: 3.76, Magna Cum Laude - Graduated in April 2017

- School of Computer Security and Forensics Dean’s List and selected for Waynesburg University Honors Academy

- President (Fall 2016 - Spring 2017) and Treasurer (Fall 2015 - Spring 2016) of the Computer Science Club

- Member of the Criminal Justice Club (Fall 2015 - Spring 2017) and Forensic Science Club (Fall 2013 - Spring 2017)

**Computer Skills** Programming: - Java Forensic/Security Tools: - OSForensics - ProDiscover

- HTML - Forensic Toolkit - MacQuisition

- C - Cellebrite: UFED Touch - Wireshark

- Python UFED 4PC - NetworkMinor - Nmap

**Relevant Coursework**

- Computer Hardware - Computer Security - Operating Systems - Criminal Law and Procedure

and Architecture - Computer Forensics - Artificial Intelligence - Ethical Hacking - Computer Networking - Criminal Investigation - Law and Evidence

**Certifications**

AccessData Certified Examiner July 2016 – July 2018

**Employment**

**Sales Associate Adidas Outlet**, Washington, PA July 2014 – Present

- Work on sales floor assisting customers, work on register and shipments.

**Support Analyst All Lines Technology,** Cranberry, PA October 2017 – December 2017

- Served as a level one analyst for Howard Hanna clients. Took calls and emails from clients and resolved technical issues within defined SLA’s. Logged tickets into fieldpoint and track-it ticketing systems.

**Forensic Analyst Intern West Virginia State Police,** Morgantown, WV May 2016 – July 2016- Used multiple forensic tools and performed analysis on electronics and memory storage to find evidence of crimes that occurred.

**Student Worker: Nursing Department Waynesburg University**, Waynesburg, PA April 2015 – April 2017

- Made copies, answered phone calls, helped teachers when they needed something, computer work (Microsoft word and Excel), and filled in during secretary's absence. Kept confidentiality when filing papers

**Student Worker: Lab Assistant** **Waynesburg University**, Waynesburg, PA September 2015 - December 2015

- Assisted students in introductory computer courses, covering topics such as Windows programs, file disk management, word processing and electronic spreadsheets.

**Sales Associate** **Old Navy Outlet**, Washington, PA April 2013 - September 2015

- Worked on sales floor assisting customers, worked shipments, and occasionally worked on register.

**Volunteer**

**Humane Society Volunteer Program** Greene County Humane Society, Waynesburg, PA January - April 2014

- Assisted with the care of soon-to-be-adopted animals by feeding, bathing, grooming, walking, immunizations and cleaning the animals’ living quarters.

**Mock Crime Scene** Waynesburg University Forensic Science Department November 2013 and 2016 - Assisted with setting up a crime scene. Guided high school juniors and seniors to locate evidence and solve the crime.