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Abstract

This report aims to explore Google Drive as one of the most prominent cloud services offered by Google, which meets the storage and file management needs of individuals and businesses. The report discusses the advantages of Google Drive, including cloud storage, easy access, real-time collaborative editing, and the provision of high-level security through advanced encryption techniques. Additionally, the report compares Google Drive with other services like Dropbox and OneDrive, highlighting the strengths of each. It concludes by explaining the database design used to manage files and users on Google Drive, emphasizing its role in improving efficiency and usability.

Phase 1

1.1 Introduction

Google Drive is one of the leading cloud services offered by Google, designed to meet the storage and file management needs of both individuals and businesses. Since its launch, it has become an essential tool in the daily lives of millions of users worldwide, providing an innovative solution for securely and flexibly storing and accessing data. Google Drive aims to facilitate the storage and sharing of various file types, including text documents, images, and videos, with the unique ability to access files from any internet-connected device, allowing users to work on their projects from home, the office, or while on the go. Additionally, it offers ample storage space for users to save large amounts of data without worrying about running out of space.

Furthermore, Google Drive enhances collaboration by enabling teams to work together in real-time on documents, making it easier to share ideas and edit content collectively while managing access levels efficiently. Alongside storage and sharing features, it provides high-level data security through advanced encryption techniques, ensuring the confidentiality and protection of information from unauthorized access. Google Drive is more than just a cloud storage service; it is a complete system designed to meet user needs in an increasingly technology-dependent world, contributing to enhanced efficiency, improved collaboration, and data security.

1.2 Purpose of Google Drive

Google Drive is designed to provide users with a flexible and secure platform for storing, managing, and sharing files. The application addresses the need for individuals and businesses to efficiently organize their digital content and access it from any location, at any time. Its primary function is to facilitate file storage and collaboration by allowing users to upload documents, images, and videos, while also providing tools for sharing files with others.

Google Drive enables real-time collaboration, allowing multiple users to work on documents simultaneously, and includes features such as version history and access control to enhance teamwork. Additionally, it offers options for data backup and protection, ensuring that important information remains secure and easily retrievable, ultimately helping users improve productivity and streamline their workflows.

1.3 Research Existing Programs

Comparison of Cloud Storage Services

Application	Dropbox	OneDrive
Advantages	Ease of use: Simple and easy-to-navigate user interface. File sharing: Allows easy file sharing with others, with options to set access permissions. App integration: Supports integration with many external applications.	Integration with Microsoft Office: Works seamlessly with Microsoft Office apps, making it easy to work on Word and Excel documents. Storage space: Provides up to 5 GB of free storage, with affordable options to expand.
Disadvantages	Free storage space: Offers less free storage compared to Google Drive (only 2 GB). Subscription cost: More expensive than Google Drive when larger storage spaces are needed.	Complexity: The user interface can be somewhat complex for new users. Security: Some users believe that data security is not as robust as Google Drive.

Table 1: Comparison of Dropbox and OneDrive

Comparison with Google Drive

Google Drive is more comprehensive compared to Dropbox and OneDrive, as it provides excellent integration with Google Workspace apps like Google Docs and Sheets, facilitating real-time collaborative work. While "Dropbox" is known for its simple user interface and easy file sharing, Google Drive offers more free storage space (15 GB) compared to Dropbox (only 2 GB). On the other hand, OneDrive excels in its deep integration with Microsoft Office applications but offers less free storage than Google Drive (5 GB).

Overall, Google Drive is a more versatile option for cloud storage, especially for those who rely on Google's tools for their work, ensuring better collaboration and productivity.

Conclusion

Google Drive excels in providing secure, flexible file storage with seamless integration for collaboration. It is a comprehensive solution that addresses modern needs for file management and real-time collaboration.

Phase 2

2.1 Introduction

This phase outlines the functional and non-functional requirements of Google Drive, focusing on its file storage, sharing, and real-time collaboration capabilities, as well as system performance, compatibility, and data security.

2.2 Requirements

2.2.1 Functional Requirements

1. **File Storage**

The system shall allow users to upload, download, and store multiple files in the cloud.

2. **File Sharing**

The system shall provide the ability to share files with others and set access permissions.

3. **Real-time Collaboration**

The system shall allow users to collaborate in real-time on document editing.

4. **Account Management**

The system shall allow users to create accounts and log in to access their private files.

2.2.2 Non-functional Requirements

1. **Optimal Performance**

The system must offer fast and appropriate performance, with near-instantaneous response when uploading or sharing files.

2. **Compatibility**

The system must be compatible with all popular browsers and operating systems, such as Windows, macOS, iOS, and Android.

3. **Usability**

The user interface must be easy to use and intuitive, allowing users to navigate through features effortlessly.

4. **Data Security**

Data must be encrypted during transmission and at rest to protect sensitive information from unauthorized access.

2.3 Problems Solved by Google Drive

1. **Limited Local Storage**

Google Drive addresses the issue of insufficient storage space on local devices, allowing users to store large amounts of data in the cloud without worrying about running out of space.

2. **Accessibility Issues**

It solves the problem of accessing files from various locations by enabling users to retrieve their documents from any internet-connected device, whether they are at home, in the office, or on the go.

3. **Collaboration Challenges**

Google Drive enhances teamwork by providing tools that facilitate real-time collaboration on documents, allowing multiple users to edit and comment simultaneously.

4. **Data Loss Risks**

The application helps mitigate the risk of data loss or damage by offering backup options, ensuring that important files are securely stored and easily recoverable.

2.4 Needs Addressed

1. **Easy and Flexible Access**

It allows users to access their files from any internet-connected device, making it easy to work from anywhere at any time.

2. **Automatic Backup Creation**

It addresses security needs by providing backups for important files, protecting users from data loss.

3. **Ease of File Search**

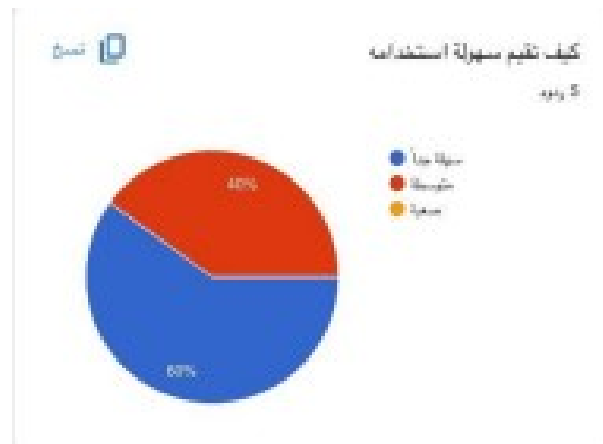
It offers advanced search functionality, making it easy for users to quickly find files based on name or type.

4. **Commenting and Discussion Features**

It enables users to add comments directly on documents, facilitating communication and collaboration among team members.

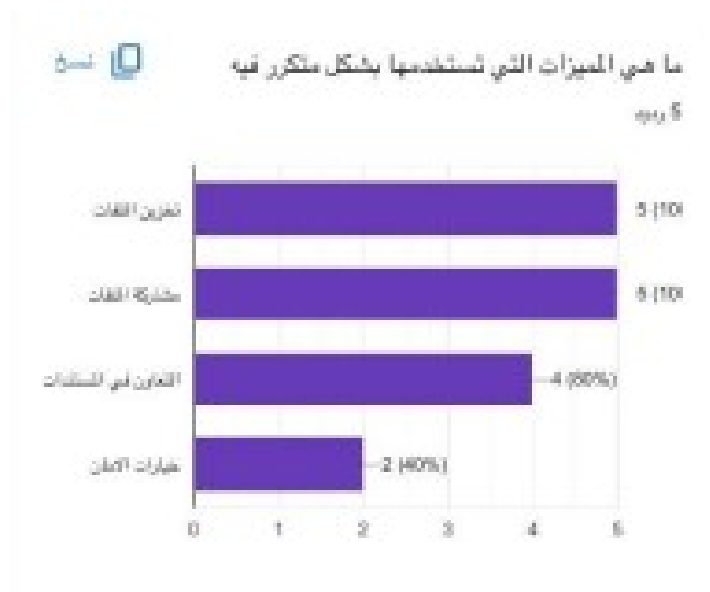
2.5 Conduct a Survey

Question 1



Through my analysis, I attempted to evaluate the ease of use of Google Drive among users. The results showed that 60% of the 5 participants found Google Drive easy to use, while 40% rated it as average in terms of usability. These findings suggest that a significant portion of users appreciate the intuitive interface and user-friendly features of Google Drive, while a smaller segment of users may require additional support or training to fully utilize its capabilities. Overall, the results indicate a positive reception of Google Drive's usability, highlighting its effectiveness as a tool for file management and collaboration.

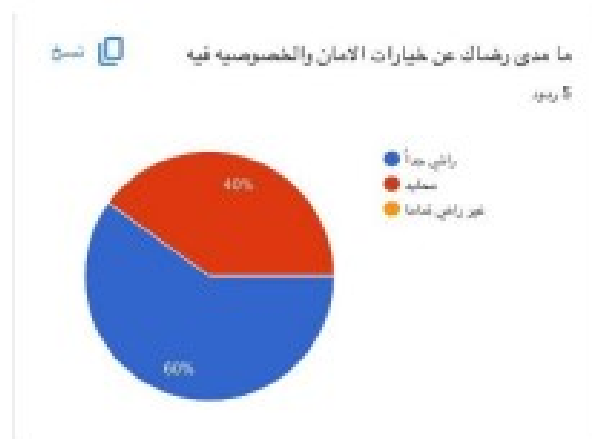
Question 2



My objective was to evaluate the features that users frequently utilize in Google Drive. The analysis, based on feedback from five participants, revealed that 100% of them use the file storage feature, underscoring its critical importance in managing their

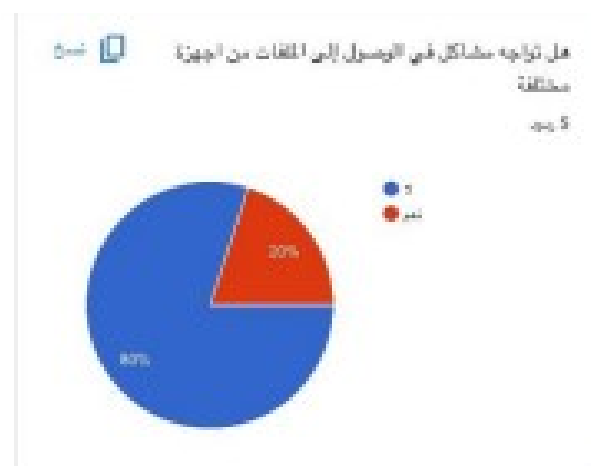
data. Additionally, the same percentage reported using the file sharing feature, indicating its essential role in facilitating collaboration. Furthermore, 80% of participants noted that they frequently utilize the document collaboration feature . reflecting a strong interest in working together on projects In contrast, only 40 mentioned using the available security options, suggesting that while these features are appreciated, they are not the primary focus for the majority of users Overall, the findings highlight the significance of file storage and sharing in enhancing the user experience within Google Drive.

Question 3



My objective was to assess users' satisfaction with the security and privacy options in Google Drive. The results showed that 60% of the five participants expressed high satisfaction with these options. Meanwhile, 40% of them were neutral, and none reported being completely dissatisfied. These findings indicate that the majority of users feel confident in the security and privacy measures provided by Google Drive, enhancing the app's value as a tool for protecting sensitive data and information.

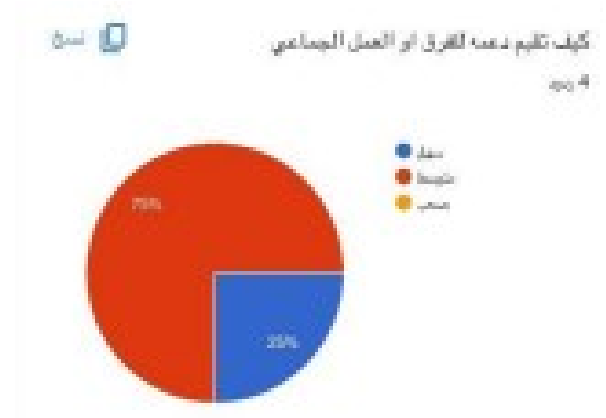
Question 4



This question targeted individuals using Google Drive to understand whether they experience issues accessing files from different devices. The majority, 80%, reported that

they do not face any difficulties in this regard. Meanwhile, 20% indicated that they do encounter issues when trying to access their files. These results highlight a strong confidence among users regarding the accessibility of their files across different devices, though a minority still experiences challenges in this area.

Question



This question was directed at both users and non-users of Google Drive to assess their evaluation of the app's support for teams and collaboration. The results showed that 25% of participants found Google Drive's support for collaboration easy, while 75% rated it as average. These findings indicate a split in opinions, with a small number of users believing that the app provides a seamless experience for teamwork, while the majority feel that the support offered could be improved.

2.6 Conclusion

Google Drive addresses key user needs like file accessibility, collaboration, and secure backup solutions, effectively solving common problems related to data storage and teamwork efficiency.

Phase 3

3.1 Introduction

In this phase, we present the design of Google Drive's database, which organizes information systematically across tables such as Users, Files, Shares, and Collaborations, ensuring efficient file management and sharing.

3.2 Database

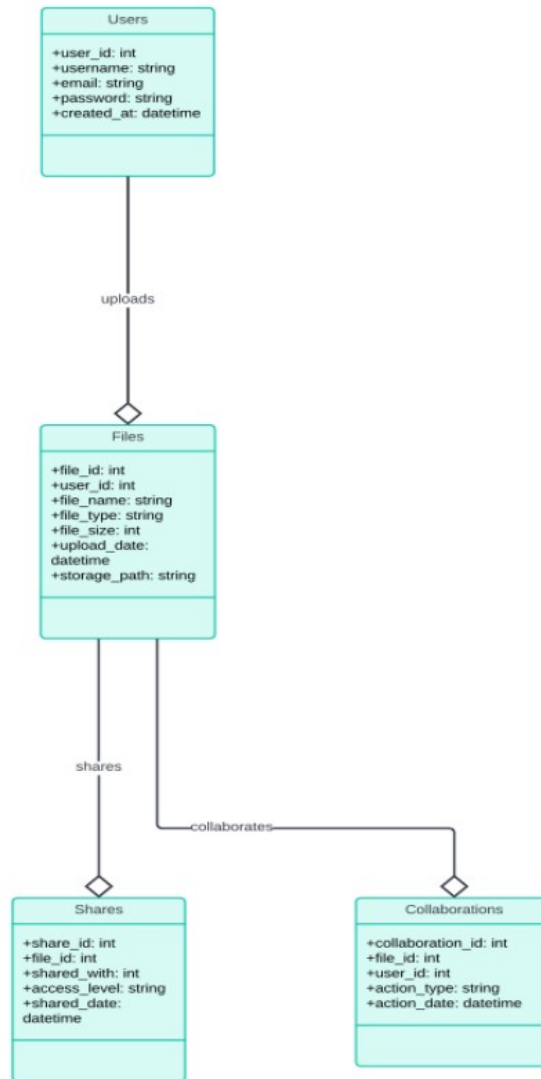


Figure 1: Database Design for Google Drive

The diagram illustrates a database for a file sharing application, consisting of four main tables: Users, Files, Shares, and Collaborations. The Users table contains user details, such as user ID, username, email, password, and creation date. The Files table includes information about files, such as file ID, file name, type, size, upload date, and storage path. The Shares table specifies files shared with other users, including the share ID, user ID of the recipient, access level, and share date. Finally, the Collaborations table records user interactions with files, such as action type and action date.

3.3 Programming Language and Database

3.3.1 Backend Development

Google Drive's backend development relies on a robust and versatile programming language such as Java. Java is widely used in enterprise applications due to its extensive community support, security features, and scalability, making it an ideal choice to handle the complex requirements of cloud storage systems.

3.3.2 Database Administration

Google Drive uses relational databases like MySQL, PostgreSQL, and Oracle to store and manage data. These databases organize information and facilitate easy access, ensuring that users can seamlessly retrieve their files from any internet-connected device.

3.4 Interfaces

3.4.1 Main Interface

The main interface displays information about files stored in Google Drive, including recent activities and access to shared documents. It shows used storage space and offers tools for sorting and filtering, along with file previews, making it easy to navigate between files.

3.4.2 Settings Interface

The settings interface allows users to manage notifications, customize storage preferences, and modify access control options. Settings include language selection, privacy adjustments, and the option to toggle dark mode for a more personalized experience.

3.4.3 Sharing Interface

The sharing interface enables users to share files and folders with customized access permissions, such as "Viewer," "Commenter," or "Editor." This interface also provides options for generating shareable links and managing user access levels, enhancing security and flexibility in collaborative work.

3.4.4 Activity Interface

The activity interface displays user actions on shared documents, including edits, comments, and uploads, supporting transparency and keeping users informed of updates within shared projects.

3.4.5 Admin Console Interface

The admin console is designed for enterprise use, allowing administrators to control storage quotas, monitor user activity, and enforce security policies across the organization. This interface provides tools for compliance tracking, auditing, and user management to ensure secure, efficient, and compliant data handling.

3.5 Conclusion

The Google Drive program, discussed in the previous phases, provides a comprehensive and efficient solution for file management and instant collaboration between users. It addresses issues like limited local storage and allows access to files from anywhere. Through its advanced features, such as secure cloud storage, file sharing, and real-time document editing, the program successfully meets the needs of individuals and businesses with flexibility and effectiveness.

Additionally, Google Drive enhances teamwork efficiency by offering real-time collaboration tools and the ability to control access permissions, facilitating smooth and secure project management. It also integrates automatic backup features and fast search functionality, making it easier to protect and retrieve data.

Compared to other cloud solutions like Dropbox and OneDrive, Google Drive offers more free storage space and deeper integration with Google applications, such as Docs and Sheets, making it an ideal choice for users who rely on Google's ecosystem. Whether for individuals or teams, the program provides a flexible, easy to use working environment with strong data protection and productively enhancing features, making it an indispensable tool in the fast-paced digital world.

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