

Rejuvenating Airbnb's New York City Business in the Post-COVID Era.

AGENDA

- Objective
- Background
- Key Findings
- Recommendations
- Appendix
 - Methodology

OBJECTIVE

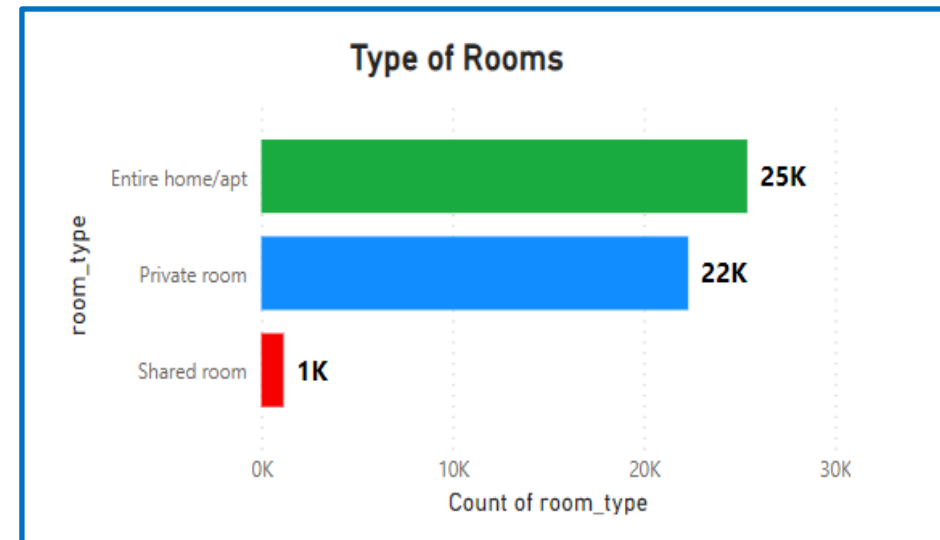
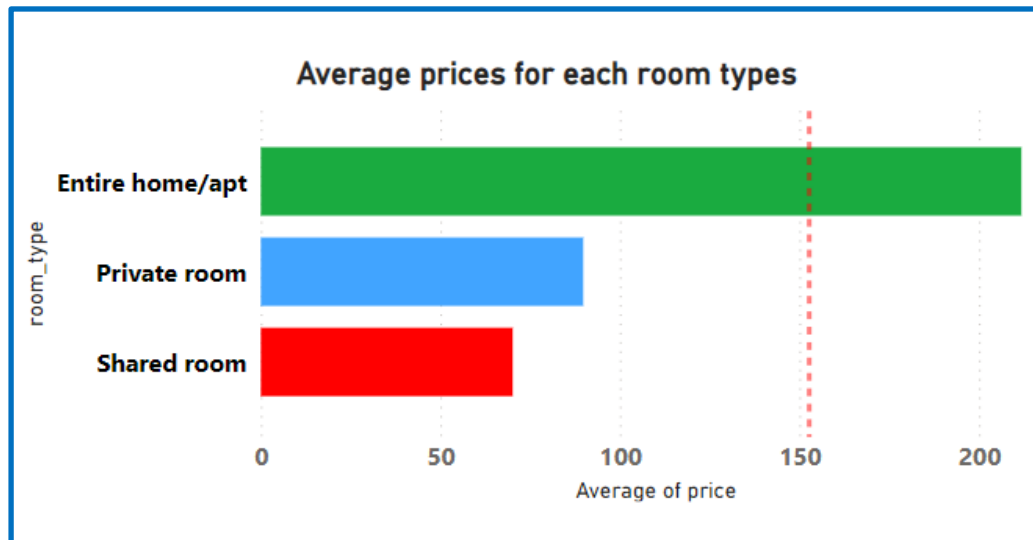
- Derive important insights from Airbnb's business in the pre-COVID period.
- Increase the Airbnb's revenue in the post-COVID era.
- Provide an overall understanding of the customer preferences and the host properties from the Airbnb NYC database.

BACKGROUND

- Airbnb saw a major decline in its revenue due to COVID-19.
- Now that the restrictions have started lifting and people have started to travel more, Airbnb wants to ensure that it is fully prepared for this change.
- Airbnb wants to understand the insights it could draw from pre-COVID data to increase its revenue post-COVID.

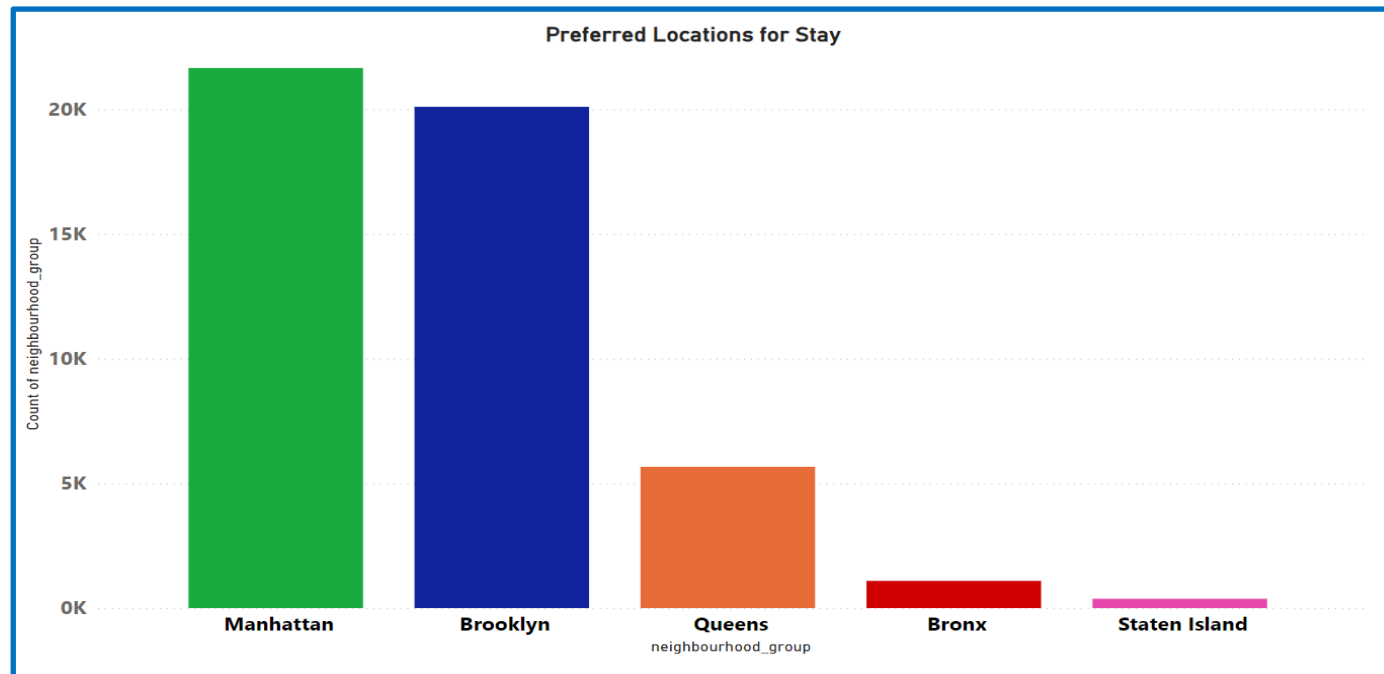
Room type preferences and their prices

- The entire home/apt had the highest average price and was also the most popular type of room.
- Private room came in second position both in terms of popularity and average price.
- Shared room were the least popular and most affordable in terms of the average price



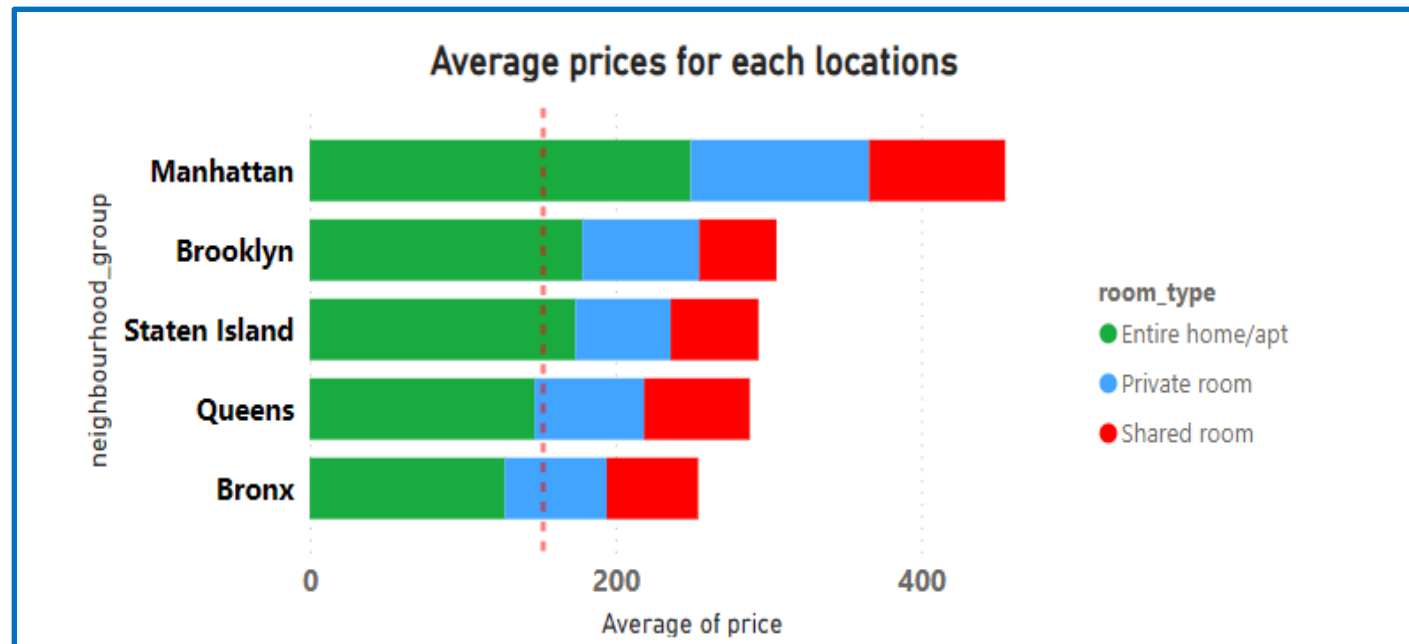
Most Preferred Locations

- **Manhattan** and **Brooklyn** are the most popular places to stay in.
- **Queens** came at third.
- The least preferred locations are **Bronx** and **Staten Island**



Average Prices of each Locations

- Despite its popularity, **Manhattan** had the highest average prices.
- **Brooklyn** and **Staten Island** follow Manhattan in terms of average price.
- **Queens** and **Bronx** had the lowest average prices.

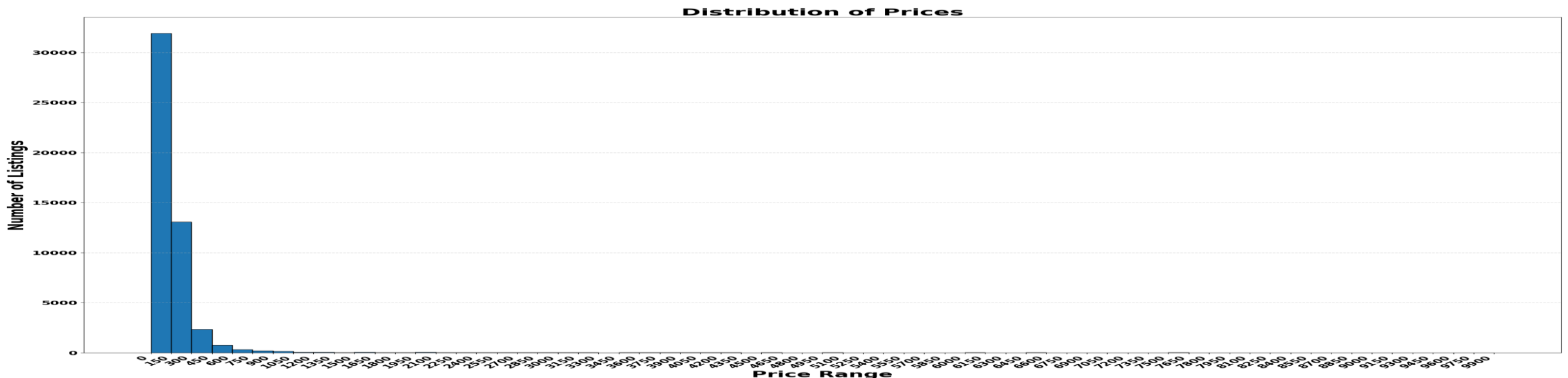


Recommendations regarding locations prices

- **Promote Affordable Options:** Market Bronx as an affordable option to travellers on a budget while highlighting its proximity to popular destinations. This could be done through targeted marketing campaigns or special discounts.
- **Enhance Experience in Staten Island & Queens:** Improve guest experience in Staten Island & Queens through better amenities or experiences to increase their popularity. This could involve partnering with local businesses to offer unique experiences or improving the quality of listings.
- **Dynamic Pricing Strategy:** Implement dynamic pricing strategies where prices can be adjusted based on demand and supply to maximize revenue especially in popular areas like Manhattan and Brooklyn. This could involve increasing prices during peak travel seasons or reducing prices during off-peak times to ensure high occupancy rates.

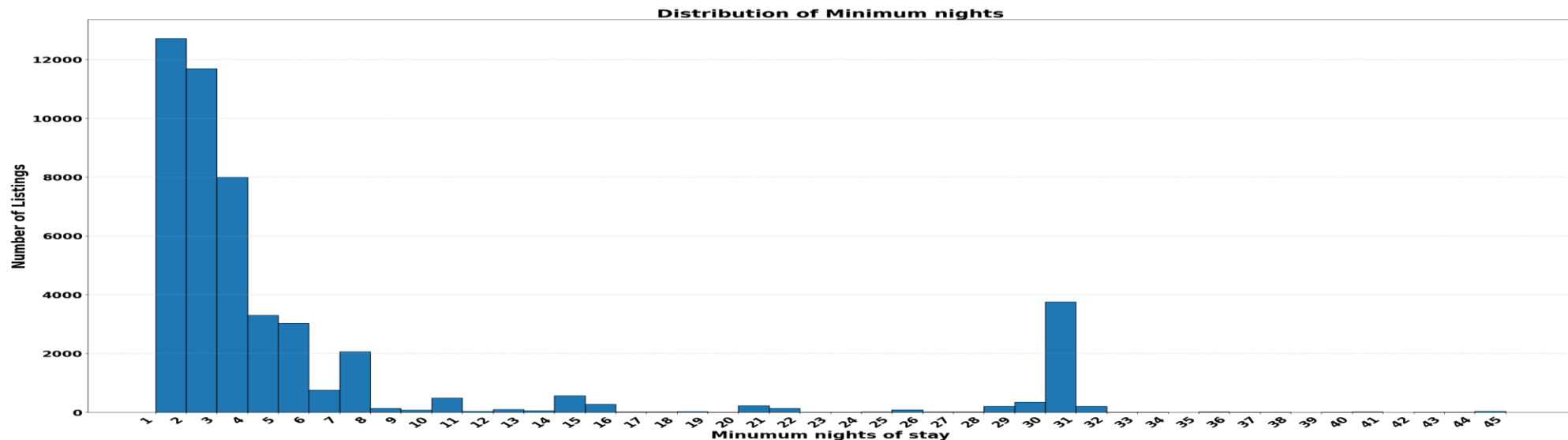
Pricing Ranges preferred by Customers

- Average price of listings was \$152.72.
- Most preferred price range was from \$0 to \$150.
- Majority of Airbnb listings were priced at the lower end of the spectrum. Airbnb was a popular choice for budget-conscious travellers during the pre-COVID era.
- Airbnb could focus on promoting these affordable listings to attract more budget-conscious travellers.



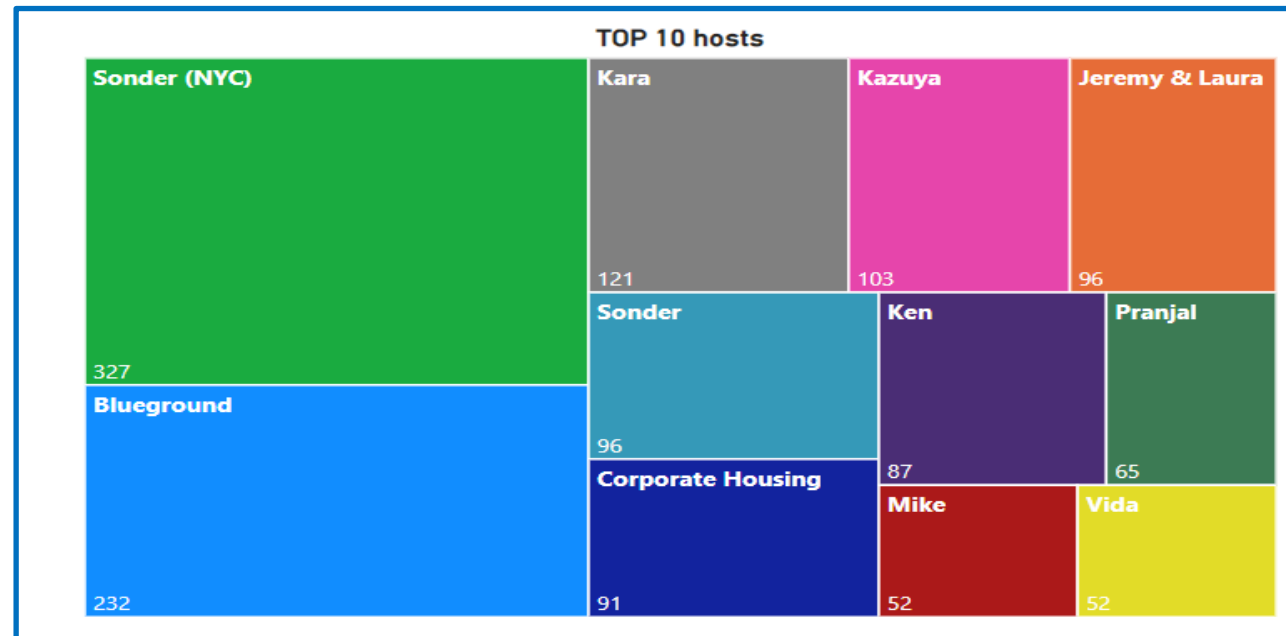
Properties with least minimum nights stay offered maximum bookings

- Most listings require fewer minimum nights, with a significant number of listings requiring only **1 or 2 nights** minimum stay. Airbnb could focus its marketing efforts on promoting these short-term stays.
- There is also a noticeable peak around **30 nights**. Airbnb could analyze this market segment to understand its potential. If it proves to be a lucrative segment, Airbnb could devise strategies to cater to it.



Top 10 Hosts

- Sonder (NYC) is the top host with the most number of listings followed by Blueground, Kara, Kazuya, Sonder, Jeremy & Laura, Corporate Housing, Ken, Pranjal, Mike and Vida.
- Establish stronger partnerships with the top hosts identified.
- Provide enhanced visibility to listings from these hosts on the Airbnb platform.



APPENDIX - METHODOLOGY

- Understood the problem statement and became familiar with Airbnb's business.
- The data was loaded in Pandas **DataFrame** in Python.
- Missing Values and Outliers were detected.
- Cleaned the data by removing redundant columns and imputing null values with 0 in the reviews_per_month column.
- Did analysis, and visualizations and derived insights from them.
- Majority of the visualizations were done in Power BI.

Refer to the Methodology document in Word format for more details.