

# AMAHLE NONYUSA

Aspiring Software Developer/ Engineer | Cybersecurity Enthusiast

## PERSONAL DETAILS

**Gender:** Male  
**Nationality:** South African  
**ID Number:** 0005025855080  
**Learner's Licence:** Code 10

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**Github:** <https://github.com/Amahle20>

## PROFESSIONAL EXPERIENCE

### ICT Support Intern | June 2024 - Present

Oprah Winfrey Leadership Academy for Girls

- Provide technical support for hardware, software, and network issues via ServiceDesk Plus, AnyDesk, and TeamViewer.
- Manage Active Directory, Microsoft 365, and Microsoft Entra Admin Center for user accounts, permissions, and compliance.
- Implement Data Loss Prevention (DLP) strategies using Checkpoint systems and Google Workspace.
- Monitor network performance with Ruckus and PRTG, ensuring optimal connectivity.
- Automate patch deployment for OS and third-party applications to mitigate security risks.
- Deploy cybersecurity measures (BlackFog, Kaspersky EDR) and conduct awareness training using GoldPhish.
- Configure and maintain VoIP telephony systems (3CX Admin Console) and ICT equipment.

### Field Worker | 3 Months

Statistics South Africa (Census 2022 Project)

- Conducted face-to-face interviews while ensuring data confidentiality.
- Collaborated with supervisors to resolve data collection issues.
- Maintained accurate records of interviews and collected data.

## EDUCATION

### University of South Africa | 2025 - Present

Advanced Diploma in Information Resource Management (NQF 7)

#### Key Modules:

- Development Software IV, Database Systems IV, Networks IV, ICT Project Management, Service Management Functions, Service Operation Processes
- Incident and Problem Management, Principle Concepts of ITSM, Research Script

### Walter Sisulu University | 2021 - 2023

Diploma in Information and Communication Technology in Support Services (NQF 6)

#### Key Modules:

- Development Software, Information Systems, Information Security, Software Support
- Data Communication & Networks, IT Support & Governance, IT Service Management

## **L. Jentile SSS | 2020**

Grade 12 (Matric)

### **Subjects:**

- Mathematics, Physical Science, Geography, English, Life Orientation, IsiXhosa, Life Science

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## **CERTIFICATES**

- Microsoft Certified: Identity and Access Administrator Associate (SC 300)
- Microsoft Certified: Security, Compliance, and Identity Fundamentals (SC 900)
- Fortinet Technical Introduction to Cybersecurity 1.0
- IBM Cybersecurity Fundamentals
- CCNAv7: Introduction to Networks

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## **TECHNICAL SKILLS**

- **Programming & Data:** Html, CSS, Javascript, SQL, Python
- **IAM & Security:** Azure AD, Active Directory, Checkpoint, Kaspersky EDR, Fortigate NGFW, GoldFish
- **Networking:** PRTG, Ruckus, Fastvue, CCNA Fundamentals
- **Troubleshooting:** LAN/WAN, DNS, DHCP, VPN
- **Helpdesk & Support:** ServiceDesk Plus, ManageEngine, AnyDesk, TeamViewer
- **Cloud & Productivity:** Google Workspace, Microsoft 365, 3CX Admin Console, VCX Communications Manager

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## **REFERENCES**

### **1. Omphile Pheelwane**

- **Position:** ICT Manager
- **Company:** Oprah Winfrey Leadership Academy for Girls
- **Contact:** 016 366 3503

### **2. Dr. Lulamile Ntonzima**

- **Position:** Registrar
- **Company:** Walter Sisulu University
- **Contact:** 047 502 2217

### **3. Dr. Oki**

- **Position:** Lecturer
- **Company:** Walter Sisulu University
- **Contact:** 078 485 9979