

MINI-PROJECT

ABSTRACT

Pro-Homes is a web-based platform that connects homeowners with trusted professionals for a variety of home services. The platform includes services such as plumbing, cleaning, repairs, electrical work, maids, carpentry, painting, cleaning, packers, movers and installers. Homeowners can easily browse through a wide range of services, read reviews, and find the right Service provider for the job. Service providers can also advertise their services on the platform, making it easy for homeowners to find the right contractor for the job. Its goal is to make home maintenance simple and stress-free for all users.

FEATURES

- Online booking and scheduling system for customers to request and schedule services
- A database of qualified and vetted service providers, such as electricians, plumbers, maids, carpenter, painting, cleaning, Packers, Movers and Installers for customers to choose from
- A search and filter system for customers to easily find the right service provider for their needs
- A rating and review system for customers to provide feedback on the service received
- A payment gateway for customers to pay for services online
- A dashboard for service providers to manage their appointments and customer communications

MODULES

- User module
 - *Create/edit account:* Customers can create an account on the website by providing their personal information and contact details. They can also edit their account information at any time.
 - *View professionals:* Customers can view a list of available Service providers based on their location, service type, and other search criteria.
 - *Make an appointment:* Customers can book an appointment with a professional by selecting a date and time that works for them.
 - *Leave feedback on services:* After the service is completed, customers can leave feedback on the service received, including a rating and written review.
 - *Pay for services online:* Customers can pay for services online using a secure payment gateway, such as a credit card or UPI.
- Service provider module
 - *Create/edit account:* Service providers can create an account on the website by providing their personal information, service details and contact details. They can also edit their account information at any time.
 - *Get verified:* Service providers can apply to be verified as a qualified service provider by submitting proof of their qualifications and experience.
 - *Payment:* Service providers can view their earnings, manage their payment and set their prices for services.
 - *View appointments:* Service providers can view their upcoming appointments and manage their availability.
 - *Set working hours and availability:* Service providers can set their working hours and availability on the website to let customers know when they are available to provide service.
 - *View customer ratings and reviews:* Service providers can view their customer ratings and reviews and use this information to improve their service and increase their visibility on the website.

- *Manage their service history:* Service providers can view and manage their service history, including completed and ongoing services.
- Administrator module
 - *Admin panel:* The website administrator has access to an admin panel that allows them to manage the website and its users.
 - *Approve or deny Service provider applications:* The administrator can review and approve or deny Service provider applications to ensure that all service providers are qualified and vetted.
 - *Delete or block any user or Service provider:* The administrator can manage users and professionals according to their ratings. They can delete or block any user or Service provider that violates the terms of service.
 - *Manage Service Offers and Prices:* The administrator can manage the service offers and prices for the website and Service provider.
 - *Managing customer complaints and feedback:* The administrator can manage customer complaints and feedback, and use this information to improve the service and user experience.

EXISTING SYSTEM

A house services website like *joboy.in* typically allow customers to search for and book service providers in their local area. The service providers are often independent contractors who are vetted and background checked by the website. The customer can typically read reviews of the service providers, see their availability and pricing, and book their services online. These sites often lack the ability for service providers to advertise their services.

DESIGNED SYSTEM

This online service website is the ultimate solution for homeowners looking for a convenient and efficient way to find and book a wide range of services, from

electricians and plumbers to maids and carpenters. It's user-friendly interface and easy booking system make it a breeze for home owners to find the right professional for their needs, and the professional database, search and filter options, and reviews, provides the necessary information to make an informed decision. With this website, home owners will have all the tools they need to make their home improvement and maintenance tasks a breeze.

TECHNOLOGIES USED

- HTML
- CSS
- Bootstrap
- PHP
- MySQL
- Javascript
- AJAX