



mohanamalm@gmail.com



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Trivandrum, India

SKILLS

SQL Server

C# .Net

SQR

REST API

Workflow/RPA

Incident Management

LANGUAGES

English

Native or Bilingual Proficiency

Malayalam

Native or Bilingual Proficiency

Hindi

Professional Working Proficiency

INTERESTS

Web Development

Debugging

Amal Mohan M

Technical Engineer

I am a tech enthusiast who enjoys debugging and fixing issues no matter how hard it is, I just go for it!

WORK EXPERIENCE

Technical Engineer

Finastra Software Solutions

05/2018 - Present

Trivandrum

Achievements/Tasks

- Debugging and analyzing T-SQL stored Procedure and C# code for performance tuning
- Debugging API requests through Postman
- Write stored procedures and utility scripts based on client's requirements
- Hyperion SQR Reports debugging and implementation
- Provide training on various technical/functional topics for the new hires
- Provide first-line on-call support for overnight issues

Technical Analyst

Allianz Technology

08/2017 - 05/2018

Trivandrum

Achievements/Tasks

- Part of Identity Access Management Team
- Complete user account management including Creation, Password Resets, Amendments, and Deletion on the computer systems operated by Allianz
- Provide first line on-call IT support to non-technical personnel within the business
- Provide after-hours support for applications and project efforts when needed
- Liaise with peer technical teams to research and rectify any reported errors on various internal applications

Senior Claims Specialist

Allianz Insurance

06/2015 - 02/2017

Trivandrum

Achievements/Tasks

- End to End Claims handling
- Apply creative problem-solving to selected claims, while adhering to policy definitions and regulations
- Handling any complaints associated with a claim
- Develop and maintain relationships with a range of stakeholders
- Mentor and manage new members of the team

EDUCATION

MSc. Computer Science

Annamalai University

05/2019 - 04/2021

Bachelor of Computer Applications

Madurai Kamaraj University

01/2015 - 12/2017