GARAGE MANAGEMENT SYSTEM

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College Code: asbruaj

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INTRODUCTION

Project Overview

The Garage Management System (GMS) on Salesforce is designed to automate and streamline daily garage operations such as vehicle servicing, repair tracking, customer management, and billing. It leverages Salesforce's cloud platform to manage customer relationships, store vehicle service history, handle job cards, monitor spare parts inventory, and generate invoices efficiently. With real-time dashboards and reporting, it improves decision-making, enhances customer satisfaction, and increases overall productivity in garage operations.

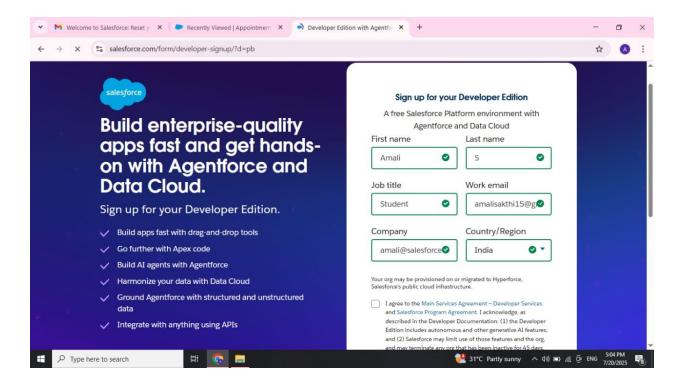
Purpose

The purpose of the Garage Management System in Salesforce is to digitize and automate garage operations, making it easier to manage customer data, track vehicle services, handle billing, and maintain inventory. It aims to improve efficiency, accuracy, and customer satisfaction while reducing manual work.

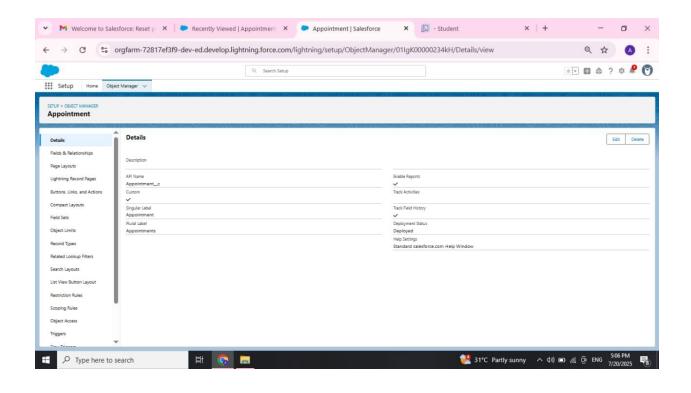
DEVELOPMENT PHASE

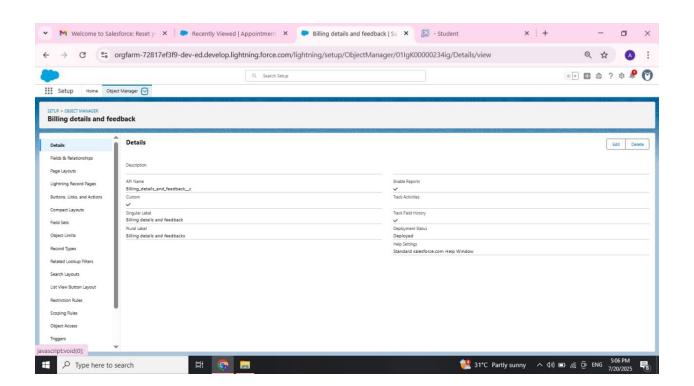
Create Development Account:

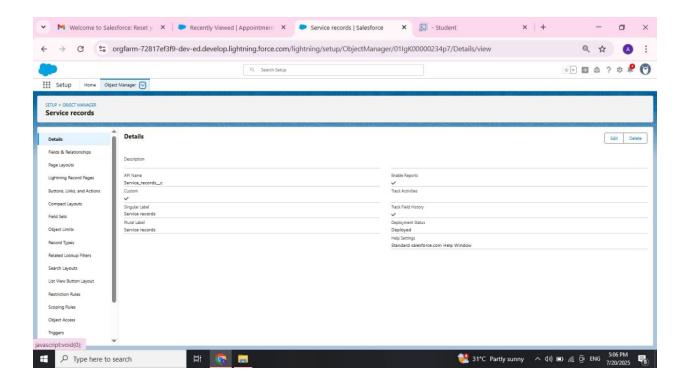
By using this URL - https://orgfarm-72817ef3f9-dev-ed.develop.my.salesforce.com/



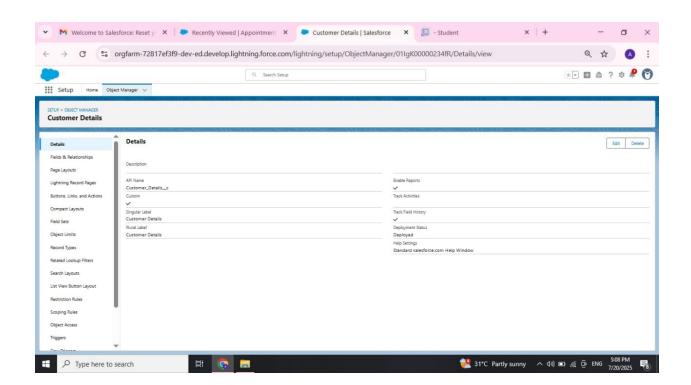
• Create object: Appointment

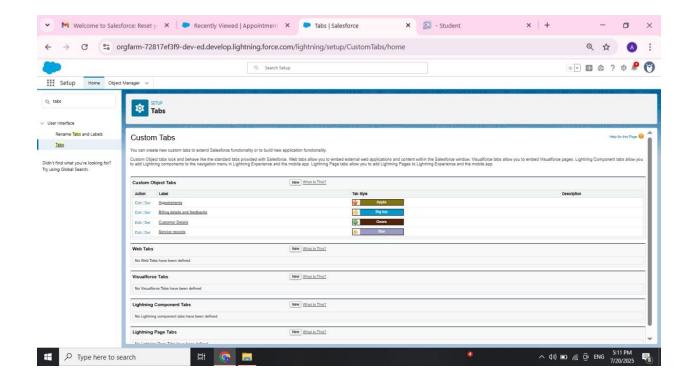




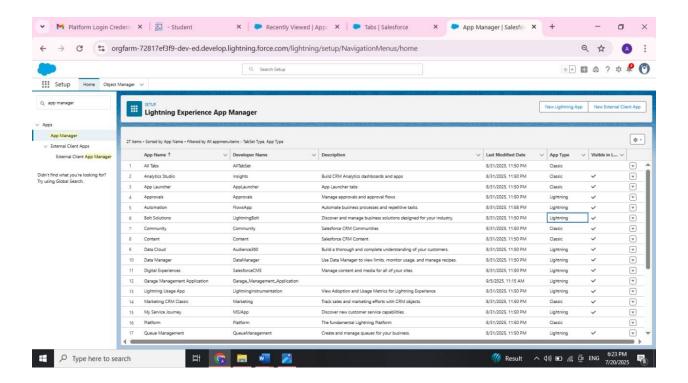


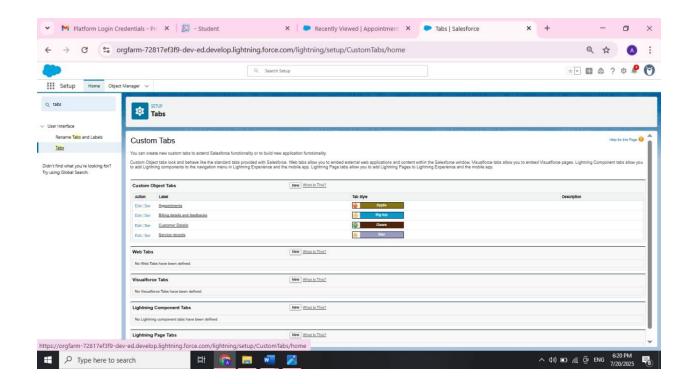
• Object manager: Customer Detail's



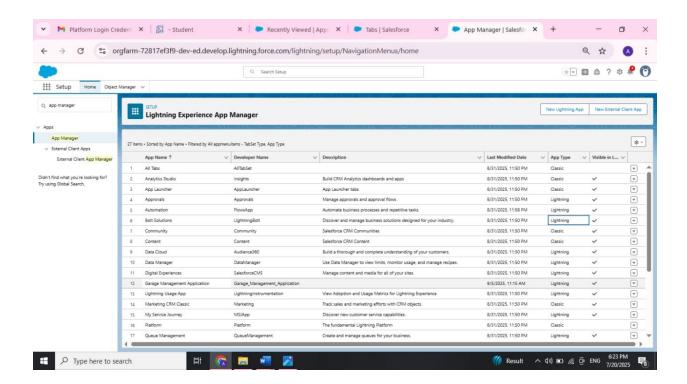


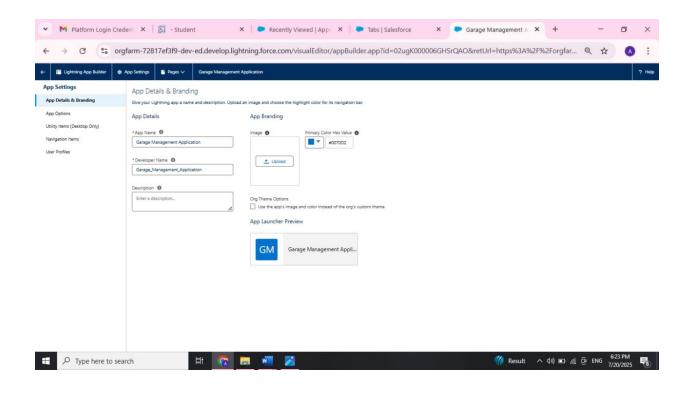
• Lightning Experience App Management

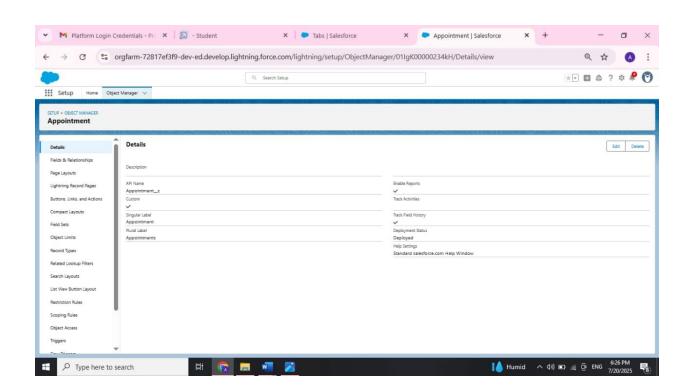


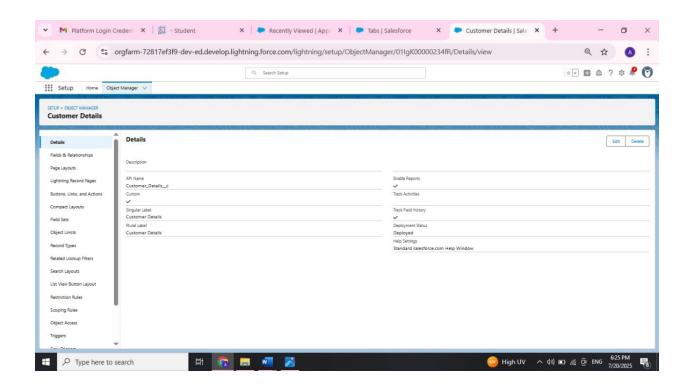


• Lightning Experience App Manager

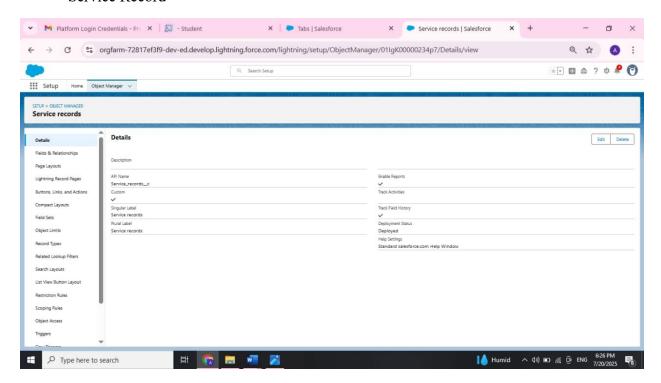




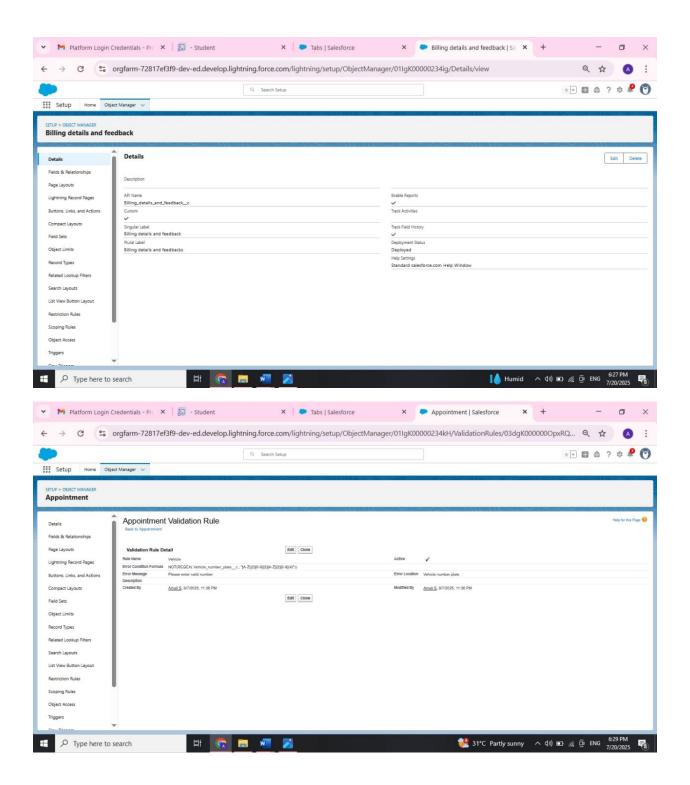




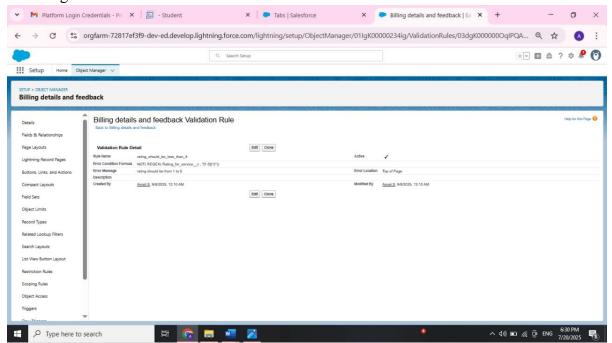
• Service Record



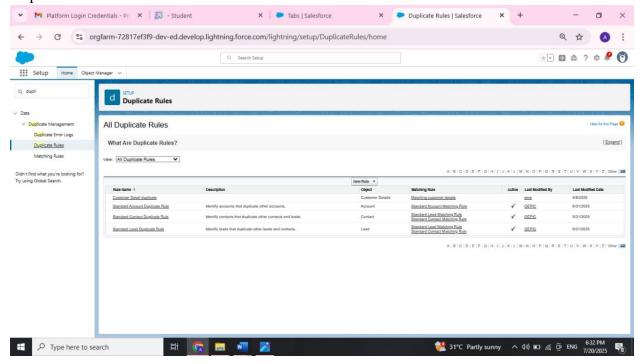
• Billing details and feedback

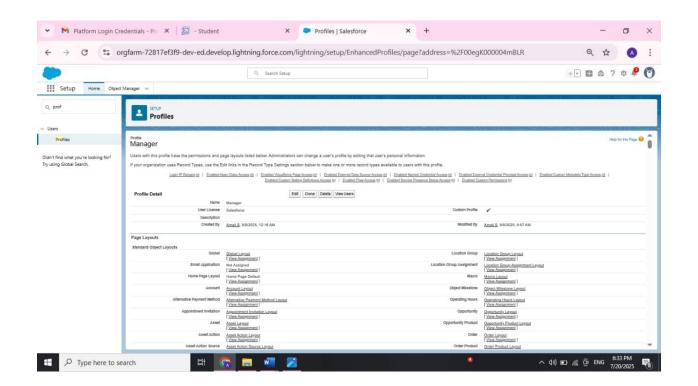


• Matching Rule

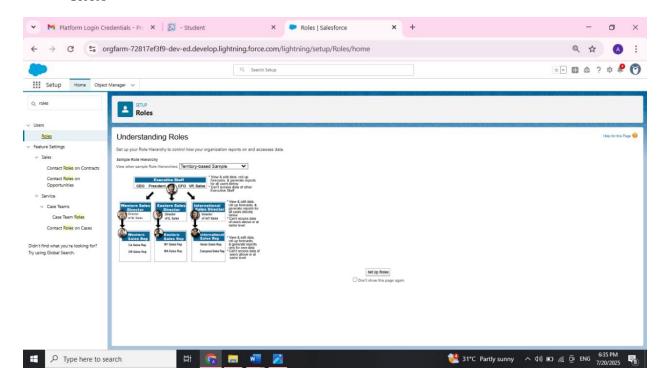


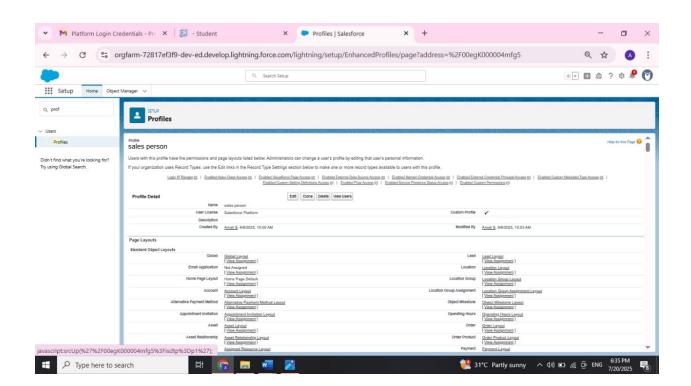
• Duplicate Rule

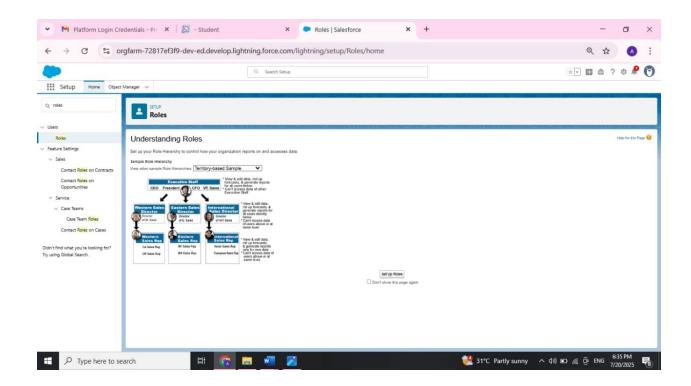




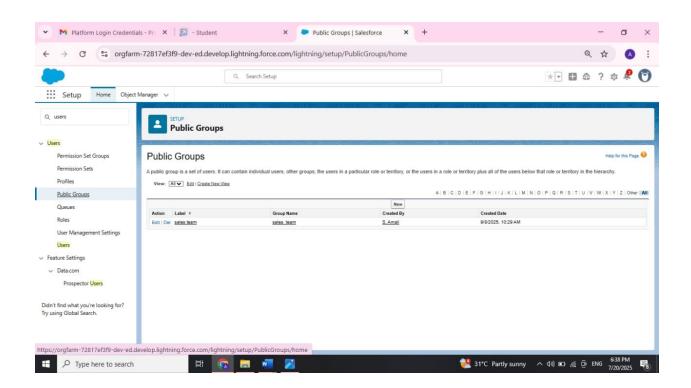
• Roles

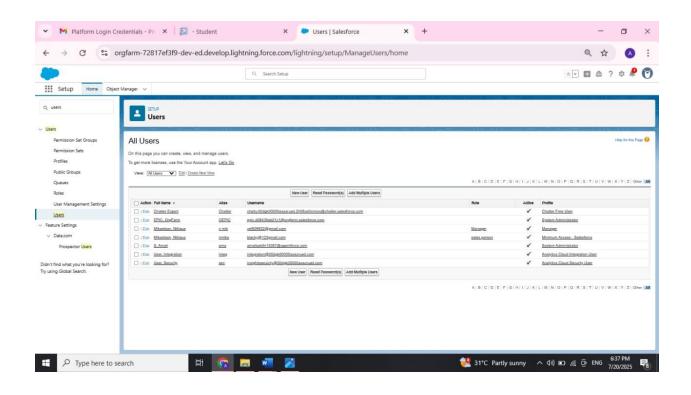


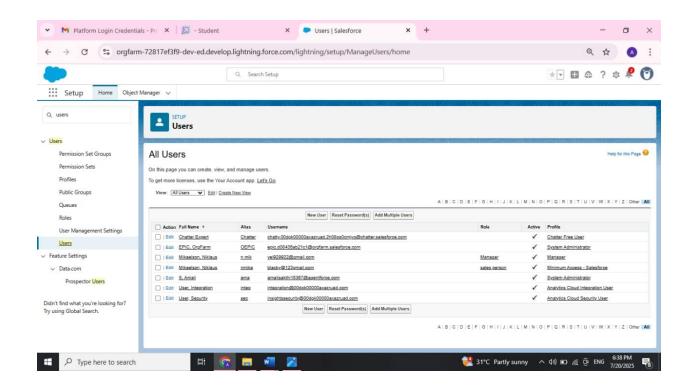


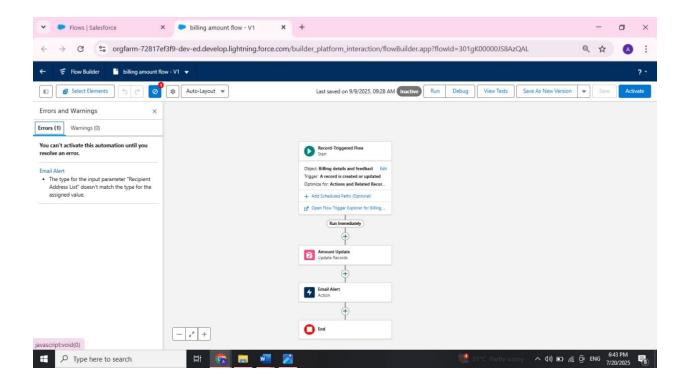


Public Groups

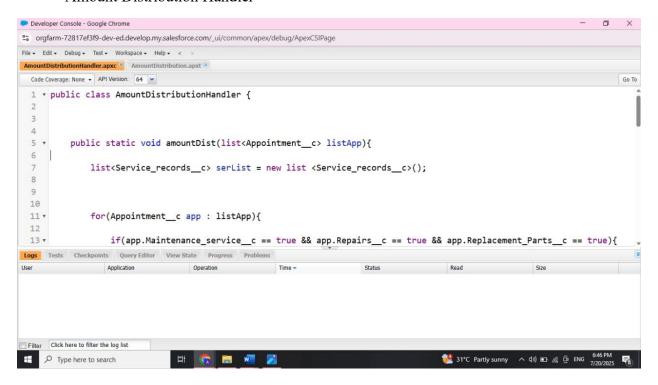


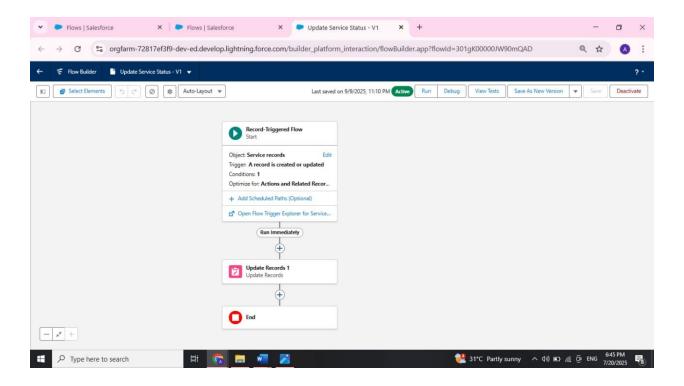




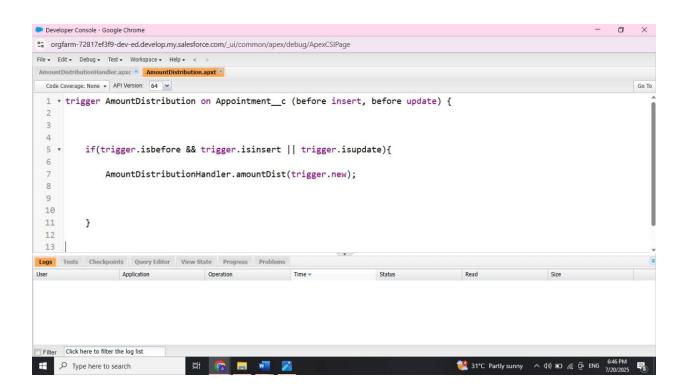


• Amount Distribution Handler





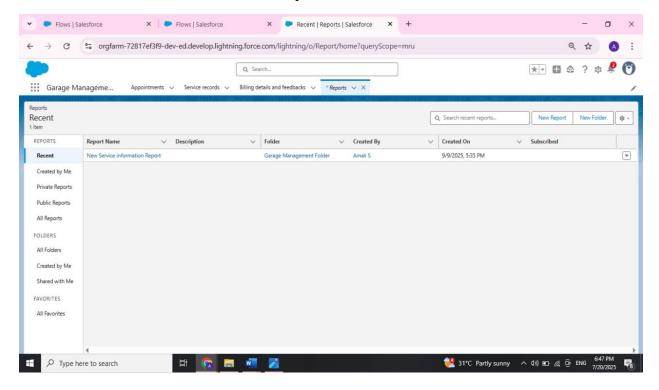
• Amount Distribution

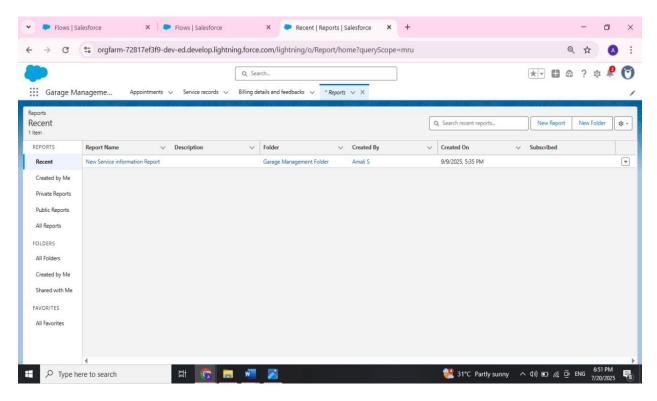


RESULTS

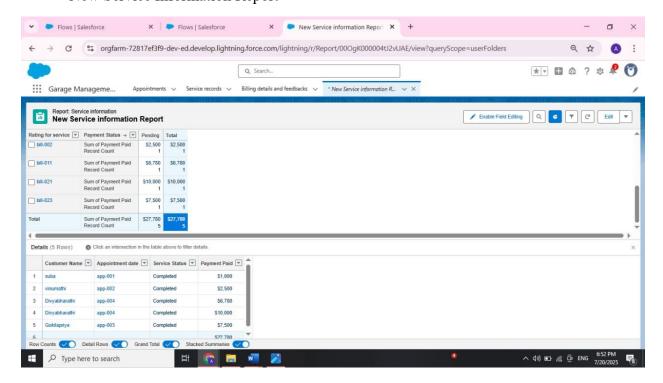
OUTPUT SCREENSHOTS

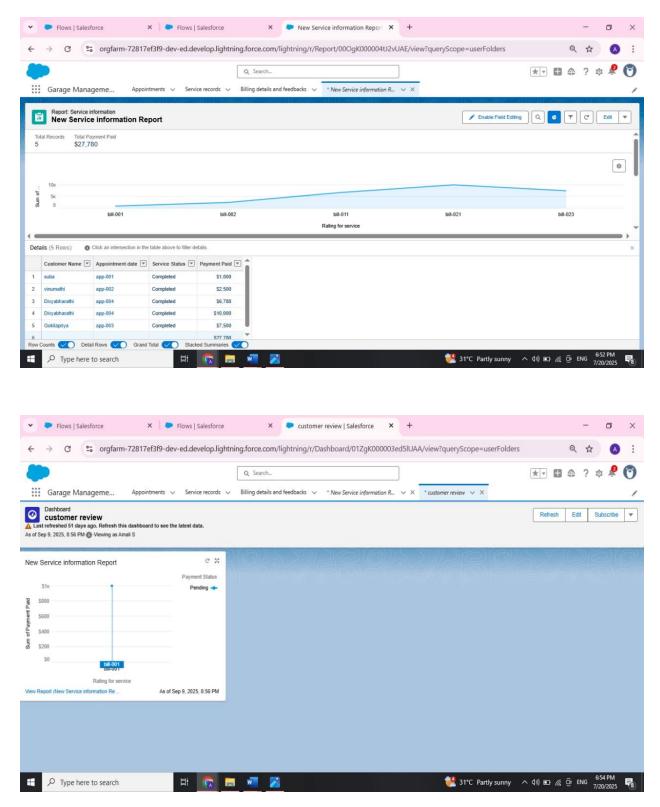
• Tabs for new service information report.





• New Service Information Report





CONCLUSION

The Garage Management System developed on Salesforce provides an efficient platform to manage customer details, service records, vehicle history, and billing in a streamlined way. By automating the daily operations, it reduces manual errors, saves time, and improves customer satisfaction. With features like easy data access, report generation, and cloud-based security, the system supports better decision-making and business growth. Overall, this project shows how Salesforce can be effectively used to build a smart and reliable solution for garage management.

APPENDIX

• **Source code:** provided in Apex classes and Tiggers

Test apxt:

```
public class Amount Distribution Handler {
  public static void amountDist(list<Appointment_c> listApp){
    list<Service_records__c> serList = new list <Service_records__c>();
    for(Appointment_c app : listApp){
      if(app.Maintenance_service__c == true && app.Repairs__c == true &&
app.Replacement_Parts__c == true){
        app.Service_Amount__c = 10000;
      else if(app.Maintenance_service_c == true && app.Repairs_c == true){
        app.Service_Amount__c = 5000;
      else if(app.Maintenance_service_c == true && app.Replacement_Parts_c == true){
        app.Service_Amount__c = 8000;
      else if(app.Repairs_c == true && app.Replacement_Parts_c == true){
        app.Service_Amount__c = 7000;
      else if(app.Maintenance_service__c == true){
        app.Service_Amount__c = 2000;
      else if(app.Repairs_c == true){
        app.Service_Amount__c = 3000;
      else if(app.Replacement_Parts__c == true){
        app.Service_Amount__c = 5000;
```

```
}
}

Trigger code:

trigger AmountDistribution on Appointment_c (before insert, before update) {
   if(trigger.isbefore && trigger.isinsert || trigger.isupdate){
      AmountDistributionHandler.amountDist(trigger.new);
   }
}
```