

Amal Saleem

SOFTWARE ENGINEER

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Objective

A **Software Tester** with over **2.5 years of experience** in the IT industry, specializing in **automation testing and manual testing**, along with **ServiceNow data quality analysis**. Proficient in creating and executing test cases, identifying defects, and ensuring high-quality software delivery. Skilled in **Selenium, TestNG, XPath, and UAT testing**. Experienced in **ServiceNow incident data quality analysis**, focusing on compliance and accuracy. Adept at working with Agile teams, collaborating with developers, and continuously improving test processes.

Experience

QA Engineer (Automation Testing)

KPMG CLARA (Orion Innovation) | Jun 2023 – Present

- Utilize a **custom Workflow Automation Tool** for test execution, writing test cases in Excel, and leveraging **POL in JSON** for validation.
- Develop and execute test cases, ensuring accurate coverage of functionalities.
- Collaborate with developers to identify and resolve bugs in early development stages.
- Write efficient XPath locators to handle complex UI elements.
- Assist in test framework maintenance and enhancement.
- Use Azure DevOps (ADO) for bug tracking, build creation, and pipeline setup for automation testing.

ServiceNow Data Quality Analyst

KPMG CLARA (Orion Innovation) | Jan 2023 – Jun 2023

- Monitored and evaluated **ServiceNow incident data quality** to ensure compliance.
- Identified non-compliance issues and recommended corrective actions.
- Worked on data validation and enhancement processes to ensure accuracy.
- Created reports and dashboards to track data integrity improvements.

QA Engineer (Manual & UAT Testing)

KPMG CLARA (Orion Innovation) | Jun 2022 – Dec 2022

- Performed UAT, Smoke, and Regression Testing for KPMG CLARA software.
- Created detailed test cases and executed functional tests.
- Reported defects using Azure DevOps (ADO) and worked closely with stakeholders for issue resolution.

- Ensured high-quality releases by validating critical business scenarios.

Skills

- **Automation Testing:** Selenium WebDriver, TestNG, XPath, Java
- **Manual Testing:** UAT, Functional, Regression, and Smoke Testing
- **ServiceNow Data Quality:** Incident Monitoring, Compliance Evaluation, Data Validation
- **Test Management Tools:** Azure DevOps (ADO)
- **SQL & Databases:** Writing queries for validation
- **Other:** Agile Methodologies, SDLC, STLC

Education

Master of Computer Applications

Mahatma Gandhi University| Graduation: Oct 2022

Certifications

- Microsoft Certified: Azure Fundamentals (AZ-900)
- ISTQB Foundation Level (In Progress)