

# Consultant Expenditures and Fair Allocation in Toronto\*

An assessment of Toronto's capital allocation

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The Canadian federal government has been under scrutiny since the widely reported ArriveCAN scandal, which brought to light a severe misappropriation of funds through contractors. In light of these events, I investigate the allocation of funds to consultants by the City of Toronto. Exploring expenditure, I find an increasing budget allocation to consultants, and a tendency to allocate to a few key consultants. I suggest future work which could lead to a more complete evaluation and a possible investigation into the bidding process.

## 1 Introduction

The CBSA (Canadian Border Security Agency) and Public Health Agency of Canada spent over \$53 Million Dollars on an app which was created using 23 subcontractors. The contract process was unfair and non-competitive, with an internal report finding that the government criteria preferred one contractor over others Canada (2024). The people of a city benefit from fair and efficient markets, as such the allocation of its tax dollars should follow a transparent and robust tender process.

In this paper we explore the City of Toronto's consultant expenditure data, sourced from Gelfand (2022). We looked for any abnormal concentration of funds, or systematic patterns that could suggest a biased tender process. We use R Core Team (2023), Wickham (2016), and Wickham et al. (2019) in the process of my analysis, and arrive to a few simple conclusions.

Through illustrative plots, we find that consultant expenditure has been growing steadily over the last few years, across a variety of verticals. We then observe the data and notice that two consultants dominate expenditure; Deloitte and Ernst & Young. We then look at

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\*Code and data are available at: [LINK](#).

their allocation as a fraction of total yearly expenditure and observe their share of the City's expenditure to be growing over time.

We consider a few possible driving factors and recommend future work that could enable more robust conclusions on the competitive nature of the City's tender process.

The remainder of this paper is structured as follows: Section 2 Walks through the Data collection and cleaning.

Section 3 Introduces a few plots which illustrate evidence of concentration.

Section 4 Discusses the possible driving processes for this concentration.

Section 4.1 Discusses possible future work that could lead to a more robust conclusion.

## 2 Data

I grab the data from Gelfand (2022), which returns excel workbooks for the years 2012-2016, 2022-2023, and 2017-2021. I then merge the data to a single large dataset to make it easier to manipulate, dropping to only the following columns: year - Year of the expenditure (2012-2023), budget\_type - Type of Budget which is Operating or Capital, city\_abc - City Specification, expense\_category - Type of Expenditure, IT/Transportation/Management etc., division\_board - Which division of the City incurred the expense, consultants\_name - Consultant on the project, description\_of\_the\_work - Brief free-text explanation of the work, expenditure - Dollar amount of the project,

had to rename some columns to standardise the merge across the three different data files, and these details can be found in the repository.

We now have the table (**data-head?**).

Upon inspection, there are a few non-standardised naming schemes in the division\_board and expense\_categories, 'operating' also exists as 'Operation' and a few spelling mistakes/variations in the Toronto Police Service's naming. To account for this, I manually standardise these naming schemes and sort through the data to make sure no large expenses are unaccounted for due to a spelling mistake or variation.

```
# A tibble: 5 x 8
  year budget_type city_abc expense_category division_board consultants_name
<dbl> <chr>      <chr>      <chr>      <chr>      <chr>
1  2022 CAPITAL    CITY MANAG~ INFORMATION TEC~ OFFICE OF THE~ Complytec Inc
2  2022 CAPITAL    CORPORATE ~ TECHNICAL    CORPORATE REA~ Revay and Assoc~
3  2022 CAPITAL    CORPORATE ~ TECHNICAL    CORPORATE REA~ Bethune Puttock~
4  2022 CAPITAL    CORPORATE ~ TECHNICAL    CORPORATE REA~ CBCI Telecom
5  2022 CAPITAL    CORPORATE ~ TECHNICAL    CORPORATE REA~ Deloitte LLP
```

```
# i 2 more variables: description_of_the_work <chr>, expenditure <dbl>
```

### 3 Results

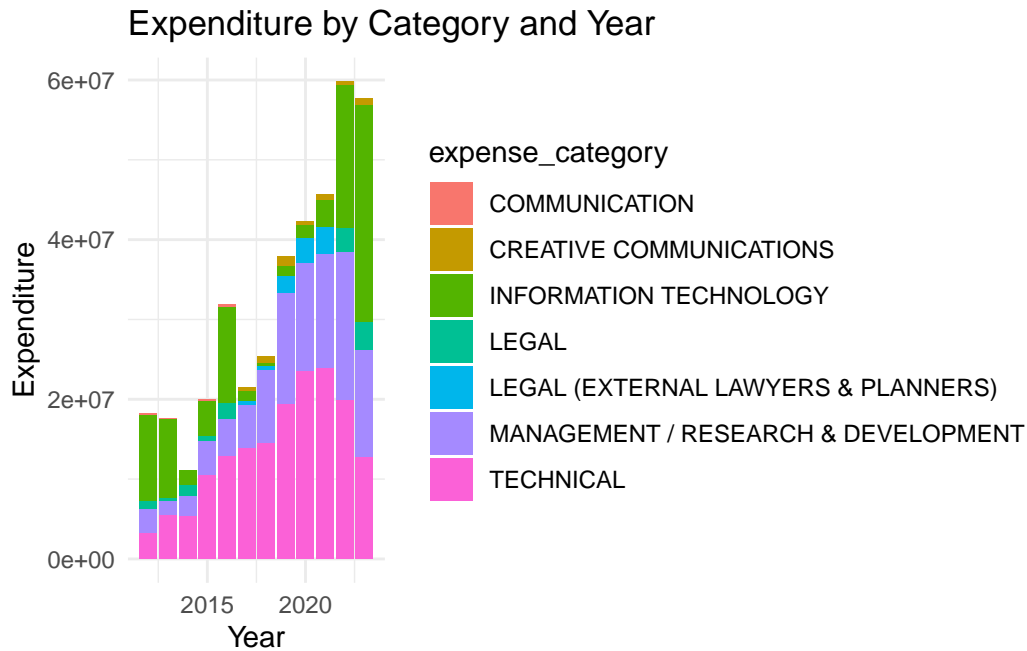


Figure 1: Yearly Expenditure by Category

The first establishing point we notice is that expenditure has been increasing year on year as seen in (**yearly-cat-expenditure?**). We also see in the figure (**top-consultants?**) that Deloitte and

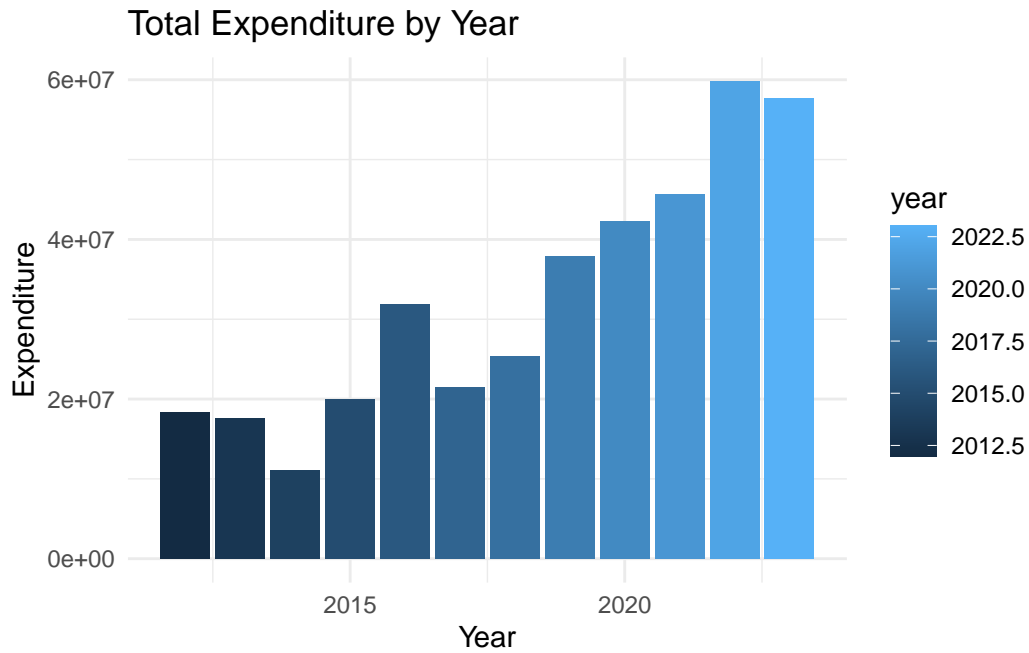


Figure 2: Expenditure by Consultant

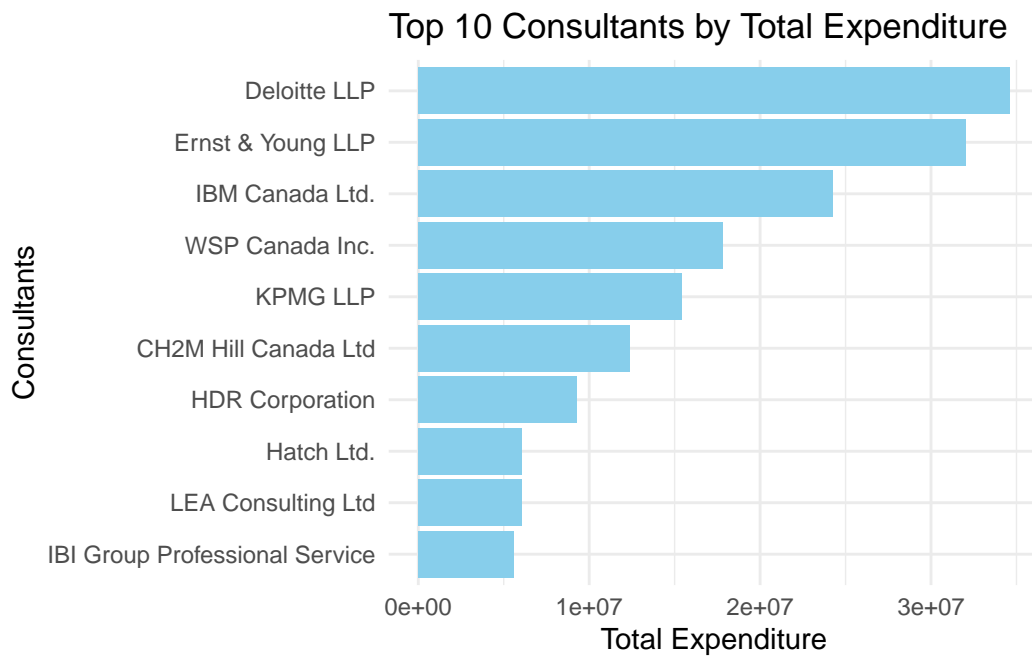


Figure 3: Expenditure by Consultant

``summarise()`` has grouped output by 'year'. You can override using the

``.groups`` argument.

Warning: Using ``size`` aesthetic for lines was deprecated in ggplot2 3.4.0.  
i Please use ``linewidth`` instead.

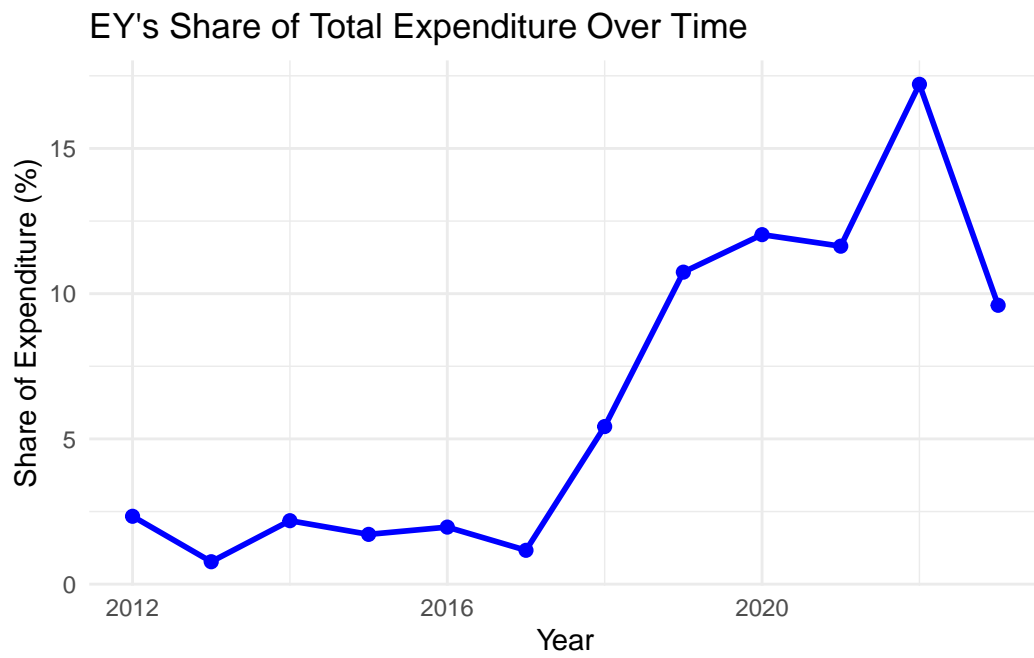


Figure 4: Increasing Share of Total Expenditure

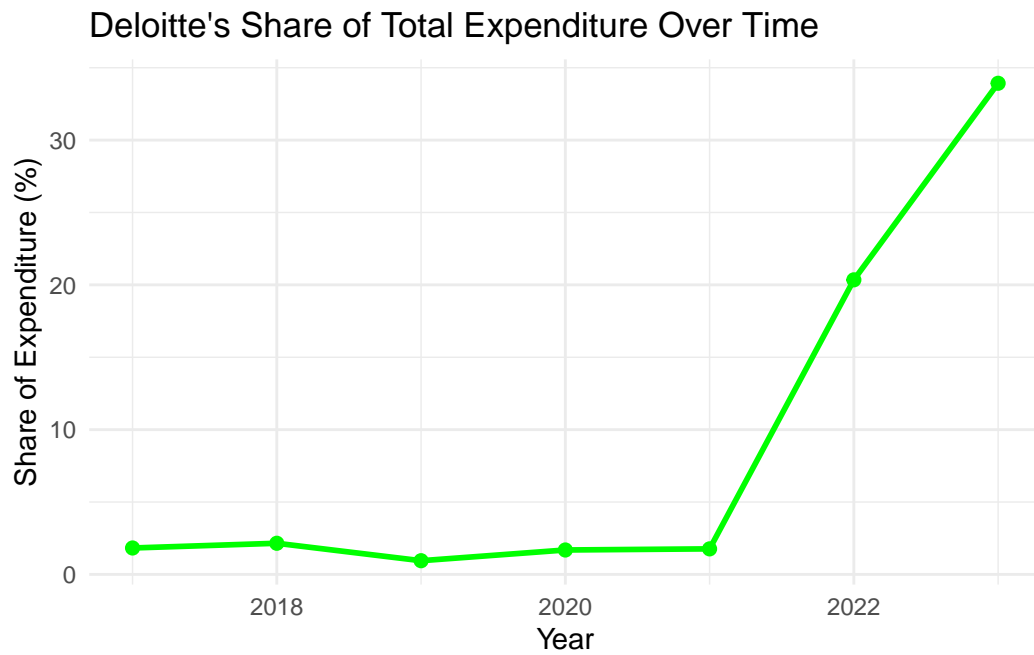


Figure 5: Increasing Share of Total Expenditure

## 4 Discussion

### 4.1 Weaknesses and next steps

Weaknesses and next steps should also be included.

## References

- Canada. 2024. “Procurement Practice Review of ArriveCAN - Office of the Procurement Ombudsman.” *Opo-Boa.gc.ca*. <https://opo-boa.gc.ca/prapp-prorev/2024/epa-ppr-01-2024-eng.html>.
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