**JOB 1**

Program Project Mgmt

Company Name Accenture in India Company Location Bangalore, IN

Accenture Technology powers our clients’ businesses with innovative technologies—established and emerging—changing the way their people and customers experience work, life and entertainment. Join Accenture Technology and you’ll translate the operational needs of the world’s governments and leading businesses into the innovative technical solutions that will enable them to better serve their customers—your friends, family and neighbors. You’ll deliver everything from point solutions for a single business function to large, long-term outsourcing services, to complex systems integration installations spanning multiple businesses and functions. You’ll create custom-designed solutions or integrate our technology platforms with their operations. Role : Program/Project Manager Role Description : Develop and execute activities related to end-to-end project management, including project plans and estimates, scoping and requirements through implementation and deployment. Proactively monitor, manage and report on execution of deliverables. Must have Skills : Program Project Mgmt Good to Have Skills : Program Management Operations Job Requirements : Must to have Manages project delivery, balancing scope, schedule, budget and risks Key responsibilities include determining the project approach and monitoring and reporting progress to the Program Manager and Steering Committee Sometimes project managers will directly assist the program manager in running the program Define project scope and goals Planning activity consisting of approach definition, work breakdown, sequencing and milestone definitionIdentify dependencies internal to the project and externally to other projects and business areas Support governance activities such as steering committee Project status reporting T aking ownership of critical issues through to resolution,Key words project management stakeholder management, create/ maintain stakeholder matrix,Risks and issue management,conflict managementCost, Budget management,Scope management project management, programme management, portfolio management,Project planning ,Anchor steerco meetings,Work break down structure  
15 years of full time education

### **Industry**

* Information Technology & Services
* Computer Software
* Financial Services

### **Employment Type**

Full-time

### **Job Functions**

* Other

JOB 2:

# Required Computer Operator

### Hayat Placement Services  Kānpur, IN

Candidates Should have Computer Knowledge.  
  
Generation of reports and collection uploading thedata.  
  
Knowledge of Microsoft Office  
  
Should be a very convincing with positive attitude.  
  
Should have Good Communication Skill.  
  
Accurate and Active Person.  
  
This job is provided by Shine.com

### **Desired Skills and Experience**

well, rs, reports, amp, communication, collection, industry, microsoft, office

### **Seniority Level**

Entry level

### **Industry**

* Staffing & Recruiting
* Retail
* Financial Services

### **Employment Type**

Full-time

### **Job Functions**

* Information Technology

**JOB 3:**

Senior Software Engineer

Company Name BrowserStack Company Location BrowserStack, 26th Floor, Oberoi Commerz II, International Business Park, Oberoi Garden City Goregaon East, Mumbai, MH 400063, IN

What do Microsoft, The Gap, Royal Bank of Scotland, Lockheed Martin, and top Open Source projects like JQuery have in common? They all use BrowserStack, as do over 25,000 other customers!

BrowserStack is the industry-leading, cloud web and mobile testing platform that enables developers to test their websites and apps on different operating systems and mobile devices. Since launching in 2011, our mission has been bold yet simple: To be the testing infrastructure for the internet. 6 years and billions of tests later, we are ready for our next phase of hyper growth. Bootstrapped for the first 6 years, we continue to be profitable since inception with a near exponential growth in customers around the globe. Recently, we closed $50M in Series A funding from Accel

Are you are the one who wants to work on a tech-heavy product, and the challenging technical problems that it entails? Problems vary, and can be as diverse as scaling the product smoothly as the company grows, to setting up a device farm, or solving streaming issues through a browser, without the use of plugins. Will you be excited for the challenge to transform and think critically on many computer science disciplines including product design, usability, building APIs and user-centric online applications, business logic, scaling performance, and 24x7 reliability?

Job Responsibilities:

Writing high quality code, participating in code reviews, designing/architecting systems of varying complexity and scope, and creating high quality documentation supporting the design/coding tasks

Lead out team meetings, stand-ups, and architecture/design discussions

Identify areas of improvement in our frameworks, tools, processes and strive to make them better. Evaluate our success metrics and evolve our reporting systems

Works on the web application layer, backend, systems, streaming and other associated technology to build our product and components

Find solutions and solve issues around a variety of operating systems or programming languages

Researching new technologies and adapt them to BrowserStack requirements

Own and commit to all your work, and be accountable for your results

Using and understanding code from Open Source

Teaching others how to use new software

Willing to learn new programming languages and databases

Able to write efficient SQL queries and design schemas for relational databases

Participate in a culture of code reviews, writing tech specs, and collaborating closely with other people (no lone wolves)

Produce high quality software that is unit tested, code reviewed, and checked in regularly for continuous integration

Develop multi-tier scalable, high-volume performing, and reliable user-centric applications that operate 24x7

Scale distributed applications, make architectural trade-offs applying synchronous and asynchronous design patterns, write code, and deliver with speediness and quality

REQUIREMENTS

Good experience in at least one scripting language: Ruby, Nodejs, Python, AppleScript, Unix shell or similar

Familiarity with one compiled language: C, Java, Go or similar

Good knowledge of operating systems and networking concepts

Reasonable knowledge of Windows and/or Linux operating systems

Ability to work on Windows and Linux platform below the application layer, including file systems, kernels, custom installations, shell scripting, internal APIs, etc

Aggressive problem diagnosis and creative problem solving skills

Startup mentality, high willingness to learn, and hardworking

Experience of 3-6 years

BENEFITS

Our benefits include a competitive salary, bonus and equity program, 100% company paid medical insurance, a flexible and generous vacation policy, daily catered lunch, free snacks etc

Job Details

Seniority Level

Associate

Industry

Internet Information Technology & Services Computer Software

Employment Type

Full-time

Job Functions

Information Technology

**JOB 4:**

Software Engineer

ISS | Institutional Shareholder Services Company Location Mumbai, Maharashtra, India

Overview

Purpose, mastery and autonomy! We provide all three at ISS where we are building state of the art voting and analytical platforms, to help shareholder make key corporate decisions around the world. We're looking for a full-stack developer to help build our platforms using Java, Oracle/SQL-Server, Spring, Hibernate, JSF and AngularJS. If this sounds like you, please come join our elite team of engineers.

Responsibilities

Building our highly scalable applications that manipulate large datasets in seconds

Developing stunning user interfaces.

Play an active role in an agile team working on large web applications used by our business teams.

Responsible for all phases of software development process from technical design and delivery estimates to implementation, testing, defect management and support.

Qualifications

Bachelor/master’s degree in Computer Science, Engineering or related field.

2+ years of real industry experience with Java.

1+ years of experience with JSF.

1+ years of experience building rich user interfaces.

Great analytical, reasoning, and problem-solving skills.

Good understanding of object oriented programming.

Familiarity with Oracle or SQL Server.

Good understanding of HTML 5 and CSS 3.

And for bonus points:

Experience with Eclipse, SVN and Maven.

Experience with Tomcat and Prime Faces.

Experience with SCSS/SASS.

Familiarity with AngularJS, or a strong interest to learn.

**JOB 5**

Lead Software Engineer - DPM

MoEngage Inc. Bengaluru, Karnataka, India

About MoEngage

MoEngage is a fast-paced startup that’s helping companies run smart marketing efforts in their effort to reach the customer. We are a leading Marketing Technology Stack provider that is helping brands redefine their customer engagement in the mobile era. Brands use MoEngage to drive long-term, personalised and context-based engagement across channels to help achieve increased customer retention as well as customer LTV. Sitting at a conflux of diverse technologies like Artificial Intelligence, Big Data, Web & Mobile platforms, MoEngage technology analyses billions of data points generated by customers and their devices, to predict customer behavior and build marketing campaigns that proactively engage users.

In just four years since inception, MoEngage is working with leading brands across e-commerce, entertainment, travel, publishing and banking domains among others. With marquee clients like Vodafone, Oyo, Airtel, McAfee, MoEngage has over 125+ paying Customers in the Enterprise & Internet companies space in India, US, South East Asia & EU. With a global presence spanning 35 countries, MoEngage has offices in San Francisco, Berlin, Jakarta, and Bengaluru.

Today, MoEngage is an industry pioneer in the space and engages more than 350M devices. This includes approximately 40B events tracked per month, 30B+ messages sent, to millions of users across the globe.

As part of the Engineering team at MoEngage, here are some things you can expect:

Take ownership and be responsible for what you build - no micro management

Work with A players (some of the best talent in the country), and expedite your learning curve and career growth

Make in India and build for the world at scale of 350M active users, which no other internet company in the country has seen

Learn together from different teams on how they scale to millions of users and billions of messages.

Explore the latest in topics like Data Pipeline, MongoDB, Elasticsearch, Kafka, Spark, Samza and share with the team

and more importantly have fun while you work on scaling MoEngage.

About Dynamic Product Messaging (DPM) team

DPM team is a key architectural component in sending highly personalized messages, responsible for analyzing and storing billions of events generated by million of users with the state-of-the-art graph technology, Neo4j, for highly connected data and empower the marketers to target users on individual basis, reinventing marketing landscape. As a part of DPM team you will be working on distributed systems, database management, highly scalable and available services to process data in near real time.

Here are some of the challenging projects in the DPM team.

Real time triggers such as price drop alerts, stock alerts and product attributes based alerts

Scaling DPM system to serve 100x of the traffic with minimal impact on response times and system stability

Recommendation Engine - Content based recommendation and User-User Collaborative filtering recommender system to serve the real time recommendations like Netflix etc. powered by in-house Machine learning model.

Skill Requirements

Proven experience in handling large infrastructure and distributed systems

Expert in Python/Java related technologies and frameworks

Familiarity with at least one of the cloud computing infrastructure - GCP / Azure / AWS

Familiarity with Neo4j, MongoDB is a plus

Tech Stack - Python, Falcon, Java, Samza, MongoDB, Neo4j, AWS (SQS S3), Linux

Upcoming feature would also include : Elasticsearch

We handle more than a billion messages everyday. Rest assured, you will be surrounded by really smart and passionate people as we scale much more to build a world class technology team.

Seniority Level

Mid-Senior level

Industry

Marketing & Advertising Internet Computer Software

Employment Type

Full-time

Job Functions

Engineering Information Technology

**JOB 6**

Content Writer

DataWeave Bengaluru, Karnataka, India

Job description

Content Writer

About DataWeave

Powered by AI, DataWeave provides Competitive Intelligence as a Service to retailers and consumer brands by aggregating and analyzing data from the Web at massive scale.

While retailers use DataWeave’s Retail Intelligence product to make smarter pricing, assortment, and promotion decisions to drive profitable growth, consumer brands use DataWeave’s Brand Analytics product to govern their online brand presence, optimize their Share of Voice, and drive improved e-commerce shelf velocity.

DataWeave’s Counterfeit Products Detection Solution was awarded as one of the “Best 50 Innovative Applications of Artificial Intelligence” by NASSCOM in 2018. Also, our competitive intelligence platform won the NASSCOM Emerge 50 Award in 2016.

Some of the world’s largest and most popular retailers and brands have consistently trusted DataWeave, including the likes of Overstock, Metro Cash & Carry, OfferUp, Adidas, Dorel, and Netgear.

Marketing @DataWeave

The marketing team at DataWeave wakes up to take unique challenges head on in an industry ecosystem that’s only now beginning to consolidate and mature globally. This affords marketeers the opportunity to mould the story of a rapidly growing company like DataWeave in an up-and-coming space.

We serve markets around the world, including Unites States, Europe, India, the Middle East, and South East Asia. We target a variety of industry verticals, including retail, e-commerce, consumer brand manufacturing, and investment firms. As a result, marketing at DataWeave is a rich learning experience and a crash course in engaging multiple audiences across the breadth and depth of organization levels using relevant content across diverse communication channels.

Join the team today!

Job Summary

At DataWeave, we are seeking to hire an experienced content writer who can develop engaging and high-quality content across diverse media that speaks to a variety of personas in the retail and consumer brand industries. The selected candidate will work with the marketing team and liaise closely with several internal stakeholders at DataWeave to conceptualize and execute on marketing-oriented content on an ongoing basis.

Responsibilities:

Writing consistently on a wide variety of topics relevant to retailers and consumer brands that are looking to compete profitably in the online world. Generate content for a variety of platforms, such as blogs, website, articles, press releases, case studies, industry reports, guides, white papers, videos, and other emerging formats.

Create persona-oriented content for marketing collaterals, brochures, presentations, scripts, at-a-glance docs, etc. that can be used by internal sales teams to have more engaged conversations with prospects.

Understand and translate the benefits of DataWeave’s product suite, which includes proprietary AI/ML, deep learning, and data science technologies, to a business-focused audience.

Utilize internal domain expertise and perform secondary research to gather useful information and create content that is innovative and original.

Brainstorm and collaborate with the product, marketing, and data science teams for new ideas and concepts.

Conduct rigorous quality checks on every piece of content to develop grammatically correct content.

Ensure all-around consistency in the style, fonts, and images used, as well as the overall tone of the content.

Requirements:

3-5 years’ proven experience as a content writer, media expert, technology journalist, research analyst, or writing for an agency, especially for a B2B audience.

Exceptional verbal and written communication skills with the ability to produce diverse types of content around the same subject matter, based on the communication medium.

Any experience writing in the areas of retail, e-commerce, data analytics, or artificial intelligence would be an advantage.

Bachelor’s degree or higher in journalism, media communications, engineering, or equivalent fields

Creative thinker with the ability to transform technical and digital information and processes into compelling stories.

Comfortable working under aggressive timelines. Ability to multitask, prioritize, and manage time efficiently.

Self-motivated and self-directed in a fast-paced work environment

Proficient computer skills, including Microsoft Office Suite (Word, PowerPoint, Outlook, and Excel) and Google Docs

Writing Portfolio will be required

Seniority Level

Mid-Senior level

Industry

Information Technology & Services

Employment Type

Full-time

Job Functions

Marketing Writing/Editing

**JOB 7**

Sales Manager

Indian Immunologicals Limited Indian Immunologicals Ltd. Road # 44, Jubilee Hills,, Hyderabad, TS 500033, IN

Job description

Job Description:

The Sales Manager – Human Health – West (Maharashtra, Gujarat & Madhya Pradesh) based at Mumbai is responsible for achieving the pre-determined sales volume and profits through developing marketing strategies and processes / methods.

Key Deliverables:

Professional with 12-15 years of experience in pharma out of which at-least 5 years should be in vaccines and/or hormones business.

Ensure consistent, profitable growth through strategizing marketing resources and execution.

Should have managed business turnover in excess of 20 Cr. and a team of 30-40 professionals for a period of over two years or so.

Desired Candidate Profile:

Professionals with 12-15 years of overall experience in Sales and Marketing.

Candidate age should be below 40 years.

Extrovert with strong marketing and presentation skills.

Must be able to think strategically and see the big picture

Preferably Post graduate in Science (Chemistry) and MBA in Marketing will be an add-on qualification.

Seniority Level

Mid-Senior level

Industry

Pharmaceuticals

Employment Type

Full-time

Job Functions

Business Development Marketing Product Management

**JOB 8**

Frontend Developer

BeautifulCode Hyderabad, Telangana, India

About BeautifulCode

We are an IT services startup based out of Hyderabad. We are currently 25 and we are expanding rapidly. We have 3 frontend developer positions open. This role is suitable for someone who has the mindset to constantly learn new things and collaborate with clients to improve their products.

Requirements

Strong in writing OOPs Javascript

Strong in State Management Library (Either of Vue, Angular , React )

Strong in building highly functional and interactive applications

Experience in working with JS Browser API

Experience in working the Dev Tools ( Chrome Dev Tools, React Dev Tools, Vue Dev Tools )

Experience with working with Front End tools like Webpack, NPM, Gulp

Experience working with one of the testing tools like Karma, Mocha, Jasmine

Experience with ES6

Desirable

Experience in Typescript

Experience in optimising page performances using Lighthouse or any other profiler

Experience in writing advanced CSS and working with new age CSS tools

Experience with ES7

Qualifications

1-2 years experience in frontend development.

Any bachelor or master degree. BTech CS and MCA are preferred.

Class of 2016 and 2017 are the right fit for this role.

Great communication skills.

After a couple of years at BeautifulCode you’ll be expected to

Lead a team of 2-3 engineers. Mentor new joinees.

Own sprint deliverables.

Talk to product managers to understand the new user stories and ask questions.

Work with your lead and estimate the effort required for new tasks.

Collaborate with your counterpart halfway around the world to debug a complex issue.

Participate in design sprints to figure out solutions to complex workflows.

Update the backend architecture.

Interview Process

Typical interview topics: Frontend programming, algos, databases, data structure, Linux

The process consists of 2 technical interviews and an optional cultural fit interview.

Compensation

8-11 lakhs per annum depending on the quality of prior experience

Important company policies

Medical insurance for the employee, spouse, parents, and children.

20 leaves and 52 work from home (convertible to leaves in 4:1 ratio) per year.

Subsidized apple laptops.

Work days: Monday to Friday

2 fully paid trips every year. October 2018 trip: Andaman and Nicobar Islands.

Why should you join BeautifulCode?

We believe in active learning. This means going above and beyond what you have to learn to do your work. At BeautifulCode all of us have quarterly learning goals and a mentor who can help achieve the goals.

Our ultimate purpose is to create an environment and a culture that pushes us to become good software engineers. We achieve this with good doses of hands-on learning, pet projects and solving real-world problems.

Seniority Level

Associate

Industry

Internet Information Technology & Services Outsourcing/Offshoring

Employment Type

Full-time

Job Functions

Engineering Information Technology Consulting

**JOB 9**

Principal Software Engineer

Appfire Hyderabad, Telangana, India

Job description

Purpose and Overview

Software is eating the world — and as Atlassian’s largest global provider of award-winning commercial apps, Appfire is uniquely prepared for the feast! Our trusted product brands like “Bob Swift” and “Wittified” are loved by 10,000+ business teams in 90+ countries, amassing over 1 million downloads. Come, be a part of our Appfire family and help drive the next phase of this amazing journey!

We are looking for an experienced and talented Principal Software Engineer with 8+ years of agile development experience to join our team building Atlassian both cloud and server apps (add-ons) for one of the fastest growing ecosystems today. You will have a direct impact on the customer experience through the design and implementation of new features and functionalities built for the widely-popular Atlassian landscape of products. You'll work as part of a small but rapidly growing high-energy team delivering incredible, creative improvements to our products. You'll collaborate with other developers to write the best code and release often to deliver amazing results that our thousands of users love and use daily.

Where you will make an impact

When you arrive you will start our on-boarding process where you will learn the ins and outs of building Atlassian apps at Appfire while you immediately start to work with your team building features for our numerous Atlassian server and cloud products. As a Principal Software Engineer, you will spend your day working with other stakeholders in the company to understand customer requirements, creating designs that meet those requirements and implementing those designs. Throughout this process, you will mentor junior members on the team on good programming practices, recommend process improvements, and ensure the development process is followed.

Location: Hyderabad, Telangana, India

Essential Job Functions

Ability to lead a team on small to medium-sized projects ensuring that the development process is followed, expectations are managed with key stakeholders, design and implementation details are clearly understood, and committed deliverables are being met

Ability to work as part of a small team where you are expected to mentor junior members on all aspects of software development through direct feedback, documentation reviews, and pull requests

Ability to take a customer requirement and write a design document that clearly communicates how that requirement is to be implemented

Ability to write well-designed, well-structured, performant, maintainable code using Java, Javascript, HTML, and CSS with JQuery, React, Spring or Spring Boot frameworks

Ability to implement features and functions described in functional and technical design documents written by yourself and others

Provide feedback on process improvements, tools, and training for the development team

Minimum Requirements

End-user experience using the Atlassian suite of products including Jira, Confluence, Bitbucket, and Bamboo.

Hands-on experience building Atlassian server or cloud apps (plugins, add-ons) of any size.

Development experience using Node.js, webpack, SASS, Less, and ES6 in a production environment

Experience in using, configuring and customizing the tools most commonly used in software development in a continuous delivery environment (e.g. Maven, Gradle, Node.js, Docker, Jenkins, Bamboo, Git, Chef, Puppet)

Some industry experience with public cloud offerings (e.g., DigitalOcean, AWS, Azure)

Understanding of typical web application and micro-services patterns.

Knowledge of open source libraries, tools, and frameworks (e.g. for logging, wiring, testing, building)

To Apply

Submit your resume along with a 1-2 paragraph description of a particularly challenging assignment you’ve had that is relevant to this position, where you describe what made it challenging, what you were able to accomplish, and what you learned from the experience.

Perks

This is a well-paid, full time job with all the standard corporate benefits like health insurance, parental leave, and a generous vacation policy. You will also have access to a comprehensive library of hundreds of training videos to help you grow your business and technical skills.

Seniority Level

Associate

Industry

Computer Software

Employment Type

Full-time

Job Functions

Information Technology Engineering

**JOB 10**

Senior Android Developer

Jombay , Pune, Maharashtra, India

Jombay is looking for a passionate, self-driven and talented Android developer. You will be working on Jombay’s core technology products, and will be responsible for architecting, building and maintaining our Android apps. This position is perfect for you if you:

Have extensively worked on native Android applications for at least 3 years

Have worked with a product startup

Have worked on Enterprise grade applications

Have built quality Android apps using Kotlin

Have experience with building mobile applications which closely interact with REST APIs

Have hands on experience with MVP and MVVM design patterns

Have hands on experience with ReactiveUI with RxJava

Have hands on experience with Realm

Have hands on experience with Firebase

Have experience handling audio and video playback and streaming

Have worked with Image optimisation libraries such as Picasso and video recording and consumption with services like Amazon Elastic Transcoder with HLS capability on Android

Have sound working knowledge of app publishing and managing updates via Play Store and otherwise

Have handled cases involving Indian mobile scenarios such as 2G/3G network connectivity and device coverage

Can write quality code, are used to source code management and peer reviews

Having handled applications that drive high traffic is a plus

Having experience with Test Driven Development is a big plus

Live or want to live in Pune

Location: Pune

Perks & Benefits:

We are the bosses you have always wanted:) Open to experimentation & happy to let you run the show!

A dynamic, creative & intelligent team - they will make you love being at work.

Catered Snack time - the buzz of our office at 4:30pm:)

Great medical and retirement investments - we like to keep taking care of you in the long run

Flexible work hours, work from home options and 5 day working weeks

An inclusive work environment that lets you work in the way that works best for you! We don’t want to breathe down your back - we want to learn from YOUR best practices.

To apply, please reach out to: kedar@jombay.com

About Jombay:

Jombay designs intelligent experiential solutions for businesses to identify, engage & develop talent. Our team uses behavioral science & humanities to make leaders more effective, to help align talent with organisational goals & competencies, to drive people growth and to impact the business at large. Our creative solutions are able to define new ways of learning & working for the modern learner - all ensuring that we chanel Behavior to Business!

Jombay has helped over 500 companies with a range of Leadership Development, Learning, Organisational Design, Employee Engagement, and Talent Assessment solutions. Jombay works with Google, HDFC Bank, Reliance Industries, Indigo Airlines, Sun Pharma, GSK, Titan, Aditya Birla Retail, Nestle, L’Oreal, Volkswagen, Mercedes Benz, Vodafone, Puma, Infosys, Genpact, Kotak Life, Mahindra Holidays, and many others.

Jombay was founded by Suruchi Wagh and Mohit Gundecha. It is headquartered in Pune with presence in Mumbai, Delhi, Bangalore and Dubai.

Seniority Level

Mid-Senior level

Industry

Human Resources

Employment Type

Full-time

Job Functions

Engineering Information Technology

**JOB 11**

Embedded Developer

Xpetize Technology Solutions Pune, Maharashtra, India

We are looking for Resources with experience in Embedded Software development with experience in Autosar for an opportunity in Pune, Maharashtra. Please find the Job Description as mentioned below.

Candidates should have at least of 4 to 8 years of experience in Embedded Software Development.

The ideal candidate should have a strong experience working in Automotive Domain.

Good experience and strong expertise in Microcontroller, Devices and Drivers.

Strong expertise in Autosar are preferred as an added advantage.

Please mail your resumes to careers@xpetize.com for connecting with our Talent Team

Seniority Level

Associate

Industry

Information Technology & Services

Employment Type

Full-time

Job Functions

Information Technology

**JOB 12**

Production Support Manager (VP)

Citi Pune, Maharashtra, India

Job description

Job Title: Production Support Manager

Key Responsibilities:

Required Experience

- 15+ years of experience in the Technology field including hands on in both development and production support roles, in large scale, global financial services organizations.

- 8+ years experience in large scale enterprise application development, preferably in financial domain.

- Senior level experience as a member of a Production Support group in a high availability / mission critical environment.

- Experience in providing communications across business and technology stakeholders at varying levels, across a medium to large scale enterprise.

- Experience in working with various interfacing teams across multiple locations and time-zones.

- Experience in supporting multiple applications, establishing ITIL best practices processes and procedures.

- Experience in planning, designing and executing effective support and process models.

- Understanding of Software process Models like Agile, Waterfall etc.

- Experience in supporting varied technologies from Mainframe, client-server to distributed systems.

- Experience in Incident, Problem Management: Incident tracking & reporting; Problem tracking & reporting until resolution to ensure reduction of production Incidents.

- Experience in or participation in Capacity Planning, Re-Engineering, Performance Fine Tuning and Cost Optimization is desired.

- Experience in setting up and working with Diagnostics and Analytical tools like HP Diagnostics, ITRS, RTView etc. that improves efficiency. Automated Deployment tools like uDeploy etc.

- Experience in Infrastructure Migrations: Hands on experience in planning and executing DB Migrations, Server Migrations, Version Upgrades from the production support perspective.

- Experience in change and Release Management: Ensure timely Review and Sign off on all application related changes, Ensure proper deployment within the timeline and post implementation Application Availability.

- Experience in Planning and Executing the COB test of in house applications and Vendor Applications involving multiple data centers, stake holders, Multiple locations and time zones.

- Experience in dealing with Vendor Application Teams: Co-ordinate with Vendor Support teams on Vendor Application issues & Version upgrades.

- Minimum educational level - Bachelor’s Degree in Computer Science, advanced degree a plus

- Minimum of 10 years recent experience as a production support manager of a minimum of 15 global analysts/staff within a large scale, global financial services organization(s)

- At least 5 years’ experience managing a Global Wealth Management applications in the areas of client reporting (including performance reporting), client onboarding (CRM, KYC), investments and banking, as well as internal and external client websites.

- Excellent communication, collaboration and interpersonal skills.

- Capable of working in a fast-paced environment in institutional financial services.

- Experience in working with various Technology partners and manage the conflicts in terms of people, finance, time.

- Proven experience in successfully managing internal and external audits/requirements.

- Experience compiling and presenting prod support governance presentations to very senior levels of management.

- Solid experience and proven ability in vendor management of onshore and offshore global team model

- Extensive SQL experience as well as working knowledge of Unix, Windows, ETL, Oracle, Weblogic, Autosys, Java and the support of applications executing on IBM Mainframe (batch, CICS, DB2, VSAM).

- Bachelor’s Degree in Computer Science, MIS or Computer Applications (advance degree is a plus)

Desired Personal Skills

- Ability to work in an Offshore/Onsite support model.

- High attention to detail.

- Ability to develop collaborative relationships and communicate to management in a clear, concise manner.

- Ability to maintain high standards despite pressing deadlines.

- Ability to solve problems quickly and efficiently.

- Ability to step back and understand the context of problems

- Strong knowledge of general business, corporate and government cultures.

- Ability to handle highly sensitive, confidential and non-routine information.

- Self-starter with excellent anticipation skills; problem solving; follow up.

- Demonstrated dependability and sense of urgency about getting results.

- Demonstrates high degree of integrity and confidentiality.

- Strong organizational skills.

- Comfortable working in a sometimes hectic, high pressure environment.

- Ability to work well under pressure, adapt to unexpected events, prioritize and multi-task in a deadline driven environment.

- Must be able to prioritize a variety of time-sensitive tasks.

- Must have excellent judgment; independent thinker and resourceful.

- Team player with a positive attitude.

- High degree of integrity, professionalism, diplomacy and discretion required.

Essential Skills

Additional Skills (preferable)

· Bachelor Degree or higher in related field with overall 8-10+ years of experience.

· IT Support experience working in Unix (AIX,Sun Solaris or LINUX) & Windows environments.

· Experience writing (basic) & debuggin Shell scripts, batch scripts and Pearl scripts.

· Considerable experience in writing Database queries for generating capacity, performance reports and Adhoc reporting, etc.

· Experience supporting RDBMS DB like ORACLE, Sybase, MS SQL & DB2.

· Comfortable Working with Code Debugging tools. Debugging JAVA & .Net code, DB Procedures.

· Supported Applications deployed in Websphere, Weblogic, IIS and Tomcat.

· Comfortable with Object Oriented Technologies, JAVA, .Net etc.

· Familiar with Autosys, Cron and Windows scheduling and setup.

· Understanding of client server architecture (clustered and non-clustered)

· Basic Networking knowledge ( Load balancers, Network Protocols)

· Working knowledge of Lookup Active Directory Protocol(LDAP) and Single Sign On concepts

· NetX360, Bondworks, Flexcube etc is a plus

- Supported Applications that integrated with MQ, TIBCO and SONIC messaging tools.

- Supported Applications on Mainframe.

- Experience supporting Vendor Applications such as Anova,MS CRM, BI, Charles River, Bondedge, Perform,

- Experience working in Multiple Application Support Model is preferred

- Subject matter expert level user of ServiceNow including the metrics reporting facility

- Working knowledge of the Account and Portfolio Performance engines ANOVA (formerly DST).

- Certified in ITIL v3 or higher.

Seniority Level

Mid-Senior level

Industry

Financial Services

Employment Type

Full-time

Job Functions

Information Technology