# **Market Research on Start-Ups**

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# I. OBJECTIVE:

As a Market Research Analyst within a software solution company, My objective covers:

- Deeply understanding the target customers and competitors.
- Gather data pertaining to both target customers and competitors.
- Analyze the data to get insights and formulate actionable marketing strategies.

# II. RESEARCH METHODOLOGY AND DATA COLLECTION:

Collected the data and compiled the list of 30 Companies for each category i.e., Target Customers and Target Competitors.

Gathered comprehensive information about the "Target Customers" which includes:

- Name
- Domain
- Phone Number
- Email ID
- Address
- Type of Services Required
- Industry Type
- Company Size

Gathered comprehensive information about the "Target Competitors" which includes:

- Name
- Domain
- Phone Number
- Email ID
- Address
- Location
- Services Offered
- Indian startup
- Location of Headquarters in India

Data is collected using Secondary market research.

<u>Sources Utilized to find customers and clients data:</u> Competitors and companies' website, LinkedIn Accounts etc.

Please note: Categorizing companies into "large," "mid-sized," and "emerging" is based on several factors, including revenue, market share, employee count, industry reputation, and more. The categorization I provided was a rough estimation based on available information.

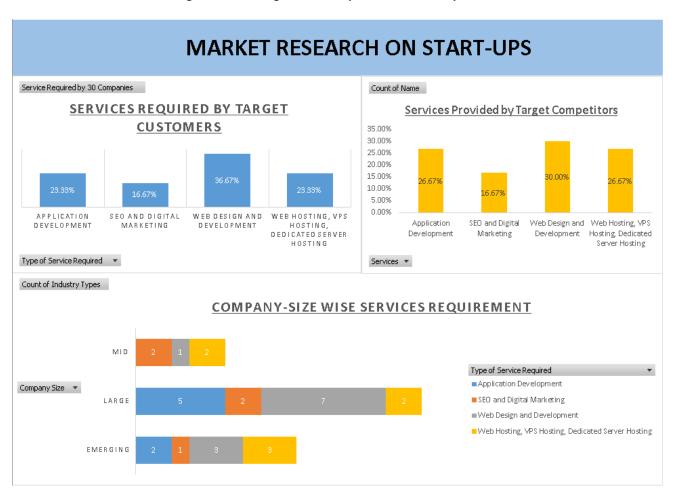
## III. DATA ANALYSIS AND INTERPRETATION:

Data was analyzed using Excel.

Link Market\_Research\_data:

### Key Insights:

- Software Solutions Services were divided into four buckets:
  - 1. Application Development
  - 2. SEO and Digital Marketing
  - 3. Web Design and Development
  - 4. Web Hosting, VPS Hosting, Dedicated Server Hosting.
- The majority of customers' (36.67%) requirements fall under 'Web Design and Development'.
- In alignment to the service requirement even the majority of service providers falls under 'Web Design and Development' i.e 30%.
- Large companies are focusing more on 'Web Design and Development' & 'Application Development'.
- SEO and Digital Marketing is currently least utilized by Customers.



#### IV. MARKETING STRATEGIES:

As 'Web Design and Development' Services are highly utilized by Customers, we can focus more on this Software Solution Bucket.

- Leverage Expertise: Use case studies, portfolio showcases, and client testimonials to highlight your company's expertise in web design and development.
- User-Centered Design: In your marketing materials, emphasize user experience (UX) and responsive design, demonstrating how you produce websites that engage and convert visitors.
- Custom Solutions: Emphasize your expertise to design websites that are suited to each client's brand identity and business goals.
- Education: Create blog entries, seminars, or films that explain the most recent design trends, SEO-friendly designs, and the significance of mobile optimization.
- Conversion Optimization: Provide insight into how your designs can lead to greater conversion rates, resulting in increased revenue and growth.

**'SEO and Digital Marketing**' Services are less utilized as per the research compared to Other Software Solution Services. We can focus on its importance by:

- Make blog entries, articles, and tutorials that cover the fundamentals of SEO and digital marketing. Reduce difficult ideas to simply accessible material.
- Create material that highlights real-life success stories in which organizations achieved measurable results from applying SEO and digital marketing methods.
- Create aesthetically beautiful infographics that illustrate crucial information, trends, and SEO and digital marketing benefits.
- Use illustrations to demonstrate how these methods can boost search engine rankings, website traffic, and online exposure.