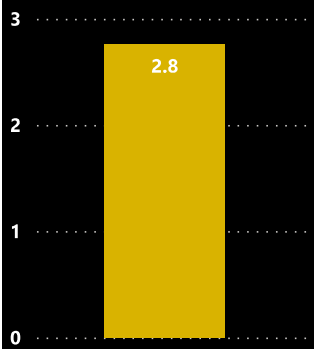


Total Calls

5000

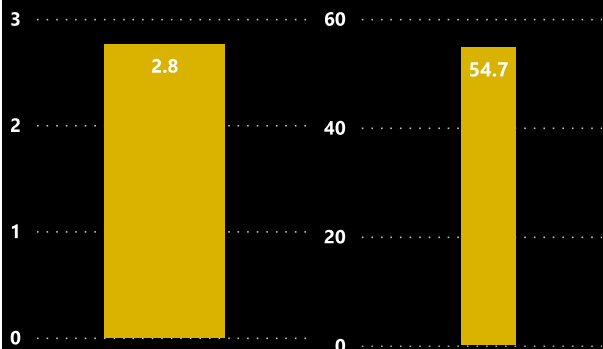
Overall Satisfaction



Total Agent

8

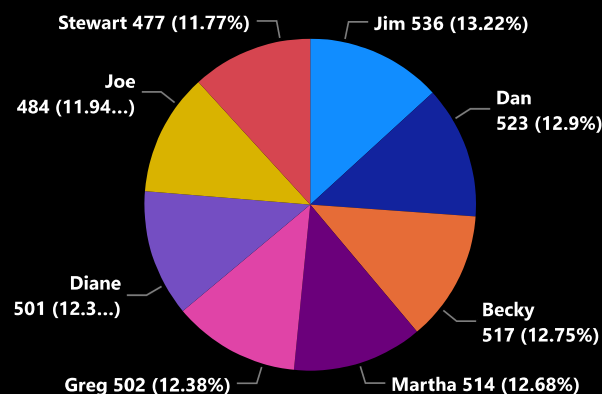
Average Speed of Answer



Calls Answered

4054

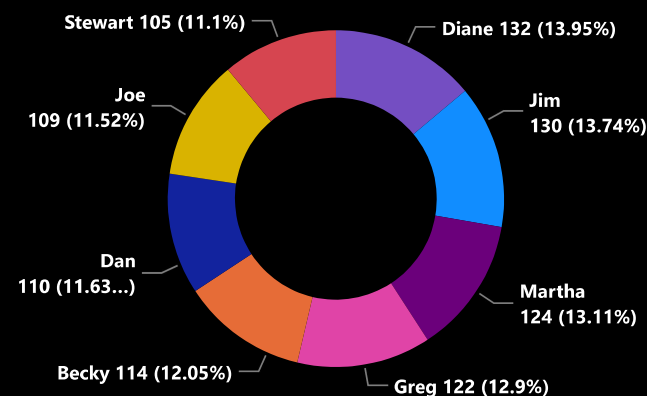
Sum of Calls Answered by Agent



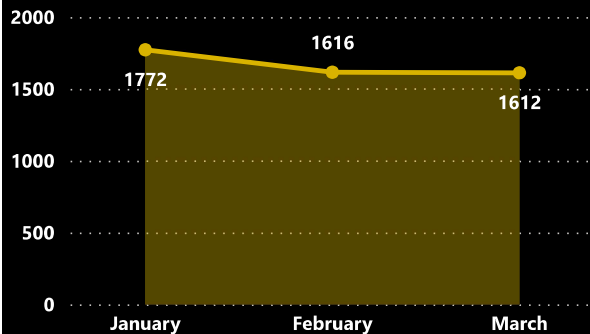
Calls Abandoned

946

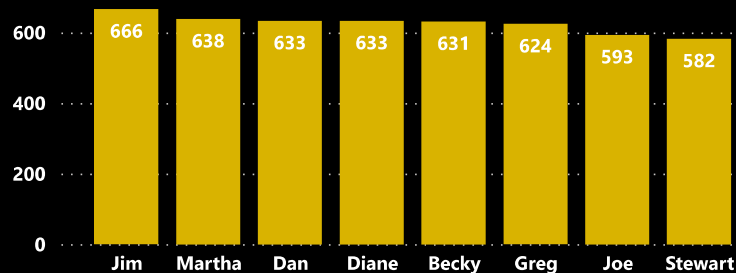
Sum of Call Abandoned by Agent



Total Calls by Month



Total Calls by Agent



Month

