Aman Verma, PMP®CSPO®

Sr.Executive | India & Overseas QA Project

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Summary

With 8+ years of experience in QA Project Management, I have expertise in managing QA projects globally, specializing in Software Maintenance, User Trial, and project cost analysis. I've led test case execution, managed user trial project participants, and collaborated with UX, Customer Service, and Market Research teams to establish best practices. Additionally, I've overseen a UAT test user pool of 500+ and led a team of 10, increasing productivity by 40% through innovation and continuous improvement.

Area of Expertise

Agile Methodologies, Project Management, Cross-functional, Team Leadership, Software QA Testing, Strategic Planning, Stakeholder Negotiation, Market Research, Risk Management, Outsource Management, Customer Feedback Analysis, Test Management, Functional Testing (UAT,E2E), SDLC,STLC, Power BI, Microsoft Project, PMBOK

Experience

Software QA Sr.Project Executive, vivo India, Greater Noida   July 2018 – Present
- Coordinated with cross-discipline team members to ensure alignment with project requirements, deadlines, and schedules, achieving a 90% on-time delivery rate.
- Applied PMP methodologies to ensure on-time, in-scope, and on-budget project delivery, coordinating with teams and stakeholders for effective execution and tracking.
- Streamlined UAT bug submission process through automation, reducing time by 30% and enabling direct user access with integrated feedback.
- Enhanced user engagement in training sessions and surveys (NPS & in-depth interviews) focused on OS and device satisfaction, leading specialized testing initiatives to gather valuable feedback and thoroughly evaluate upcoming products.
- Led a joint QA project with top Indian mobile IoT device OEMs to develop and validate new AI features, collaborating with major banks to resolve UPI and payment-related issues.
- Monitored and reported 50+ feature rollouts, delivering detailed performance reports that led to 15% faster bug resolutions.

QA Analyst, Xiaomi – Gurugram,HR   Dec 2017 – June 2018
- Developed test cases and scenarios for 20+ mobile applications, ensuring coverage of all functionalities.
- Executed tests across multiple platforms and devices, leading to a 10% reduction in device-specific bugs.
- Identified critical path issues, enabling swift resolutions and boosting customer satisfaction by 20%.

QA Analyst, Samsung India, Greater Noida ,UP   Dec 2016 – Nov 2017
- Assisted in transitioning to an agile development environment, shortening release cycles by three weeks.
- Collaborated with developers to troubleshoot issues, reducing bug resolution time by 50%.
- Managed test environments for seamless QA operations, supporting deployment cycles for 15 default mobile applications.

Projects

vivo/IQOO User Trial Project   07/2018 - Ongoing
- Led the successful creation and delivery of beta testing initiatives for vivo and iQOO in India, ensuring the project met quality standards and addressed user expectations.

- Reduced market complaints by 30% to 40% for the vivo and iQOO brands in the Indian market, enhancing product satisfaction and customer experience.
- Managed a resource pool of over 500+ users, implementing a structured communication path to engage, motivate, and encourage them periodically to share valuable feedback.

vivo/IQOO Software Maintenance Project   07/2020 - Ongoing
- Manage the execution of Basic function testing of modules including Network Adaptive test, OS and 3rd party Application test, Power test, Camera test, and Performance test prior to the OTA launch in the market.
- Overseeing reproduction and documentation of critical market-reported bugs by effectively communicating with developers for prompt issue resolution.

Overseas QA Test Project   07/2020 - Ongoing
- Pre-production Testing Mobile Telecommunication and Localization factor test, mobile phones based on Android Platform, ready to launch in SWA (India / Nepal / BNG / Sir Lanka / Bhutan), Network performance, Application Testing (vivo online store, Play store third party application, HDFC, SBI YONO and other banking applications, wearables compatibility, IoT testing, Network Compatibility Test (2G/3G/4G/5G)

Education

Master of Computer Application (AI / ML)   2022 - 2024
Amity University, 82%

Master of Business Administration   2020 - 2022
NMIMS Deemed-to-be-University, 72%

Bachelor of Science   2013 - 2016
Bundelkhand University, UP , 62%

Certifications

Project Management Professional (PMP)®   Aug 2024 credly link
Project Management Institute.

Certified Scrum Product Owner (CSPO)®   March 2025 CERTIFIED BADGE
Scrum Alliance.

Career Essentials in Business Analysis   Dec 2023 Credential
Microsoft and LinkedIn.

Internal Certified Trainer for Project   2024-2025
vivo india mobile.

Extra Curriculum

Java QA Automation

GitHUB Link

Artificial Intelligence and Machine Learning

Colab Notebooks link

Chinese Language and Culture