

## PROBLEM INTERVIEW

Date: \_\_\_\_\_

### Contact Information

Name: \_\_\_\_\_

Email: \_\_\_\_\_

### Demographics

Number of kids: \_\_\_\_\_

Ages: \_\_\_\_\_

Shares photos online: \_\_\_\_\_

Shares videos online: \_\_\_\_\_

How often? \_\_\_\_\_ With whom? \_\_\_\_\_

**Problem 1:** Sharing lots of photos and videos is time-consuming.

Priority ranking: \_\_\_\_\_

Pain level: \_\_\_\_\_

How problem is addressed today? \_\_\_\_\_

**Problem 2:** There is a lot of external demand for this content.

Priority ranking: \_\_\_\_\_

Pain level: \_\_\_\_\_

How problem is addressed today? \_\_\_\_\_

**Problem 3:** I don't have enough free time for photo/video sharing.

Priority ranking: \_\_\_\_\_

Pain level: \_\_\_\_\_

How problem is addressed today? \_\_\_\_\_

**Notes:** \_\_\_\_\_

**Referrals:** \_\_\_\_\_