

Portfolio

A Markdown portfolio built in GitHub Pages with a Jekyll theme.

[View the Project on GitHub](https://github.com/) at <https://github.com/>

- Click [here](#) to download the most recent PDF

Amanda M. Williams

Junior Java Developer

About

Contact Information

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- **Github:** <https://github.com/AmandaMWilliams>

Education

- Delaware Technical and Community College (January 2018 - August 2020)
- Associate of Science Degree

Achievements

- Graduated Summa Cum Laude
- President's List (1 Semester)
- Academic Recognition (4 Semesters)

Summary

Dedicated, lifelong learner who is motivated by solving problems and a strong desire to make a positive impact by creating code as a Software Developer. Major experience lies in customer service and working in cross-functional teams bringing about fundamental change and process improvement.

Technical Skills

- **Languages:**
 - Java, JavaScript, SQL, Markdown
- **Frameworks:**
- **Other Skills:**
 - Git CLI and Version Control Management
 - GitHub Pages
 - Agile, Scrum methodologies
 - Terminal, Bash, Shell

- Test-Driven Development
 - Object-Oriented Programming
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Personal Projects

First Solo Project

Current State Of Application

- The *First Solo Project* is an interactive storybook based on Little Red Ridinghood
 - The application has a console for input and a console-display for printing output in the terminal.

Future Implementation State Of Application

- Graphical User Interface (GUI)

Casino App

- Collaborated with a team of five to develop a suite of four casino-style games using Java. Personally, developed the Testing implementations for each game, and generated the BlackJack gameplay methods. Managed and resolved all GitHub merge conflicts. www.github.com/ZCW-Java6dot2/cats-casino
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Professional Experience

Zip Code Wilmington

- **Software Developer**
 - **Wilmington, DE**
 - **November 2020 - January 2021**
- Admitted in Zip Code Wilmington's highly-competitive software development program which accepts less than 10% of applicants
- Achieved over 1000 hours of software development projects and training in an immersive training program using Agile and Scrum methodologies and principles
- Gained experience in full-stack development with a focus on Java, test-driven development, and object-oriented programming.

Delaware Technical and Community College

- **Supplemental Instructor**
 - **Wilmington, DE**
 - **August 2018 - December 2018**
- Facilitated supplemental instruction sessions for targeted courses by sharing with students how to effectively study for the course and how to maximize their potential for their academic success.

- Students who participated in optional supplemental instruction averaged one full letter grade higher on tests than those who did not.

Laboratory Corporation of America

- **Accessionor**
 - **New Castle, DE**
 - **July 2017 - October 2017**
- Scanned and entered data about lab specimens received for testing from designated laboratory departments or other locations.
- Alleviated a 3-month backlog of unscanned patient records in three weeks.

Aetna Life Insurance - Jacksonville

- **Complaints and Appeals Analyst**
 - **Jacksonville, FL**
 - **January 2016 - May 2017**
- Processed incoming appeals and resolved more than 50 written customer requests per day.
- Started as a temporary data entry operator and was hired full-time due to high production and efficiency.

Availity, LLC

- **Client Services - EDI Call Center**
 - **Jacksonville, FL**
 - **January 2014 - January 2016**
- Resolved more than 50 client problems daily by actively listening to their concerns, and offering solutions to address their needs.
- Awarded Employee of the Month 3 times as a result of achieving the highest number of customer service calls completed in single-contact, processing the highest number of account request forms, and having the shortest request-resolution timeframe.