Debbie Hoza, RPh

Data and Healthcare Analyst | Pharmacist

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PROFESSIONAL SUMMARY

I am a pharmacist who wants to see healthcare data utilized to push quality and patient care forward. Merging healthcare with data analytics is fascinating and it would be exciting to utilize my pharmacy experience with my emerging data analytics knowledge.

SKILLS

- SQL(PostGreSQL, MySQL)
- Research Methodology
- Medication Therapy Management
- PowerBI
- PowerPoint
- Excel
- Python
- Tableau
- GitHub

EXPERIENCE

Data Analytics Apprentice, Nashville Software School
January 2021 - Present

Intensive data analytic program using real-world data, business intelligence and visualization tools for decision making.

Projects

- **City Cemetery**: Used Excel to create an advertising dashboard to attract visitors to a historical local cemetery. Worked with "dirty" data to extract relevant facts and present to peers using visuals and charts.
- **Elderly Assistance**: Used Excel (Offset) to analyze data from a government tax file. Created and presented an interactive dashboard that detailed which states needed greater government assistance for their low income and elderly residents.
- **Lahman Baseball**: Used SQL to extract and analyze data and answer targeted questions from a large database.
- **Capstone**: Working on a healthcare project that will utilize PowerBI and SQL to extract data from a self-chosen database.

Staff Pharmacist-Part-time, CVS Health Retail
July 2010 - Present

Leading a team in a fast-paced environment to provide quality customer service while following state and federal laws.

- Analyze patient compliance barriers to resolve issues
- Perform Drug utilization reviews (DUR)
- Resolve billing issues

EDUCATION

Data Analytics Bootcamp Certification
Nashville Software School
Expected Graduation: June 2021

Master Health Information & Informatics Management
University of Tennessee Health Science Center
May 2019, GPA 3.97

LICENSE AND CERTIFICATIONS

- Licensure: In good standing with the TN Board of Pharmacy
- Immunization Administration
- Introduction to Spreadsheets
- Data Analysis in Spreadsheets
- Intermediate Spreadsheets
- Data Visualization in Spreadsheets
- Pivot Tables in Spreadsheets
- Introduction to SQL
- Joining Data in SQL
- Intermediate SQL
- Data-Driven Decision Making in SQL
- Reporting in SQL
- Introduction to Python
- Introduction to Data Science in Python
- Intermediate Python
- Python Data Science Toolbox (Part 1)
- Cleaning Data in Python
- Introduction to Data Visualization in Python

Staff Pharmacist-part-time, NPS
June 2014- September 2016
Independent pharmacy within a hospital where specialized services were provided to hospital clinicians, inpatient, and outpatient customers.
● Provided beside medications and counseling to discharge patients
● Managed prescription and front store merchandising
● Monitored profitability of prescription reimbursement

Staff Pharmacist, CVS/Caremark Specialty Pharmacy
September 2000 - October 2009
Operated in a large specialty mail order facility that specializes in Pharmacy Benefit Management (PBM) and high-cost specialty medications.
● Educated peers and coworkers by researching, preparing, and presenting a disease state information presentation
● Provided patient care by proactively analyzing patient profile for regimen issues in specialized disease states
● Performed on-call rotations for 24-hour pharmacist

PUBLICATIONS

Thesis paper on patient portal usage. Written utilizing a self-designed patient questionnaire. Received approval through the Institutional Review Board. Results collected, analyzed and presented visually with tables and graphs based on gender, age, socioeconomic profile and education level.
"Barriers to Patient Electronic Portal Usage" by Debbie Hoza

ADDITIONAL EXPERIENCE

Pharmacist-in-Charge, Eckerd
Hired to manage a store during transitional time to increase sales and decrease inventory.
● Awarded for excellent customer service
● Hired and supervised the training and coaching of interns and pharmacy technician

Pharmacy Manager, Safeway
Hired to open a new pharmacy location, drove sales to become a member of the "Million Dollar Club
● Achieved "Superior Service Store": A measure of customer service
● Forecasted sales projections, inventory demand, and labor requirements to stay within inventory and personnel budget