Jasmine Drumright
Data Analyst

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ABOUT ME

I am an insurance analyst specializing in AD&D enrollment processing and QA.

With my background in museum interpretation and data entry, I discovered data analytics as a way to combine these two experiences into a career.

I seek to transition to a data analyst position to continue my passion for data and technical skills from attending the part-time Data Analytics Bootcamp at Nashville Software School.

SKILLS

- SQL (PostgreSQL)
  - EDA
  - Joins, CTEs
- Power BI
- Tableau
- Python
  - NumPy
  - Pandas, geopandas
  - Matplotlib (Seaborn)
- Jupyter Notebook
- Excel
  - Advanced lookups
  - Mail merge to Word
- GitHub
- AS400
- Salesforce
- Bilingual in English and Cantonese

EDUCATION

Nashville Software School
Certificate, Data Analytics
expected Jun 2022

University of British Columbia
BA, Linguistics
May 2017

DATA ANALYTICS EXPERIENCE

Nashville Software School   **Nashville, TN, USA**
Data Analytics Apprentice (remote)   *Jan 2022 - present*

SQL Projects
- *Lahman Baseball*: Exploratory data analysis from a relational database to investigate trends among baseball players, managers, and games from 1871-2016
- *App Trader*: Exported query results from App Store and Play Store tables to present the Top 10 Apps yielding the highest ROI with additional recommendations for a Pi Day debut
- *Data Analyst Job Titles*: Query practice with aggregations and filters using Indeed job postings

BI Tools Projects
- *Power BI*: Designed a dashboard from the 2018 Central Park Squirrel Census data showing the breakdown of fur colors, time of day spotted, location, activities, and threatened reactions
- *Tableau*: Created a two-dashboard story using PS4 game sales data from Kaggle showing the bestselling games, publishers, and genres from 2013-2018 in Europe and North America

Python Projects
- *GDP and Internet Use*: Imported CSV files from UNdata into Jupyter Notebook to visualize top and bottom 5 countries with respect to annual GDP and internet use using Seaborn
- *Head On Collisions*: Cleaned CSV data to map head on collisions reported on clear days in the South precinct of Davidson County using geopandas

Excel Projects
- *Yelp Charlotte*: Analyzed Yelp data between three tables using Excel PowerPivot to identify user preferences and popular businesses in Charlotte, NC
- *2016 Tax Returns*: Developed an interactive dashboard to guide decision making at Hand Up America in where to focus tax filing assistance for elderly and low income groups in the US
- *City Cemetery*: Designed an event poster from cleaned and filtered burial data in Excel

PROFESSIONAL EXPERIENCE

Franklin Madison   **Franklin, TN, USA**
Member Services Analyst (hybrid remote)   *Apr 2021 - present*
Data Entry Temp   *Jul 2020 - Mar 2021*
- Format and send daily error reports in Excel to department supervisors
- Resolve record errors by manually matching incoming enrollments to existing customer database
- Complete assigned project tracker tasks from Client Services in Salesforce to meet SLAs
- Perform customer account changes through AS400 while exceeding metrics rate by 75%
- Print and mail response letters for ineligible enrollments using mail merge

City of Richmond   **Richmond, BC, Canada**
Head Recreation Attendant   *Feb 2018 - Mar 2019*
Recreation Attendant   *Jun 2017 - Jan 2018*
Special Events Intern (UBC Arts Internship Program)   *May 2016 - Dec 2016*
- Trained and supervised five new employees in museum operations
- Coordinated with 41 partner sites to create a map brochure for the City's largest arts event
- Led guided museum tours to 400 visitors per day resulting in extended operating hours
- Operated community center front desk in daily point of sale and membership renewals