

Ian Gray

DATA ANALYST

CONTACT

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BIO

I am an analytical thinker who is passionate about using data to illustrate the world around us. My years of experience providing actionable feedback to stakeholders at Aspire Healthcare has helped me to develop the analytical and communication skills necessary to excel in data analytics. I am ready and excited to leverage my unique skills and experience at Aspire in a new role.

SKILLS

- SQL Querying (CTEs, Joins, Filters, Cleaning)
- PostgreSQL
- Python (Pandas, Numpy, Seaborn)
- Jupyter Notebooks
- Tableau
- PowerBI
- Excel (Pivot Tables, VLookups, Aggregation, Cleaning)

EXPERIENCE

2020 DATA ANALYST APPRENTICE • NASHVILLE SOFTWARE SCHOOL • OCT 2020 - PRESENT

- Clean, manipulate, and analyze data in SQL, Excel, and Python
- Create simple, professional, interactive dashboards in Tableau and PowerBI
- Working individually and in teams to solve real world problems and present their solutions

PROJECTS

- Low Income Assistance- Finding States in the most need of financial assistance using pivot tables, charts, and dashboards in Excel
- App Market Research- Using PostgreSQL to narrow App value for investors based on key indicators
- Hurricane Path- Using Tableau to build a Dashboard that depicts the increase in Hurricane frequency and strength through the years as well as mapping their paths.
- Covid 19- Use Pandas in Python to map ZIP codes in Davidson County most hit by the pandemic.

2018 CALL QUALITY ANALYST • ASPIRE HEALTHCARE • JUL 2018 - PRESENT

- Complete weekly reports aggregating Quality KPI's by team
- Evaluate Aspire's non-clinical patient facing performance to identify opportunity
- Used analytics to provide actionable feedback on key performance indicators to improve agent performance across PES, CSS, IB, NSS, and Telehealth teams
- Assess the efficacy of talking points pilots
- Implemented incentive programs and new training formats

PATIENT ENROLLMENT SPECIALIST • ASPIRE HEALTHCARE • AUG 2017 - JUL 2018

2017

- Flexible team-oriented attitude; able to assist in other departments
- Detail oriented approach achieving expected performance metrics and accuracy

DESIGNER/FABRICATOR • GLASSICAL INC • APR 2012 - JUL 2017

2012

- Dialogue with clients such as Autozone, St. Jude Children's Hospital, and Elvis Presley Enterprises to determine project parameters to ensure their needs were achieved
- Detail oriented approach achieving client specified etching and fabrication in glass awards and furniture

EDUCATION

Data Analytics Bootcamp Jun 2021 - Nashville Software School
Data Analytics Jumpstart Oct 2020 - Nashville Software School
BFA Studio Art May 2011- University of Tennessee