PROFILE Prospective data analyst contending to answer questions using quantitative-driven insights. Through development of projects in Nashville Software school, I have learned the importance of having an iterative, hypothesis-oriented approach to analysis. I am eager to leverage my knowledge into my future endeavors as a data analyst.

EXPERIENCE NASHVILLE SOFTWARE SCHOOL

DATA ANALYST APPRENTICE

Nashville, TN

January 2022 - Present

Intensive part-time bootcamp focusing on data analytics fundamentals and problem solving. Used real-world datasets and included projects where findings were presented to stakeholders from the community.

- Analyzed data using Microsoft Excel, including utilizing pivot tables and lookups, and connected to external data sources using the PowerPivot add-on
- Built and deployed dashboards using Tableau and PowerBI
- Wrangled data and performed exploratory data analysis using Python's pandas library
- Created data visualizations using matplotlib and seaborn
- Source code version control with Git/GitHub

OPTUM UNITED HEALTH GROUP

RECOVERY RESOLS REP

Franklin, TN

October 2013 - Present

- Extensive work in Excel including pivot tables, lookups, ifstatements, complex formulas.
- SQL query creation, data extraction, validate and update.
- Working knowledge in client data frames which include Anthem/WellPoint WGS Claims Processing, ACR, COR, Facets, FEP, ACES, CHIPS, Humana and Nasco.

- Assisted automation team in creating scrape technique on vendor systems.
- Created autohotkeys (scripting/macros) to maximize claim review efficiency where data scrape is not possible.
- Validated existing accounting management and reporting systems to assess quality and conformance, identify problems and implement corrective actions.

MANAGEMENT RECRUITERS OF NASHVILLE, INC.

DATA QUALITY COORDINATOR

Nashville, TN

March 2013 - October 2013

- Consolidate candidate/company database via CapsX.
- Handle high priority recruiter job orders to build potential candidate list.
- Research healthcare related companies and applicable candidates.

HIRERIGHT INC.

OPERATIONS REPORTING ANALYST

Irvine, CA

October 2010 - May 2012

- Ad-hoc reporting for internal and external customers.
- Re-created/maintained hourly, daily, weekly, monthly, and quarterly reports for background researchers.
- Worked with upper management to modify existing reports to meet their demands.
- Coordinated efforts with development to update and correct internal web content.

EDUCATION

NASHVILLE SOFTWARE SCHOOL

DATA ANALYST CERTIFICATION NASHVILLE, TN

CHAFFEY COLLEGE

	RANCHO CUCAMONGA, CA
	AB MILLER HIGH SCHOOL
	AB MILLER HIGH SCHOOL
	FONTANA, CA
SKILLS &	Excel • SQL • Python • PowerBI • Tableau • Research • Cycling • Travel •
INTERESTS	Golf • Fluent in Spanish
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