Adrianne L. Austin
Research Analyst
Phone: 615.300.1494
www.linkedin.com/in/adrianne-austin-a37700a6
aaustin07@outlook.com

PROFILE

Through my experiences as a Research Analyst, I was exposed to data analysis. I love how data can be leveraged to tell a story, which drew me to continuing to develop my skills in Data and Business Analytics

SKILLS

SQL(Teradata, Postgres SQL)
Excel (Pivot tables, V-look up)
Data Analysis
MicroStrategy

DATA ANALYTICS EXPERIENCE

Nashville Software School   July 2021 - Present
Data Analyst Apprentice

Intensive part-time bootcamp focusing on data analytics fundamentals and problem solving. Used real-world datasets and included projects where findings were presented to stakeholders from the community

- Analyzed data using Microsoft Excel, including utilizing pivot tables and lookups, and connected to external data sources using the PowerPivot add-on
- Wrangled data and performed exploratory data analysis using Python's *pandas* library
- Retrieved and analyzed data using PostgreSQL
- Source code version control with Git/GitHub
- Project management/tracking with GitHub project boards and issue tracking

Projects
- GDP and Internet Usage: Python (https://github.com/NSS-Data-Analytics-Cohort-7/gdp-and-internet-usage-tigerbelle07.git)
- TN Early Intervention System (TEIS): Python (https://github.com/NSS-Data-Analytics-Cohort-7/didd-slacks-and-fanny-packs.git)
- Prescribers: SQL (https://github.com/NSS-Data-Analytics-Cohort-7/prescribers-tigerbelle07.git)

PROFESSIONAL EXPERIENCE

HCA Healthcare – Physician Services Group   May 2022 – October 2022

Research Analyst (Brentwood, TN)
- Perform data analyst functions within Teradata SQL through large electronic claims datasets to develop study designs and analytics solutions based on business partner's needs and timelines.
- Manage multiple projects related to a wide variety of business and clinical needs.
- Collaborate with key internal and external stakeholders to gather and analyze needs and requirements.

MACRA Submission Analyst /Business Analyst (Brentwood, TN)   January 2019 – May 2022
- Monitor compliance and completion of requirement for government programs and collaborates with other team members to implement actions plans needed for successful program reporting across the HCA Physician Service enterprise.
- Supports government programs data submissions.
- Prepare Community Needs Assessments that provides the hospitals a framework for developing and identifying healthcare services and justification on how and where resources should be allocated to best meet community health needs.
- Ensure the accurate and timely preparation of management tools for analyzing clinical and operational results using enterprise tools.
- Gathers, analyze, and summarizes information regarding community needs, new business planning, trended future requirements, government requirements, and operating forecasts.
- Develops an in-depth familiarity with multiple datasets used to support customer deliverables such as dashboards using MicroStrategy
- Perform data analyst functions within Teradata SQL to develop and maintain reports and analytics for areas of clinical and quality analytics.
- Assist with preparing on-demand analytics and ad-hoc reports.

BlueCross BlueShield of Tennessee   February 2016 – December 2018
LTSS Operation Analyst (Compliance Analyst) (Nashville, TN)
- Monitor Employment and Community First (ECF) and CHOICES databases to ensure contractual requirements are in accordance with the Division of TennCare.

- Compile and analyze member documentations for Bureau of TennCare audits.
- Research and document case details of Compliance monitoring findings to assist with identifying root cause of non-compliance.
- Responsible for the maintenance of existing compliance training courses. Conduct training on compliance reporting processes and contractual requirements regarding operations of ECF.
- Engages with other departments as necessary to mitigate issues and reach resolutions.

State of Tennessee, Department of Human Services   **June 2010 – January 2016**
Quality Assurance Reviewer (Nashville, TN)
- Monitored and the validity of disability decisions to ensure compliance with Federal & State guidelines.
- Develops specific goals by planning, prioritizing, and organizing work to meet performance standards in a timely manner.
- Communicate written and verbal agency deficiencies to appropriate administration.

Disability Claims Examiner 3
- Collected and analyzed complex medical evidence to adjudicate disability claims for accuracy.
- Assess records to ensure accurate evidence presented in accordance with Social Security policies.
- Communicated directly with claimants and/or legal representative to ensure an understanding of the disability adjudication process
- Identified inconsistencies and errors for continuing eligibility benefits according to Federal guidelines and policies

EDUCATION & CERTIFICATIONS
Nashville Software School   **Expect. Grad.: January 2022**
Data Analytics (or Science) Bootcamp Certification

Tennessee State University   **May 2009**
Master in Public Administration
Bachelor of Science in Political Science