Engida Amare

Data Analyst/Salesforce Data Specialist



PROFILE

I love to work in fact finding from any type of data that, kept in any form. I am always happy dealing with data fact visualization through effective data extraction, transfer, and loading for further exploration and analysis. I am very enthusiastic towards fine-grained data representation in a more meaningful way and information builds up using the latest industry, recommended tools. I am experienced on meta data creation on the #1 CRM, Salesforce database environment. I am a detail-oriented person. I am always ready to learn any industry updates and recommended practice.

SKILLS

- Python
- SQL, PostgreSQL
- Power BI
- Tableau
- Salesforce Data Base
- Excel Experience
- Git/GitHub/Slack
- Data Cleansing (De-Duping)/Clouingo
- Data Loader/import wizard/Apsona

EDUCATION

NASHVILLE SOFTWARE SCHOOL

Analytics Bootcamp Graduation, June 2021

NASHVILLE MAYOR'S OFFICE CORDINATED

My City Academy October 2019

ADDIS ABABA UNIVERSITY

BSC, Computer Science / Mathematics

SALESFORCE SOFTWARE COMPANY

Certified Database August 2018

Administrator

COMMUNITY INVOLVEMENT

CCN / TOR Programs Nashville, 2016-2021
 In line with profession

My City Academy Nashville, 2018-2019
 Mayor office

 Help Refugees, and mentorship Nashville, 2015-2016

• ECAN membership Ethiopian community

Nashville,2020-Current

PROFESSIONAL EXPERIENCES

DATA ANALYTICS APPRENTICESHIP at NSS Anticipated Graduation June 2021

Nashville Software school, NSS is one among those Nonprofit organizations that worked to incapacitate the young and adult workforce more trained with the latest. IT technology, Data analytics is one of the stream one can get the perfect apprenticeship.

- Attended a well-structured fast paced and very intensive course on various data analytics tools.
- Worked projects on Excel, SQL(Postgres), Power Bi, Tableau and Python.
- Communicated project statuses and addressing finished projects using various communication channels, like Slack, Git, GitHub, Kanban board.

PROJECTS,

- Nashville City Cemetery: An interactive presentation that successfully conveyed information on Nashville cemetery.
- <u>Low Income and Elderly</u> A project that analyze a 2016 income tax data to come out with a dashboard to illustrate how the low income and elderly population distributed in USA.
- App Trader: A consultation Project that come out with an idea which apps are profitable among those Google and App store applications.
- <u>Lahman Baseball Data</u>: Analysis work and dashboard illustration on Lehman baseball data set.

SALESFORCE DATA SPECIALIST CC/TOR Tenn August 2016- March 2021 Catholic Charities Nashville/Tenn. Office Of Refugees, CCTENN and TOR working to help the Refugees community and the Nashville community for all aspects of life challenges .Financial, Material, and food assistance as well as a counseling service is rendered.

- Created a meta data for various data elements at various level in structure.
- Developed Tornado Relief Assistance and Covid Relief assistance Apps with 42% lessor time than Planned.
- Changed various user stories into meaning full data base elements. data fields, objects, applications, instances.
- Covered additional staff responsibility for 5 months, due to extended staff onboarding process, due to Covid. Saves more than 50% cost,
- Set-Up, Designed, Formulated, Created, Run Various Reports and Dashboard, and data set analyzed and presented to departmental leads.
- Planed and Configured various task automation tools, like salesforce Flows, Process builders, workflow rules, email templates and mass update of the data.

Manager flight dispatch and Control (IOCC) October 2008 -October 2013 Ethiopian Air Lines is one of the best airlines in the world and #1 in Africa.

- Gathered all the required pertinent data from all sources for a successful planning, setup, conducting, rerouting, cancellation, and postponement of a flight.
- Checked and done a Scenario Analysis, Trend Analysis, and Operation Cost Analysis.
- Update the flight operations data on daily bases for any local and international amendments, new rules or NOTAMS (notice to airmen). To keep the airline up to date.