Lead Conversion Analysis: Identifying Hot Leads for X Education

This presentation analyzes X Education's lead conversion process. We aim to identify high-potential leads. We need to improve the overall conversion rate.



Problem Statement: Low Conversion Rate and the Need for Optimization

X Education faces a challenge: a 30% lead conversion rate.

The goal: boost this to 80% by finding "Hot Leads". This means prioritizing leads with a higher chance of converting.

1

Identify

Find High-potential Leads

2

Prioritize

Rank leads based on conversion probability

3

Convert

Boost conversion rates by focusing on "Hot Leads"





Understanding Our Data: Key Variables and Definitions

To understand what's driving the lead conversion rate we need to understand our data.

We analyze tags, lead sources, demographics, and interactions.

Tags

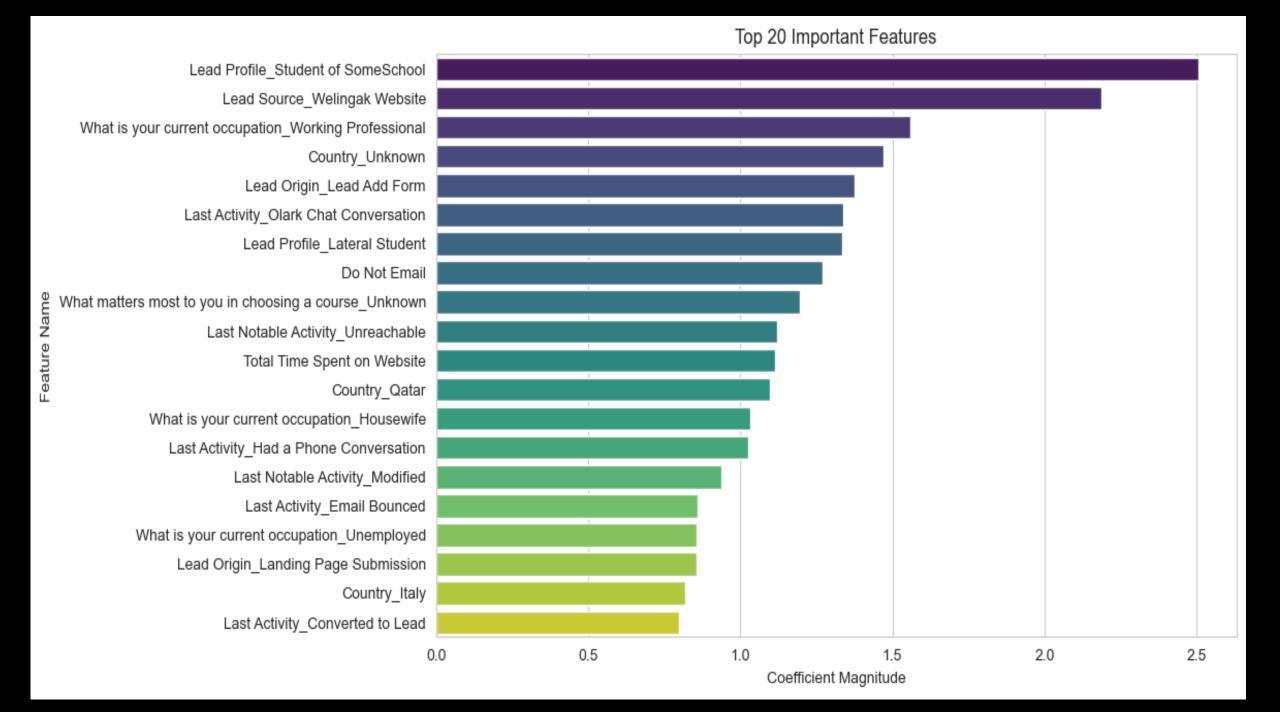
Labels assigned to leads.
They provide insight into their behavior.

Lead Source

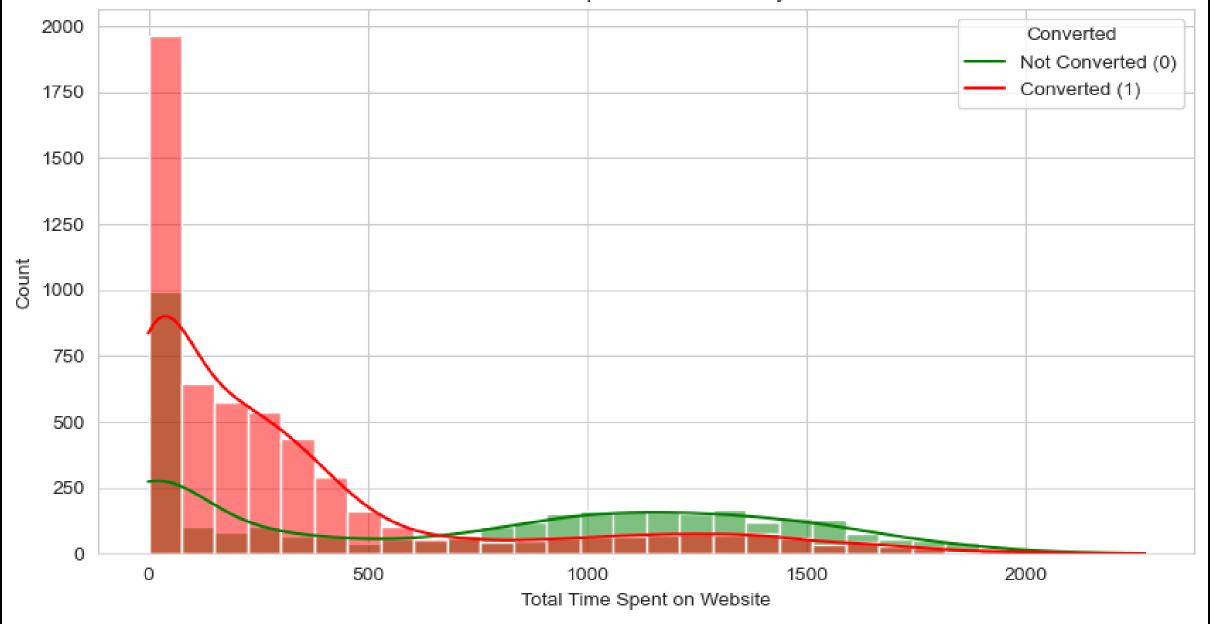
Origin of leads. For example, website or marketing campaign.

Demographics

Customer information. Includes location and industry.



Distribution of Total Time Spent on Website by Conversion Status





Top 3 Factors Impacting Lead Conversion: A Deep Dive

We have found the key factors influencing lead conversion rate.

These are Tags_Lost to EINS and Tags_Closed by Horizzon



Tags_Lost to EINS

High negative impact

Tags_Closed by Horizzon

Significantly low conversion



Other factors

Lead source and demographics

Tags_Closed by Horizon: Understanding Lost Opportunities

Leads tagged "Closed by Horizon" also show low conversion.

Determine why they are not converting.

1 Evaluate Messaging

Align messaging with Horizon's strategies.

Partnership Opportunities
Collaborate with Horizon for lead sharing.





Prioritization Strategies: Identifying and Nurturing 'Hot Leads'

Focus efforts on leads with higher conversion potential.

Optimize follow-up strategies.

Score leads
Assign points based on key variables.

Segment leads
Group leads with similar scores.

Personalize approach

Tailor communication for "Hot Leads".

Actionable Recommendations and Next Steps for Implementation

Refine lead qualification process.

Continuously monitor and optimize conversion strategies.



Project Outcomes: Lead Conversion Model Success

1 Enhanced Data Quality

Cleaned and scaled features for optimal model accuracy.

High-Performing Model

Developed logistic regression model exceeding goals (89% ROC-AUC).

7 Key Insights from EDA

Identified key variables influencing conversion, like time spent on site.

Increased Revenue Impact

Empowered sales to target high-potential leads, boosting revenue.

Conclusion

Optimize lead prioritization. Improved lead conversion is attainable. The analysis can unlock significant growth.

