

# MAYANK MISHRA

Fresher

## CONTACT ME



9758684487



mayanklmishra297@gmail.com



Kota Bhawaniganj ,  
Pratapgarh

## EDUCATION

Bachelor Of Computer  
Applications

2023 – Present

## SKILLS

- Excellent Verbal & Written Communication
- Customer Handling & Query Solving
- Basic Computer Knowledge
- Calm Under Pressure
- Fast Learner & Adaptive

## CAREER OBJECTIVE

A self-motivated and enthusiastic BCA student seeking an entry-level opportunity in a customer-focused role. Possess strong communication skills, the ability to handle queries effectively, and a calm demeanor under pressure. Eager to contribute to a dynamic team environment while continuing to grow professionally.

## Academic Projects

- Designed a simple feedback and query form using Google Forms and MS Excel.
- Collected mock data from peers and analyzed common issues faced in online services.
- Learned how customer feedback is essential in service improvement.
- Practiced basic data organization, charts, and response handling.

## LANGUAGES KNOWN

- **HINDI**
- **ENGLISH**