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APPEAL PO BOX 30432 or FAX 801-938-2100, SLC, UT-RMO WEST

FAX

05/18/2021

1150

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Women's Care

consultants

Sarah E. Cusworth, M.D.
Jennifer A. Meyer, M.D.
Timothy C. Philpott, M.D.
Angela M. Reining, M.D.
Terri L. Sippel, W.H.N.P.
Marla R. Smith, W.H.N.P.

FACSIMILE COVER PAGE

DATE: 5/18/21
TO: Appeal
FAX NUMBER: 801-938-2100

FROM:

- | | |
|---|--|
| <input type="checkbox"/> TIMOTHY C. PHILPOTT, M.D. | <input type="checkbox"/> GLENDA RASON, BILLING |
| <input type="checkbox"/> ANGELA M. REINING, M.D. | <input type="checkbox"/> HOLLY MINOR, BILLING |
| <input checked="" type="checkbox"/> JENNIFER A. MEYER, M.D. | <input type="checkbox"/> LAURA KOLINSKI, RMA |
| <input type="checkbox"/> SARAH E. CUSWORTH, M.D. | <input type="checkbox"/> SHERRY DALY, MA |
| <input type="checkbox"/> TERRI SIPPEL, WHNP | <input type="checkbox"/> DANIELLE HUTSON, MA |
| <input type="checkbox"/> MARLA SMITH, WHNP | <input type="checkbox"/> STEPHANIE BIRK, CMA |
| <input type="checkbox"/> MARIA THOMPSON, OFFICE MGR | <input type="checkbox"/> BREANNE TAYLOR |
| <input type="checkbox"/> JAMIE ZIMMERMAN, LPN | <input type="checkbox"/> AMBER ROBERTSON |
| <input checked="" type="checkbox"/> SANDY BAKER, RN | <input type="checkbox"/> CHRISTICIA BROWN |
| <input type="checkbox"/> CINDY OSBORN, RN | <input type="checkbox"/> ANNE JARRETT |
| <input type="checkbox"/> OTHER _____ | |

PHONE NUMBER: (314) 432-3669 FAX NUMBER (314) 432-3118

A TOTAL OF 10 PAGES WILL BE SENT, INCLUDING THIS COVER PAGE.

3023 N. Ballas Road, Suite 120 D, St. Louis, MO 63131
phone: 314-432-3669 | fax: 314-432-3118 | exchange: 314-991-3900
wcc-obgyn.com



Health Plan (80840) 911-87726-04

Member ID: 962163952 Group Number: 228222

Member:
HANNAH T LONGUST


Deloitte

Payer ID 87726

Copays:

PrevCareOV: \$0

0501

 OPTUMRX
Rx Bin: 610279
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For Pharmacists: 888-290-5416



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Maria R. Smith, W.H.N.P.

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May 18, 2021

Patient: Hannah Longust
D.O.B: 08/31/1995

To Whom It May Concern:

Pt has been on Lo Loestrin for years and this medicine is no longer covered under plan. We are writing an appeal for coverage on the patient's behalf. She has tried Junel FE 1/20 and Microgestin 1/20 in past. Pt states she has taken another generic birth control in past but cannot remember name. The Junel and Microgestin are the only other pills we have given her and have enclosed documentation on these. She is taking Lo Loestrin for birth control purposes. If you have any further questions, please call (314) 432-3669.

Sincerely,

A handwritten signature in black ink, appearing to read "Sandy Baker".

Sandy Baker, RN
Nurse of Jennifer Meyer, MD



Sarah E. Cusworth, M.D.
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Marla R. Smith, W.H.N.P.

LONGUST, HANNAH

25 Y old Female, DOB: 08/31/1995
2923 WISCONSIN AVE, SAINT LOUIS, MO, US 63118-1615
Home: 618-406-9654
Provider: MEYER, JENNIFER A

Telephone Encounter

Answered by SMITH, MARLA R

Date: 05/18/2021
Time: 11:30 AM

Reason Prior auth failed

Message Patient was on Lo Loestrin and had to switch to Microgestin d/t Lo Loestrin not being covered. She didn't do well on Microgestin. She had bth, etc. She was told by Optum rx that she could obtain a prior auth. They gave her a fax # of 801-938-2100. Can we please try to obtain a prior auth for Lo Loestrin. Thx

Action Taken SMITH, MARLA R 5/18/2021 11:32:33 AM >
OSBORN, RN, CINDY 5/18/2021 11:40:46 AM > Pt has UHC. Called and s/w Kirk and it is no longer covered under her medicine formulary. No PA needed. d/w pt who has been getting it at Excel Pharm without any problems until this mth when she was told it was not covered by them anymore. I called Excel and pt was only allowed 2 fills for \$25. Per pharmacist, she will have to change oc prescriptions b/c the Lo Loestrin is just not covered under her plan anymore. d/w pt and she wants us to write an appeal letter to her insurance company stating she has failed multiple oc's and wants to remain on Lo Loestrin FE now. She will also be providing them with a letter. Will need to fax letter with office notes to her insur now and pt is aware appeals process may take 2-4 wks. Sandy, if you can send today. If not, I can do so tomorrow morning. Pt is only taking for birth control and does not have any other medical issues. She has tried and failed "at least 3 other oc's before" but she is not sure what they were other than Microgestin 1/20 FE. Fax: 801-938-2100

Patient: LONGUST, HANNAH DOB: 08/31/1995 Provider: MEYER, JENNIFER A 05/18/2021

Note generated by eClinicalWorks EMR/PM Software (www.eClinicalWorks.com)



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Maria R. Smith, W.H.N.P.

LONGUST, HANNAH

25 Y old Female, DOB: 08/31/1995

1323 N EVERGREEN LN, COLUMBIA, IL, US 62236-1105

Home: 618-406-9654

Provider: MEYER, JENNIFER A

**Telephone
Encounter**

Answered by Jarrett, Anne

Date: 09/21/2020

Time: 03:54 PM

Reason BC generic approval

Message Pt prescribed Microgestin refill in Aug, per pt: "that med is on backorder at pharm, pharm said request to replace w/ generic denied." Pt has 2 days of BC left, would like generic approval for Microgestin sent to Walgreens Lafayette. Phone#: 618-406-9654. WWE 12/09

Action Taken Hutson, Danielle 9/21/2020 4:45:58 PM > Already spoke to pt about her medications. She is going to try the Junel FE 1/20 and see if this helps

Patient: LONGUST, HANNAH DOB: 08/31/1995 Provider: MEYER, JENNIFER A 09/21/2020

Note generated by eClinicalWorks EMR/PM Software (www.eClinicalWorks.com)

Progress Notes

Patient: LONGUST, HANNAH
Account Number: 58663
DOB: 08/31/1995 **Age:** 25 Y **Sex:** Female
Phone: 618-406-9654
Address: 2923 WISCONSIN AVE, SAINT LOUIS, MO-63118-1615
Pcp: JENNIFER A MEYER

Provider: Marla Smith, WHNP
Date: 12/01/2020

Subjective:

Chief Complaints:

1. Annual exam.

HPI:

Hannah is here for her WWE. She remains in a long term relationship. She is currently on Microgestin FE 1/20. Prior to this she was on Lo Loestrin, however, had to stop d/t cost. She is having side effects from Microgestin, but desires to continue on it d/t cost of Lo Loestrin.

ROS:

See intake form.

Medical History:

Gyn History: Menstruation LMP 11/17/2020. Menopause No. Hot Flashes No Hot Flashes. Last Pap 11/25/19, Normal. Abnormal Pap No. Contraception OCP: Microgestin. Mammogram 2015, Normal. Abnormal Mammogram Never. Breast Self Exam Occasionally. Colonoscopy Never. DEXA Never. STD No. Sexual Relationship Yes, single partner.

OB History: GP Gravida: 0.

Surgical History: T&A 2000.

Family History: Mother: unknown, diagnosed with No Significant Illness. Father: unknown, No Significant Illness. Siblings: unknown, No Significant Illness. None.

Social History: Alcohol: yes, 4-5, DRINKS/WEEK. Marital Status Marital Status Boyfriend Scott. no Drug use . Occupation: Accountant @ Deloitte. Smoking Status: nonsmoker.

Medications: Taking Microgestin FE 1/20 with iron 20 mcg-1 mg tablet 1 tab(s) orally once a day, Notes: Pt prefers Bilsovi FE 1/20, but ok to fill Junei FE 1/20

Allergies: N.K.D.A.

Objective:

Vitals: BP 126/74, Ht 65, Wt 135, BMI 22.46.

Examination:

Breast/GYN Exam:

Breasts no masses, skin changes, nipple discharge or adenopathy, implants bilaterally of normal texture.

External genitalia: normal.

Perineum unremarkable.

Vagina: normal.

Pelvic support defects: none detected.

Cervix no lesion.

Uterus: normal size, nontender.

Adnexa: no palpable abnormality, non tender.

Assessment:

Assessment:

1. Encounter for gynecological examination (general) (routine) without abnormal findings - Z01.419

LONGUST, HANNAH | Acc No:58663 | DOB:08/31/1995 | DOS:12/01/2020

Page 2 of 2

(Primary)

2. Encounter for screening breast examination - Z12.39
3. Contraceptive management - Z30.9

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Plan:

1. Contraceptive management

Continue Microgestin FE 1/20 tablet, with iron 20 mcg-1 mg, 1 tab(s), orally, once a day, 84 days, 84 Tablet, Refills 3, Notes: Pt prefers Blisovi FE 1/20, but ok to fill Junel FE 1/20 .

Preventive:

Counseling: Annual pap smear every 2 years, annual breast/pelvic exams. Breast self exam monthly discussed .

Follow Up: 1 Year

Provider: Marla Smith, WHNP

Patient: LONGUST, HANNAH **DOB:** 08/31/1995 **Date:** 12/01/2020

Electronically signed by MARLA SMITH on 05/18/2021 at 12:28 PM CDT

Sign off status: Pending



Sarah E. Cusworth, M.D.
Jennifer A. Meyer, M.D.
Timothy C. Philpott, M.D.
Angela M. Reining, M.D.
Terri L. Sippel, W.H.N.P.
Marla R. Smith, W.H.N.P.

LONGUST, HANNAH

24 Y old Female, DOB: 08/31/1995

1323 NEVERGREEN LN, COLUMBIA, IL, US 62236-1105

Home: 618-406-9654

Provider: MEYER, JENNIFER A

**Telephone
Encounter**

Answered by Robertson, Amber

Date: 04/06/2020

Time: 11:38 AM

Reason RX

Message Marla called saying that pt is going to switch to Microgestrin FE 1/20, 28 day pack 90 days with 1 refill.

Action Taken Hutson,Danielle 4/6/2020 12:01:56 PM > erx sent

Refills Stop Lo Loestrin Fe tablet, biphasic 10 mcg-1 mg, orally, 1 tab(s), once a day
Start Microgestin FE 1/20 tablet, with iron 20 mcg-1 mg, orally, 84 Tablet, 1 tab(s), once a day, 84 days,
Refills=1

Patient: LONGUST, HANNAH DOB: 08/31/1995 Provider: MEYER, JENNIFER A 04/06/2020

Note generated by eClinicalWorks EMR/PM Software (www.eClinicalWorks.com)

Progress Notes**Patient:** LONGUST, HANNAH**Account Number:** 58663**Provider:** Marla Smith, WHNP**DOB:** 08/31/1995 **Age:** 24 Y **Sex:** Female**Date:** 11/26/2019**Phone:** 618-406-9654**Address:** 1323 N EVERGREEN LN, COLUMBIA, IL-62236-1105**Pcp:** JENNIFER A MEYER**Subjective:****Chief Complaints:**

1. Annual exam.

HPI:

:

Hannah is here for her WWE. She continues to do well on her OCP. She remains in a steady relationship. She has no GYN complaints.

ROS:

See Intake form.

Medical History:

Gyn History: Menstruation LMP 11/22/2019, Lasts: 2 days . Menopause No. Hot Flashes No Hot Flashes. Last Pap 8/15/2017, Normal. Abnormal Pap No. Contraception OCP: Lo Loestrin. Mammogram Never. Abnormal Mammogram Never. Breast Self Exam Occasionally. Colonoscopy Never. DEXA Never. STD No. Sexual Relationship No.

OB History: GP Gravida: 0.

Surgical History: T&A 2000.

Hospitalization/Major Diagnostic Procedure: Denies Past Hospitalization.

Family History: Mother: unknown, diagnosed with No Significant Illness. Father: unknown, No Significant Illness. Siblings: unknown, No Significant Illness. None.

Social History: Alcohol: yes, 6, DRINKS/WEEK. Marital Status Single. no Drug use . Occupation: Accountant @ Deloitte. Smoking Status: nonsmoker.

Medications: Taking Lo Loestrin Fe biphasic 10 mcg-1 mg tablet 1 tab(s) orally once a day, Medication List reviewed and reconciled with the patient

Allergies: N.K.D.A.

Objective:

Vitals: BP 108/66, Ht 65, Wt 130, BMI 21.63.

Examination:Breast/GYN Exam:

Breasts no masses, skin changes, nipple discharge or adenopathy.
 External genitalia: normal.
 Perineum unremarkable.
 Vagina: normal.
 Pelvic support defects: none detected.
 Cervix no lesion.
 Uterus: normal size, nontender.
 Adnexa: no palpable abnormality, non tender.

Assessment:**Assessment:**

1. Encounter for gynecological examination (general) (routine) without abnormal findings - Z01.419 (Primary)

2. Encounter for screening breast examination - Z12.39
3. Encounter for contraceptive management, unspecified - Z30.9

Plan:

1. **Encounter for gynecological examination (general) (routine) without abnormal findings**

LAB: -THINPREP PAP WITH IMAGER Normal

BAKER, RN,SANDY M 12/2/2019 2:12:00 PM > SMITH,MARLA R 12/3/2019 8:59:27 AM > , **
The results are normal/negative. (sent via portal)

2. **Encounter for contraceptive management, unspecified**

Refill Lo Loestrin Fe tablet, biphasic 10 mcg-1 mg, 1 tab(s), orally, once a day, 84 day(s), 84, Refills 3 .

Preventive:

Counseling: Annual pap smear every 2 years, annual breast/pelvic exams. Breast self exam monthly .

Follow Up: 1 Year

Provider: Marla Smith, WHNP

Patient: LONGUST, HANNAH **DOB:** 08/31/1995 **Date:** 11/26/2019



Electronically signed by Maria Thompson on 02/27/2020 at 09:39 AM CST

Sign off status: Completed