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5/25/2021

United Healthcare Appeals PO Box 30573 Salt Lake City, UT 84130-0573

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Patient name: Sharyl Peggs Patient DOB: 10/9/1972

Plan member ID: 92638840700 Case number: PA-88024256

I am writing on behalf of my patient Ms. Sharyl Peggs who has been denied continuation of coverage for Copaxone on 5/17/2021 needed to treat her diagnosis of Multiple Sclerosis.

Ms. Peggs is a 48 year old female diagnosed with MS in December 2015 initially presenting with right optic neuritis and prior to that she experienced episodes of leg weakness. She was started on Copaxone in October 2019. Copaxone has proven effective at controlling Ms. Peggs' MS symptoms. Changing her regimen unnecessarily has the tremendous potential to create immense distress in many areas of her life: physically, emotionally, and socially. Her success is credited to an effective and well tolerated treatment with Copaxone over the years. Continuation of the treatment that has produced such impactful results is more critical than having her trial and possibly fail other therapies to meet an insurance protocol.

No one would choose to stop a highly effective and safe treatment they are currently utilizing in order to trial other medications with questionable efficacy. No one would choose to experiment with alternate medications, risking regression of their disease, when clinical remission has been attained, she is MS symptom free. On behalf of Ms. Peggs and I, we respectfully ask for your urgent reconsideration of continued coverage for Copaxone. I ask that you do what is in Ms. Peggs' best interest. Please contact me with any questions.

Respectfully,

David K. Kaufman, MD

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