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# Title: URL Shortener

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# LinkSwift

## Multi-Region URL Shortener with Click Analytics at Scale

### 1. Requirements Pack

#### 1.1 Stakeholder Analysis & Prioritization

The success of LinkSwift is measured by meeting diverse expectations across multiple user groups.

| Stakeholder         | Primary Concerns  | Priority |
|---------------------|---|----------|
| End Users           | Click reliability, near-zero latency, security (no malicious redirects).                                | High     |
| Marketers           | Link creation, customizable vanity links, reliable, near real-time analytics reporting (Geo, Referrer). | High     |
| App Developers      | Robust, high-throughput REST API for bulk creation and management, clear documentation.                 | Medium   |
| Analytics Consumers | Access to granular, aggregated data for custom business intelligence (OLAP capability).                 | Medium   |

#### 1.2 Functional Requirements (FRs)

**Link Creation:** Authenticated users must be able to submit a long URL and receive a unique, collision-free short hash (6-8 alphanumeric characters).

**Customization:** Users can optionally request a specific, custom hash (vanity URL).

**Link Resolution:** A GET request to the short URL must result in a HTTP 302 Temporary Redirect to the destination URL.

**Link Expiry:** Links must support optional TTL (Time-to-Live) configuration, automatically becoming non-resolvable after expiry.

**Analytics Tracking:** Every successful resolution must asynchronously record click metadata: timestamp, IP address (for geo-lookup), User-Agent, and Referrer header.

**Analytics Retrieval:** Authenticated users can query and view aggregated statistics (total clicks, top 5 geo, top 5 referrers).

## 1.3 Non-Functional Requirements (NFRs)

The non-functional requirements dictate the core architectural choices, prioritizing speed and durability.

**Availability - Redirect:** **99.99%** uptime for the read path (link resolution). This is the highest priority SLO.

**Latency - Redirect:** **p95 latency must be less than 50ms** globally, achieved through geoproximity routing.

**Scalability - Read:** The system must scale to handle **10 billion+ redirects per month**, with peak traffic modelled at 40,000 QPS (Queries Per Second).

**Scalability - Write:** The system must withstand **write bursts** up to 4,000 QPS for short periods (e.g., during mass link creation campaigns).

**Data Consistency:** **Strong Consistency** is required for link mapping data; **Eventual Consistency** is acceptable for analytics data.

**Security:** The system must employ client and user-based rate limiting to prevent abuse (DDoS and link flooding).

**Multi-Region:** The infrastructure must be deployed in at least three major global regions (e.g., US-East, EU-West, AP-Southeast) to satisfy NFR2 and NFR1.

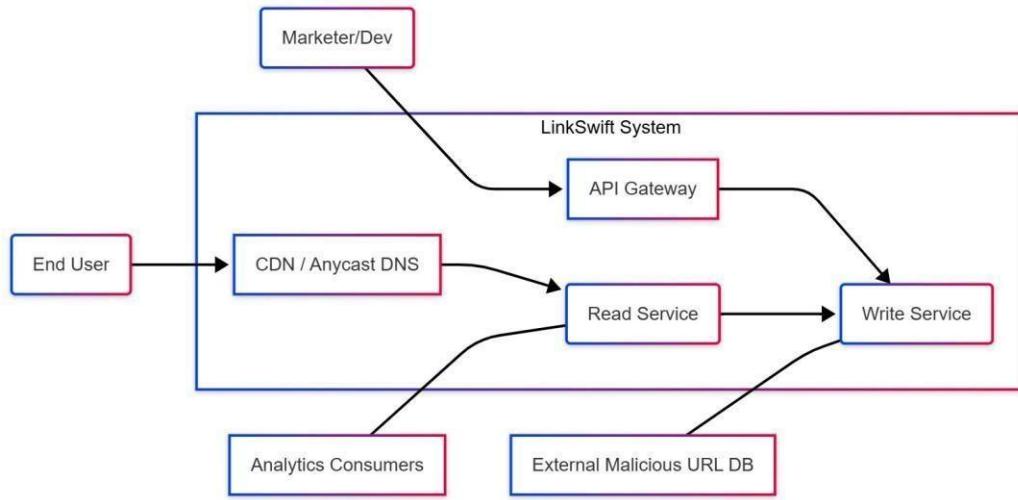
## 1.4 Constraints & Assumptions

**Constraint:** Hash generation uses Base62 encoding over a 62-bit unique ID.

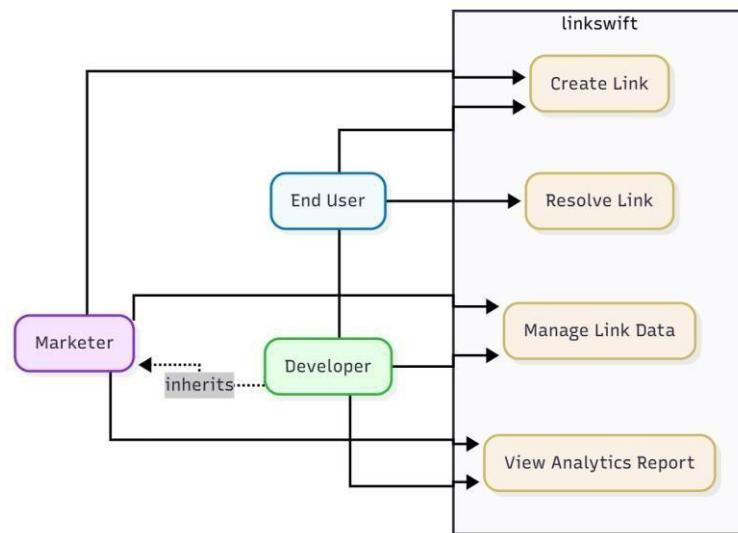
**Assumption:** Malicious URL scanning occurs asynchronously post-creation.

## 2. Diagrams & Architecture

### 2.1 System Context Diagram (Minimalist Flow)



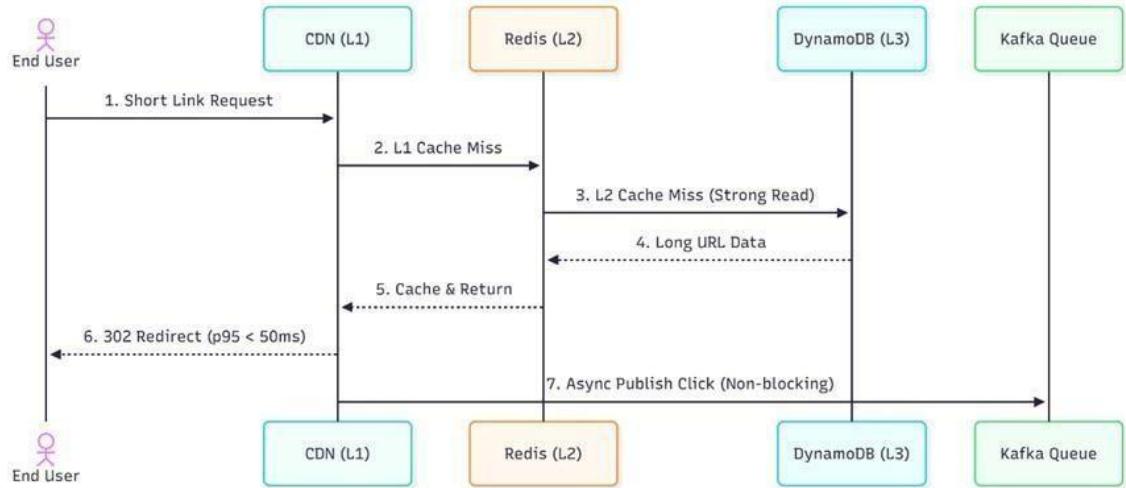
## 2.2 Use - Case Diagram



## 2.3 Core Sequence Diagrams (Flows)

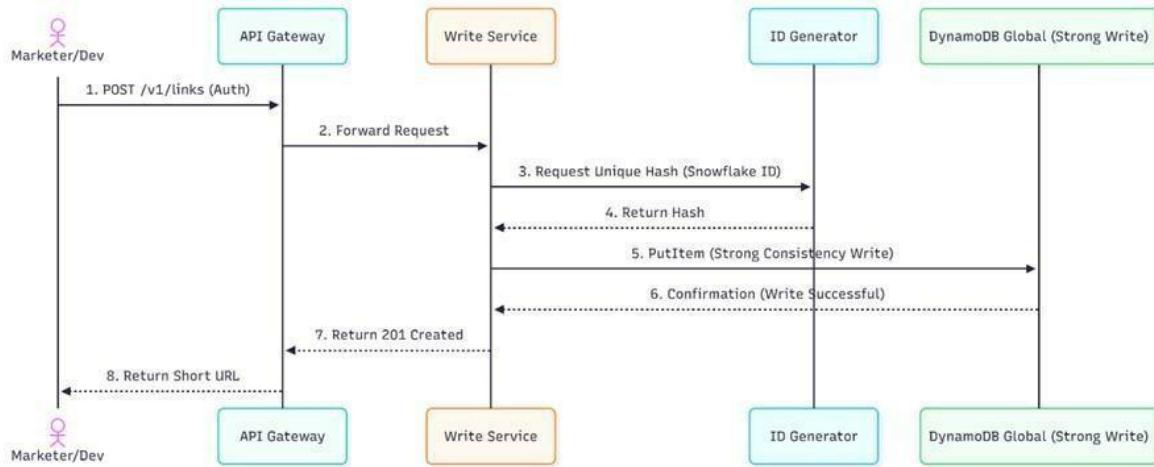
### 2.3.1. Read Path (The Hot Path)

The sequence must be non-blocking, prioritized for redirect latency (< 50ms).



### 2.3.2. Write Path (Link Creation)

This path enforces strong consistency for the new link mapping.



## 2.3 High-Level Architecture Components

The architecture is logically segmented into three planes: Global Edge, Application Core (Regional), and Analytics (Async).

**Global Edge:** Anycast DNS (low-latency routing) and CDN (L1 Caching).

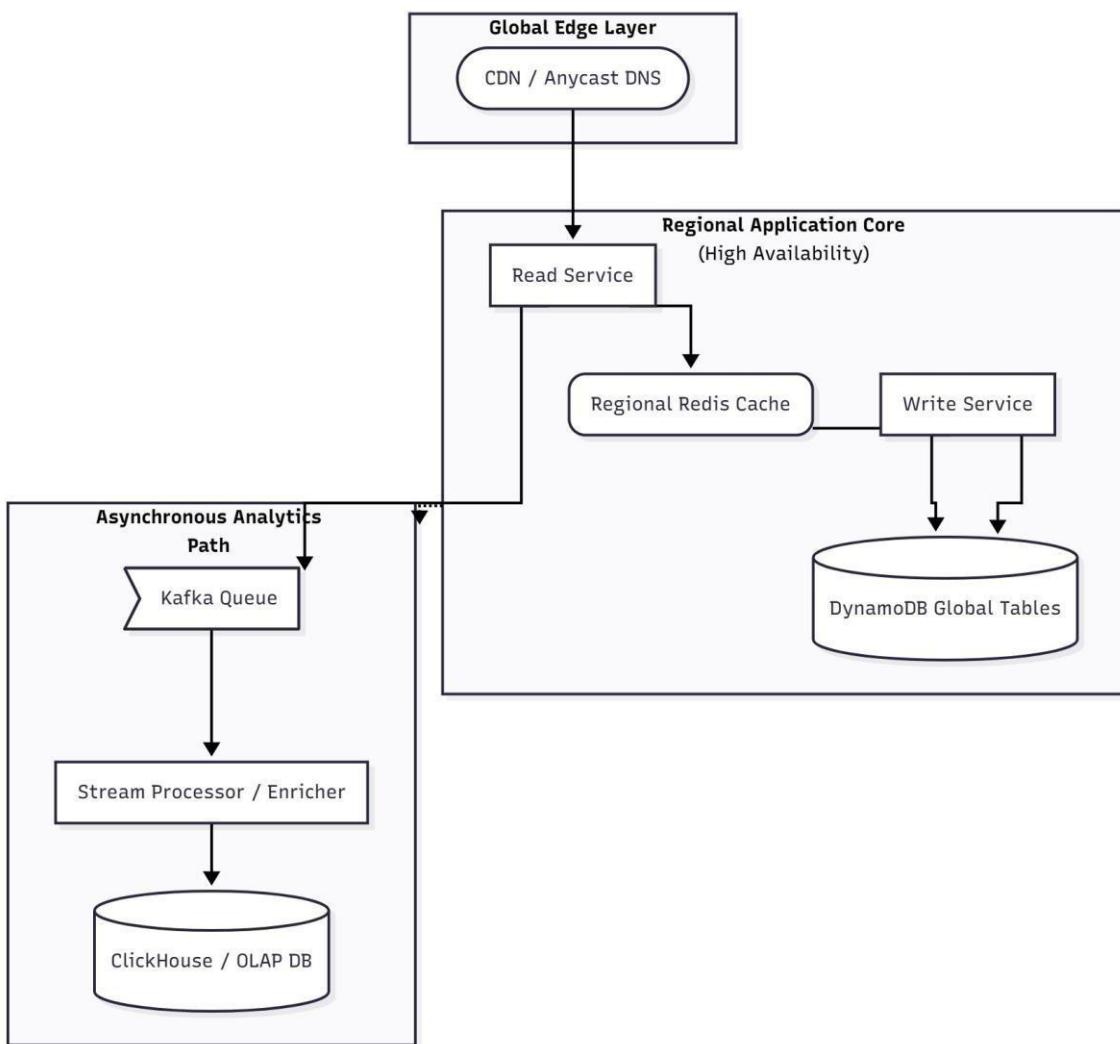
**Application Core:**

- **Read Service:** Highly scaled, stateless, lightweight microservice (Go or Lambda).
- **Write Service:** Handles business logic and strong consistency transactions.
- **Regional Cache (L2):** Managed Redis cluster in each region, dedicated to link mapping.

**Data Stores:**

- **Global Database:** DynamoDB Global Tables (multi-master NoSQL) for link mapping.
- **Analytics Queue:** Kafka or Kinesis (high-throughput, durable stream buffer).
- **Analytics DB:** Click House or Redshift (OLAP system for complex, fast analytical queries).

**Analytics Pipeline:** Stream Processor (e.g., Flink) handles geo-enrichment and batched writes to the Analytics DB.



## 3. Engineering Notes and Specifications

### 1. Capacity Planning & Back-of-the-Envelope Sizing

The sizing strategy is built to handle massive scale by shifting the majority of the workload to caching layers.

- **Read Load Peak:** The system is sized to handle a peak load of  $\approx 38,580$  Queries Per Second (QPS).
- **Cache Strategy Goal:** A combined **cache hit ratio of  $> 99\%$**  is mandatory across all layers (CDN and Redis).
- **Database Load:** This cache strategy limits the load on the database to a manageable  $\approx 386$  QPS.
- **Data Volume:** The primary data challenge is **Analytics Data**, which generates  $\approx 5$  TB/month, requiring a dedicated OLAP solution.

### 2. API Specifications and Data Model

#### API Specifications (Core)

- **Link Creation (POST /v1/links):** Requires authentication and triggers the **Strong Consistency** write path.
- **Analytics Retrieval (GET /v1/links/{hash}/stats):** Queries the **Eventual Consistency** OLAP database for aggregate reports.

#### Data Model

- **Links Table (DynamoDB):** Optimized for  $O(1)$  lookup latency; uses the short **hash** as the Primary Key (PK).
- **Analytics Table (OLAP/ClickHouse):** Optimized for high-volume ingestion and fast reporting; clustered by **(hash, timestamp)**.

### 3. Consistency, Caching, and Indexing

These layers are critical for hitting the speed and availability of SLOs.

#### Data Consistency

- **Strong Consistency:** Used for **link mapping** (DynamoDB Global Tables) to ensure a link works instantly upon creation.

- **Eventual Consistency:** Used for **analytics** data (Kafka/OLAP), as a short delay in reporting is acceptable.

## Caching and Indexing

- **L1 Cache (CDN):** Caches the final **302 Redirect** at the edge (hottest layer).
- **L2 Cache (Regional Redis):** Provides the second line of defense, caching `hash: long_url` lookups.
- **Indexing:** The Links Table relies on the  $\mathbf{PK}(\mathbf{hash})$  for quick reads; **GSI on user\_id** supports administrative listing.

## 4. Resiliency and Rate Limiting

Mechanisms to ensure the **99.99% availability** SLO is never breached.

### Resiliency (Retries, Timeouts, Circuit Breakers)

- **Circuit Breaker:** Used on the Read Service's connection to Kafka. If Kafka fails, the circuit opens, allowing the redirect to succeed without delay.
- **Timeouts: Aggressive timeouts** are enforced on the Read Path (e.g., Redis `$<\text{10ms}$`) to prevent cascading latency.
- **Retries: Disabled** on the Read Path to protect the sub-50ms latency SLO.

### Rate Limiting

- **Write Path:** Limits authenticated users by **User ID** (e.g., 100 links/hour) to prevent abuse.
- **Read Path:** Limits anonymous traffic by **IP Address** (e.g., 500 redirects/minute) to mitigate DDoS attacks.

## 5. Observability and Maintenance Plan

### Observability (Logs, Metrics, Traces)

- **Metrics:** Track the core metrics against SLOs, including `$\mathbf{redirect\_p95\_latency\_ms}`, `$\mathbf{cache\_hit\_ratio}`, and `$\mathbf{analytics\_queue\_depth}`.
- **Traces:** Distributed tracing (`$\mathbf{OpenTelemetry}`) tracks requests across multiple services for debugging performance bottlenecks.

### Maintenance Plan

- **Deployments:** Use containerization to enable **blue/green, zero-downtime deployments**.
- **Data Lifecycle:** Automated policy handles the archival of old analytics data from the OLAP database to cold storage.
  -

## 5. Resiliency and Quality Targets

### 5.1 Multi-Region Strategy and Failover

The architecture is **Active-Active** globally, utilizing Anycast DNS and DynamoDB Global Tables for automatic, low-latency redirection and data replication across regions.

### 5.2 Resiliency Mechanisms

- **Rate Limiting:** Implemented on both the Write Path (by user/API key) and the Read Path (by IP address) to mitigate DDoS and write bursts.
- **Circuit Breaker:** Used on the Read Service's asynchronous call to the Kafka Queue. If the queue fails, the circuit opens, guaranteeing the core redirect functionality remains 100% available.
- **Timeouts and Retries:** Aggressive timeouts are enforced on the Read Path to protect latency.

### 5.3 Quality Targets: Service Level Objectives (SLOs)

| Metric                       | Target     | Rationale  |
|------------------------------|------------|--|
| Redirect Availability (NFR1) | 99.99%     | Mission-critical: Allows for only 52 minutes of downtime per year. |
| Redirect Latency (NFR2)      | p95 < 50ms | Core competitive advantage: Ensures instant global experience.     |

|                     |                       |   |
|---------------------|-----------------------|---|
| Analytics Freshness | 99% within 15 minutes | Balances analytics immediacy with redirect performance. |
|---------------------|-----------------------|---|

## 5.4 Trade-Off Discussion (Final Summary)

1. **Latency vs. Consistency (Analytics):** We traded **Strong Consistency** for analytics data to guarantee the **< 50ms Latency SLO** for the user.
2. **Cost vs. Performance/Resiliency:** We chose a **Multi-Region, Active-Active** architecture using expensive managed services to meet global latency and 99.99% availability, accepting the higher operational cost.