## Systems Thinking for Design

#### Session 1

https://sites.google.com/a/iiitdm.ac.in/sudhirvs/courses/systems-thinking-for-design



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- Founding Director, MaDeIT Innovation Foundation
- Member, CII-SR-MADE Committee

## Introductory Session

IIITDM: Engineering, Design, Entrepreneurship

DES201T: Learning Objectives & Course Structure

# Exercise 1.1: What do these terms mean to you? (10 min)

Science (Natural / Social)
 Engineering
 Make-in-India
 Industrial Design
 Technology
 Science (Natural / Social)
 Industrial Design
 Engineering Design

4. Innovation Startup India 12. Prototype

5. Entrepreneurship 13. Manufacturing

6. Management Skill India 14. User

7. Enterprise/Business IIITDM 15. Customer

8. Industry 16. Market

Constraint: Should not exceed a page & should include all terms

#### National Priority: Make-in-India & Manufacturing

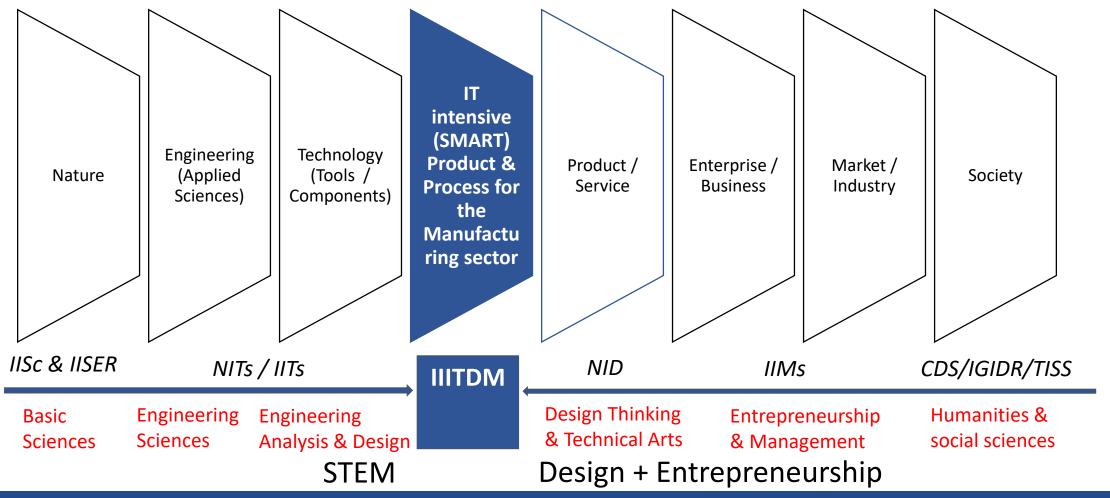
 Phase-1 of Make-in-India happened with the Indian IT industry, 1995-2005 and laid the foundation for a digital ecosystem



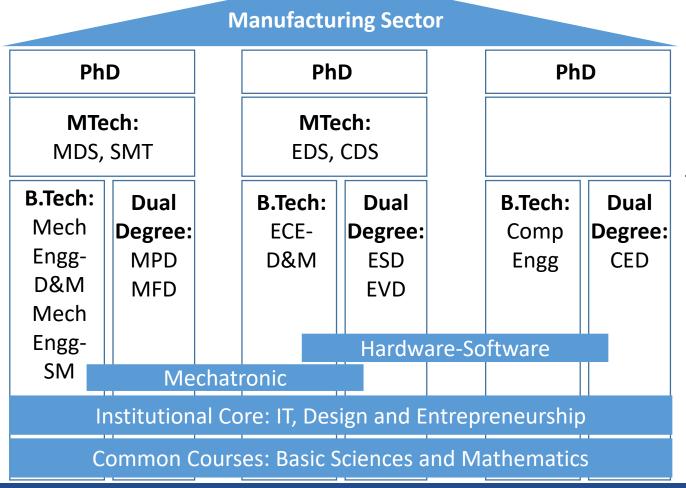
- Phase-2 is the focus on increasing the manufacturing sector contribution to 25% of the GDP leveraging the digital ecosystem
  - Leveraging Industry 4.0 (Smart and Advanced Manufacturing)
    - CII-SR Initiative: Manufacturing and Digital Excellence (MADE)
    - Digital disruption at the shop floor & in capital goods
    - Importance of Design
    - IIOT and integration
  - Startup India (Entrepreneurship & Job creation in the SME sector)
  - Skill India



## IIITDM: Conceptualized in 2003 and setup in 2007 to develop a <u>new engineer</u> for the <u>manufacturing sector</u>



16 industry-focused and inter-disciplinary academic programs



Automotive, Engineering Goods, Space, Medical Devices, Consumer Products

Focused on disciplines critical for engineering Cyber-Physical Systems:

- Computer Science & Engg
- Electronics & Comm Engg
- Mechanical Engineering

Grounded in Design Thinking and Inter-disciplinary approach with emphasis on learning-by-doing

1200+ students on campus

45 faculty
with a plan
to expand to
100+ in next
2 years

# Exercise 1.2 (10 min): What competencies did you develop in Year-1 & how?



Relook at your first year courses and depict using the skills you have acquired in the first year

My assumption: all of you remember the courses

Course No	Course Name
MAT104T	Calculus
PHY107T	Engineering Electromagnetics
ELE103T	Basic Electrical & Electronics Engineering
DES101T	Concepts in Engineering Design /
INT107T	English for Communication
MAN102T	Professional Ethics
INT110P	Engineering Skills Practice
INT111P	Measurement & Data Analysis lab
PHY107P	Engineering Electromagnetics Practice
INT109P	Engineering Graphics

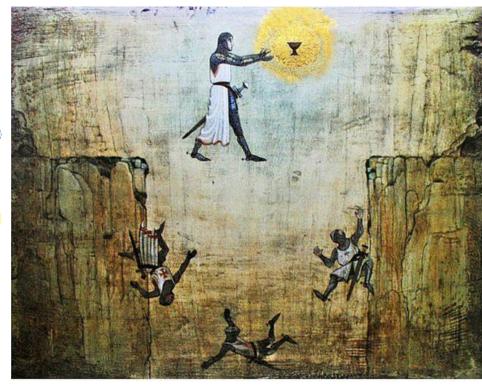
Course No	Course Name
MAT105T	Differential Equations
PHY108T	Engineering Mechanics
INT108T	Science and Engineering of Materials
COM105T	Computational Engineering /
DES102T	Design History
DES103T	Earth, Environment & Design
PHY109P	Basic Materials & Mechanics Practice
COM105P	Computational Engineering Lab
DES104P	Industrial Design Sketching
DES105P	Design Realization

The answer that is most common will receive lowest marks

# The ever rising gap between engineering students' competence & industry expectations



- Knowledge
- Skills/Know-how
- Attributes/Behaviors





- Productivity from day-1
- Contribute to innovation
- Help build a new culture

## Key Attributes for Engineer 2020 (NAE, USA)

**Analytical Skills** 

Practical Ingenuity

Creativity

Communication & Teamwork

Business, Management, Leadership

Ethics & Professionalism

Agility, Resilience, Flexibility

Lifelong Learning

How can one develop these attributes? Experiments in the US (Olin), Europe (Atlas) and China

# Product design & entrepreneurship are at a different level compared to engineering & science

**Industry Level** 

**Product Level** 

Sub-system Level

Part Level

Science & Math Courses

Engineering (Detail Design,
Manufacturing &
IT) Courses
incl. Internship and
Final Year Project

Institutional Core
Courses
(Design & Mgmt):
17% credits

**Value Creation** 

Holistic, Creative & Inter-disciplinary Thinking

**Analytical Thinking** 

## Breadth and depth offered to an engineer to increase future choices

Phase 1
[Planning & Conceptual Design]

Phase 2
[System-Level Design]

Phase 3
[Detailed Design, Prototype]

Phase 4 [Manufacturing , Assembly, Quality] Phase 5 [Intro, Growth, Maturity & Decline]

83% Credits

ENGINEERING (DETAIL DESIGN & MANUFACTURING) [PEC]
Engineering Sciences (Materials, Energy, Information) [BEC]
Basic Sciences (Maths, Physics) [BSC]
Electives (Online / Professional / Inter-disciplinary)

IT: Programming, DSA, Analysis/Simul, Design & Verification Tools

Practical Work (Internship, Final Year Project) [PCD]

17%

INTER-DISCIPLINARY PRODUCT DESIGN [ICC] Sciences of the Artificial, Semiotics & HSS

ENTRREPRENEURSHIP & MANAGEMENT PRINCIPLES [ICC] Humanities & Social Sciences (Art, History, Economics, Sociology)

# Vertically integrated curriculum to promote product design and entrepreneurial practice

#### Year-1 Courses

• Explore FORM

#### Year-2 Courses

- Define FUNCTION
- Functional
   Architecture for
   Expected BEHAVIOR

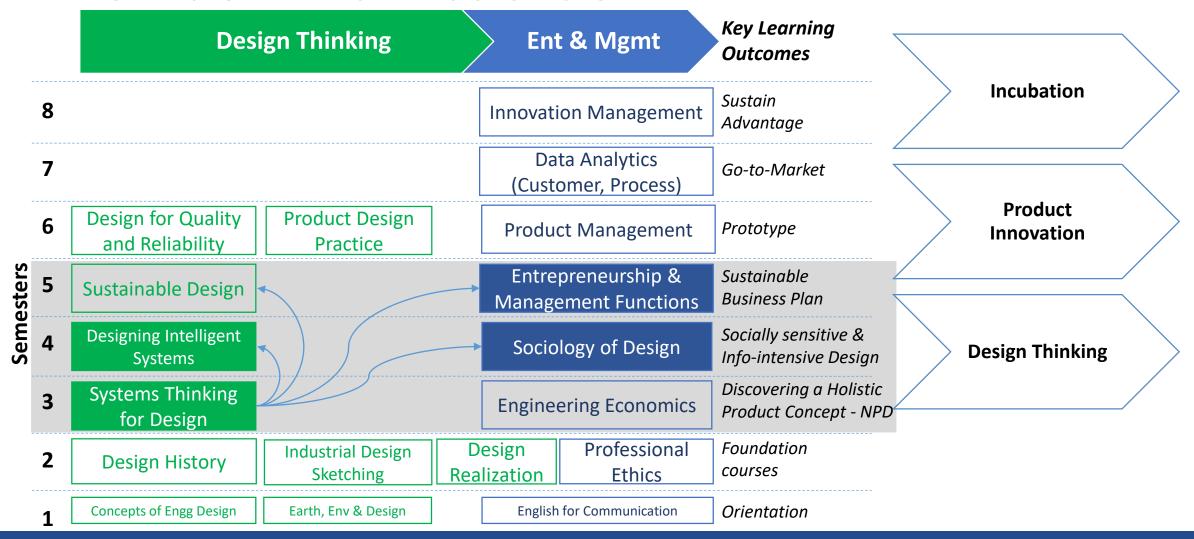
#### Year-3 Courses

- Design STRUCTURE
- Realize PROTOTYPE
- Create a BIZ PLAN

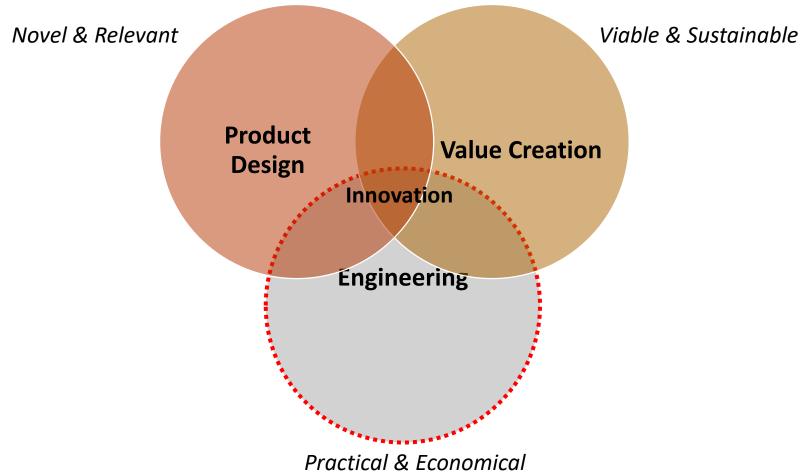
#### Year-4

- Field-Test (Internship)
- Final Year Project

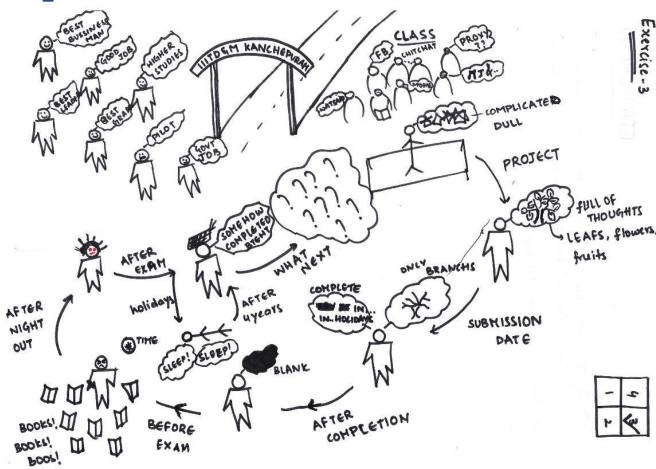
# Courses to promote design thinking, product innovation and incubation



# Summary: Intent of the Inter-disciplinary Design and Entrepreneurship Oriented Engineering

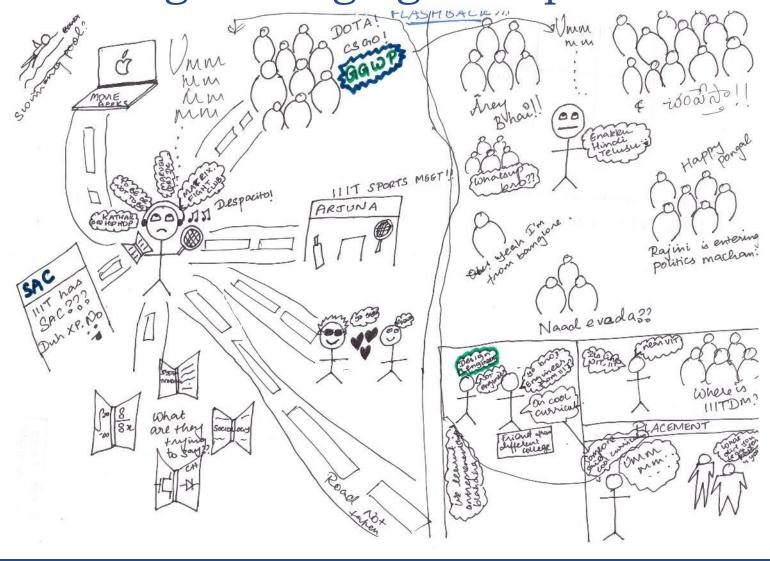


Perceptions about design emerging from expectation gaps and past habits

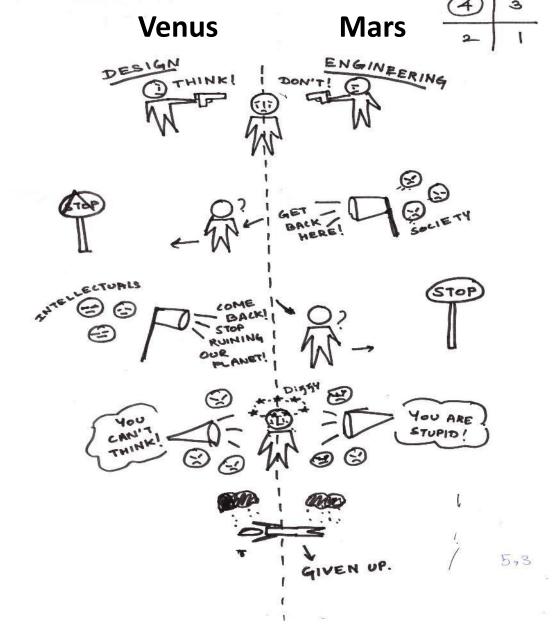


Perceptions about design emerging from poor time

management



Perceptions of design emerging from contradictory messages from different paradigms

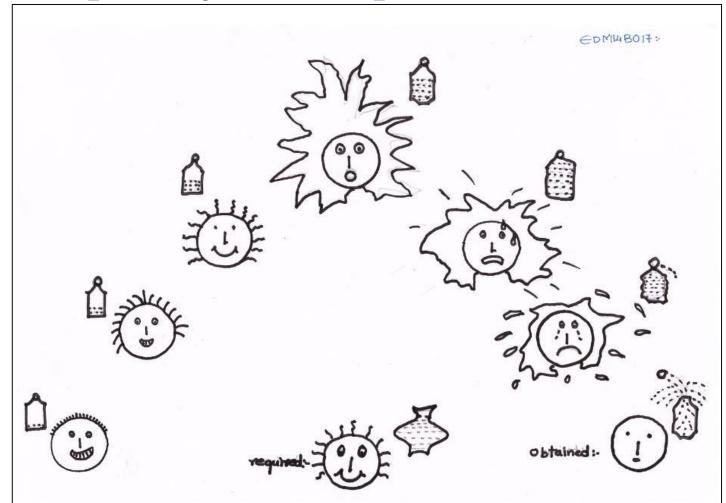


# Perceptions about design emerging from deeply held beliefs – is it genetic or social?



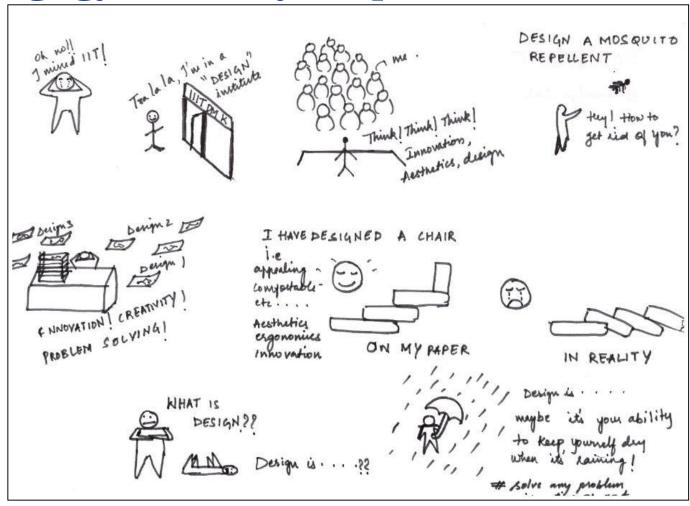
Design (is art/creativity) is inborn, cannot be trained. "You can't make a fish climb a tree".

# Perceptions about design emerging from the complexity in the process and fear of failure



Complexity is bad, will result in unpredictable / undesirable outcomes

Perceptions about design emerging from the pedagogy – theory vs practice



Struggling to make connections

## Introductory Session

IIITDM: Engineering, Design, Entrepreneurship

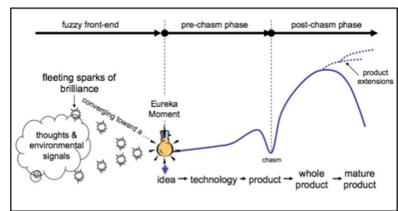
**DES201T: Learning Objectives & Course Structure** 

#### Learning Objectives and Outcomes

• The objective of this course is to introduce engineering students to a systemic (holistic and integrative) approach to product design in

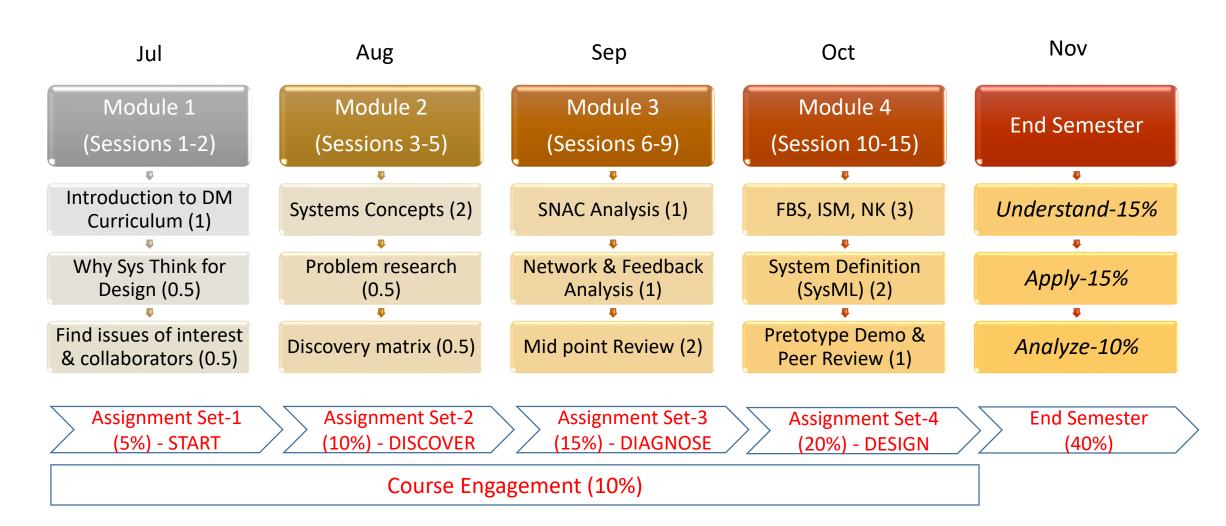
particular and problem solving in general

 The focus will be on the issues in the fuzzy front-end of new product development that comes much before the detail engineering design phase



- At the end of the course, you will be able to:
  - Know how to identify right problems in a domain (opportunity / need identification)
  - Apply frameworks & methods to model function, behavior, structure of a system(s)
  - Model the requirements and a high level product architecture

#### Session and Assessment Plan



## Key References

#### **New Product Design & Engineering Design**

- Chitale, A.K. and Gupta, R.C. (2011), Product design and manufacturing, 5<sup>th</sup> edition, PHI Learning Private Limited, New Delhi (library)
- 2. Ulrich Karl, Eppinger Steven and Goyal Anita (2009), Product design and development, 4<sup>th</sup> edition, Tata McGraw Hill (library)
- 3. Pahl, G., Beitz, W, Feldhusen, J., Grote, K.H. (2007); Engineering Design: A systematic approach, Third Edition, Springer (library)

#### **Systems thinking & Systems engineering**

- 1. Andrew P. Sage and James E. Armstrong Jr. (2000), Introduction to Systems Engineering, Wiley (library)
- Alexander Kossiakoff & William N Street (2003), Systems Engineering: Principles and Practice, Wiley Student Edition (library)
- 3. Hitchins, Derek (2003), Advanced systems thinking, engineering and management, Artech House (library)

#### **Important ebooks & papers in the portal**

https://sites.google.com/a/iiitdm.ac.in/sudhirvs/courses/systems-thinking-for-design

## Rules of Engagement

- Prepare and come to the class for discussion
  - Videos, course website (presentation and reading material)
  - Bring A4 sheets (4-5) for classroom work
- Work on topics of interest
  - You research and study outside the class (individually or in groups)
- Document individual and group contributions
  - To be submitted and maintained in Google Docs, Google Keep
  - Extensive use of Speech recognition
- Course engagement includes individual and group participation
  - Attendance (2 hr session), classroom discussion, FAQs, Timely submission

Pedagogy to promote Design & Entrepreneurship

**EMERGING** 

Interact with industry on issues /trends in such processes / case studies

GRANULAR

(videos/FAQs to clarify critical concepts discussed in class) (selfdiscovery – values, competence and purpose)

An enabling Digital
Platform for
asynchronous and
live interaction in
audio-visualwritten formats

(Classroom Infrastructure & Google Cloud)

**OPEN** 

Access to online resources & open courses

**SOCIAL** 

Group
learning (on
joint
projects/assi
gnments),
Teach to
Learn, Poster
session

PRACTICAL

Inverse
Approach
(focus on a core issue / product)

#### Self-reflection: Why am I doing What I am doing?

# There is a lot of information in the ordinary everyday activities. Self-reflection can help you notice that

It is a practice that can differentiate between 20 years of experience and 1 year experience repeated 20 times

# Exercise 1.3: Take the first step in self-reflection (20 min)

- Write a note reflecting on
  - Who you are? Where are you coming from (roots/ideology)?
  - What inspires or frustrates you?
  - Why engineering?

## Prepare for Next Session

