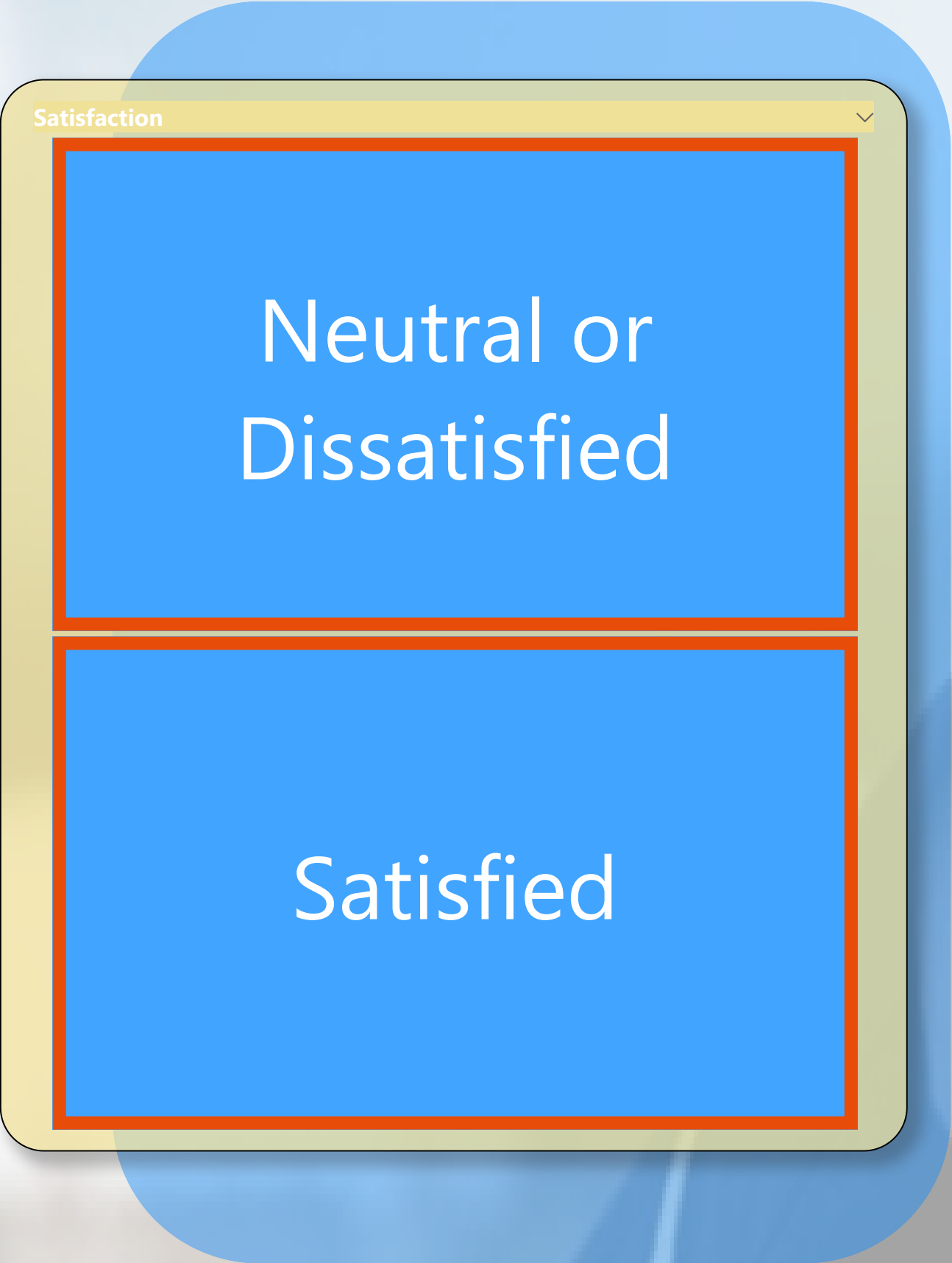
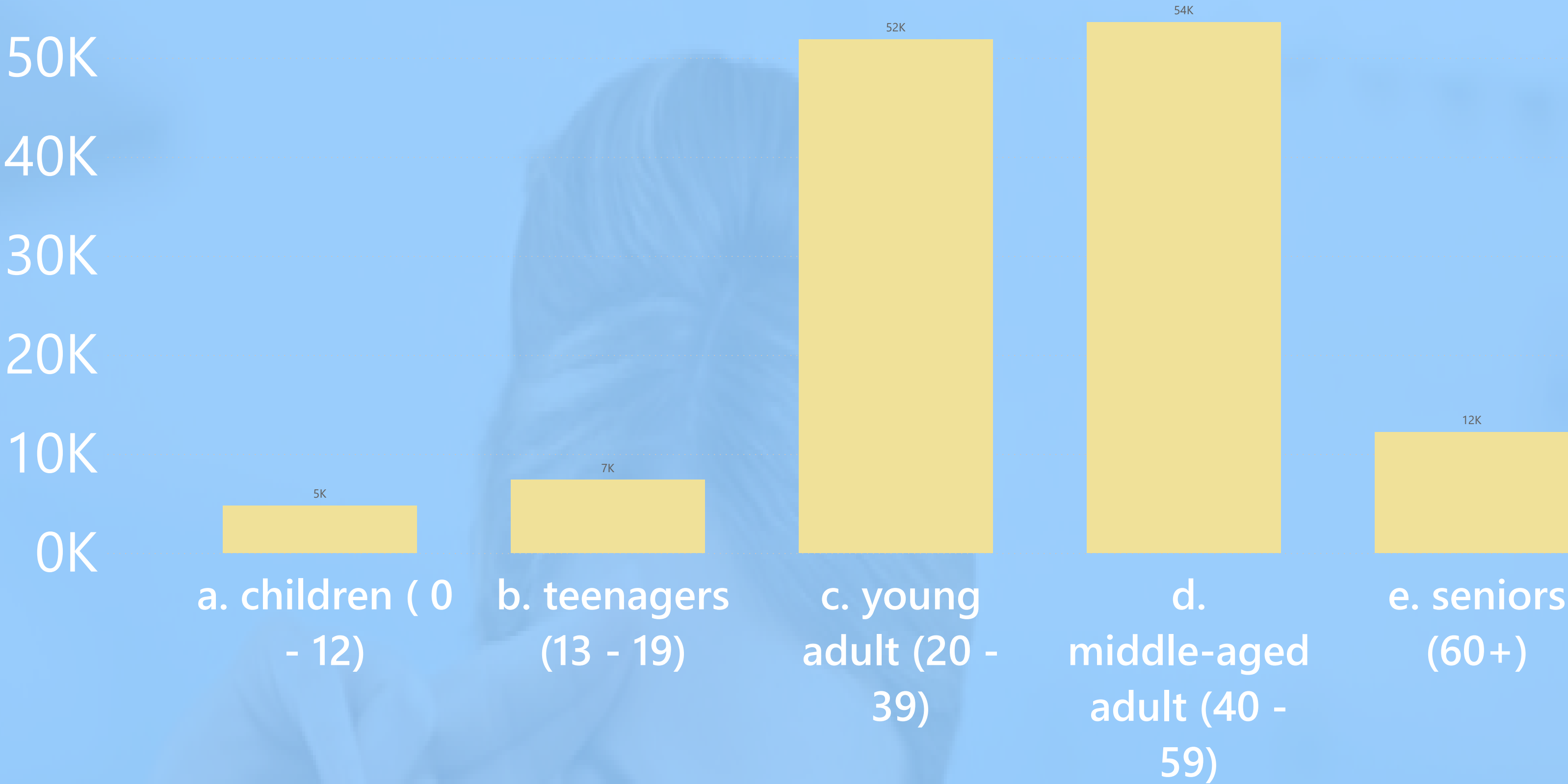


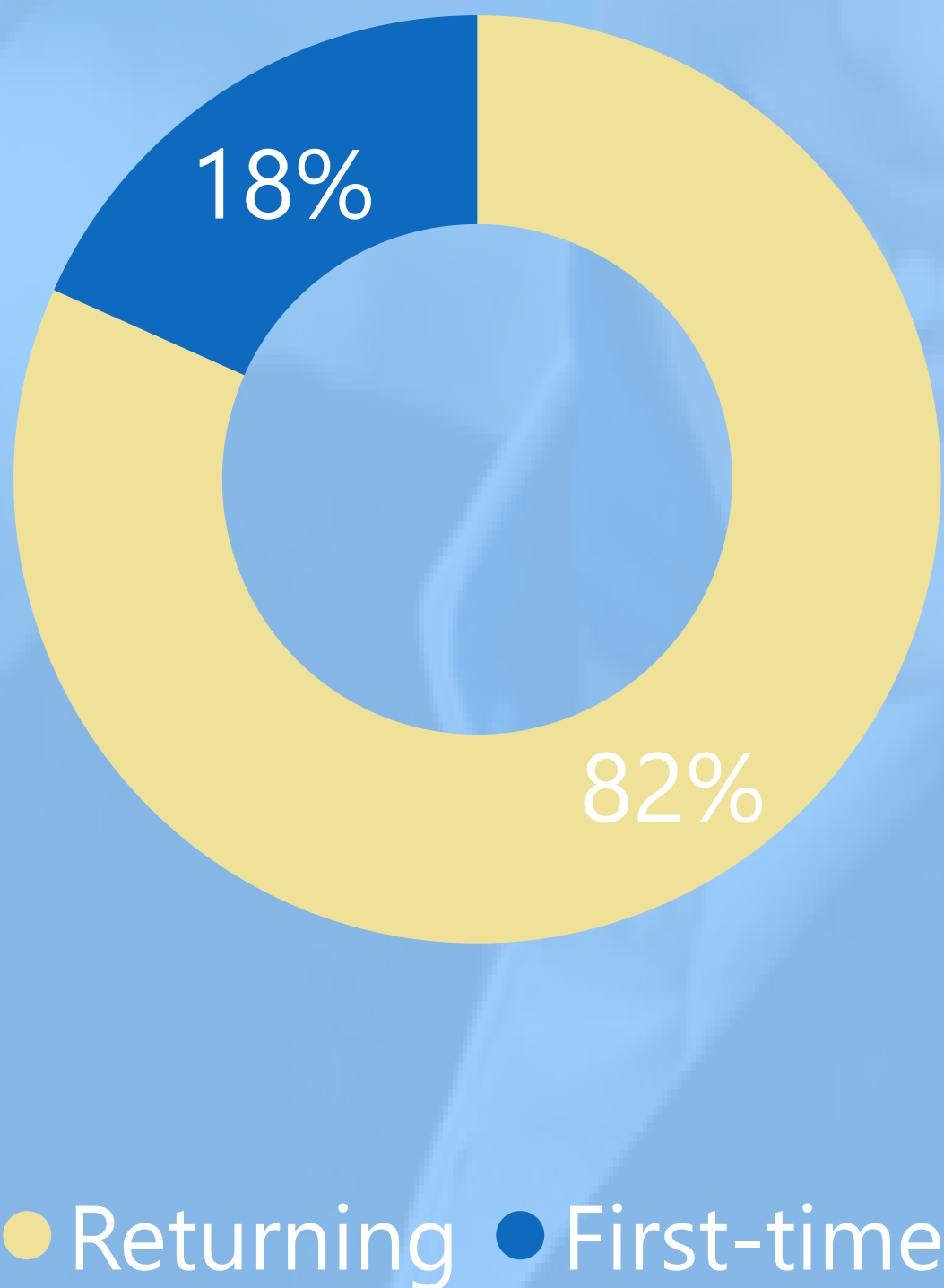


Customer Profile

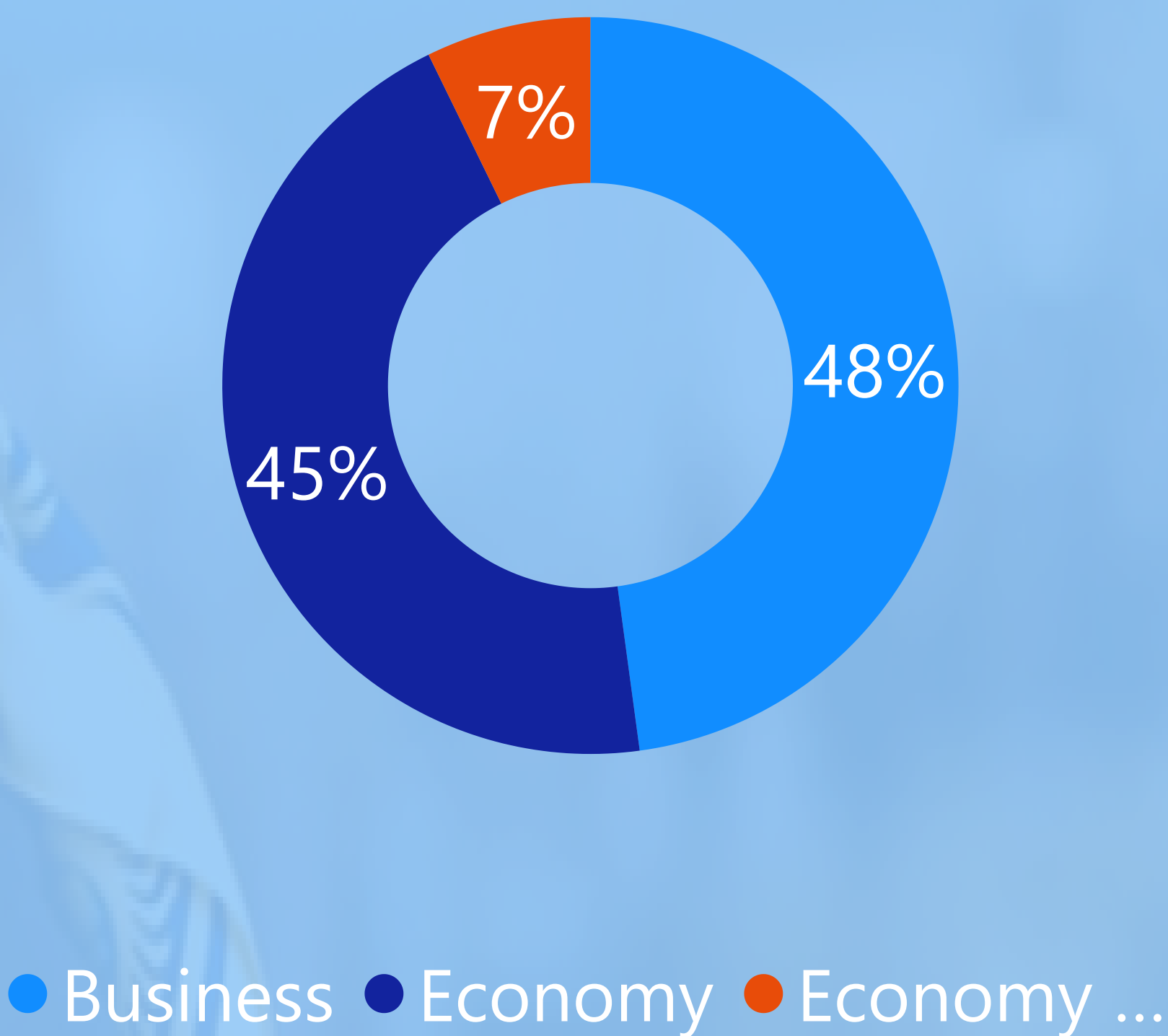
Age Distribution of Customers



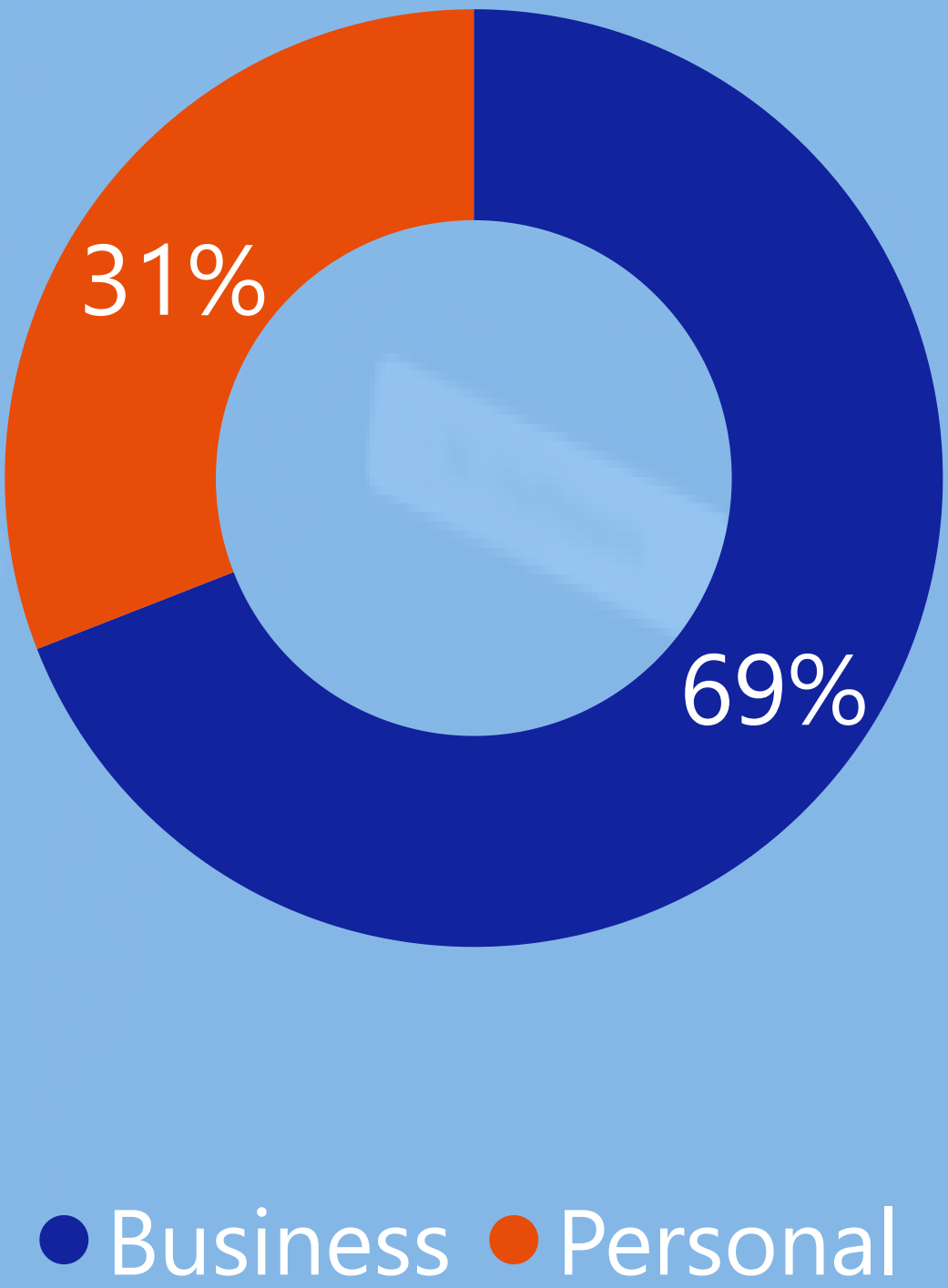
Type of Customer



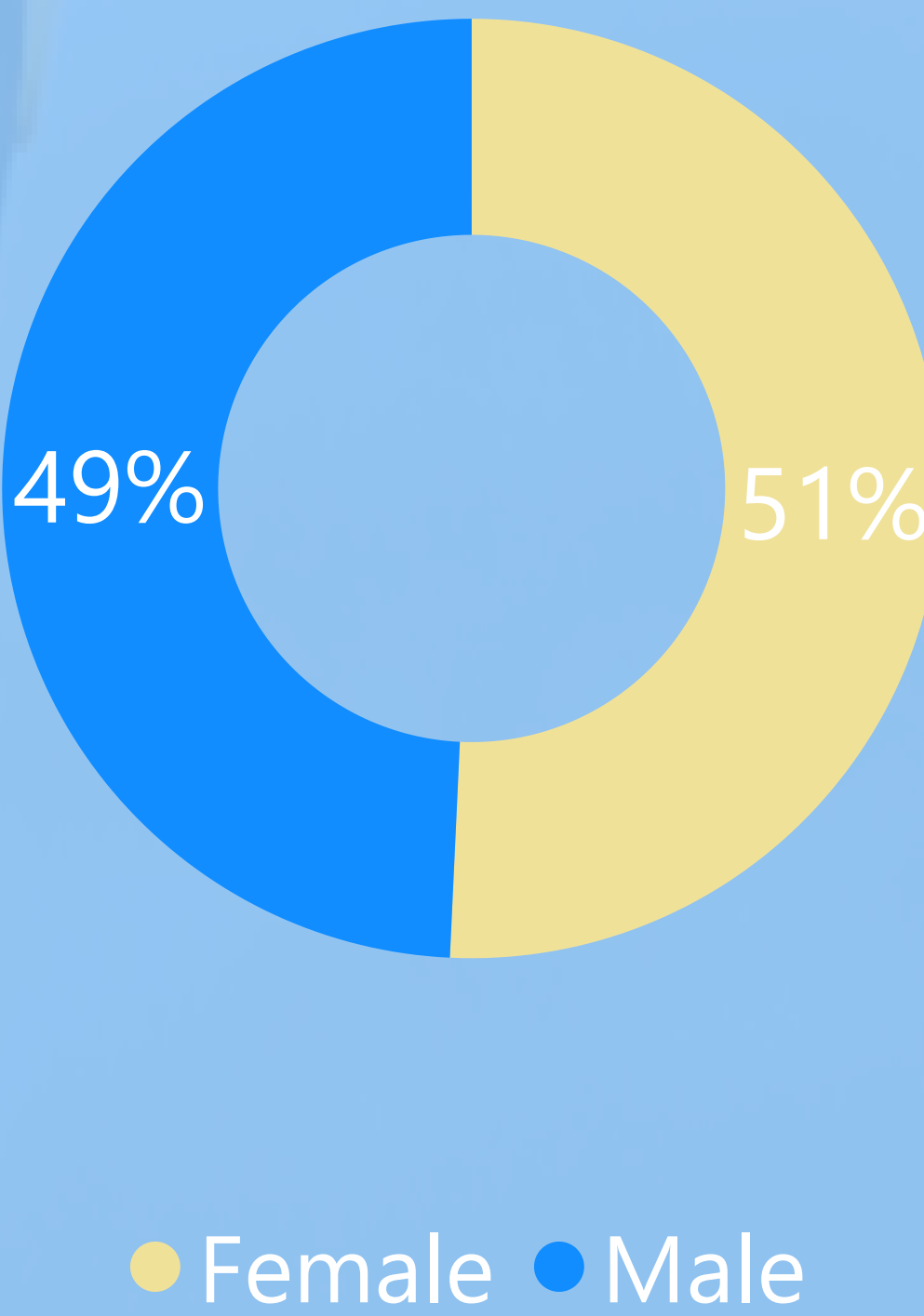
Ticket Type



Type of Travel



Gender





Satisfactory Levels

Satisfaction

☐ Neutral or Dissati...

☐ Satisfied

Customer Type

☐ First-time

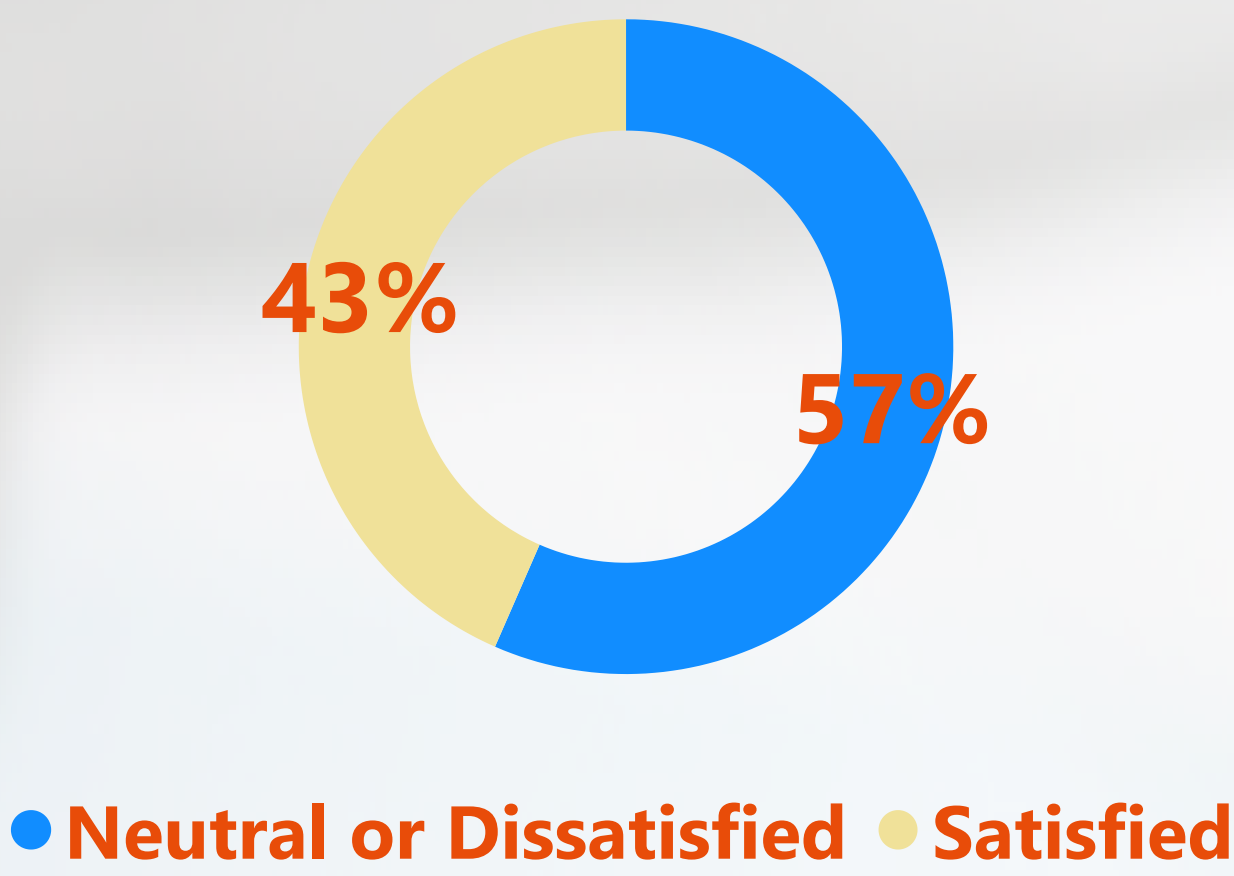
☐ Returning

Distance

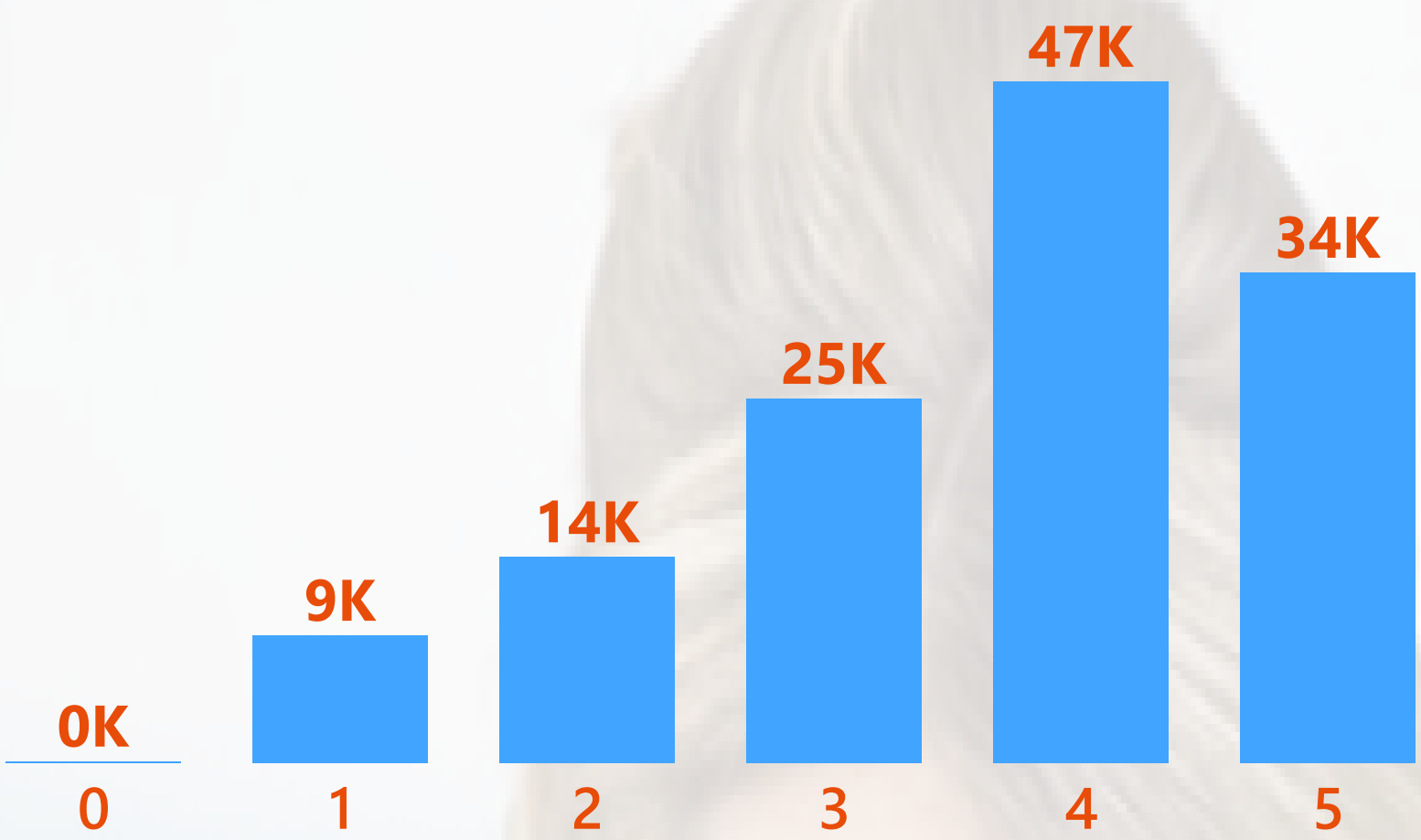
☐ A. Very short hall

☐ B. Short hall

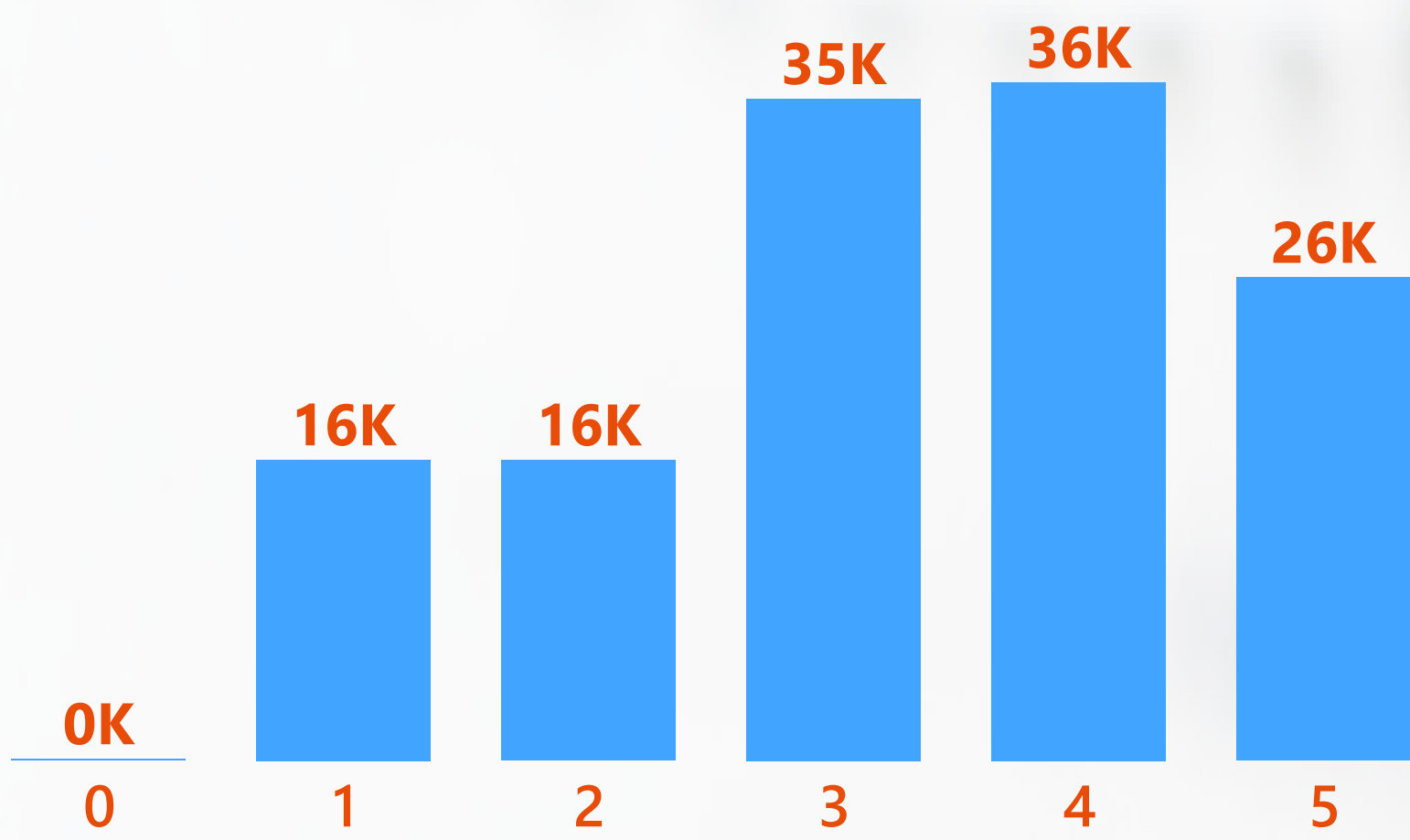
Overall satisfaction



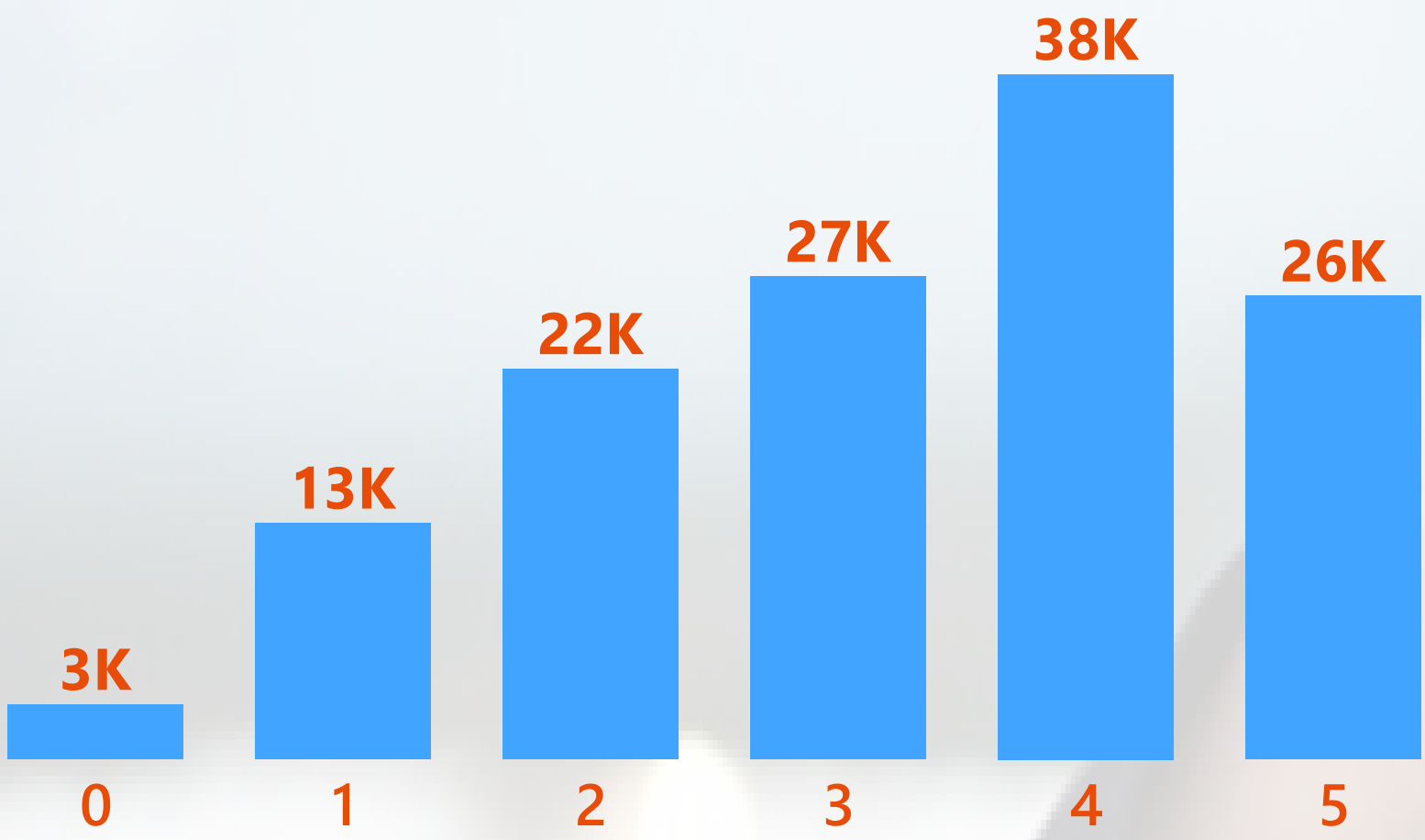
Departure and arrival service



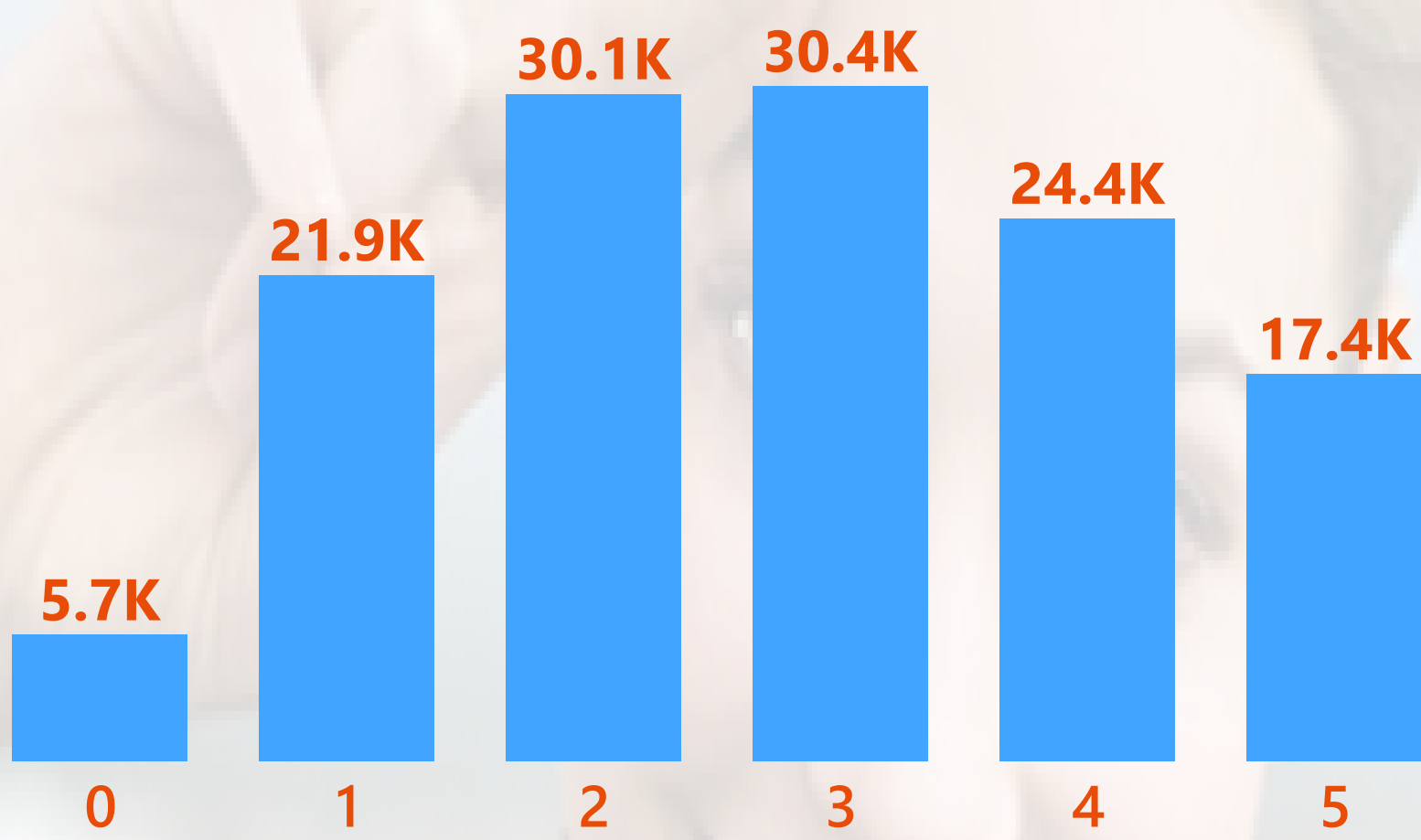
Check-in service



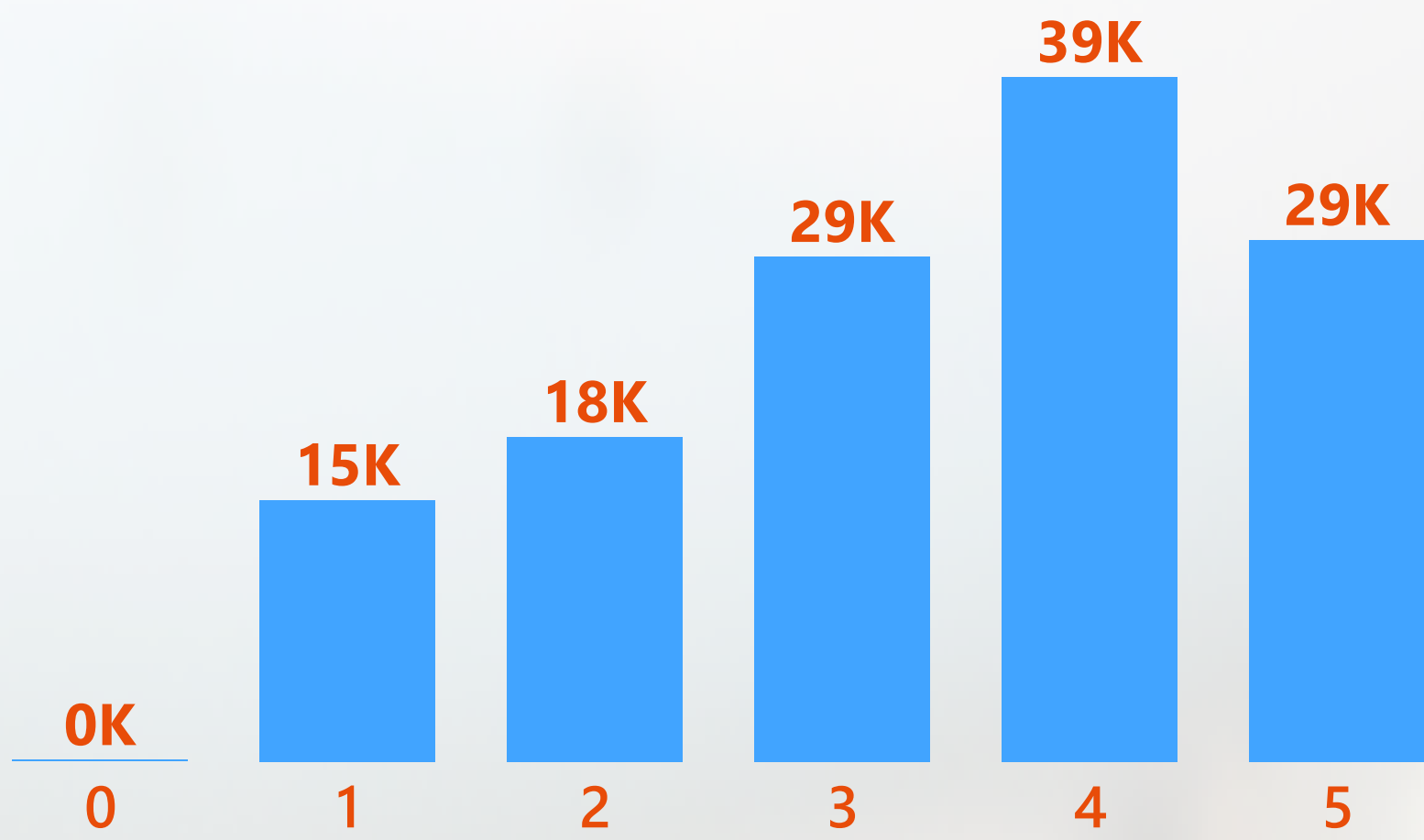
Online boarding



Ease of online booking



Onboard service



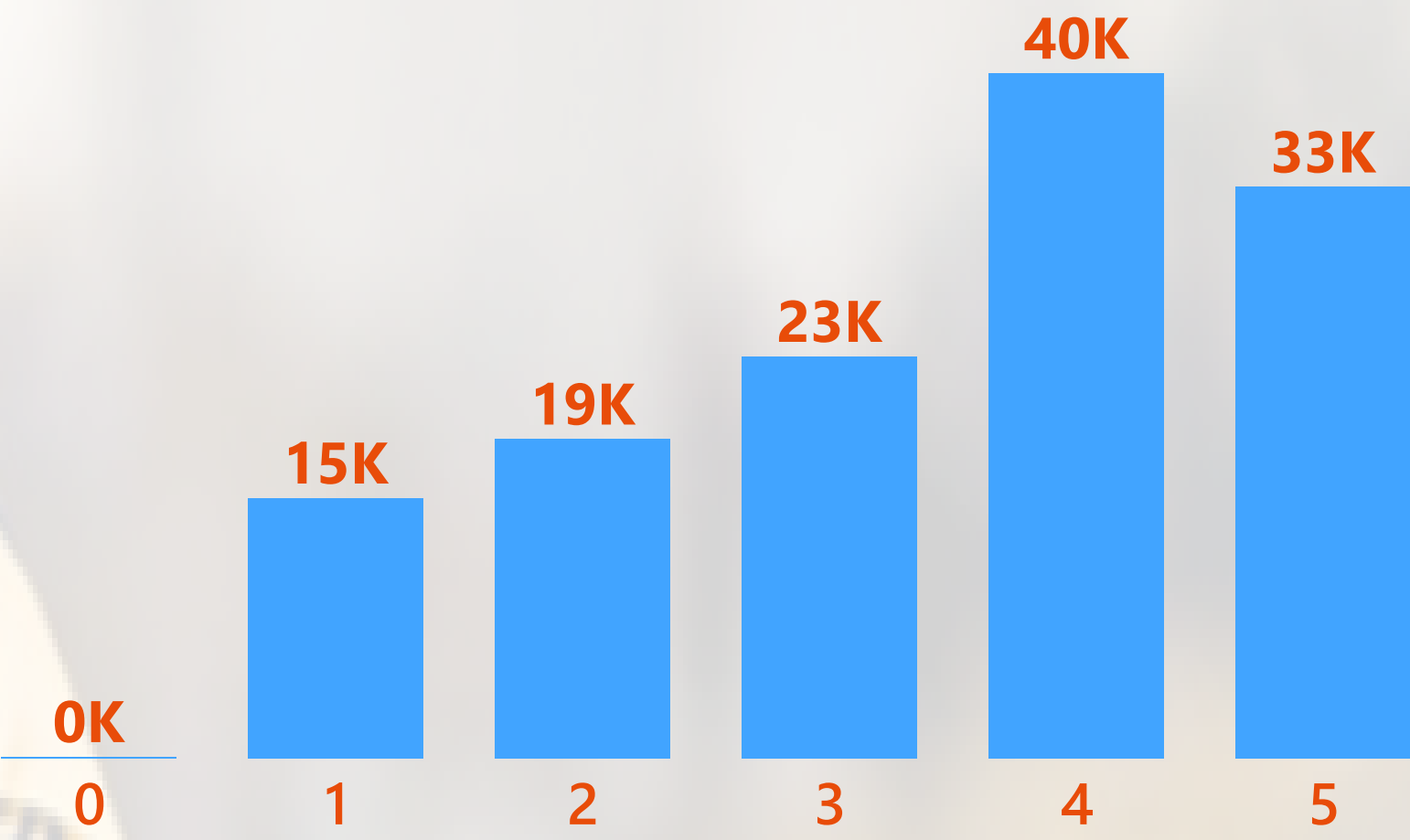
Gate location



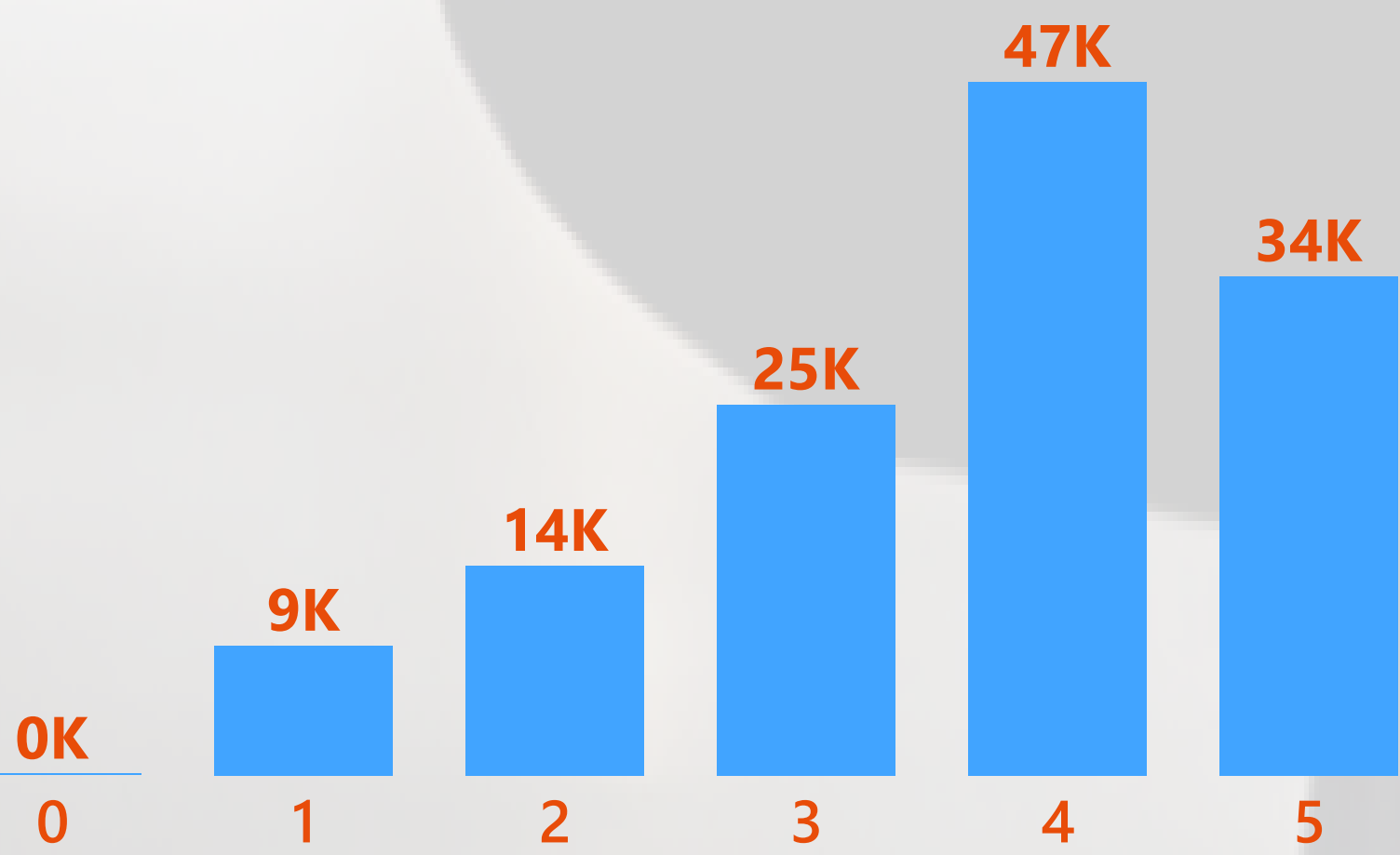
Leg room service



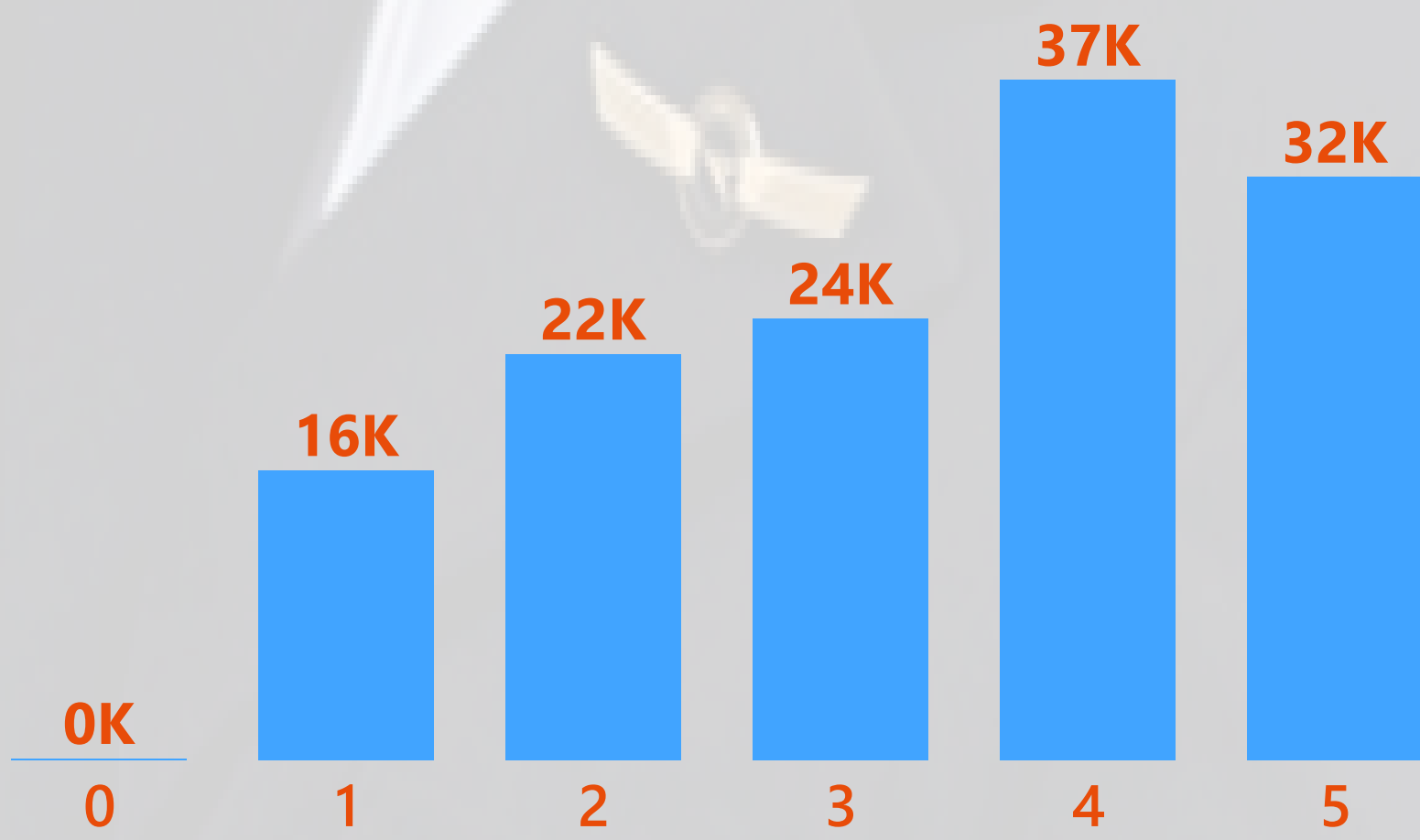
seat comfort



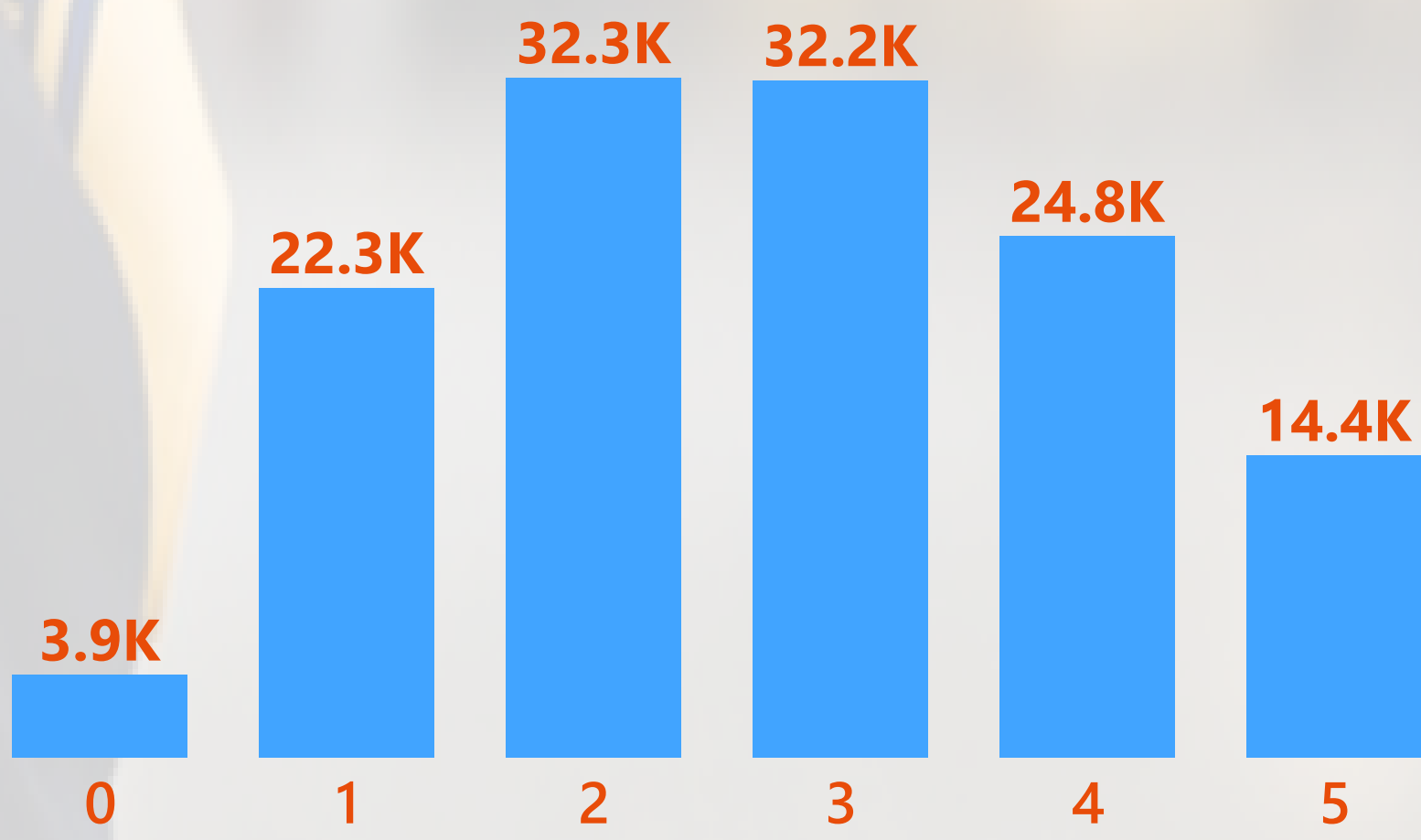
In-flight service



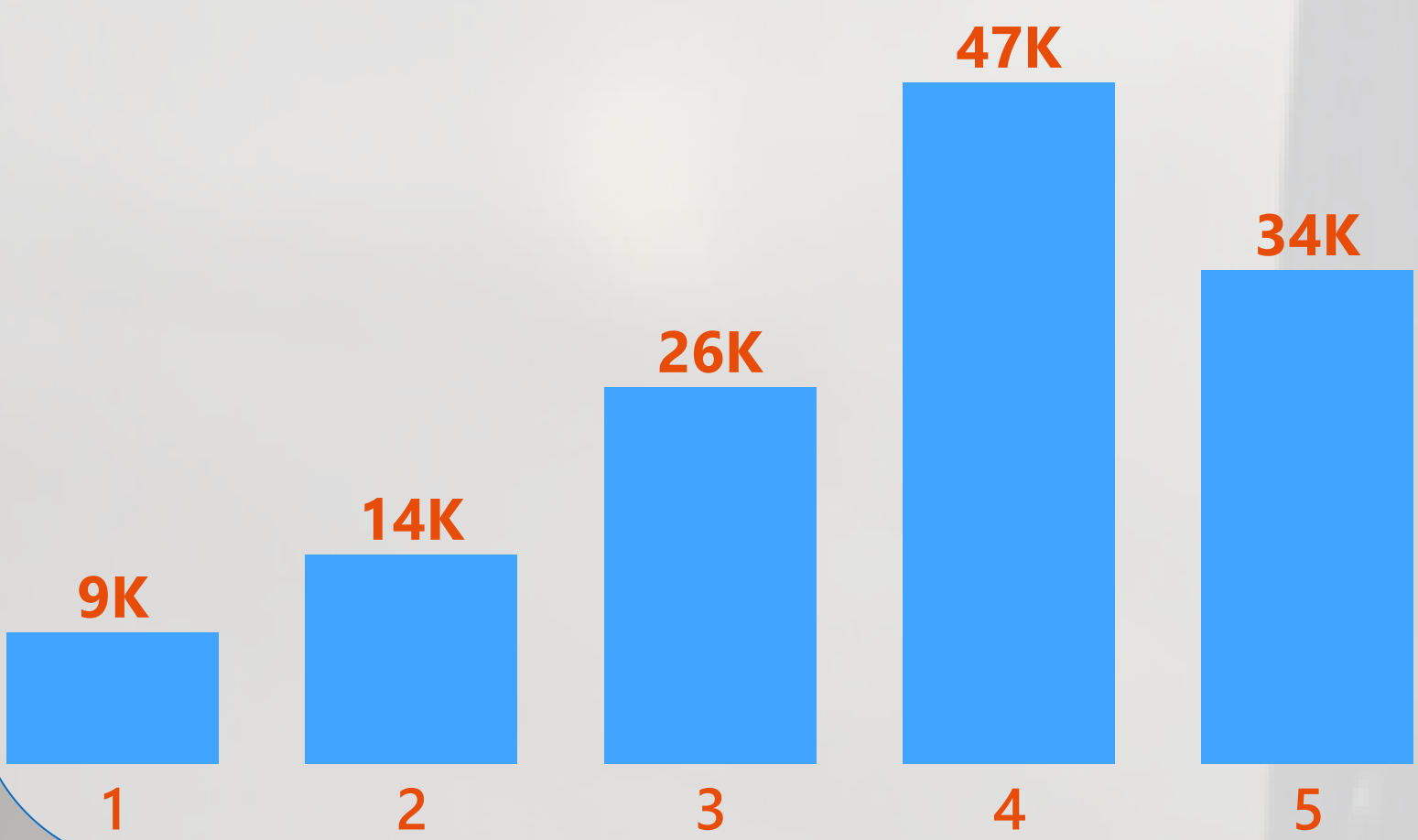
In-flight entertainment



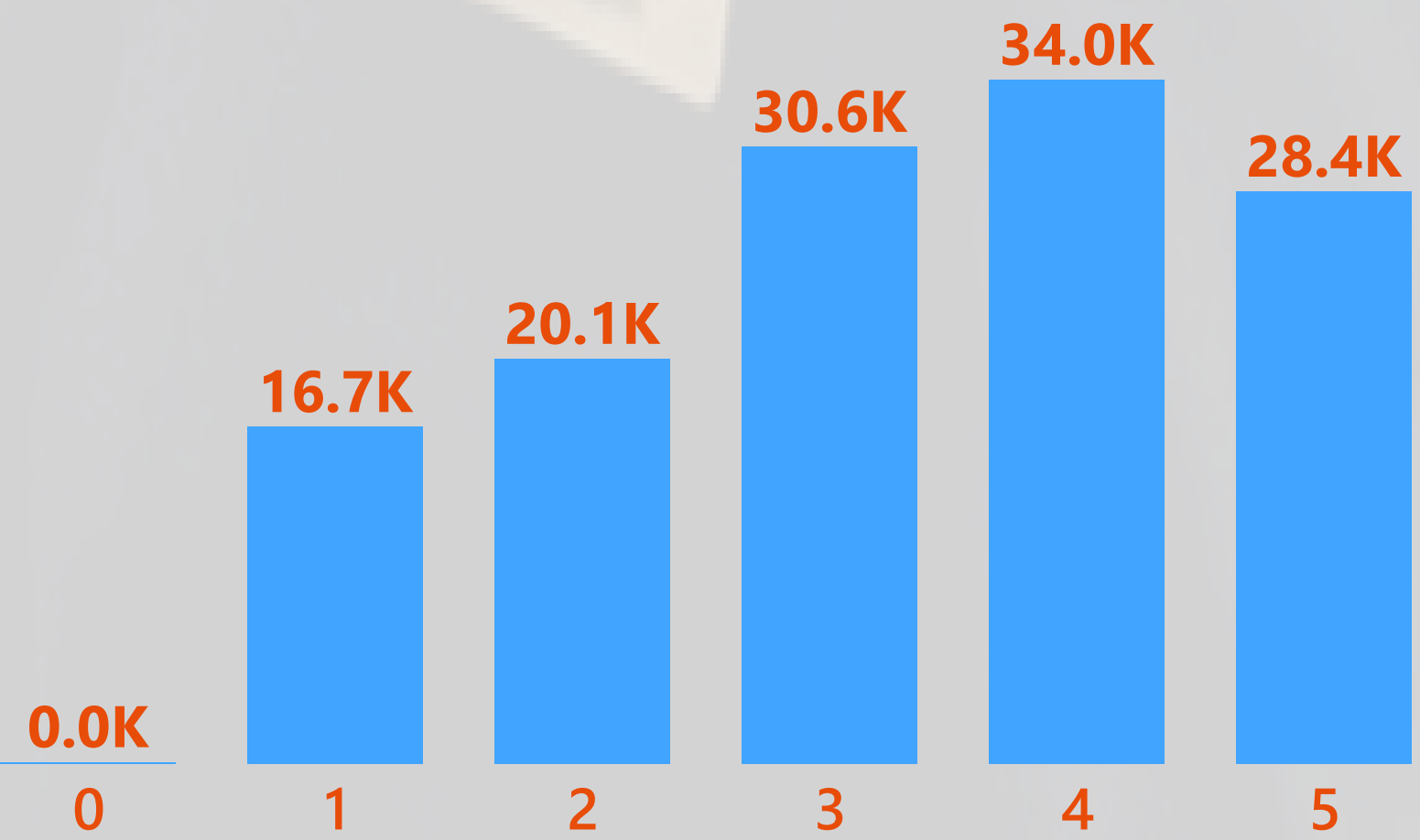
In-flight wifi



Baggage handling



Cleanliness



Food and drinks

