

OBJECTIVE

- A detail-oriented and results-driven Computer Systems Technician student with a passion for web development, game design, and problem-solving.

HIGHLIGHTS OF QUALIFICATIONS

- Developed UI components using JavaScript, HTML, and CSS in various academic and personal projects.
- Proficient in conducting software testing, debugging, and troubleshooting to ensure optimal user satisfaction.
- Proficient in UI design with hands-on experience in constructing and managing websites.
- Excellent communication skills with the ability to collaborate well within a team.
- Proficient in analytical thinking with a proactive approach to identifying and addressing potential issues before they escalate.

TECHNICAL SKILLS

Java	CSS	HTML5
JavaScript	MYSQL	NetBeans
Fundamental of C and C#	PHP	Python
Multilingual	Bootstrap	Putty
React JS		

SUMMARY OF SKILLS

- Extensive proficiency in constructing web pages and applications utilizing MS Visual Studio and IntelliJ IDEA.
- Developed web applications using Java and JavaScript, acquired expertise in software testing through various class projects.
- Proficient in SQL database management, including trigger implementation for real-time updates and ensuring data integrity.
- Proficient in web-based page and site design, with expertise in HTML5, CSS, JavaScript, PHP, React, and Bootstrap.
- Proficient understanding of operating systems, including Windows, macOS, and Linux.
- Proficient in utilizing reporting tools such as Microsoft Word, PowerPoint, Excel, Jira, and Microsoft Teams.

EDUCATION

Software Support – Computer Systems Technician

Mohawk College - Hamilton, ON (Sept 2022 to Expected 2024)

- Achieved 70% GPA in 3 semesters.
- Currently enrolled in the 4th semester of 2-year diploma program.

High School

Shayona Vidhya Vihar – Ahmedabad, India (April 2019 – May 2021)

- Passed with 74% GPA.

PROJECTS

Web App / Console App

Sept 2022 - Dec 2023

- Created a Pong game with HTML, SVG, and JavaScript, showcasing expertise in user interface design, front-end web programming, and game logic implementation.
- Developed an interactive Parrot simulation game in Java, demonstrating proficiency in objectoriented programming and user interaction.
- Created an interactive web application for a to-do list using JavaScript, HTML5, and Bootstrap.
- Developed a Windows Forms application in C# for managing hairdressers and services, implementing pricing calculations and user-friendly interfaces.

Web Page

Sept 2022 - Dec 2023

- Designed a webpage utilizing HTML5, Bootstrap, and CSS to incorporate animated images for a class project.
- Website allows users to search for items, select, see product information, and checkout.
- Tested web page and used problem-solving skills to troubleshoot issues.

WORK EXPERIENCE

Food Service Supervisor, Pizza Hut - Hamilton, ON

Sept 2022 – Aug 2023

- Supervise coordinates and organizes the workflow and set work schedules for food servers, kitchen staff, and other supporting staff.
- Supervise and check assembly of regular and special food orders.
- Maintain records of stock, repairs, sales and wastage.
- Greeting and ensure customer satisfaction, develop, and retain a relationship with customers.

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- Answer and handle routine questions, inquiries, and complaints flow customers.
- Ensure the process of meal preparation strictly to observe relevant health and safety regulations.

Problem Solver, Amazon - Hamilton, ON

Dec 2023 - Present

- Successfully overcame challenges and dealt with a wide range of real-time associate problems.
- I used my analytical and critical thinking abilities to work cooperatively with a variety of teams and departments in the fulfillment center to find and fix the root causes of problems.

INTERESTS

- Willing to learn about programming and investigate new technologies.
- Engages in online gaming and cricket during leisure hours.