

Privacy Policy

ArtistGrade - E-commerce Website

Effective Date: October 5, 2025

1. Introduction

ArtistGrade ("we," "our," or "us") respects your privacy and is committed to protecting the personal information you share with us while using our website and services. This Privacy Policy explains how we collect, use, and safeguard your information. By using our website, you agree to the practices outlined in this policy.

2. Information We Collect

We may collect the following types of information:

- Personal Information: Name, email address, phone number, billing/shipping address, and payment details when you make a purchase.
- Account Information: Username, password, and other login credentials if you register an account.
- Transactional Information: Order history, purchase preferences, and product reviews.
- Technical Information: IP address, browser type, device type, and usage data collected through cookies and similar technologies.

3. How We Use Your Information

Your information is used for the following purposes:

- To process and fulfill orders, payments, and returns.
- To communicate with you regarding your orders, promotions, and updates.
- To improve our website, products, and services.
- To prevent fraud and ensure the security of transactions.
- To comply with legal obligations and enforce our terms and conditions.

4. Cookies and Tracking Technologies

We use cookies and similar technologies to enhance your browsing experience, analyze website traffic, and customize content. You can adjust your browser settings to refuse cookies, but some features of our website may not function properly without them.

5. Sharing of Information

We do not sell or rent your personal information to third parties. We may share information with:

- Service Providers: Third-party vendors who assist us in order processing, payment, shipping, and

marketing.

- Legal Authorities: When required by law, regulation, or legal process.
- Business Transfers: In the event of a merger, acquisition, or sale of assets, your information may be transferred as part of the transaction.

6. Data Security

We implement industry-standard security measures to protect your personal information from unauthorized access, disclosure, or alteration. However, no method of transmission over the internet is 100% secure, and we cannot guarantee absolute security.

7. Your Rights

Depending on your location, you may have the following rights regarding your personal information:

- Access and obtain a copy of your data.
- Correct inaccuracies in your personal information.
- Request deletion of your data, subject to legal obligations.
- Opt-out of marketing communications.

8. Children's Privacy

Our website is not intended for children under the age of 13. We do not knowingly collect personal information from children. If we become aware that we have collected such data, we will take steps to delete it promptly.

9. Changes to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with the effective date updated. We encourage you to review this policy periodically.

10. Contact Us

If you have any questions or concerns about this Privacy Policy or our practices, please contact us at:

ArtistGrade E-commerce Website

Email: support@artistgrade.com

Phone: +91-XXXXXXXXXX