

Amari Swain

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EXPERIENCE

Career Break, Charlotte, NC – Health

October 2019 – Present

Health has always played a vital role in my life. During this time I took a step back from my career to focus on my well-being. I was still able to complete my degree in Criminal Justice and a minor in Software Development. I met with a vast amount of doctors, continuously allowing me to work on my communication skills. I demonstrated my multitasking skills while enrolled in school and juggling my well-being.

Home Depot, Charlotte, NC – Garden Sales Associate

September 2018 – October 2019

- **Adaptable:** Provided information and knowledge on the features of the products and other related items.
- **Sales:** Cross-sold over 400 products in order to meet set quotas.
- **Team Oriented:** As a store, we all worked together to serve as an aid to customers and provide the utmost customer service.
- **Technical Skills:** Used the store's POS system to research and direct customers to the merchandise located within the store.

Jimmy John's, Charlotte, NC – Delivery Driver/Inshop

July 2018 – September 2018

- **Management Skills:** Works with management at the end of the shift to reconcile cash from delivery sales.
- **Communication Skills:** Greeted customers, took orders, operated a cash register, collected payments from customers, and made change.

Jimmy John's, Allendale, MI – Delivery Driver/Inshop

January 2018 – June 2018

- **Task Management Skills:** As a delivery driver you are given multiple orders, manage them and deliver them in a timely manner.
- **Customer Service Skill:** Making sure orders are correct and keeping customers happy.
- **Organizational Skills:** Maintained cleanliness and sanitation of the restaurant including all tables, floors, windows, beverage stations, and restrooms.
- **Technical Skills:** Learned store's POS system to assist in the operation of taking and fulfilling orders.

EDUCATION

SKILLS

Problem Solving
Communication
Customer Support
Critical Thinking
Researching
Rstudio
Java
SQL
Mac & PC
Troubleshooting

AWARDS

Top 25 recruiting chapter –

As a brother in the Kappa Sigma Fraternity at GVSU, I helped our chapter receive a national award from our headquarters for the Top 25 recruiting chapters out of 318 chapters.

Elected to a leadership role in the fraternity – I was elected to the New Member Educator role in my fraternity. This is a notable leadership position; this role allowed me to ensure new members knew the history of the fraternity. I was responsible for 15–30 new recruits in a given semester, in which I held meetings, orchestrated events, and administered tests.

**Purdue University Global, West Lafayette, IN - Master's
Degree in Health Informatics**
October 2022- Present

**The University of North Carolina at Charlotte, Charlotte, NC
- Degree in Criminal Justice w/ a minor in Software
Development**
August 2018 - May 2021

**Grand Valley State University, Allendale, MI - Transferred,
Pursuing a Computer Science Degree**
August 2016 - April 2018

Grand Ledge High School, Grand Ledge, MI - *Diploma*
March 2014 - June 2016

Volunteering

- Military Heroes Campaign
- Planting Trees