Amari Swain

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Education

Purdue University | *Master of Health Informatics*

West Lafayette, IN / 10.2022 – Present

• Grade Point Average (**GPA**): 4.0/4.0

University of North Carolina at Charlotte | Bachelor of Criminal Justice Charlotte, NC | **08.2018 – 05.2021**

- Minor in Software Development
- **GPA:** 3.16/4.0

Grand Valley State University | Candidate of Computer Science

Allendale, MI | **08.2016 – 05.2018**

• Kappa Sigma Fraternity – New Member Educator

01.2017-05.2018

Soft Skills

• Military Heroes Campaign

Skills

Database & Programming Languages

SQL, R, Java, Python

Tools

Microsoft Office Suite, SQL Server Manager, Knowledge of HIT, Interoperability Standards, & Data Governance Adaptability, Problem Solving, Leadership, Critical Thinking, Communication, Collaboration

Experience

Home Depot | *Garden Sales Associate*

Charlotte, NC | **09.2018 – 10.2019**

- Achieved successful sales performance, cross-selling over 400 products to meet set quotas.
- Demonstrated strong team orientation, contributing to exceptional customer service within a fast-paced retail environment.
- Utilized technical skills, proficient in using a store's POS system to efficiently assist customers with product location and information.

Jimmy Johns | *Delivery Driver*

Charlotte, NC / **01.2018 – 09.2018**

- Demonstrated strong management skills, successfully reconciling end-of-shift cash from delivery sales.
- Exceptional communication skills, handling customer interactions, taking orders, operating a cash register, and collecting payments.
- Effective task management, efficiently delivering multiple orders in a timely manner.
- Acquired technical skills, proficient in using the store's POS system for taking and fulfilling orders.

Projects

Healthcare Form Database (University)

Language: TSQL Source Code

Covid 19 Database (University)

Language: TSQL Source Code