

Restaurant Q&A Sample Document

General Information

Q: What are your hours of operation?

A: We are open from 11:00 AM to 10:00 PM on weekdays and from 9:00 AM to 11:00 PM on weekends.

Q: Where are you located?

A: We're located at 123 Main Street, Hometown, HT 12345, near the Central Park entrance.

Q: Do you offer parking facilities?

A: Yes, complimentary parking is available for all guests in the lot adjacent to our restaurant.

Reservations

Q: How can I make a reservation?

A: Reservations can be made by calling us at (123) 456-7890 or through our website under the "Reservations" section.

Q: Do I need a reservation?

A: While reservations are recommended, especially on weekends and holidays, we always try to accommodate walk-ins.

Q: Can I cancel or modify my reservation?

A: Yes, you can modify or cancel your reservation up to 24 hours in advance by contacting us at the same number or through the website.

Menu

Q: Do you have vegetarian/vegan options?

A: Yes, we offer a variety of vegetarian and vegan dishes. Please check our menu on the website or ask our staff for recommendations.

Q: Can you accommodate food allergies?

A: We strive to accommodate food allergies. Please inform your server of any allergies before ordering.

Q: Do you offer a children's menu?

A: Yes, we have a children's menu featuring smaller portions of our popular dishes as well as classic kid favorites.

Specials

Q: Do you have daily specials?

A: Yes, we feature daily specials that include seasonal dishes and chef's selections. Please ask your server for today's specials.

Q: Is there a happy hour?

A: Our happy hour is from 4:00 PM to 6:00 PM on weekdays, featuring discounted drinks and appetizers.

Payments

Q: What forms of payment do you accept?

A: We accept all major credit cards, debit cards, and cash. Unfortunately, we do not accept personal checks.

Q: Do you offer gift cards?

A: Yes, gift cards are available for purchase in any denomination at the restaurant or online through our website.

Health and Safety

Q: What are your COVID-19 precautions?

A: We follow all local health guidelines, including frequent sanitization, mask requirements for staff, and social distancing measures.

Q: Is outdoor seating available?

A: Yes, we have a patio area that is open during the spring and summer months, weather permitting.

Miscellaneous

Q: Can the restaurant be booked for private events?

A: Yes, our restaurant can be booked for private events such as birthdays, weddings, and corporate meetings. Please contact our events team for more information.

Q: Do you have Wi-Fi?

A: Yes, free Wi-Fi is available for all dining guests. Please ask for the network and password at the host stand.