



Our Ref: DDR

5925 VL549A AWPB47 37400

Mr Amar Landa
Flat 3
116 The Grove
London
W5 3SH

Dear Mr Amar Landa

Thanks for choosing to pay your Virgin Media bills by Direct Debit. We'd just like to confirm your details.

Bank Account Holder's Name: MR AMAR LANDA
Bank Account Number: 00267430
Bank Sort Code: 20-29-81

If any of these details are incorrect, please call our team as soon as possible for free on 150 from your Virgin Media phone. Or you can call on **0345 454 1111**. For details about how much it costs to call our team, visit our website at virginmedia.com/callcosts.

If your details are all ok, then you don't need to do anything else - you're all ready to go! Your Direct Debit will be set up and effective from the date agreed when you signed up. You have the right to cancel your Direct Debit at any time. A copy of the Direct Debit Guarantee is below

And just so you know, we'll take the payments from your account using this reference number:

Reference Number: 724622202001

You'll also find a copy of the Direct Debit Guarantee at the bottom of this page, too.

We hope you'll enjoy staying entertained and in touch with Virgin Media!

Yours sincerely

Tristan O'Neill
Head of Finance Services
Virgin Media Ltd

The Direct Debit Guarantee



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
- If there are any changes to the amount, date or frequency of your Direct Debit **Virgin Media Payments Limited** will notify you 5 working days in advance of your account being debited or as otherwise agreed. If you request **Virgin Media Payments Limited** to collect a payment, confirmation of the amount and date will be given to you at the time of the request
- If an error is made in the payment of your Direct Debit by **Virgin Media Payments Limited** or your bank or building society you are entitled to a full and immediate refund of the amount paid from your bank or building society
- If you receive a refund you are not entitled to, you must pay it back when **Virgin Media Payments Limited** asks you to