CHAPTER V

SUMMARY, FINDINGS, CONCLUSIONS, AND RECOMMENDATIONS

This chapter presents the summary of the study. It includes the summation of the results presented in the previous chapter, the conclusions drawn from the findings, and the recommendations formulated from the study.

Summary

The study focuses on creating a variation of burger patties using pen shells and mussels as primary ingredients. The research aims to explore different formulations of burger patties made from pen shells and mussels. Gather insights for further improvement of the product based on industry expert feedback. The research involved 30 industry experts from various fields within Legazpi, Albay. These experts include Entrepreneurs, Cooks/Chefs, Food Technologists, Nutritionists/Dietitian, Fisheries, and Consumers. The researcher used a descriptive quantitative research method. Data collection tools included survey questionnaires and informal interviews. The profile of Respondents is analyzed using percentages and frequency distribution and evaluated using a Likert scale and weighted mean.

Findings

Based on the gathered data, the researchers were able to come up with the following findings:

1. Profile of the respondents

a. Age

The majority of the industry Experts, 50%, were aged 23-27 years old, followed by, 20%were aged 33-40 years old, followed by 16.67% aged 28-32 years old and lastly with the percentage of 13.33% ages 41 years old and above.

b. Sex

Both male and female respondents have equal frequency counts of 15 and have the 50% percentage.

c. Profession

For their specific profession, there is an equal 16.67% percentage in the number of five (5) Entrepreneurs, five (5) Cooks/Chefs, five (5) Food Technology, five (5) Nutritionists/Dietitian, five (5) Fisheries and five (5) Consumers which is sum up to the total of 100%.

2. The Processes Involved in Development of the Variation of Burger Patty Utilizing Pen Shell and Mussels

A. Sourcing of Raw Materials

Burger patty using pen shells and mussels is an entirely novel addition to the burger patty flavor provided in Albay. The raw materials are categorized as primary ingredients; the primary ingredient is pen shells and mussels that can be found in Sorsogon and coastal areas in Legazpi City. And some of the ingredients can be found at the local public market.

B. Methods of Production

Eight different processes were applied to the burger patty using pen shells and mussels until the desired result was achieved. These processes are cleaning, measuring, chopping, mixing, blinding, shaping, and packaging. The pen shells and mussels were easy to clean and peel, the ingredients were measured using different measuring devices to determine the exact quality of the recipe. Mixing the ingredients with the pen shells and mussels continued the mixing until the ingredients were well combined, formed it into the round shape and allowed it to rest before cooking. Once the researchers meet the texture they require for the product, next is to rest the burger patty until it is served.

C. Recipe Standardization

The researcher conducted seven (7) trials until the final formulation was achieved. The researchers experimented with three (3) different methods by altering the approach and desired results to achieve their target outcome. The final recipe consists of 1 kilogram of pen shells, 1 kilogram of mussels, 1 ½ cups of bread crumbs and 1 ½ cups of all-purpose flour. The standardized recipe shows the all ingredients, quantity required, unit of each ingredient.

D. Storage and Packaging

The proper storing and packaging of should be followed to ensure the best quality of the raw ingredients and products. They should be stored in cool and dry area and frozen storage. Condiments agents should be stored in dry stores as it helps improve the flavor and adds texture and aroma to the food product the consumer wants. The finished product should be stored in the precise room temperature.

E. Product Costing

The total expenses per unit purchase of the burger patty using pen shells and mussels are Php 1057.00. The amount covers all of the raw materials and packaging materials used to produce burger patties using pen shells and mussels. A buffer margin of 10% total costs is added to the resulting amount of Php 1162.70, as the total recipe cost. The cost per serving is Php 38.76 Additionally, the selling price is Php 70.00 The amount was calculated by dividing the cost per yield by the mark-up factor.

3. The level acceptability of variations of burger patty utilizing pen shell and mussels

1. Physicochemical Analysis of Variations of Burger Patty Utilizing Pen Shell and Mussels

Analyzing the pH level of food products is essential for ensuring their safety and quality, as it directly influences microbial activity, stability, and shelf

life. The pH scale, ranging from 0 to 14, classified substances as acidic, neutral, or alkaline, with a pH of 7 being neutral. Based on the Bicol University – Regional Center for Food Safety and Quality Assurance (BURCFSQA) analysis, the pen shell and mussel burger patty has a pH level of 6.36, indicating a mildly acidic nature that aligns with the typical pH of most burger patties. This acidity level helps inhibit the growth of certain harmful microorganisms, contributing to the product's safety. The moisture content of food also plays a crucial role in determining its texture, taste, and shelf life. The pen shell and mussel burger patty has a moisture level of 17.01%, which results from the natural water content of ingredients like mussels and pen shell, as well as the inclusion of eggs and seasonings. During cooking, some moisture is reduced due to heat, but enough is retained to ensure the patty remains tender and juicy. Maintaining this moisture level prevents the patty from becoming overly dry or soggy, enhancing its overall quality and flavor balance. Microbial analysis further ensures the product's cleanliness and safety throughout its production lifecycle. The Total Yeast and Mold Count (TYMC) of the patty is 1.67 x 10⁴ cfu/g, while the aerobic count was undetected. The moderate TYMC suggests possible plate contamination during handling, preparation, or storage. To mitigate risks, strict hygiene protocols, proper refrigeration below 4°C, and the use of fresh ingredients are recommended. Regular microbial testing can also help identify and prevent contamination, ensuring the product meets safety standards and consumer expectations.

2. Sensory Evaluation of Variation of Burger Patty Utilizing Pen Shell and Mussel

a. Appearance

For the appearance of the burger patty, using pen shells and mussels has achieved the highest weighted mean of 3.53, followed by stimulating the appetites with the weighted mean of 3.47, and lastly golden brown crust which received a weighted mean of 3.30. In addition, the weighted mean across the board was 3.45, which might be considered as highly acceptable.

b. Aroma

The highest weighted mean for the burger patty has a value of 3.27 and has a briny aroma of patty with a highly acceptable interpretation. This is followed by the weighted mean of 3.23, the smell of shellfish in the patty and the stimulation of the sense of smell. Which has the general weighted mean of 3.24 suggested that the burger patty has an acceptable rating.

c. Taste

The result indicated that the majority of the respondents recommend that the recipe for the burger patty flavor is appetizing with a highly acceptable rating of 3.43. They have a good balance of flavor with a weighted mean of 3.33 and lastly patty was well cooked with a 3.10 acceptable ratings.

d. Texture

According to the ratings given by the industry experts, the patty needs to improve the tenderness to easily chew. With the highly acceptable ratings of 3.53, followed by the well balanced juiciness of the patty with a weighted mean of 3.37 and highly acceptable ratings. And lastly the patty is not too soft with a weighted mean of 3.17 with an acceptable rating.

4. Recommendations to further enhance the Variation of Burger Patty Utilizing Pen Shell and Mussels

a. Appearance

For the appearance of the variation of burger patty utilizing pen shell and mussels the respondents indicate that the most recommended action to improve the product's appearance further is to adjust cooking time and temperature to enhance color, with a mean score of 2.53 and as recommended. In contrast, standardize the patty's shape and size got the lowest mean score of 2.03. Adjust cooking time and temperature to achieve a golden brown color.

b. Aroma

The study's findings show that to improve the product's aroma further, the industry expert mostly recommended enhance the overall smell to make the patty more appetizing when served. One element that increases appetite is aroma, which also affects how food is perceived. A food product's chances of being accepted are increased by these impacts.

c. Taste

The results indicate that the majority of the respondents recommend adjust the cooking time and cooking temperature which got a mean score of 2.07 with an adjectival rating of moderately recommended. In contrast, put more seasoning to enhance the flavor of the patty. Got the lowest mean score of 2.37 and was interpreted as not recommended.

d. Texture

According to the ratings given by the industry experts, refine the patty to achieve a perfectly balanced juiciness got the highest rating with a mean score of 1.97 and was interpreted as moderately recommended. Meanwhile, modify the patty to make it easier to chew has the lowest mean score of 1.80. Burger patty should be juicy and tender not dry. Therefore, the burger patty must be refining to attain the appropriate balanced of juiciness.

Conclusions

The study conducted has yielded some conclusions based on the findings that were summarized in the previous section. It is now possible to derive several conclusions based on the objectives presented in the first chapter. These conclusions are the following:

- 1. Based on the findings, the female and male respondents are even in number. The vast majority of respondents are in the 23–27 years old bracket. These respondents are composed of entrepreneurs, cooks/chefs, food technologist, nutritionists/dietitian, fisheries, and consumers. All of them are identified as industry experts as their professions, and their opinions are pivotal to the food product's acceptability.
- 2. Almost all of the product's ingredients are locally available. These ingredients underwent seven processes until the final output was achieved. Moreover, it took eight trials before the researchers finalized the product's formulation. One recipe batch yielded 30 weighing 75 grams each, with a selling price of ₱ 70.00.
- 3. The results show that the variations of burger patty utilizing pen shell and mussels in terms of appearance, appearance, aroma, taste, and texture were highly accepted by the respondents. The four variables got high mean scores that were all interpreted as highly acceptable.
- 4. The respondents recommended the stated solutions by the researchers in terms of appearance, aroma, taste, and texture to further improve burger patty utilizing pen shell and mussels.

Recommendations

Base on the results of the study, the following recommendations are hereby made:

- In case of marketability study, advertise the product to those who are in the 23-27 years old bracket.
- Follow the correct measurement of ingredients and procedure to maintain the quality of the product in terms of appearance, aroma, taste, and texture.
- Follow the recommended solutions presented by the researchers to further enhance the product.
- 4. In terms of the appearance of the burger patty utilizing pen shell and mussels adjust cooking time and temperature to enhance color.
- To enhance the aroma the study recommended to enhance the overall smell to make the patty more appetizing when served and lessen the fishy smell of the shellfish.
- Regarding to the taste to further improve the study recommended adjust the cooking time and cooking temperature of the burger patty to achieve a perfect taste
- 7. The study recommends to refine the patty to achieve a perfectly balanced juiciness, burger patty should be juicy and tender not dry.

Area for Further Study

- The Marketability of Burger Patty using Pen shells and Mussels in Legazpi City, Albay
- The Acceptability of Burger Patty using the Variation of pen shells and Mussels in Legazpi City, Albay

 Additional Condiments added to further enhance the aroma of Pen shells and Mussels.

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APPENDICES

APPENDIX A

Letter to the Respondents

November 8, 2024

MARIA ASUNCION ORONAN BUTC

Dear Sir/Ma'am.

We hope you are well.

We are 4th year Bachelor of Science in Hospitality Management students who are currently conducting research entitled "VARIATION OF BURGER PATTY UTILIZING PENSHELL AND MUSSEL."

In light of this, we would greatly appreciate your assistance in pre-testing our questionnaire to ensure the survey is clear, user-friendly, and effectively captures the information we need. Your feedback will be invaluable in refining our questions and improving the overall survey experience. Rest assured that the dry run should take approximately 10 to 15 minutes to complete. Your responses will be used solely for testing purposes and will not be included in the final survey results.

Thank you in advance for your time and valuable input. Your participation will help ensure the success our survey project.

Sincerely,
Justine Carl A. Mayhay
Student Researcher
Ace B. Olavario
Student Researcher
John Altair C. Salomon
Student Researcher
John Louie Stephen Soneja
Student Researcher
Noted by:

NORJUN P. BARRO Thesis Adviser

MARIA JANE E. CHAN, LPT, MM Program Chair, BSHM November 8, 2024

JOHN MICHAEL YULA BUTC

Dear Sir/Ma'am,

We hope you are well.

We are 4th year Bachelor of Science in Hospitality Management students who are currently conducting research entitled "VARIATION OF BURGER PATTY UTILIZING PENSHELL AND MUSSEL."

In light of this, we would greatly appreciate your assistance in pre-testing our questionnaire to ensure the survey is clear, user-friendly, and effectively captures the information we need. Your feedback will be invaluable in refining our questions and improving the overall survey experience. Rest assured that the dry run should take approximately 10 to 15 minutes to complete. Your responses will be used solely for testing purposes and will not be included in the final survey results.

Thank you in advance for your time and valuable input. Your participation will help ensure the success of our survey project.

Sincerely,
Justine Carl A. Mayhay
Student Researcher
Ace B. Olavario
Student Researcher
John Altair C. Salomon
Student Researcher
John Louie Stephen Soneja
Student Researcher

Noted by:

NORJUN P. BARRO Thesis Adviser

MARIA JANE E. CHAN, LPT, MM Program Chair, BSHM

October , 2024

ROSCEFE B. DY, PhD

Dean, Bicol University of Guinobatan
Guinobatan, Albay
Good dav!

We are 4th year Bachelor of Science in Hospitality Management students who will be conducting a survey about our product "VARIATION OF BURGER PATTY UTILIZING PEN SHELL AND MUSSELS", wherein we are going to determine the patty's level of acceptability in terms of its appearance, aroma, taste, texture through product tasting, and the survey questionnaire to be answered after. Our respondents will consist of five (5) professionals Food Technologists.

We believe the facilities and experience of Bicol University will benefit to our research. We are willing to adhere to any guidelines that may be required and are available to talk about any specifics.

Rest assured that your responses will be treated with the utmost confidentiality and will surely be intended for research purposes only. We sincerely appreciate your time and contribution to this research.

Thank you in advance for your participation.

Yours truly,

Justine Carl A. Mayhay Student Researcher

Ace B. Olavario
Student Researcher

John Altair C. Salomon Student Researcher

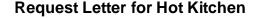
John Louie Stephen M. Soneja Student Researcher

Noted by:

NORJUN P. BARRO Thesis Adviser

MARIA JANE E. CHAN, LPT, MM **Program Chair, BHSM**

APPENDIX B





MARINERS' POLYTECHNIC COLLEGES FOUNDATION OF LEGAZPI CITY (ALBAY) INC.

RAWIS, LEGAZPI CITY, ALBAY, PHILIPPINES

Date September 16, 2024 MARIA JANE E. CHAN, LPT, MM PC-BSHM

NORJUN P. BARRO

Laboratory In-charge

Ma'am and Sir

Good Day!

Our research group, consisting of the members JUSTINE CARL A. MAYHAY, ACE B. OLAVARIO, JOHN ALTAIR C. SALOMON, and JOHN LOUIE STEPHEN M. SONEJA, will conduct one of our experiments within the Hot Kitchen in order to observe proper hygiene and operating procedures.

In line with this, we would like to request for permission to use the Hot Kitchen and borrow some necessary tools in our experiment on September 17 from 0800H-1200H.

Thank you and hoping for you positive consideration and support in this matter. Sincerely,

JUSTINE CARL A. MAYHAY Student Researcher

ACE B. OLAVARIO Student Researcher

JOHN ALTAIR C. SALOMON Student Researcher

JOHN LOUIE STEPHEN M. SONEJA Student Researcher

APPENDIX C

SURVEY QUESTIONNAIRE

Mariners' Polytechnic Colleges Foundation of Legazpi City (Albay) Inc. Rawis, Legazpi City

Dear	Respondents:	

The undersigned are 4th year students of Bachelor of Science in Hospitality Management in Mariners Polytechnic Colleges Foundation of Legazpi City (Albay) Inc. and currently working on the thesis entitled: **Variation of Burger Patty Utilizing Pen Shell and Mussels**

Considering this, may you kindly provide your input by responding to the questionnaire that has been created in order to complete the research? You may be sure that every piece of information collected will be handled with the highest confidentially and used exclusively for study.

Thank you and hoping for your cooperation.

RESEARCHERS

Name:	
(Optional	al)
Direction: Please answer the following ques the space provided. I. Profile of the Respondents	tions by putting a check mark (✓) on
a. Age: [] 23–27 years old [] 28–32 years old	[] 32-40 years old [] 41 years old and above
b. Sex: [] Female c. Profession	[] Male
[] Entrepreneurs [] Cooks/Chefs [] Food Technologist	

[] Nutritionists/Dietitians
[] Fisheries
[] Consumers
[Others, please specify:

II. What are the processes involved in making the variation of burger patty utilizing pen shell and mussels. (Care of Researchers)

III. Respondents Level of Acceptability on Variation of Burger Patty **Utilizing Pen Shell and Mussels.**

Direction: Please put a check mark (✓) on the space provided below.

SCALE

4- Highly Acceptable 3- Acceptable

2- Moderately Acceptable 1- Not Acceptable

Appearance	4	3	2	1
1. The size of the patty is just enough.				
2. The patty has a golden brown crust that				
contributes to the visual appeal.				
3. It visually stimulates the appetite.				
Aroma				
1. The savory and briny aroma of the patty is				
indulging.				
2. The smell of shellfish in the patty is noticeable.				
3. The patty stimulates the sense of smell.				
Taste				
1. The flavor of the patty is appetizing.				
2. The patty is well-cooked				
3. The patty has a good balance of flavors.				
Texture				
1. The patty feels tender and easy to chew.				
2. It has a well-balanced juiciness.				
3. The texture of the patty is not too soft.				

Ⅳ. Recommendations to further enhance the Variation of Burger Patty Utilizing Pen Shell and Mussels.

Direction: Please put a check mark (✓) on the space provided below.

SCALE

4- Highly Recommended **3-** Recommended

2- Moderately Recommended **1-** Not Recommended

Appearance	4	3	2	1
Standardize the patty's shape and size.				
2. Adjust cooking time and temperature to enhance color.				
3. Alter the overall appearance to enhance the presentation.				
Aroma				
1. Improve the aroma by adjusting the spices or seasoning used.				
2. Add more spices to improve the aroma to lessen the smell of the shellfish.				
3. Enhance the overall smell to make the patty more appetizing when served.				
Taste				
Refine the flavor by adjusting the ingredients or cooking method.				
2. Adjust the cooking time and cooking temperature.				
3. Put more seasoning to enhance the flavor of the patty.				
Texture				
Modify the patty to make it easier to chew.				
2. Refine the patty to achieve a perfectly balanced juiciness				
3. Adjust the cooking method to ensure the patty is firm yet tender.				

Comments and Suggestions:					

Thank you and God bless!

APPENDIX D

Variation of Burger Patty Utilizing Pen Shell and Mussels Recipe

Ingredients:

- 1 k Pen Shell
- 1 k Mussel
- 50 g Garlic
- 30 g Onion
- 50 g Ginger
- 2 tsp Paprika
- 3 ½ tsp Salt
- 60 g Oyster Sauce
- 2 tsp Pepper
- 3 tsp Sugar
- 2 pcs Eggs
- 1 c Cornstarch
- 1½ c Bread Crumbs
- 1 ½ c All-purpose flour

Procedures:

- 1. Finely chop the ingredients and in a large bowl mix the ingredients such as pen shell, mussels, garlic, and onion.
- 2. Grate the ginger and add into the patty mixture.
- 3. Add the seasoning with paprika, salt, oyster sauce, pepper, and sugar.
- 4. Then add the eggs, cornstarch, bread crumbs, and all-purpose flour to bind them together mix it thoroughly.
- 5. Lastly shape the mixture into uniform burger patty shapes to ensure even cooking, storing and consistent portion sizes.(75 grams).

APPENDIX E

List of Tools and Equipment needed

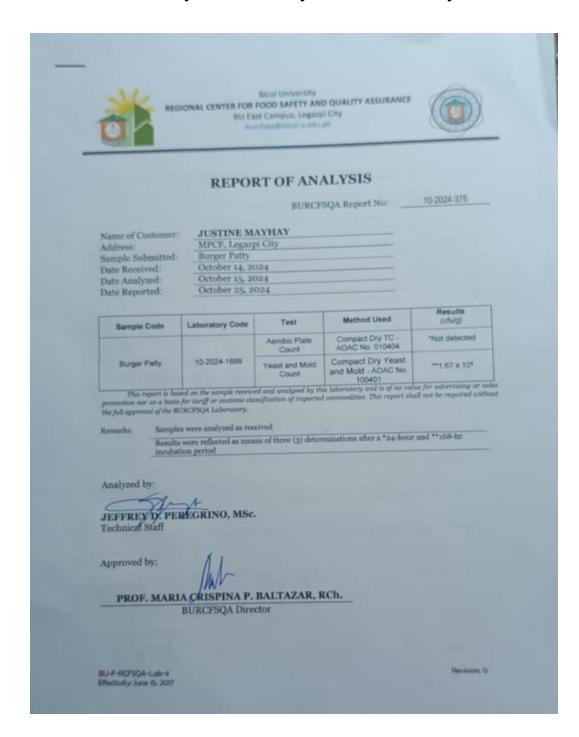
For VARIATION OF BURGER PATTY UTILIZING PEN SHELL AND MUSSELS

Image	Tools and Equipment	
	Food processors	
	Patty molds	
	Mixing bowls	
	Measuring cups	
	Measuring spoons	
	Rubber Scrapper	

Weighing scale
Knife
Chopping board
Colander
Strainer
Grater

APPENDIX F

Laboratory Results of Physicochemical Analysis





Bleel University
Office of the Vice President for Research, Development and Extension
REGIONAL CENTER FOR FOOD SAFETY AND QUALITY ASSURANCE (RCFSQA) Higher Education Regional Research Center (HERRC) BU East Campus, EMs Baerio,



Legazpi City 4500 Email ad: bu-refugatibicol-u.edu.ph

REPORT OF ANALYSIS

10-2024-374 BURCFSQA Report No:

JUSTINE MAYHAY Name of Customer: Address: MPCF Burger Patty Sample Submitted: Date Received: 10/14/2024 Date Analyzed: 10/15/2024 Date Reported: 10/16/2024

Parameter	
Moisture	17.01%
	6.36
	Moisture pH

This report is based on the sample received and analyzed by this laboratory and is of no value for advertising or sales promotion nor as basis for tariff or customs classification of imported commodities. This report shall not be required without the full approval of the BURCFSQA Laboratory.

Samples were analyzed as received

Results are reflected as means of three (3) determination

Analyzed by:

CHRSTINE JOY L. BANDE, RChT.

Science Research Analyst

Approved by:

PROF. MARIA CRISPINA P. BALTAZAR, RCh. Director, BURGESQA

BU-F-RCFSQA-Lab-4 Effectivity: June 15, 2017

Revision: 0

Appendix G

Documentation of VARIATION OF BURGER PATTY UTILIZING PEN SHELL AND MUSSELS



Cleaning of Ingredients



Chopping of Ingredients



Measuring of Ingredients



Mixing of Ingredients





Binding of the Ingredients

Shapping of the Patty



Packaging of the patty

APPENDIX H Food Product Logo Layout



The Shellby Patty logo is simple and eye-catching, showing what the product is all about. At the center, there's a colorful burger illustration with layers like lettuce, cheese, and a patty, which represents the shellfish burger. The logo has a circular design with the words shellfish burger patty written at the top and 2024 at the sides, showing when the business started. Below the burger, the brand name Shellby Patty is displayed on a ribbon, making it stand out. The logo also includes pictures of shellfish and mussels to highlight the main ingredients used in the product. The soft beige and brown colors make it look warm and natural, while the design is clean and professional, showing the quality and creativity of the business.

APPENDIX J

ITINERARY DURING DATA GATHERING

Start Date

End Date

November 5, 2024

November 13, 2024

Data Gathering (November 5, 2024- Tuesday)				
Day	Time	Location	Respondent	
	9:00 AM	Ayala Mall, Legazpi City	Consumers (2)	
1	10:00 AM	Yashano Mall, Legazpi City	Chef/Cooks (3)	
	3:00 PM	Camalig, Albay	Nutritionist/Dietitian (1)	
	4:00 PM	Albay	Nutritionists/Dietitians (2)	

Data Gathering (November 9, 2024- Saturday)				
Day	Time	Location	Respondent	
	12:00 PM		Food Entrepreneurs (3)	
2	12:30 PM	Ayala Mall, Legazpi City	Chefs/Cooks (2)	
	1:00 PM		Consumer (1)	
	1:20 PM	Gaisano Mall, Legazpi City	Consumers (2)	

Data Gathering (November 11, 2024- Monday)				
Day	Time	Location	Respondent	
	9:00 AM			
3	10:00 AM	Tabaco City	Fisheries (5)	
	1:00 PM		Nutritionist (2)	

Data Gathering (November 13, 2024- Monday)			
Day	Time	Location	Respondent
	10:00 AM		
4		Tabaco City	Food Entrepreneurs (2)
	1:00 PM	Bicol University, Tabaco City	Food Technologist (5)

APPENDIX J

DOCUMENTATION OF FOOD PRODUCTS SURVEY

Food Entrepreneurs







Cooks/chef







Food technologist



Nutritionist/Dietitians







Fisheries











Consumer







CURRICULUM VITAE

JUSTINE CARL ANSELMO MAYHAY

Zone-7, Tabaco City, Albay +63 9956491889 jasteenmaihai@gmail.com



PERSONAL DETAILS

Date of Birth : May18, 2003

Sex : Male

Civil Status : Single

Height : 5' 5"

Weight : 50 kg

Citizenship : Filipino

Religion : Roman Catholic

EDUCATION

■ Senior High School

ABM (Accountancy, Business, and Management) Tabaco National High School, Tabaco City

■ Bachelor of Hospitality Management

Mariners Polytechnic Colleges Foundation of Legazpi City, Albay

WORK EXPERIENCE

■ On-call Waiter

Bicol Food Delights Catering Services 17 Rizal St, Legazpi City

Assistant Cook During

Graduation A.Y. 2022-2023

Mariners Polytechnic Colleges Foundation of Legazpi City Albay August 2, 2023

AWARDS AND RECOGNITION

■ With Honor

Senior High School Tabaco National High School, Tabaco City

■ Organizer During Mice Event

Mariners Polytechnic Colleges Foundation of Legazpi City Albay December 14 2023

■ 2Go Apprenticeship

Mariners Polytechnic Colleges Foundation of Legazpi City Albay
June 17, 2024

SEMINARS ATTENDED

■ Certificate of Completion

Latest Trend in Hospitality Services S. Y. 2022-2023

■ Certificate of Completion

Conference & Events S. Y. 2022-2023

■ Certificate of Completion

Tourism & Hospitality Research Presentation & Proposal S. Y. 2022-2023

■ Certificate of Completion

Rooms Division: Concierge S. Y. 2022-2023

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Quality Service Management: Accommodation Operation S. Y. 2022-2023

■ Certificate of Completion

Philippine Tourist
Destinations Virtual Tour
S. Y. 2022-2023

■ Certificate of Completion

Diversity Inclusions & Multi-Cultural Customer Experience S. Y. 2022-2023

■ Certificate of Completion

Operation Management: Tours and Travel Management S. Y 2022-2023

■ Certificate of Attendance

Embarking Professional Careers in Cruise Lines October 16, 2024

■ Certificate of Attendance

Creating a Home in the Sky October 16, 2024

■ Certificate of Attendance

Hospitality Career Opportunities in NW Resorts and Affiliate Companies October 16, 2024

■ Regional Travel and Food Expo. (REFTEX) 2024

"Streamlining the Human Capital Development in Tourism and Hospitality Industry" Albay Astrodome, Legazpi City, Albay October 12, 2024

■ 2Go Apprenticeship

Mariners Polytechnic Colleges Foundation of Legazpi City Albay June 17, 2024

CURRICULUM VITAE

ACE BAÑARES OLAVARIO

Purok 4, San Isidro Sto. Domingo, Albay +639090532213 olavarioace94@gmail.com



PERSONAL DETAILS

Date of Birth : June 22, 2002

Sex : Male

Civil Status : Single

Height : 5'7"

Weight : 70 kg

Citizenship : Filipino

Religion : Roman Catholic

EDUCATION

■ Senior High School

Mariners' Polytechnic Colleges Foundation of Legazpi City, Albay, Inc. S. Y 2020 - 2021

■ Bachelor of Hospitality Management

Mariners Polytechnic Colleges Foundation of Legazpi City, Albay

WORK EXPERIENCE

■ Part Time Work

RSBS Resort Purok 4, San Isidro, Sto. Domingo Albay 2024

SEMINARS ATTENDED

■ Certificate of Completion

National Hospitality and Tourism Webinar Series Module S.Y. 2021-2022

■ Certificate of Completion

Safe Meeting & Events: Your Covid 19 Playback S. Y. 2021-2022

■ Certificate of Completion

Stay Safe: Luxury, Comfort and Safety for Hotels S. Y. 2021-2022

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Climate Change: Impact on Hospitality & Tourism Sustainability S. Y. 2021-2022

■ Certificate of Completion

Tourism & Hospitality Industry Promotion S.Y. 2021-2022

Certificate of Completion

F and B Operation: Restaurant Profit & Loss S.Y. 2021-2022

■ Certificate of Completion

Quality Service Management in Tourism & Hospitality S.Y. 2021-2022

■ Certificate of Completion

Research Conceptualization and Proposal Presentation

S. Y. 2021-2022

■ Certificate of Completion

How to Win Your Guest Back: A Marketing Strategy For A Post Covid World S. Y. 2021-2022

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New Normal in the Airline Industry S. Y. 2021-2022

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Cruising Beyond Crisis S. Y. 2021-2022

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Virtual Tour S. Y. 2021-2022

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Creating a Home in the Sky October 16, 2024

■ Certificate of Attendance

Hospitality Career Opportunities in NW Resorts and Affiliate Companies October 16, 2024

CURRICULUM VITAE

JOHN ALTAIR CAQUILALA SALOMON

Matalipni, Malinao, Albay +63 9774200593 johnaltaircaquilala@gmail.com



PERSONAL DETAILS

Date of Birth : July 16, 2002

Sex : Male

Civil Status : Single

Height : 5' 4"

Weight : 65 kg

Citizenship : Filipino

Religion : Roman Catholic

EDUCATION

■ Senior High School

Tabaco National High School S.Y 2019-2021

■ Bachelor of Hospitality Management

Mariners Polytechnic Colleges Foundation of Legazpi City, Albay

WORK EXPERIENCE

■ BFD Catering

(12 hours) Legazpi City

AWARDS AND RECOGNITION

■ With Honor

Senior High School Tabaco National High School, Tabaco City

SEMINARS ATTENDED

■ Certificate of Completion

2GO Apprenticeship June 14 to 17, 2024

■ Certificate of Completion

Trends in Micro Perspective of Tourism & Hospitality July 15, 2022

■ Certificate of Completion

Latest Trend in Housekeeping Service July 15, 2022

■ Certificate of Completion

Philippine Tourist
Destinations Virtual Tour
July 15, 2022

■ Certificate of Completion

Conference & Events July 15, 2022

■ Certificate of Completion

Room Division: Concierge July 15, 2022

■ Certificate of Completion

Diversity Including & Multi-Cultural Customer Experience July 15, 2022

■ Certificate of Completion

Hospitality Career Opportunities in NW Resorts and Affiliate Companies October 16, 2024

■ Certificate of Completion

Creating a Home in the Sky October 16, 2024

■ Certificate of Completion

Embarking Professional Careers

in Cruise Lines October 16, 2024

■ Certificate of Completion

Trend in Cruise Ship Hospitality & Tourism Industry October 20, 2024

Certificate of Completion

The Airline Hospitality & Tourism Arena October 20, 2023

Certificate of Completion

Personality Development October 20, 2023

■ Certificate of Completion

MICE October 20, 2024

■ Certificate of Completion

Tour & Travel Management October 20, 2023

■ Certificate of Completion

Eco Tourism October 20, 2023

■ Certificate of Completion

Quality Service Management October 20, 2023

■ Certificate of Completion

Cruising Beyond Crisis July 15, 2022

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■ Certificate of Completion

Research Conceptualization and Proposal Presentation July 15, 2022

■ Certificate of Completion

Virtual Tour July 15, 2022

CURRICULUM VITAE

JOHN LOUIE STEPHEN MENDEZ SONEJA

Zone-2, Tabaco City, Albay +63 9938651655 tepsoneja16@gmail.com



PERSONAL DETAILS

Date of Birth : April 16, 2002

Sex : Male

Civil Status : Single

Height : 5' 4"

Weight : 60 kg

Citizenship : Filipino

Religion : Roman Catholic

EDUCATION

■ Senior High School

ABM (Accountancy, Business, and Management) Tabaco National High School, Tabaco City

■ Bachelor of Hospitality Management

Mariners Polytechnic Colleges Foundation of Legazpi City, Albay

WORK EXPERIENCE

■ On-call Waiter

Bicol Food Delights Catering Services 17 Rizal St, Legazpi City

■ Assistant Cook During Graduation A.Y. 2022-2023

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