# Multimedia Protocols

# Difference with classic applications

- Highly delay-sensitive
  - Packets are useless if they arrive too late
- Loss-tolerant (for the most part)
  - Packet loss can be concealed

# Categories of Internet audio/video

- Streaming Stored Audio and Video
  - On-demand requests for compressed and stored audio/video files
- Streaming Live Audio and Video
  - Broadcasting of radio or TV programs over the Internet
- Real-Time Interactive Audio and Video
  - Internet telephony or Internet teleconferencing
- Others

# Streaming Stored Audio and Video

- The multimedia content has been prerecorded and stored on a server
- User may pause, rewind, forward, etc...
- The time between the initial request and display start can be 1 to 10 seconds
- Constraint: after display start, the playout must be continuous

# Streaming Live Audio and Video

- Similar to traditional broadcast TV/radio, but delivery on the Internet
- Non-interactive just view/listen
  - Can not pause or rewind
- Often combined with multicast
- The time between the initial request and display start can be up to 10 seconds
- Constraint: like stored streaming, after display start, the playout must be continuous

# Real-Time Interactive Audio and Video

- Phone conversation/Video conferencing
- Constraint: delay between initial request and display start must be small
  - Video: <150 ms acceptable</li>
  - Audio: <150 ms not perceived, <400 ms acceptable
- Constraint: after display start, the playout must be continuous

## Others

- Multimedia sharing applications
  - Download-and-then-play applications
- Distance learning applications
  - Coordinate video, audio and data
  - Typically distributed on CDs

# Challenges

 TCP/UDP/IP suite provides best-effort, no guarantees on expectation or variance of packet delay

Performance deteriorates if links are congested

 Most router implementations use only First-Come-First-Serve (FCFS) packet processing and transmission scheduling

### Other Issues

- Limited bandwidth
  - Solution: Compression
- Packet Jitter
  - Solution: Fixed/adaptive playout delay for Audio (example: phone over IP)
- Packet loss
  - Solution: FEC, Interleaving

### Packet Loss

- Packet never arrives or arrives later than its scheduled playout time.
- Since retransmission is inappropriate for Real Time applications, Forward Error Correction or Interleaving are used to reduce loss impact.

#### **Forward Error Correction**

- Send redundant encoded chunk every n chunks (XOR original n chunks)
  - If 1 packet in this group is lost, it can be reconstructed
  - If >1 packets lost, it cannot be recovered
- Disadvantages
  - The smaller the group size, the larger the overhead
  - Playout delay increases

## Packet Loss

#### Interleaving

- Divide 20 msec of audio data into smaller units of 5 msec each and interleave
- Upon loss, have a set of partially filled chunks



## Recovering from packet loss Receiver-based Repair

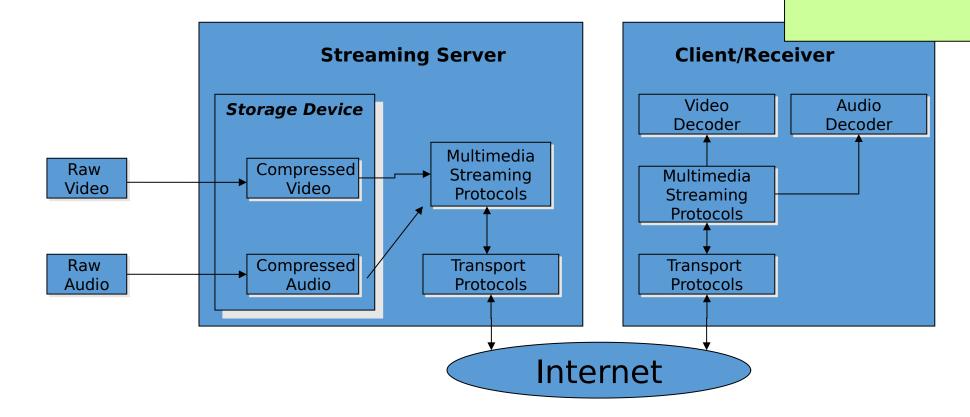
- The simplest form: Packet repetition
  - Replaces lost packets with copies of the packets that arrived immediately before the loss
- A more computationally intensive form: Interpolation
  - Uses Audio before and after the loss to interpolate a suitable packet to cover the loss

# Streaming Stored Audio / Video Multimedia Streaming:

Clients request audio/video files from servers and pipeline reception over the network and display

#### **User's perspective:**

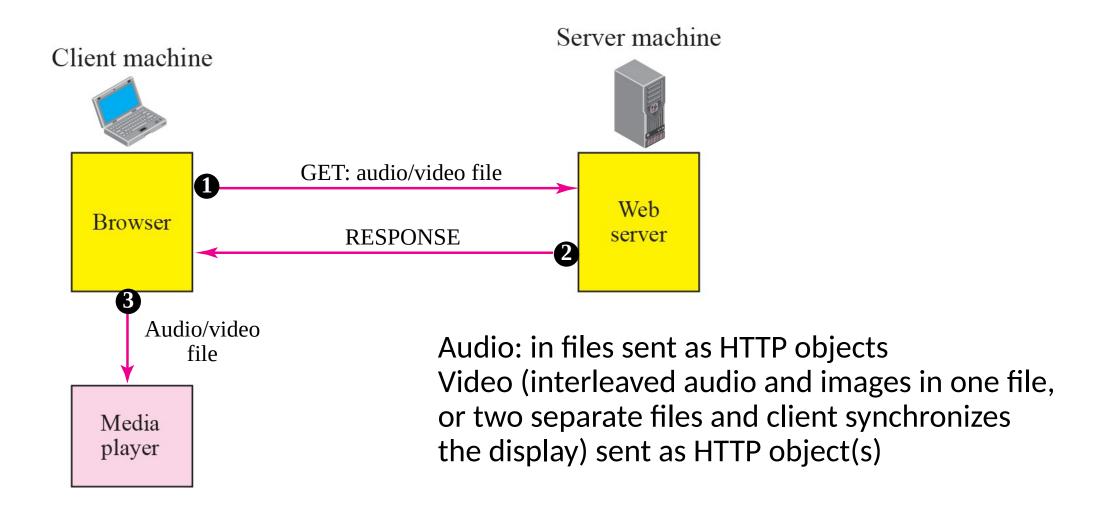
- Quick start without waiting for full download.
- Coming continuously without interruption.
- VCR operation
   (pause, resume, fast forward, rewind, etc.)



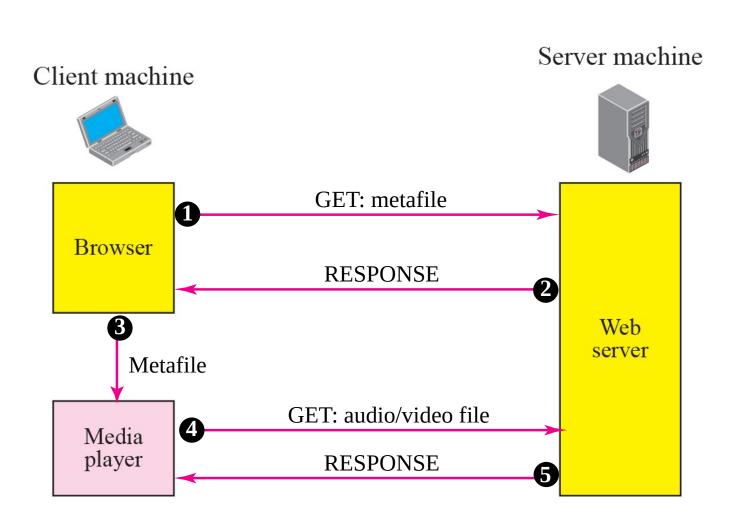
# Streaming Stored Audio / Video

- First Approach: Using a Web Server
- Second Approach: Using a Web Server with Metafile
- Third Approach: Using a Media Server
- Fourth Approach: Using a Media Server and RTSP

## Using a web server



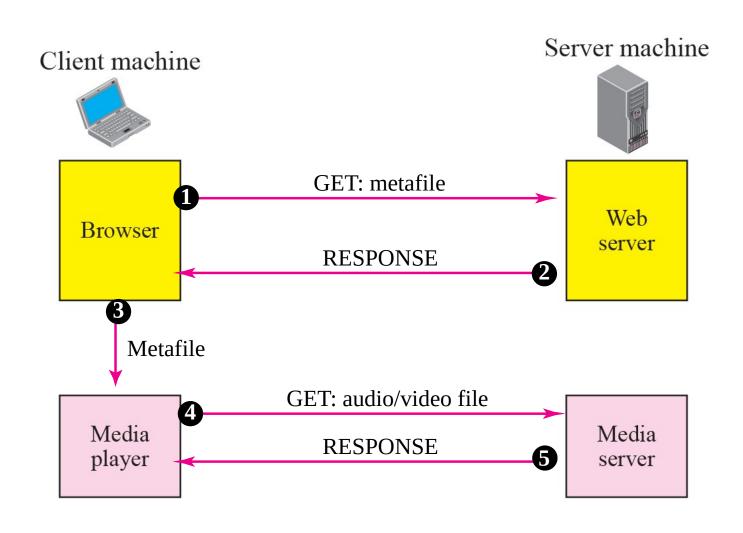
## Using a Web Server with Metafile



Web browser requests and receives a **Meta File** (a file describing the object) instead of receiving the file itself;

Browser launches the appropriate Player and passes it the Meta File; Player sets up a TCP connection with a streaming server and downloads the file

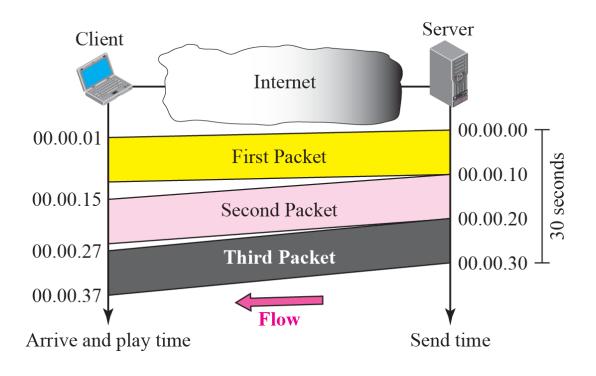
## Using a Media Server



## Streaming Live Audio Video

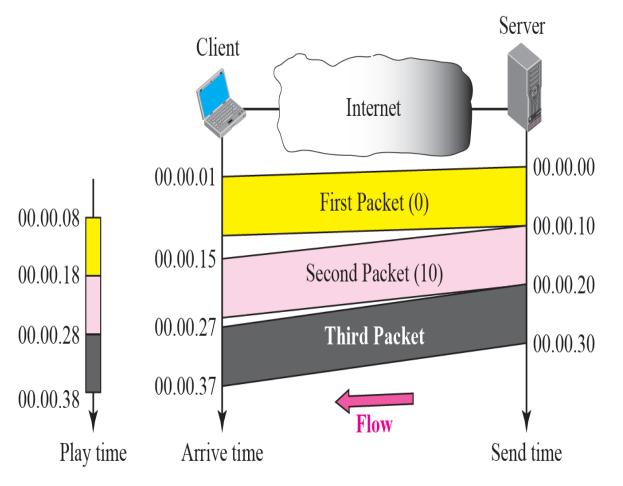
- Similar to streaming stored audio/video.
- However, in the first application, the communication is unicast and on-demand. In the second, the communication is multicast and live.

#### Real-time Audio Video



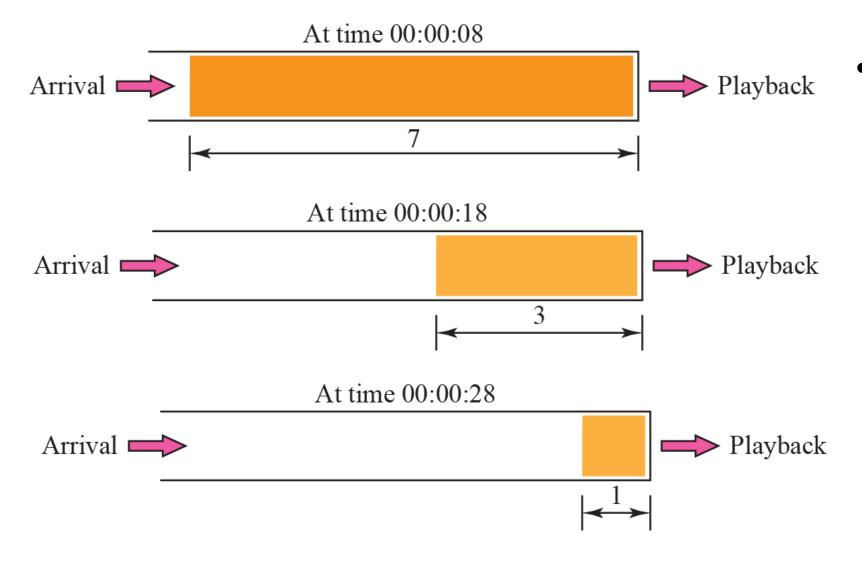
- Effect of Jitter
  - Jitter is introduced in real-time data by the delay between packets

#### Real-time Audio Video



 To prevent jitter, we can timestamp the packets and separate the arrival time from the playback time.

#### Playback buffer



- Real-time traffic requires
  - Playback buffer
  - A sequence number to track packet loss
  - Support for multicasting

#### Other services

• Translation changing the encoding of a payload to a lower quality to match the bandwidth of the receiving network.

 Mixing combining several streams of traffic from different sources into

Such as audio and video

one stream.

#### TCP is not suitable interactive streaming media traffic for its

- error control mechanism.
- No support for timestamping.
- No multicasting.

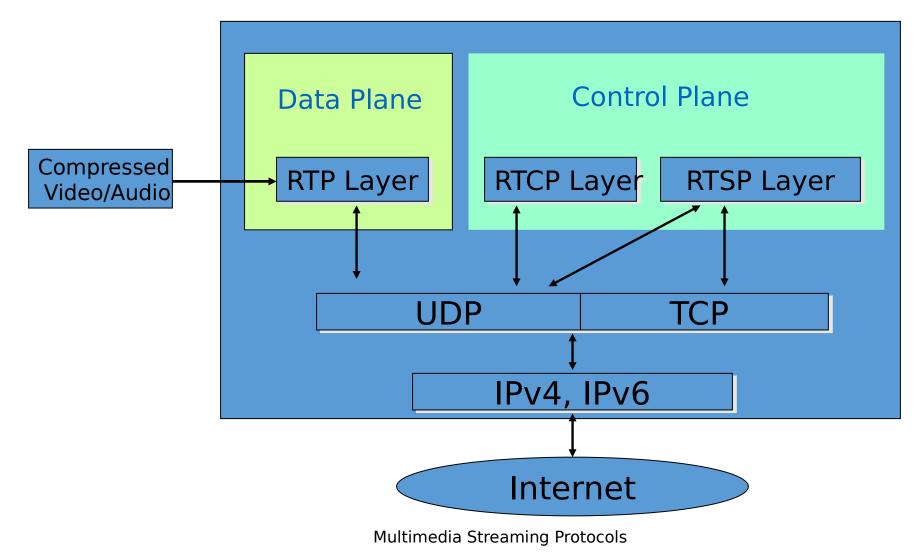
#### UDP does not have

- sequence numbers.
- No timestamping.
- No support for mixing
- New protocols are needed

# Popular protocols for serving media

- Network transmission control
  - RTP Realtime Transmission Protocol
  - RTCP Realtime Transmission Control Protocol
- Session control
  - Real-Time Streaming Protocol (RTSP)
  - Session Description Protocol (SDP) textual representation of session
- VOIP SIP Session Initiation Protocol
  - Signaling for IP Telephony
- SAP Session announcement protocol for multicast sessions

# Protocol stack for media streaming



## Real Time Protocol (RTP)

- RTP logically extends UDP
  - sits between UDP and application
  - end-to-end transport functions suitable for real-time audio/video applications over multicast and unicast network services
  - implemented as an application library
  - RTP uses a temporary even-numbered UDP port
- What does it do?
  - Framing
  - Multiplexing
  - Synchronization
  - Feedback (RTCP)

#### Real-time Protocol - RTP

- RTP is a data transfer protocol and RTCP is a control protocol.
- RTP provides services for
  - Payload type identification: Identify which kind of information is being transmitted, RTP provides 128 possible different types of encoding; eg MPEG2 video, etc.
  - Sequencing: Reassemble the stream and detect packet loss.
  - Timestamping: Assure synchronization. Also used for jitter calculation
  - **Source identification:** Provide a means for the receiver to distinguish different sources.
- RTP does not provide
  - Quality of service
  - Reliability in packet delivery
  - Security



#### RTP Header

- Payload Type: 7 bits, providing 128 possible different types of encoding; eg PCM, MPEG2 video, etc.
- Sequence Number: 16 bits; used to detect packet loss

- **Timestamp**: 32 bytes; gives the sampling instant of the first audio/video byte in the packet; used to remove jitter introduced by the network
- Synchronization Source identifier (SSRC): 32 bits; an id for the source of a stream; assigned randomly by the source

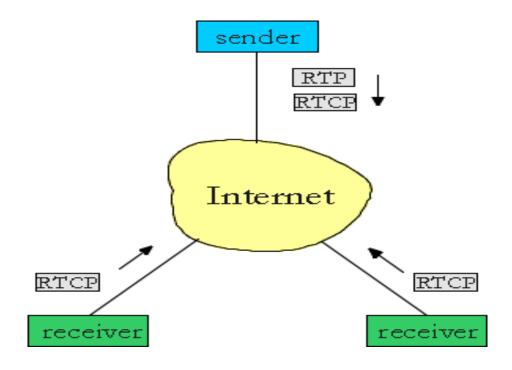
Ver P X Contr. M Payload type	Sequence number
Timestamp	
Synchronization source identifier	
Contributor identifier	
Contributor identifier	

## Timestamp vs. Sequence No

- Timestamps relate packets to real time
  - Timestamp value sampled from a media specific clock
- Sequence number relates packets to other packets
- Example of silent audio
  - Consider audio data type
  - What is sent during silence?
    - Not sending anything
  - Why might this cause problems?
    - Other side needs to distinguish between loss and silence
  - Receiver uses timestamps and sequence no. to figure out what happened

#### RTP Control Protocol (RTCP)

- Used in conjunction with RTP to exchange control information and reports between the sender and the receiver.
- Control connection is held over a different channel than the RTP.
- Uses an odd-numbered UDP port number that follows the port number selected for RTP.
- Reports can be Receiver reception, Sender, and Source description.
- Reports contain statistics such as the number of packets sent, number of packets lost, inter-arrival jitter
- Multiple RTCP packets can be concatenated by translators/mixers



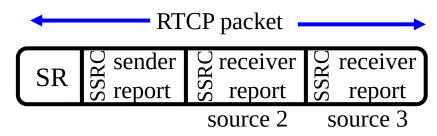
#### RTP Control Protocol (RTCP)

- RTCP provides
  - QoS Feedback: In form of sender reports/receiver reports. Senders adjust transmission rate based on reports.
  - Participant Identification: Human-friendly source identification.
  - Control Packets Scaling: Typically, limit the RTCP bandwidth to 5% of the session bandwidth, divided between the sender reports (25%) and the receivers reports (75%)
  - Minimal Session Control Information: Advanced control functions must be implemented in a higher level protocol.
- Types of RTCP packets:
  - Sender report packet,
  - Receiver report packet,
  - Source Description RTCP Packet,
  - Goodbye RTCP Packet and
  - Application Specific RTCP packets.
- RTCP itself does not provide any flow encryption or authentication. <a href="SRTCP">SRTCP</a> protocol can be used for that purpose.

- Five RTCP packets
  - SR sender reports
     tx and rx statistics from active senders
  - RR receiver reports
     rx statistics from other participants, or from active senders if more than 31 sources
  - SDES source description, e.g. name (including CNAME), email-address, telephone number and address of the owner or controller of the source
  - BYE explicit leave
  - APP application specific extensions

# RTCP packets

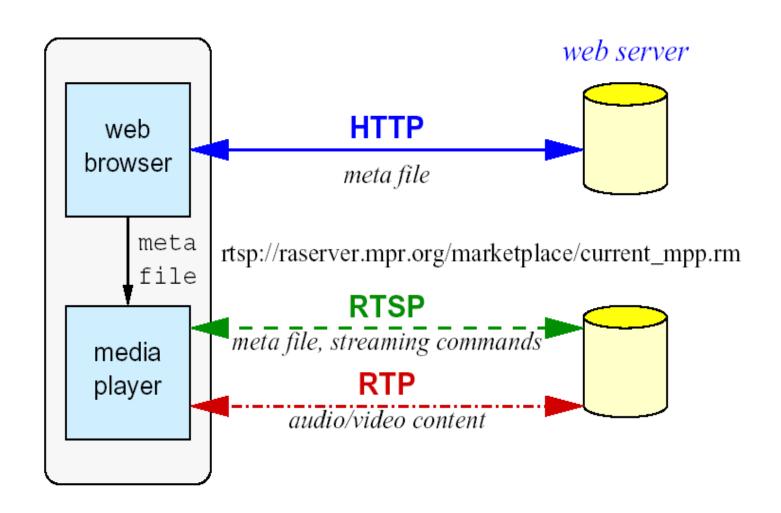
- SR packet includes
  - SSRC of sender identify source of data
  - NTP timestamp when report was sent
  - RTP timestamp corresponding RTP time
  - packet count total number sent
  - octet count total number sent
  - followed by zero or more receiver report...
  - example:



- RR packet includes
  - SSRC of source identify the source to which this RR block pertains
  - fraction lost since previous RR (SR) sent (=int(256\*lost/expected))
  - Cumulative # of packets lost long term loss
  - highest seq # received compare losses
  - interarrival jitter smoothed interpacket distortion
  - LSR time when last SR heard
  - DLSR delay since last SR

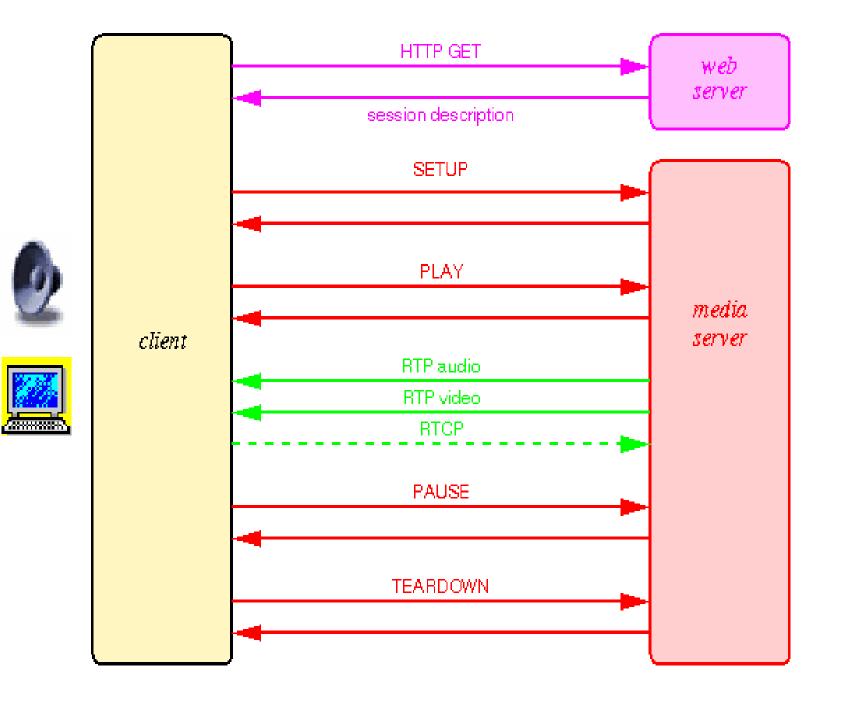
## Real Time Streaming Protocol (RTSP)

- Supports VCR-like control operations
  - User controls operations like rewind, fast forward, pause, resume, etc...
- Out-of-band protocol (uses two connections, one for control messages (Port 554) and one for media stream)
- RFC 2326 permits use of either TCP or UDP for the control messages connection, sometimes called the RTSP Channel
- Meta file is communicated to web browser which then launches the Player
- Player sets up an RTSP connection for control messages in addition to the connection for the streaming media
  - Retrieves requested media.
  - Adds media to an existing session.



It uses RTP as the underlying data delivery protocol

RTSP is a two-way protocol (in contrast RTP is a one-way protocol) used to send live or stored streams from the server to the client



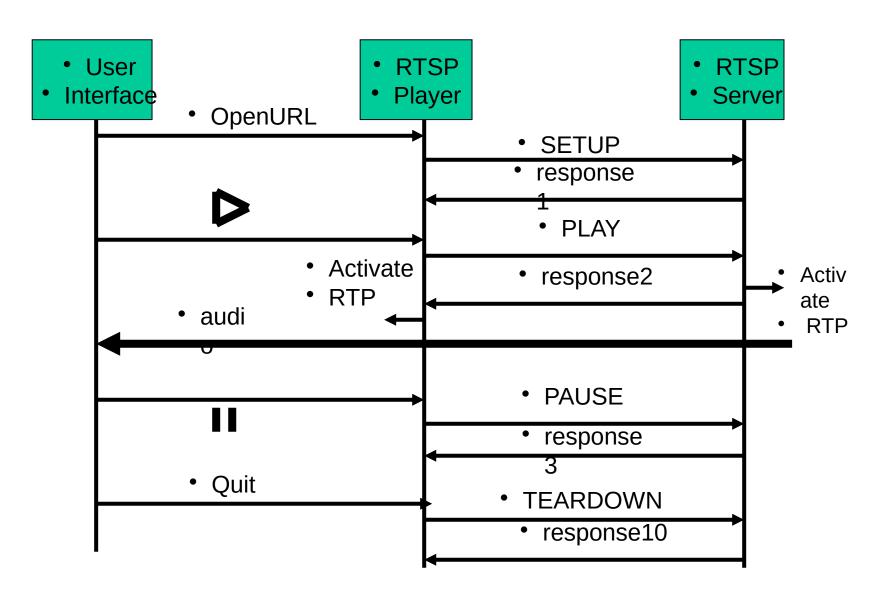
# RTSP Protocol design

- text-based protocol
- transport protocol independent
  - chooses the optimum delivery channel to the client. For instance, if UDP cannot be used (some corporate firewalls will not pass UDP), the streaming server has to offer a choice of delivery protocols multicast UDP or TCP to suit different clients.
- supports any session description (sdp, xml, etc.)
- similar design as HTTP with some differences
  - e.g. both the client and the server can issue requests during interaction
  - server maintains a « session state » (HTTP is a stateless protocol)
- data carried out-of-band
- works either with unicast or multicast

### RTSP Methods

- Major methods
  - SETUP: server allocates resources for a stream and starts an RTSP session
  - PLAY: starts data tx on a stream
  - PAUSE: temporarily halts a stream
  - TEARDOWN: free resources of the stream, no RTSP session on server any more
- Additional methods
  - OPTIONS: get available methods
  - ANNOUNCE: change description of media object
  - DESCRIBE: get low level description of media object
  - RECORD: server starts recording a stream
  - REDIRECT: redirect client to new server
  - SET\_PARAMETER: device or encoding control

#### RTSP Media Server Sequence Diagram



# Session Description Protocol (SDP)

- Text format for describing multimedia sessions
- Not really a protocol (similar to markup language like HTML)
- Can be carried in any protocol, e.g., RTSP or SIP
- Describes unicast and multicast sessions
- There are five terms related to multimedia session description:
  - Conference: set of two or more communicating users along with the software they are using.
  - Session: multimedia sender and receiver and the flowing stream of data.
  - Session Announcement: a mechanism by which a session description is conveyed to users in a proactive fashion
  - Session Advertisement : same as session announcement
  - Session Description: A well defined format for conveying sufficient information to discover and participate in a multimedia session.

### What's VoIP?

 VoIP is the ability to make telephone calls and send faxes over IP-based data networks with a suitable quality of service and superior cost/benefit.

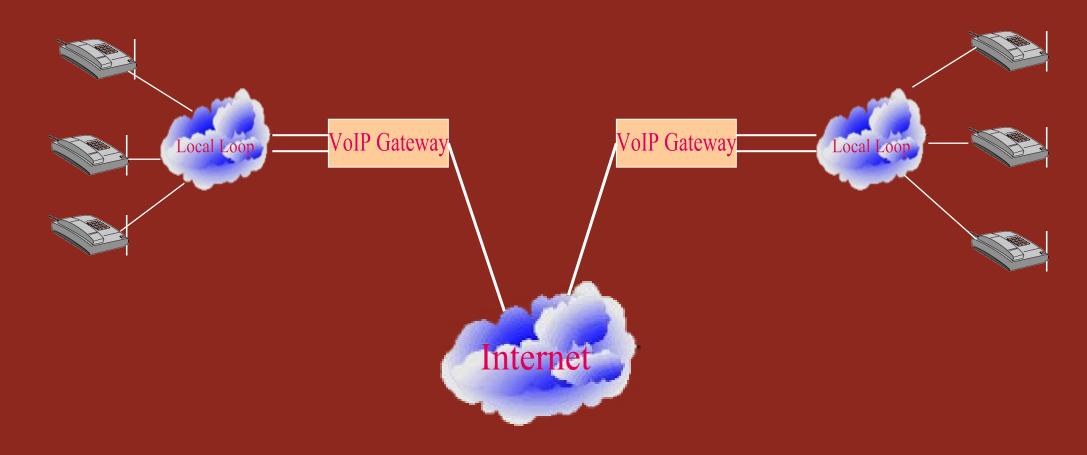
## Motivation

- Demand for Multimedia communication
- Demand for integration of Voice and Data networks
- Cost Reduction in long distance telephone calls

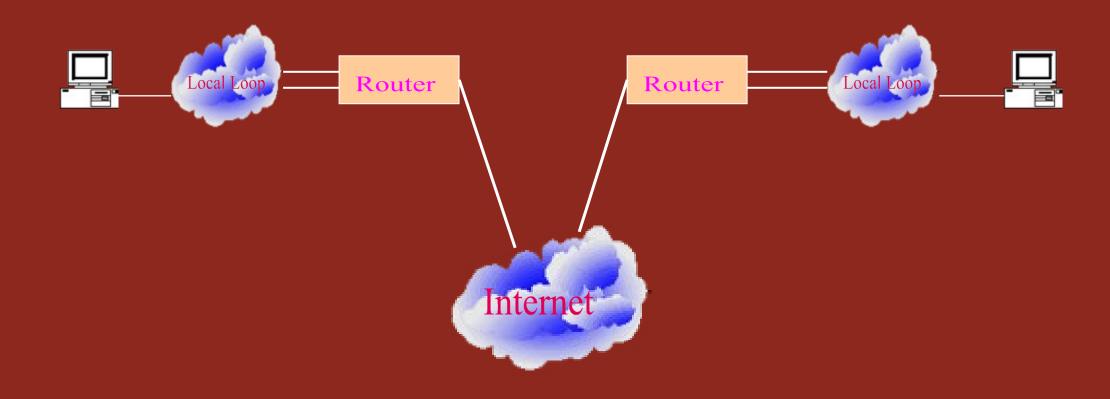
## Voice over IP (VoIP)

- Internet telephony Requirements
  - ability of one party to signal to other party to initiate a new call
  - association between a number of participants
  - name translations and user location
    - mapping between names of different levels of abstraction
    - E.g. email address to IP address of host
  - feature negotiation
    - group of end systems must agree on what media to exchange and their respective parameters
    - E.g. different encodings, rates
  - call Participant Management
    - invite participants to existing call, transfer call and hold other users
  - Feature change
    - adjust composition of media sessions during the course of call
      - add or reduce functionality
      - impose or remove constraints due to addition or removal of participants

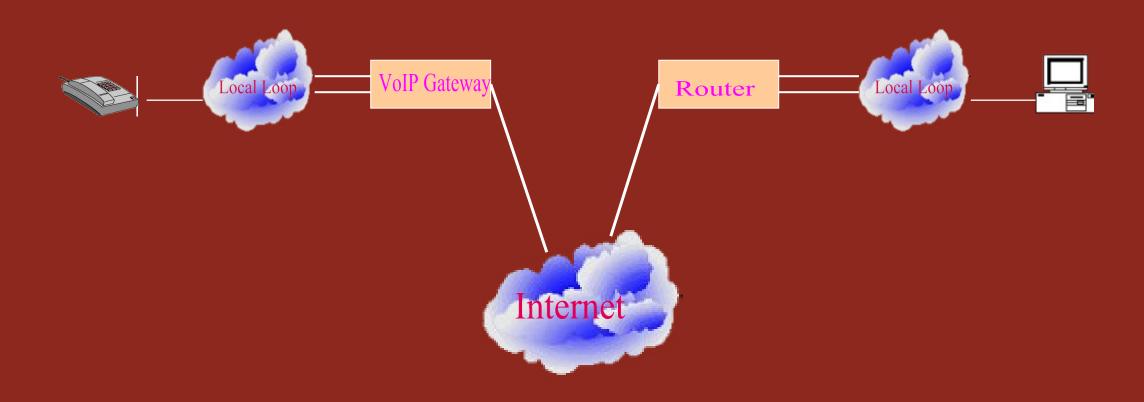
# Configuration Options Telephone-to-Telephone



# Configuration Options PC-to-PC



# Configuration Options Telephone-to-PC



## Main Issues

- Quality of voice
- Interoperability
- Security
- Integration with public switched telephone networks
- Scalability

#### Two signaling protocols:

- SIP Simple, cheap. Limited, but popular
- H.323 (ITU Standard) set of protocols
- Other protocols from IETF
  - Media Gateway Control (Megaco)
  - Signal Transport (Sigt

# ISO Reference Model and VoIP Standards

ISO Protocol Layer	Protocols and Standards	
Presentation	Codecs / Applications	
Session	H.323 / SIP / MGCP	
Transport	RTP / TCP / UDP	
Network	IP	
Link	FR, ATM, Ethernet, PPP, HDLC, etc.	

# SIP (Session Initiation Protocol)

- Goal: inviting new participants to call
  - Session Control
- Client-Server protocol at the application layer
  - Integrated heavily w/ Internet technologies such as web (http), email & messaging services, and directory services (LDAP, DNS)
- Location Independent and hence opted for Mobile Networks
- SIP is complimentary to MGCP
  - SIP Provides Session Control
  - SGCP/MGCP Provides Device Control

# SIP (Session Initiation Protocol)

- Major Entities
  - User Agent (Server and client)
  - Proxy Server
  - Redirect Server
  - SIP Registrar
- SIP requests can traverse many proxy servers
- Server may act as redirect server
- Proxies or redirect servers cannot accept/reject requests, only user agent server can
- Requests/Responses are textual

# SIP (Session Initiation Protocol)

- Calls have unique call ID (carried in Call-ID header field of SIP message)
  - created by the caller and used by all participants
- SIP chooses email-like identifier
  - user@domain
  - user@host
  - user@IPaddress
  - phone-number@gateway

sip:bob@201.23.45.78

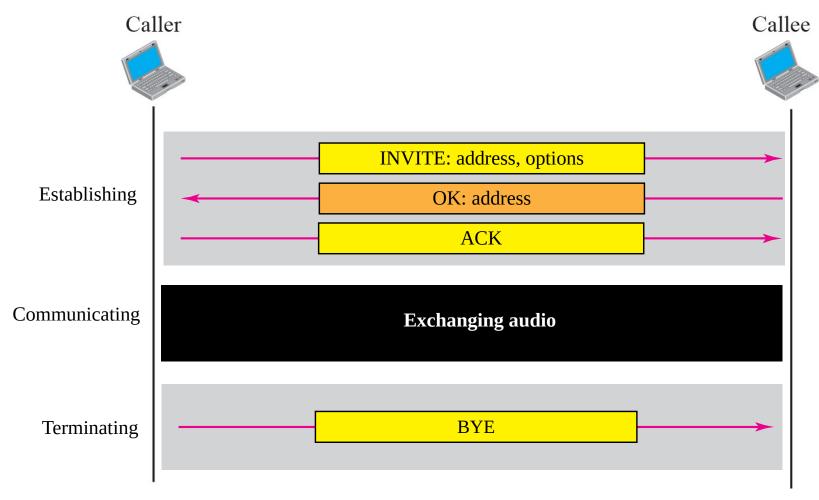
sip:bob@fhda.edu

sip:bob@408-864-8900

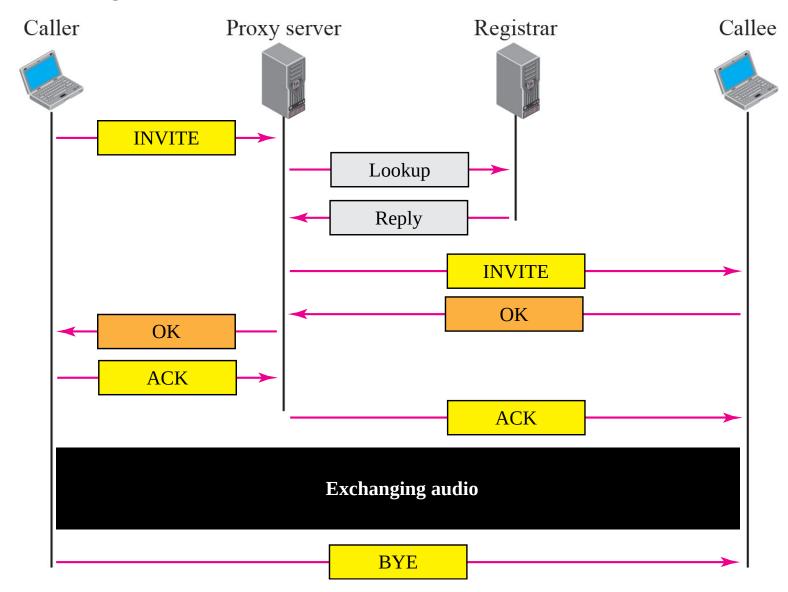
IPv4 address E-mail address

Phone number

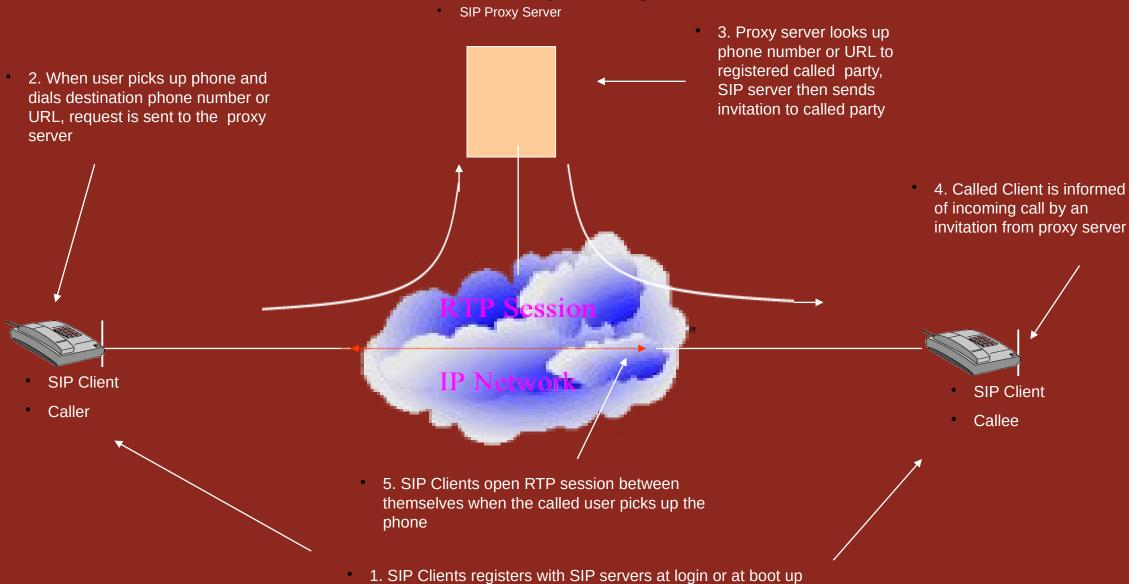
#### **A Simple Session of SIP**



### **Tracking the callee**

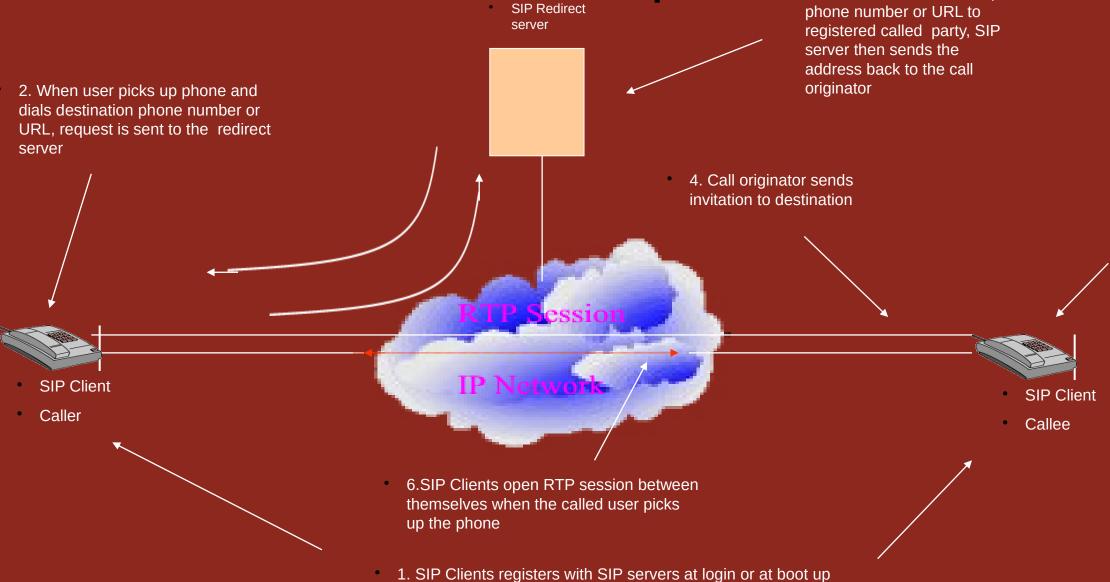


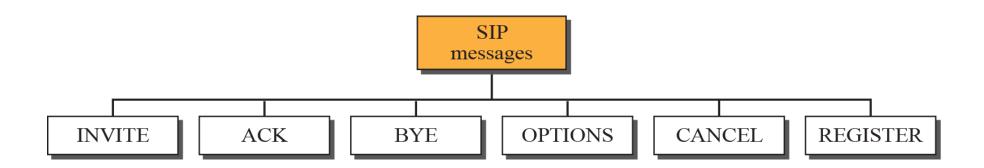
# SIP Proxy Operation



# Divert requests from the core network to the edges

SIP Redirect Operation core networks up





INVITE—Indicates a user is being invited to participate in a call session. ACK—Confirms that the user has received a final response to an INVITE request.

BYE—Terminates a call and can be sent by either the caller or the callee.

CANCEL—Cancels any pending searches but does not terminate a call that has already been accepted.

OPTIONS—Queries the capabilities of servers.

REGISTER—Registers the address listed in the To header field with a SIP server.

# H.323 Architecture

# · Gatekeepers Multi-point Control Units Gatekeeper (MCU) Gateway Telephone Internet Network

H.323 Entities -

Terminals

Gateways

## H.323 Entities

#### Terminals

- Supports real-time, 2-way communications with another H.323 entity
- Must support voice (audio codecs), signaling and setup
- Optional support for video and data

#### Gateway

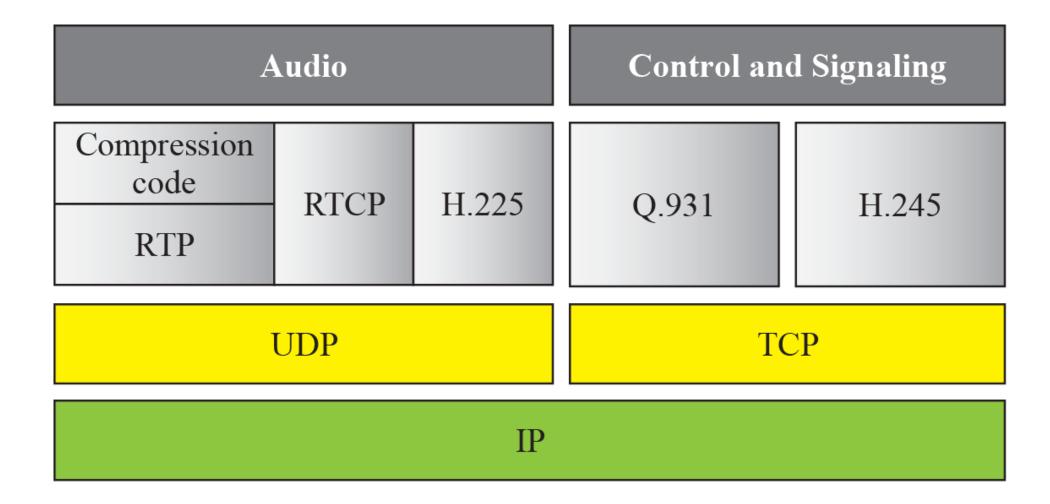
- Interface between the LAN and the circuit switched network
- Translates communication procedures and formats between networks
- Call setup and clearing
- Compression and packetization of voice
- Example: IP/PSTN gateway

## H.323 Entities

#### Gatekeeper

- Optional (e.g., Netmeeting does not use gatekeepers), but must perform certain functions if present
- Manage a zone (a collection of H.323 devices)
- Usually one gatekeeper per zone; alternate gatekeeper might exist for backup and load balancing
- Typically a software application, implemented on a PC, but can be integrated in a gateway or terminal
- Multi-point Control Unit (MCU)
  - Endpoint that supports conferences between 3 or more endpoints
  - Can be stand-alone device (e.g., PC) or integrated into a gateway, gatekeeper or terminal
  - Typically consists of multi-point controller (MC) and multi-point processor (MP)
    - MC handles control and signaling for conference support
    - MP receives streams from endpoints, processes them, and returns them to the endpoints in the conference

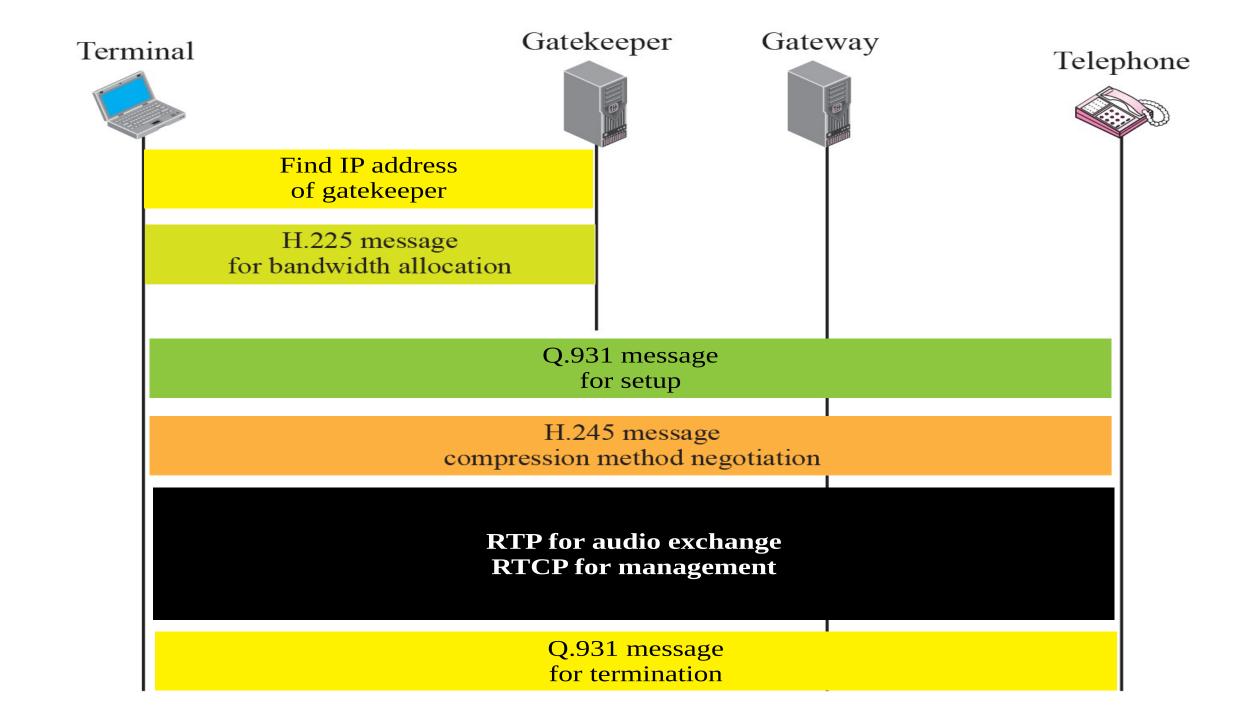
## H.323 Protocol Stack



- H.323 uses a logiclal channel on the LAN
- RAS (Registration, admission and status) H.225
  - Gatekeeper Discovery
  - Endpoint registration
  - Call management
  - Admission procedures
  - and several more

# H.323 Call Stages

- Discovery and Registration(RAS) Who am I
- Call Setup(RAS/H.225/Q.931) Whom I want to call
- Call Negotiation (H.245) These are our capabilities
- Media Channel Setup(H.245) Let's open audio channel
- Media Transport(RTP/RTCP) Send audio datagrams
- Call termination (H.245/H.225/RAS) We are done



- The terminal sends a broadcast message to gatekeeper. The gatekeeper responds with its IP address
- The terminal and gatekeeper communicate, using H.225 to negotiate bandwidth.
- The terminal, the gatekeeper, gateway and the telephone communicate using Q.931 to set up a connection.
- The terminal, the gatekeeper, gateway and the telephone communicate using H.245 to negotiate the compression method.
- The terminal, gateway and the telephone exchange audio using RTP under the control of RTCP.
- The terminal, the gatekeeper, gateway and the telephone communicate using Q.931 to terminate a connection.

	H.323	SIP
Philosophy	Designed for multimedia communication over different types of networks	Designed to session b/w two points
Reliability	Designed to handle failure of network entities	No defined procedures for handling device failure
Message Encoding	Encodes in compact binary format	Encodes in ASCII text format. Hence easy to debug and process
Addressing	Flexible addressing scheme using URLs and E.164 numbers	Understands only URLs style addresses
Architecture	Monolithic	Modular

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- 25-10-19-32, 26