

# Syed Sarjeel Yusuf

Engineer turned Product Manager with Product Advocate Experience

## WORK EXPERIENCE

### Company Experience

JULY 2019 – PRESENT

**Atlassian**, Ankara TURKEY

*Product Manager*

- Managed Opsgenie's show stopper projects unveiled at Atlassian Summit 2020
- Led UI/UX projects achieving 4 point increase in customer satisfaction score in FY20
- Oversaw innovative DevOps and platform related projects requiring wide collaboration with stakeholders and teams across Atlassian

MARCH 2019 – JUNE 2019

**Atlassian**, Ankara TURKEY

*Software Engineer*

- Played primary role in building new microservices. These included Opsgenie's Scheduling and in-app announcement microservices
- Built Python SDK

JULY 2018 – FEBRUARY 2019

**Thundra**, Ankara TURKEY

*Junior Cloud Software Engineer*

- Building cloud monitoring capabilities across serverless and container applications
- Full-stack (Agent support .Net, React )
- Serverless (Building plugins, deployment)
- Technical Writing

JANUARY 2018 – JUNE 2018

**Tarla.io**, Ankara TURKEY

*Machine Learning Engineer*

- Computer Vision and Deep Learning on satellite images
- React Native mobile development

### Research Experience

Jan 2018 - June 2018

Bilkent University (Computer Science Research), Ankara TURKEY

*Undergraduate Research Assistant*

- Multi-modal likability/sentiment analysis
- Working with Dr. Hamdi Dibeklioglu
- Neural networks for classification of visual and audio data

## EDUCATION AND CERTIFICATION

2019 **AWS Cloud Practitioner**

*Credentials PNT0BKQKMM1Q1PGP*

2014 – 2018 **BSc. in Computer Science**

BILKENT UNIVERSITY, ANKARA TURKEY

*Honors Student*

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🐦 Twitter: @SarjeelY

🌐 Website: sarjeelyusuf.me

## CONFERENCES AND PUBLICATIONS

22/02/2020 **Better IoT with Serverless GraphQL**  
*GraphQL Asia*

18/10/2019 **Tackling Dreaded .Net Cold Starts When Going Serverless**  
*NDC Sydney*

03/10/2019 **Better IoT with Serverless GraphQL**  
*ServerlessDays Istanbul*

12/09/2019 **The Right Way to Cloud Compute**  
*Atlas Camp Vienna*

10/03/2019 **Reshaping Data Driven Application Development with GraphQL and AppSync**  
*Turkey Serverless*

10/12/2018 **AppSync Monitoring**  
*Thundra Talks*

PUBLICATIONS:

-Thundra Blogs: Contracted Technical Content Writer

-Hackernoon: Guest Writer

## SKILLS

### Product Management

- Market Analysis/Research (Customer Interviews, Market Forecasts, Industry Trends Analysis)
- Task Management (Road-map Building, Prioritization Strategies, Risk Management)
- Testing and Design (A/B Testing, ADA Design, Multivariate Testing, Customer Feedback Analysis)
- Communication (Technical Writing, Project Posters, Customer Announcements, Feature Specs Docs)
- Marketing (GTM Strategy Development, Public Newsletters Docs, Promotional Video Production)
- Misc. (BI Tools such as Looker, Cost Management, etc...)

### Technical

- Spring Framework, Swagger, CI/CD
- Machine Learning (Tensor Flow, Python Libraries)
- Web Development (CSS, HTML, React)
- (AWS, Terraform, Opsgenie, Serverless etc...)