



## Trust & Safety

How we keep Pryde a calm, safe space

### What Pryde Is

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Pryde is a queer-centred social space designed for genuine connection, not clout-chasing or viral content. We prioritise calm, meaningful interactions over engagement metrics and algorithmic pressure.

- A community for LGBTQ+ individuals and allies
- A space where you control your experience
- A platform that respects your privacy and boundaries
- A calm alternative to attention-economy social media

### What Pryde Is Not

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- We are **not** a dating app
- We are **not** an emergency service
- We do **not** track engagement for algorithms
- We do **not** sell your data or show you ads
- We do **not** use shadow-banning or hidden penalties

We ask everyone on Pryde to treat each other with kindness and respect. This isn't about strict rules — it's about shared values:

- **Be kind:** Disagreement is fine; cruelty is not
- **Be honest:** Don't impersonate others or spread misinformation
- **Be respectful:** Respect boundaries, pronouns, and identities
- **Be mindful:** Consider how your words affect others
- **Be supportive:** Lift each other up, especially in groups

For detailed guidelines, see our [Community Guidelines](#).

## How Reporting Works

Anyone can report content or behaviour that makes them uncomfortable. Here's what happens when you file a report:

1. **You report:** Click the menu (⋮) on a post, message, or profile
2. **We review:** A human moderator looks at the report
3. **We decide:** Based on context and our guidelines
4. **We act:** If needed, we take appropriate steps

### 🌟 What's Important to Know

- Reports are **never automated** — humans review everything
- Typical response time: a few hours to a few days
- We never share who reported something
- Reports do not affect any "reputation score" (we don't have one)

Transparency goes both ways. Here's exactly what is and isn't visible to different people on Pryde:

#### **Other Users Cannot See:**

- Reports you file
- Reports filed against you
- Group moderation logs (who was muted or removed)
- Any moderation actions taken on your account
- How many times you've been reported (if any)

#### **Admins Cannot See:**

- Your private messages (unless reported)
- Your private journal entries
- Group content (unless they are members or content is reported)

#### **Admins Can See (for safety purposes):**

- Reported content that's flagged for review
- Public posts and profile information
- Basic account activity for security (login times, not content)

## What Happens If Something Goes Wrong

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We don't use punitive language like "strikes" or "violations." Instead, we focus on keeping the community safe while giving people room to learn and grow.

### Possible Outcomes:

- **Boundary reminder:** A private message explaining what went wrong and how to avoid it
- **Temporary limits:** Short-term restrictions on certain features (like posting or

- **Account restrictions:** Longer limitations for repeated or serious issues
- **Account suspension:** Temporary removal from the platform (rare, for serious issues)
- **Permanent removal:** Only for severe violations (threats, CSAM, targeted harassment)

### ♥ Most Actions Are Temporary

The vast majority of moderation actions are temporary and contextual. We believe in second chances and understand that everyone makes mistakes. If you disagree with an action, you can reach out to us.

## Groups Are Self-Moderated

Groups on Pryde are private, self-governed communities. Here's how group moderation works:

- **Group owners set the rules:** Each group can have its own boundaries and expectations
- **Group actions stay in the group:** Being muted or removed from a group does NOT affect your global Pryde account
- **Admins don't interfere:** Platform admins only step in if content violates sitewide rules or is reported
- **You can always leave:** Leaving a group resets any group-specific restrictions

Think of groups like separate rooms — what happens in one doesn't follow you to another.

## Data & Privacy Transparency

### ✓ What We Log:

- Login sessions and security events (for your account safety)
- Basic error logs (to fix bugs)
- Report history (to handle moderation)

### ✗ What We Do NOT Track:

- Engagement scores or "shadow metrics"
- How long you spend on posts
- Your scrolling or browsing patterns
- Data for advertising or targeting

### 📁 Data Retention:

- Security logs: ~90 days
- Report history: Kept while relevant, then anonymised
- Deleted content: Removed within 30 days

Want to export or delete your data?

See our [Privacy Policy](#) or contact us at [prydeapp-team@outlook.com](mailto:prydeapp-team@outlook.com)

## More Resources

### 📄 Privacy Policy

Full details on how we handle your data

[Read Privacy Policy](#) →

Our expectations for community behaviour

[Read Guidelines →](#)

### **Safety Center**

Tips for staying safe online

[Visit Safety Center →](#)

### **Legal Requests**

For law enforcement and legal matters

[Legal Requests →](#)

**Questions?** Reach out to us at [prydeapp-team@outlook.com](mailto:prydeapp-team@outlook.com)

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